

Section 1 of 6 Section #1 ▾

1 2 3 4 5 &lt; 1 of 5 &gt;

@All

## Question # 1

Revisit

Anoop is excited to work in an Agile project as he feels that his thoughts and ideas can be communicated across various channels with less constraints. Is Anoop correct to think so?

## Choose the best option

- Perhaps, though Anoop may not be able to get responses as quickly as he thinks will happen.
- Anoop will have the flexibility to share his ideas.
- No, it will not be easy for Anoop to share his thoughts.
- No, Anoop will have to go through a lot of hurdles.

@ydef35900



KOMANDURIMR. SUNNY (Sunny John) | Support 18002656038 | +91 80 4719 0902

Next Question



Type here to search



30°C Sunny 11:45 AM



Scanned with OKEN Scanner

Section 1 of 6 Section #1 ▾

1 2 3 4 5 &lt; 2 of 5 &gt;

All

Next Question

## Question # 2



Sunitha's patience is wearing thin with her colleague Raman due to his criticism. He even undermines her before the whole team at team meetings. So she decides to talk to him, but just when she is about to approach him, she loses her nerve. Her colleagues suggest that she should learn to be assertive. What are the qualities of an assertive speaker? (More than one answer)

## Choose the best option(s)

- Respect for other people and their opinions
- Defensiveness
- Effective non-verbal communication
- Openness and honesty

@ydef35900

Question # 3

Review

Choose the best option(s)

- difference in meal timings
- difference in meeting etiquette
- difference in time management

@ydef35900

KOMANDURIMR. SUNNY (Sunny John) | Support  +1 8002656038  +91 80 4719 0902 

mettl

Prev



Scanned with OKEN Scanner

Section 1 of 6 Section #1 ▾

1 2 3 4 5 &lt; 4 of 5 &gt;

All 3

NEXT

## Question # 4

Revisit

Presentations targeted at clients from the US would need to. (More than one answer)

## Choose the best option(s)

- have limited background and context information
- be focussed on the benefits to the customer
- be brief
- be to the point



@ydef35900



KOMANDURIMR. SUNNY (Sunny John) | Support +1 8002656038 | +91 80 4719 0902

Prev Question

Next Question

Type here to search



30°C Sunny



Scanned with OKEN Scanner

## Articulation QP1 Dec 22 (LBC) 1

Total 00:40:29

Finish Test

Section 1 of 6 Section #1 ▾

1 2 3 4 5 &lt; 5 of 5 &gt;

All

...

## Question # 5

Revisit

In which of the following countries do people feel upset if professional work intrudes into their personal time? (More than one answer)

## Choose the best option(s)

- Australia
- USA
- Japan
- South Korea



@ydef35900

Articulation QP1 Dec 22 (LBC) 3

Total 00:43:04

Finish Test

Section 2 of 6 Section #2 ▾

1 2 3 4 5 6 < 1 of 6 >

All

6

Question # 1

To make your Articulation journey truly Agile: (More than one correct answer)

Revisit

Choose the best option(s)

- Spend time on structuring information logically, to help your users scan quickly and access the info they need.
- Be as elaborate as possible even if it is at the cost of extending the scheduled duration.
- Understand your audience need and orient the articulation based on this.
- Articulate clearly to resist changes in scope.

@ydef35900

MR. AJAY Surya E (E) | Support ☎ +1 8002656038  +91 80 4719 0902 

Prev Section

Next Question



Scanned with OKEN Scanner

Section 2 of 6 Section #2 ▾

1 2 3 4 5 6 ← → All ↻

**Question # 6**

Siddharth works in an Agile project. He is extremely shy and has issues in opening up and sharing his thoughts. He has to join a SCRUM retrospective meeting next week and he is worried. What advice should be given to Siddharth? (More than one correct answer)

**Choose the best option(s)**

- Siddharth could rehearse his part a few times before the actual meeting.
- Siddharth should exhibit confidence while interacting with the team.
- Siddharth could request the SCRUM Master to speak for him.
- Siddharth need not be worried as he will receive support from his team and he would be encouraged to share his ideas without hesitation.

@ydef35900

Section 2 of 6 Section #2 ▾

1 2 3 4 5 6 ← → All ↻

## Question # 6



Siddharth works in an Agile project. He is extremely shy and has issues in opening up and sharing his thoughts. He has to join a SCRUM retrospective meeting next week and he is worried. What advice should be given to Siddharth? (More than one correct answer)

## Choose the best option(s)

- Siddharth could rehearse his part a few times before the actual meeting
- Siddharth should exhibit confidence while interacting with the team
- Siddharth could request the SCRUM Master to speak for him.
- Siddharth need not be worried as he will receive support from his team and he would be encouraged to share his ideas without hesitation.

@ydef35900

Section 2 of 6 Section #2

## Question # 5

Revisit

Susan is articulating the findings of a legacy application study in an Analysis Report. She has found that the application is no longer able to cater to the current operational needs. Select the sentences she should use in her Analysis Report to present a clear analysis. (More than one correct answer)

## Choose the best option(s)

- The system used by Xonica is extremely outdated, very slow and uses an outmoded form of processing. It cannot keep pace with current operational needs.
- Xonica should do some serious thinking on its future course of action
- The existing system at Xonica operates in a batch mode, which catered to the requirements when the company commenced operations in 2015.
- The existing system needs to be upgraded, or a new system developed, to cater to the current business needs and work volumes.

@ydef35900



KOMANDURIMR. SUNNY (Sunny John) | Support +1 8002656038 | +91 80 4719 0902

Prev Question Next Question



Type here to search



30°C Mostly sunny 12:37 PM



Scanned with OKEN Scanner

## Articulation QP1 Dec 22 (LBC)

Section 2 of 6 Section #2

1 2 3 4 5 6 &lt; 6 of 6 &gt; All

6

## Question # 6



## Choose the best option

Mani was confident of delivering an excellent presentation. He created his slides well in advance, shared it with the interpreter and also arranged for the printed version to be given to the clients. However, in the actual meeting, he found he was short of time and had to rush through the presentation. The Q&A session too had to be cut short. What can Mani do to prevent this in future?

- Allow almost double the time than originally planned as the services of an interpreter are being used.
- Share the presentation with the interpreter and ask her to read out the presentation notes. There is no point in two people saying the same thing.
- Include all the required data and notes in the slides and request the clients to read them. He does not need to speak much.

[Clear Response](#)

@ydef35900

MR. AJAY Surya E (E) | Support +1 8002656038

+91 80 4719 0902

[Prev Question](#)[Next Section](#)

2:44 PM



Scanned with OKEN Scanner

## Articulation QP1 Dec 22 (LBC) ⓘ

🕒 Total 00:41:19 Finish Test

Section 3 of 6 Section #3 ▾

1 2 &lt; 1 of 2 &gt; ⚙ All 1 1

## Question # 1

It's a rainy day and you have just reached the hotel to meet a client member in the lobby, in order to accompany him to the office. This is the first time Mark Radley, your client, has travelled to India from the US. Imagine that you are walking towards Mark who is clad in a suit and tie. Mark has already spent three days in India as a part of this visit and is familiar with you. How would you open the conversation with him and make small talk? Mark greets you with a warm smile and says:



Revisit

## Choose the best option(s)

- Well..., not really, this is not very heavy. The winds seem to be making matters worse.
- This is only going to make the traffic worse. We are going to get late.
- Yes.
- Yes, it's been raining incessantly. Let's try and keep ourselves dry.

Clear Response

Part 1 of 2: Mark Radley: Hi, quite a heavy downpour, isn't it?

Please select appropriate response(s) to Mark's statement. (More than one correct answer)

@ydef35900

MR. AJAY Surya E (E) | Support +1 8002656038

+91 80 4719 0902

Prev Section

Next Question



Scanned with OKEN Scanner

## Articulation QP1 Dec 22 (LBC) ⓘ

🕒 Total 00:41:19 Finish Test

Section 3 of 6 Section #3 ▾

1 2 &lt; 1 of 2 &gt; ⚙ All 1 1

## Question # 1



Revisit

Choose the best option(s)

It's a rainy day and you have just reached the hotel to meet a client member in the lobby, in order to accompany him to the office. This is the first time Mark Radley, your client, has travelled to India from the US. Imagine that you are walking towards Mark who is clad in a suit and tie. Mark has already spent three days in India as a part of this visit and is familiar with you. How would you open the conversation with him and make small talk? Mark greets you with a warm smile and says:

- Well..., not really, this is not very heavy. The winds seem to be making matters worse.
- This is only going to make the traffic worse. We are going to get late.
- Yes.
- Yes, it's been raining incessantly. Let's try and keep ourselves dry.

Clear Response

Part 1 of 2: Mark Radley: Hi, quite a heavy downpour, isn't it?

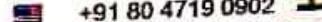
Please select appropriate response(s) to Mark's statement. (More than one correct answer)

@ydef35900

MR. AJAY Surya E (E) | Support +1 8002656038



+91 80 4719 0902



Prev Section

Next Question



Scanned with OKEN Scanner

## Articulation QP1 Dec 22 (LBC)

1 2 &lt; 2 of 2 &gt;

All

1

1

Section 3 of 6 Section #3 ▾

## Question # 2



Revisit

It's a rainy day and you have just reached the hotel to meet a client member in the lobby, in order to accompany him to the office. This is the first time Mark Radley, your client, has travelled to India from the US. Imagine that you are walking towards Mark who is clad in a suit and tie. Mark has already spent three days in India as a part of this visit and is familiar with you. How would you open the conversation with him and make small talk? Mark greets you with a warm smile and says:

Part 2 of 2: Mark Radley: I wonder if we will make it to the office in time with all this rain.

Please select appropriate response(s) to Mark's statement. (More than one correct answer)

## Choose the best option(s)

- Well... I am not sure. Let's get into the cab first. We have no other option.
- With this rain we won't be able to make it on time. But that is OK; they won't start without us.
- Yes, traffic can get bad when it rains. But I am sure we can make it in time.
- Not to worry, Mark, our cab drivers are used to this kind of weather. We will make it in time.

@ydef35900

Articulation QP1 Dec 22 (LBC) 

Section 4 of 6 Section #4 

1 2 3 4 5 < 1 of 5 >

 All

Question # 1

Read the passage below and fill in the blanks with the most appropriate term in a business context.

I \_\_\_\_\_ (1) to inform you that the session on Language Tips for Writing Right \_\_\_\_\_ (2) on 24th August 2022 has been canceled \_\_\_\_\_. (3) sudden power shutdown activity, the session planned on 24th August 2022 will remain canceled until further \_\_\_\_\_. (4). Please \_\_\_\_\_ (5) that the nominations received for the session would remain unchanged.

1. Choose the right answer for Blank 1

 Revisit

Choose the best option

- regret
- apologize
- lament

@ydef35900





Articulation QP1 Dec 22 (LBC)

Section 4 of 6 Section #4

1 2 3 4 5 < 3 of 5 >

All

Question # 3

Read the passage below and fill in the blanks with the most appropriate term in a business context.

I \_\_\_\_\_ (1) to inform you that the session on Language Tips for Writing Right \_\_\_\_\_  
(2) on 24th August 2022 has been canceled \_\_\_\_\_. (3) sudden power shutdown activity, the  
session planned on 24th August 2022 will remain canceled until further \_\_\_\_\_. (4). Please  
\_\_\_\_\_ (5) that the nominations received for the session would remain unchanged.



Revisit

Choose the best option

owing to

because

as

3. Choose the right answer for Blank 3



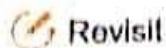
@ydef35900



**Question # 2**

Read the passage below and fill in the blanks with the most appropriate term in a business context.

I \_\_\_\_\_ (1) to inform you that the session on Language Tips for Writing Right \_\_\_\_\_ (2) on 24th August 2022 has been canceled. \_\_\_\_\_ (3) sudden power shutdown activity, the session planned on 24th August 2022 will remain canceled until further \_\_\_\_\_. (4). Please \_\_\_\_\_ (5) that the nominations received for the session would remain unchanged.

**2. Choose the right answer for Blank 2****Choose the best option**

- organized
- scheduled
- booked

**Clear Response**

@ydef35900

**Question # 4**

Read the passage below and fill in the blanks with the most appropriate term in a business context.

I \_\_\_\_\_ (1) to inform you that the session on Language Tips for Writing Right \_\_\_\_\_ (2) on 24th August 2022 has been canceled. \_\_\_\_\_ (3) sudden power shutdown activity, the session planned on 24th August 2022 will remain canceled until further \_\_\_\_\_. (4). Please \_\_\_\_\_ (5) that the nominations received for the session would remain unchanged.

**4. Choose the right answer for Blank 4****Choose the best option**

- notice
- action
- information

Section #3 - Work - Microsoft Edge

<https://tests.mettl.com/test-window-api?ecc=PxCIViQtNgXs94vmls%28I2e9fW0wb6YVnsEYgogo9w%2Fw%3D&source=sso&showInst=true#/testWindow/3/4/1>

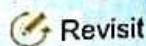
Articulation QP1 Dec 22 (LBC) 

Section 4 of 6 Section #4 

1 2 3 4 5 < 5 of 5 > All 

Question # 5

Read the passage below and fill in the blanks with the most appropriate term in a business context.



Revisit

Choose the best option

- note
- observe
- notice

I \_\_\_\_\_ (1) to inform you that the session on Language Tips for Writing Right \_\_\_\_\_  
(2) on 24th August 2022 has been canceled \_\_\_\_\_ (3) sudden power shutdown activity, the  
session planned on 24th August 2022 will remain canceled until further \_\_\_\_\_ (4). Please  
\_\_\_\_\_ (5) that the nominations received for the session would remain unchanged.

5. Choose the right answer for Blank 5

@ydef35900

https://tests.mettl.com/test-window-api?ecc=PxCIViQINgXs94vmIs%2B12e9fW0wb6YVnsEYgogo9w%2Fw%3D&source=sso&showInst=true#/testWindow/4/0/3

Articulation QP1 Dec 22 (LBC) | Total 00:39:42 | Finish Test

Section 5 of 6 Section #5

1 1 of 1 All 1

Question # 1 Revisit

Read about the onset of the Machine First Delivery Model in TCS. For each question 1–5, choose the correct word and fill in the blanks.

**Machine First Delivery Model: Humans with, not versus machines**

The Future of Jobs Report 2018 compiled by the World Economic Forum forecasts that "by 2025, machines will perform more work tasks than humans, compared to 71% of the tasks being (1) (performed/completed/replaced) by humans today." In fact, close to two-thirds of global CEOs see Artificial Intelligence as bigger than the internet. So, will machines then replace every (2) (possible/probable/real) human worker with AI and other technologies that can automate labor? The answer is a resounding 'No!' Instead, the Machine First™ approach appeals to leaders to (3) (adapt/adopt/innovate) the three key digital technologies—analytics, automation, and AI—in every area of their business.

**The birth of the Machine First Delivery Model (MFDM) in TCS:**  
The Machine First™ model was born out of the desire to drive automation and Artificial Intelligence into every aspect of TCS' business. Since MFDM's internal launch in March 2018, the model (4) (has received/had received/receive) immense positive feedback from customers and analysts. Since then, there has been no (5) (seeing/locking/watching) back.

@ydef35900

Prev Section Next Section

mettl

MR. AJAY Surya E (E) | Support +1 8002656038 +91 80 4719 0902

2:46 PM 30°C Cloudy 12/17/2022

Section 2 of 6 Section #2

1 2 3 4 5 6 < 5 of 5 > All

2

**Question #5**

 Revisit

Which of the following points will help you make better small talk? (More than one correct answer)

**Choose the best option(s)**

- Choose topics that are familiar to you rather than your counterpart.
  - Once you initiate small talk, one needs to persist even if the interlocutor is not interested.
  - Have awareness of the context in which the communication is to take place. For example, understanding the cultural background of the counterpart.
  - Make a genuine attempt to gauge if the person is comfortable talking about the topic and try to change the topic if you think they are not comfortable with a topic.

### **Clear Response**

@ydef35900

MR. VICKY KUMAR | Support +1 8002656038

+91 80 4719 0902

[Prev Question](#)

Next Question

72°F  
Fair



Section 2 of 6 Section #2 ▾

2 3 4 5 6 &lt; 1 of 5 &gt;

All

## Question # 1

Alex is preparing to launch a new product in the market and is taking inputs from his team. Which of the following ideas will help Alex in launching the product successfully? (More than one correct answer)



## Choose the best option(s)

- Highlight how user-friendly the product is
- Weave a story around the product that will connect with the audience
- Use the word of mouth approach to promote the product
- Adopt a delivery style that focusses only on detailing the product features

Clear Response

@ydef35900

VICKY KUMAR | Support +1 8002656033

+91 80 4719 0902



Scanned with OKEN Scanner

Section 2 of 6 Section #2 ▾

2 3 4 5 6 &lt; 1 of 5 &gt;

All

## Question # 1

Alex is preparing to launch a new product in the market and is taking inputs from his team. Which of the following ideas will help Alex in launching the product successfully? (More than one correct answer)



## Choose the best option(s)

- Highlight how user-friendly the product is
- Weave a story around the product that will connect with the audience
- Use the word of mouth approach to promote the product
- Adopt a delivery style that focusses only on detailing the product features

Clear Response

@ydef35900

VICKY KUMAR | Support +1 8002656033



+91 80 4719 0902



Scanned with OKEN Scanner

'We Are Anonymous: Inside the Hacker World of LulzSec, Anonymous and the Global Cyber Insurgency' by Parmy Olson offers a tantalizing glimpse into the loosely coupled world of hacker groups and hacktivists, connecting events in a mainly post-Wikileaks world.

The book tracks the hacktivist group 'Anonymous', and specifically, the splinter group: 'LulzSec', which wreaked havoc on online assets of organizations worldwide like PayPal, VISA, MasterCard, Sony Entertainment, FBI and CIA, before being brought down by co-ordinated action of multiple law enforcement agencies in 2011-12.

Parmy Olson, the London Bureau Chief for Forbes magazine, sourced most of the information and anecdotes from the key figures: hackers and their victims. This had to be a difficult job (which the author acknowledges), given the challenges in establishing the truth of the information from sources that mainly existed in the virtual world.

In the book, Olson gives a snapshot of a chaotic landscape – black hat (from hard-core cyber criminals to wannabe hackers) and white hat hackers (the 'do gooders'), security companies, law enforcement agencies, hacktivists led by organisations like WikiLeaks, global corporations and thousands of casual websurfers whose compromised computers end up as unintended members of botnets – computers controlled by someone to participate in cyber-attacks and even crime. Anons, or members of Anonymous, claimed to have no

Choose the best option

- the history of hacking
- the activities of hackers
- victims of hackers

Clear Response

Section 6 of 6 Section #6 

1 2 3 4 5 6 7 &lt; 2 of 7 &gt;

In the book, Olson gives a snapshot of a chaotic landscape – black hat (from hard-core cyber criminals to wannabe hackers) and white hat hackers (the 'do gooders'), security companies, law enforcement agencies, hacktivists led by organisations like WikiLeaks, global corporations and thousands of casual websurfers whose compromised computers end up as unintended members of botnets: computers controlled by someone to participate in cyber-attacks and even crime. Anons, or members of Anonymous, claimed to have no leader or structure. Most of them never knew anyone else's real name or details. Naturally, 'anonymity on the web made it easier for some to perform the odd illegal thing, break into servers, steal a company's customer data, or take a website offline and then deface it'—some of the punishable offences in many countries.

However, this is the least of their concerns. Protection due to anonymity on the web? Security in numbers? Probably yes, but Olson's narrative also points out ignorance as a factor; as hundreds of rookies within the group would get carried away by the exhilaration, participate in cyber-attacks, not knowing how to cover their tracks, and end up having the police at their front doors. For those interested, the book has a liberal sprinkling of hacker chat and attack details. The main cast turns out to have very little in common, except for the fact that they enjoyed what they did.

**2. The information in the book has been sourced from****Choose the best option**

- Hackers
- Law enforcement agencies
- Hackers and victims

@ydef35900

Section 6 of 6 Section #6 

1 2 3 4 5 6 7 &lt; 2 of 7 &gt;

In the book, Olson gives a snapshot of a chaotic landscape – black hat (from hard-core cyber criminals to wannabe hackers) and white hat hackers (the 'do gooders'), security companies, law enforcement agencies, hacktivists led by organisations like WikiLeaks, global corporations and thousands of casual websurfers whose compromised computers end up as unintended members of botnets: computers controlled by someone to participate in cyber-attacks and even crime. Anons, or members of Anonymous, claimed to have no leader or structure. Most of them never knew anyone else's real name or details. Naturally, 'anonymity on the web made it easier for some to perform the odd illegal thing, break into servers, steal a company's customer data, or take a website offline and then deface it'—some of the punishable offences in many countries.

However, this is the least of their concerns. Protection due to anonymity on the web? Security in numbers? Probably yes, but Olson's narrative also points out ignorance as a factor; as hundreds of rookies within the group would get carried away by the exhilaration, participate in cyber-attacks, not knowing how to cover their tracks, and end up having the police at their front doors. For those interested, the book has a liberal sprinkling of hacker chat and attack details. The main cast turns out to have very little in common, except for the fact that they enjoyed what they did.

**2. The information in the book has been sourced from****Choose the best option**

- Hackers
- Law enforcement agencies
- Hackers and victims

@ydef35900

In the book, Olson gives a snapshot of a chaotic landscape – black hat (from hard-core cyber criminals to wannabe hackers) and white hat hackers (the 'do gooders'), security companies, law enforcement agencies, hacktivists led by organisations like WikiLeaks, global corporations and thousands of casual websurfers whose compromised computers end up as unintended members of botnets: computers controlled by someone to participate in cyber-attacks and even crime. Anons, or members of Anonymous, claimed to have no leader or structure. Most of them never knew anyone else's real name or details. Naturally, 'anonymity on the web made it easier for some to perform the odd illegal thing, break into servers, steal a company's customer data, or take a website offline and then deface it—some of the punishable offences in many countries.

However, this is the least of their concerns. Protection due to anonymity on the web? Security in numbers? Probably yes, but Olson's narrative also points out ignorance as a factor; as hundreds of rookies within the group would get carried away by the exhilaration, participate in cyber-attacks, not knowing how to cover their tracks, and end up having the police at their front doors. For those interested, the book has a liberal sprinkling of hacker chat and attack details. The main cast turns out to have very little in common, except for the fact that they enjoyed what they did.

3. In the reviewer's opinion, one of the bigger challenge was

Choose the best option

- the anonymity of hackers
- the large number of intended and unintended victims
- verifying the information provided by the sources

@ydef35900

## Section 6 of 6 Section #6

In the book, Olson gives a snapshot of a chaotic landscape – black hat (from hard-core cyber criminals to wannabe hackers) and white hat hackers (the 'do gooders'), security companies, law enforcement agencies, hacktivists led by organisations like WikiLeaks, global corporations and thousands of casual websurfers whose compromised computers end up as unintended members of botnets: computers controlled by someone to participate in cyber-attacks and even crime. Anons, or members of Anonymous, claimed to have no leader or structure. Most of them never knew anyone else's real name or details. Naturally, 'anonymity on the web made it easier for some to perform the odd illegal thing, break into servers, steal a company's customer data, or take a website offline and then deface it'—some of the punishable offences in many countries.

However, this is the least of their concerns. Protection due to anonymity on the web? Security in numbers? Probably yes, but Olson's narrative also points out ignorance as a factor; as hundreds of rookies within the group would get carried away by the exhilaration, participate in cyber-attacks, not knowing how to cover their tracks, and end up having the police at their front doors. For those interested, the book has a liberal sprinkling of hacker chat and attack details. The main cast turns out to have very little in common, except for the fact that they enjoyed what they did.

**4. The author is of the opinion that**

Choose the best option

- all hackers can have either bad or noble intentions
- many hackers do it for fun.
- all hackers are aware of what they are doing

@ydef35900

1 2 3 4 5 6 7 &lt; 5 of 7 &gt;

All

In the book, Olson gives a snapshot of a chaotic landscape – black hat (from hard-core cyber criminals to wannabe hackers) and white hat hackers (the 'do gooders'), security companies, law enforcement agencies, hacktivists led by organisations like WikiLeaks, global corporations and thousands of casual websurfers whose compromised computers end up as unintended members of botnets: computers controlled by someone to participate in cyber-attacks and even crime. Anons, or members of Anonymous, claimed to have no leader or structure. Most of them never knew anyone else's real name or details. Naturally, 'anonymity on the web made it easier for some to perform the odd illegal thing, break into servers, steal a company's customer data, or take a website offline and then deface it'—some of the punishable offences in many countries.

However, this is the least of their concerns. Protection due to anonymity on the web? Security in numbers? Probably yes, but Olson's narrative also points out ignorance as a factor, as hundreds of rookies within the group would get carried away by the exhilaration, participate in cyber-attacks, not knowing how to cover their tracks, and end up having the police at their front doors. For those interested, the book has a liberal sprinkling of hacker chat and attack details. The main cast turns out to have very little in common, except for the fact that they enjoyed what they did.

5. In the book the word 'Anons' refers to

Choose the best option

- an organized and secretive group of hackers.
- a group of hackers with a uniform agenda.
- a diverse and disorganized group of hackers.

@ydef35900

### Question # 6

Read the article below and answer the questions. For each question choose the correct answer.

'We Are Anonymous: Inside the Hacker World of LulzSec, Anonymous and the Global Cyber Insurgency' by Parmy Olson offers a tantalizing glimpse into the loosely coupled world of hacker groups and hacktivists, connecting events in a mainly post-Wikileaks world.

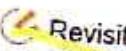
The book tracks the hacktivist group 'Anonymous', and specifically, the splinter group: 'LulzSec', which wreaked havoc on online assets of organizations worldwide like PayPal, VISA, MasterCard, Sony Entertainment, FBI and CIA, before being brought down by co-ordinated action of multiple law enforcement agencies in 2011-12.

Parmy Olson, the London Bureau Chief for Forbes magazine, sourced most of the information and anecdotes from the key figures: hackers and their victims. This had to be a difficult job (which the author acknowledges), given the challenges in establishing the truth of the information from sources that mainly existed in the virtual world.

In the book, Olson gives a snapshot of a chaotic landscape – black hat (from hard-core cyber criminals to wannabe hackers) and white hat hackers (the 'do gooders'), security

1 2 3 4 5 6 7 < 6 of 7 >

All



Choose the best option

- hackers with harmful intentions
- those who subscribe to hacking
- those who indulge in cyber fraud



@ydef35900

Choose the best option

- leaving digital footprints
- assuming they will remain anonymous
- forming alliances with anonymous people

[Clear Response](#)

In the book, Olson gives a snapshot of a chaotic landscape – black hat (from hard-core cyber criminals to wannabe hackers) and white hat hackers (the 'do gooders'), security companies, law enforcement agencies, hacktivists led by organisations like WikiLeaks, global corporations and thousands of casual websurfers whose compromised computers end up as unintended members of botnets: computers controlled by someone to participate in cyber-attacks and even crime. Anons, or members of Anonymous, claimed to have no leader or structure. Most of them never knew anyone else's real name or details. Naturally, 'anonymity on the web made it easier for some to perform the odd illegal thing, break into servers, steal a company's customer data, or take a website offline and then deface it—some of the punishable offences in many countries.

However, this is the least of their concerns. Protection due to anonymity on the web? Security in numbers? Probably yes, but Olson's narrative also points out ignorance as a factor; as hundreds of rookies within the group would get carried away by the exhilaration, participate in cyber-attacks, not knowing how to cover their tracks, and end up having the police at their front doors. For those interested, the book has a liberal sprinkling of hacker chat and attack details. The main cast turns out to have very little in common, except for the fact that they enjoyed what they did.

7. The most common mistake made by a novice hacker is

@ydef35900

**Question # 5**

Graphics and visuals you use should: (More than one correct answer)

1 2 3 4 5 6 5 of 6

Choose the best option(s)

Be understood at a glance

Use images of people from any one ethnicity

Reinforce and complement your message

Be inserted for decorative purposes

@ydef35900

**Question # 6**

Which of these techniques can be used to create a positive impact when making presentations in the virtual mode? (More than one correct answer)



1 2 3 4 5 6 + Sets 5

All

5

**Choose the best option(s)**

- Identify a quiet environment to make your presentation so that you can avoid background noise.
- Use Rhetorical Questions to get the audience involved in the presentations.
- Focus on how the solution you propose will make a positive impact on the End User / Account / C
- Use story telling techniques to create a positive impact.



# @ydef35900

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20

Question #4

Which of these techniques can be used to create a positive impact when making presentations in the virtual mode?  
(More than one correct answer)

Revisit

Choose the best option(s)

- Identify one receptive person from the audience to focus on so that you can deliver your presentation to
- Use story telling techniques to create a positive impact.
- Use flattery to appeal to the audience involved in the presentations.
- Focus on how the solution you propose will make a positive impact on the End User / Account / Orga

@ydef35900

## Question # 1

The SCRUM Master finds that the backlog has increased, and organizes a quick huddle with everyone working on a project to understand the challenges. The team is spread over three time zones – Belgium, India and Singapore. The meeting has to be held during the lunch hour 1:00 pm IST. Some of the team members accept the meeting but do not log in. The meeting has to be rescheduled due to lack of a quorum from the Indian and Singaporean colleagues. How could the SCRUM Master best avoid such a situation? (More than one correct answer)

Revisit \*

## Choose the best option(s)

- The associates could have spoken up by declining the meeting and proposing a new slot, which was more conducive.
- Articulate the need for the meeting and check with the team, get their buy-in for the meeting schedule and share a meeting invite.
- Stand up calls are scheduled at 4:30 SGT / 9:30 am CET / 2:00 PM IST every day. The matter could have been discussed during that meet, there was no need for an additional call.
- A discussion in a group chat could have been initiated instead of a call.

@ydef35900

Articulation QP2 Dec 22 (LBC)  Search (Ctrl + F)  Help

Section 2 of 6 Section #2

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100

 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 30 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 50 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 70 81 82 83 84 85 86 87 88 89 80 91 92 93 94 95 96 97 98 99 90 100

## Question #2

 Revisit 

At the start of the presentation, you see the presenter rubbing his hands together. What is the best explanation of this gesture?

## Choose the best option

- The presenter is feeling cold. He is rubbing his hands together to keep them warm.
- The presenter is nervous. His hands are shaking. That is why he is rubbing them.
- Judgment based on a single gesture can be flawed. To understand body language, we need to look at more than one aspect.
- The presenter is excited to meet the audience. This is a sign of energy and excitement.

@ydef35900

## Question # 2

Stephen's got his hands full with multiple tasks and the deadlines are very close, too. His colleague Mandi approached him for help on a new task. Help Stephen in selecting polite and diplomatic ways of saying "No". (More than one correct answer)

 Revisit 

## Choose the best option(s)

- I can't take up this request now.
- I am sorry, I can't take this up now. But I'll put the word out and see if I can get someone else to handle it.
- I am afraid, I don't have the bandwidth to take up this request at the moment.
- I am so sorry, but my schedule won't allow me to accommodate this request right now.

4

@ydef35900

## Question # 3

Priya is a part of an Agile team working for an Italian customer. The project is in its initial phase and there are regular calls with the customer team. Priya often finds it difficult to understand what the customer team says. She is hesitant to ask for clarifications often since she feels it may offend the customer team. So, after each call with the customer team, she often checks with the other team members about what had been discussed. Do you think it is alright for Priya to often take inputs from team members, when she was also a part of the call? (More than one correct answer)

Revisit

## Choose the best option(s)

- Yes, it helps to get the correct information from the other team members.
- Yes; perhaps Priya has difficulty following the Italian accents.
- No; Priya needs to take the initiative to speak up by asking questions, and also seek clarifications if any during the calls with the customer team.
- No; Priya must put in more efforts into getting accustomed to the customer team members' way of speaking English.



@ydef35900

**Question # 5**

When working in a multicultural team, why is it important to have the same definition of 'on time'? (More than one correct answer)



Choose the best option(s)

- So that everyone is on the same page and misunderstandings can be avoided.
- For documentation
- Some cultures view time to be rigid and inflexible, while others consider time to be fluid; so having the same definition of 'on time' ensures better collaboration.
- To reward those who arrive on time and penalise those who arrive late for meetings.



@ydef35900

**Section 1 of 4 Section #1 ~**

**Question # 3**

Your team member is from a group-focussed, hierarchical culture. Phrasing your statement to him as "It can be challenging to adjust to a different work culture" is likely to be more successful than, "You seem to be facing difficulties in adjusting". Why? (More than one correct answer)



#### **Choose the best solution**

- It gives you the scope to explore multiple perspectives.
  - There are no advantages in asking questions in a roundabout way
  - It provides your team member the space to respond to your question without feeling
  - Asking questions in the third person enables storytelling.

@ydef35900

## Question # 3

Priya is a part of an Agile team working for an Italian customer. The project is in its initial phase and there are regular calls with the customer team. Priya often finds it difficult to understand what the customer team says. She is hesitant to ask for clarifications often since she feels it may offend the customer team. So, after each call with the customer team, she often checks with the other team members about what had been discussed. Do you think it is alright for Priya to often take inputs from team members, when she was also a part of the call? (More than one correct answer)

Revisit

## Choose the best option(s)

- Yes, it helps to get the correct information from the other team members.
- Yes; perhaps Priya has difficulty following the Italian accents.
- No; Priya needs to take the initiative to speak up by asking questions and also seek clarifications instead during the calls with the customer team.
- No; Priya must put in more efforts into getting accustomed to the customer team members' way of speaking English.



@ydef35900

Section 1 of 6 Section #1

**Question # 5**

When working in a multicultural team, why is it important to have the same definition of 'on time'? (More than one correct answer)



Choose the best option(s)

- So that everyone is on the same page and misunderstandings can be avoided.
- For documentation
- Some cultures view time to be rigid and inflexible, while others consider time to be fluid; so the same definition of 'on time' ensures better collaboration.
- To reward those who arrive on time and penalise those who arrive late for meetings.



@ydef35900

Section 1 of 4 Section #1

**Question # 3**

Your team member is from a group-focussed, hierarchical culture. Phrasing your statement to him as "It can be challenging to adjust to a different work culture" is likely to be more successful than, "You seem to be facing difficulties in adjusting". Why? (More than one correct answer)



**Choose the best option(s)**

- It gives you the scope to explore multiple perspectives.
  - There are no advantages in asking questions in a roundabout way
  - It provides your team member the space to respond to your question without feeling embarrassed.
  - Asking questions in the third person enables storytelling.

@ydef35900

### **Question # 4**

*Sarah's team is on a Sprint Retrospective call. Choose the most appropriate way in which Sarah could begin the call.*

Revisit

**Choose the best option**

- Good morning team. I would like to appreciate all of you on the successful completion of Sprint 2. Let us hear from each other about your experience.
  - Good morning team. Let us hear from each of you how the Sprint 2 experience was.
  - Good morning team. Our agenda for today's meeting is to do a retrospective for Sprint 2.

### **Clear Response**

@ydef35900

**Question # 1**

Amit is heading a Japanese banking project. He has to give a presentation to the delegate team who is visiting the offshore location and he has prepared well for it. However, during the presentation, Amit wonders whether the delegate team follows what he is saying. Go through the questions and choose the right option(s).

**Part 1 of 2:**

What are some of the ways in which Amit could check whether his audience is able to follow his presentation?  
(More than one correct answer)

Q Re: Art

**Choose the best option(s)**

- Observe the non-verbal communication of the audience.
- Crack a joke to see whether the audience understood the joke.
- Continue with the presentation and take questions at the end.
- Ask the audience if they have any questions.

@ydef35900

MR. SACHIN KAUSHIK | Support  +1 8002656038 +91 80 4719 0902 

Scanned with OKEN Scanner

Section 3 of 6 Section #3

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25

Question #2

Revisit

Amit is heading a Japanese banking project. He has to give a presentation to the delegate team who is visiting the offshore location and he has prepared well for it. However, during the presentation, Amit wonders whether the delegate team follows what he is saying. Go through the questions and choose the right option(s).

Part 2 of 2:  
ensure that his presentation is well received by the delegate team, which of the following aspects of delivery would Amit have considered. (More than one correct answer)

Choose the best option(s)

- Speaking fast so that he can cover all points
- Making sure that the delegate team members are served tea, coffee and other delicious snacks during the presentation.
- Using a whiteboard and giving handouts, if required
- Using simple and familiar words



@ydef35900

Section 4 of 6 Section #4

1 2 3 4 5 ← 1 of 5 →  All**Question # 1****Choose the best option**

Read the passage and fill in the blanks with the most appropriate term in a business context.

Before we proceed further, could you give me some more information which might help us \_\_\_\_\_  
(1) the issue? As I understand it, when you turn on your laptop, it \_\_\_\_\_ (2) the login screen and then the  
screen flickers with lines. Am I correct? Now that you have restarted your computer, this issue will be  
\_\_\_\_\_ (3). Could you ensure that the cable that runs from the wall outlet to the AC adapter is  
\_\_\_\_\_ (4) properly? \_\_\_\_\_ (5) send you the application required to streamline  
the process?

- discuss
- complete
- narrow down
- move ahead

**1. Choose the right answer for Blank 1**

@ydef35900

**Question # 2**

Read the passage and fill in the blanks with the most appropriate term in a business context.

Before we proceed further, could you give me some more information which might help us \_\_\_\_\_

(1) the issue? As I understand it, when you turn on your laptop, it \_\_\_\_\_ (2) the login screen and then the

screen flickers with lines. Am I correct? Now that you have restarted your computer, this issue will be

\_\_\_\_\_ (3). Could you ensure that the cable that runs from the wall outlet to the AC adapter is

\_\_\_\_\_ (4) properly? \_\_\_\_\_ (5) send you the application required to streamline

the process?

Choose the best option

- displays
- turns
- shows
- explains

i. Choose the right answer for Blank 2

@ydef35900

**Question #3**

Read the passage and fill in the blanks with the most appropriate term in a business context.

Before we proceed further, could you give me some more information which might help us \_\_\_\_\_.  
(1) the issue? As I understand it, when you turn on your laptop, it \_\_\_\_\_ (2) the login screen and then, the screen flickers with lines. Am I correct? Now that you have restarted your computer, this issue will be \_\_\_\_\_  
(3). Could you ensure that the cable that runs from the wall outlet to the AC adapter is \_\_\_\_\_ (4) properly? \_\_\_\_\_ (5) send you the application required to streamline the process?



1 2 3 4 5  
3 of 5

**Choose the best option**

- solved
- explained
- answered
- resolved

**Choose the right answer for Blank 3**

@ydef35900

Articulation QP2 Dec 22 (LBC) 1

Total 00.2

Section 4 of 6 Section #4

1 2 3 4 5 6 7 8 9 10

AB

CD

Question # 5



Read the passage and fill in the blanks with the most appropriate term in a business context.

Choose the best option

Before we proceed further, could you give me some more information which might help us \_\_\_\_\_  
(1) the issue? As I understand it, when you turn on your laptop, it \_\_\_\_\_ (2) the login screen and then the  
screen flickers with lines. Am I correct? Now that you have restarted your computer, this issue will be  
\_\_\_\_\_ (3). Could you ensure that the cable that runs from the wall outlet to the AC adapter is  
\_\_\_\_\_ (4) properly? \_\_\_\_\_ (5) send you the application required to streamline  
the process?

- Must I
- Should I
- Would you like me to
- Can I

5. Choose the right answer for Blank 5

@ydef35900



Scanned with OKEN Scanner

Section 4 of 6 Section #4

All

3

Question # 4

Read the passage and fill in the blanks with the most appropriate term in a business context.



1 2 3 4 5 ← → 4 of 5

Choose the best option

- plugged in
- turned on
- started
- switched on

Before we proceed further, could you give me some more information which might help us \_\_\_\_\_  
(1) the issue? As I understand it, when you turn on your laptop, it \_\_\_\_\_ (2) the login screen and then the  
screen flickers with lines. Am I correct? Now that you have restarted your computer, this issue will be  
\_\_\_\_\_ (3). Could you ensure that the cable that runs from the wall outlet to the AC adapter is  
\_\_\_\_\_ (4) properly? \_\_\_\_\_ (5) send you the application required to streamline  
the process?

i. Choose the right answer for Blank 4

@ydef35900

Section 5 of 6 Section #5 1

1 1 of 1

All

1

**Question # 1** Revisit

Read this interview with a TCS veteran consultant where he talks about how he approaches the concept of continuous learning. For each question 1 – 5, choose the correct word and fill in the blanks.

**How did you begin your learning journey? What motivated you to keep going?**

Technology and business models are changing rapidly and very soon we will become \_\_\_\_\_ (complete / relevant / applicable) I realized early in my career that I \_\_\_\_\_ (had / will have had) learn continuously or be left behind. Since 2017, I have spent about an hour every day, including weekends, working \_\_\_\_\_ (behind / in / for) building my learning competencies. As \_\_\_\_\_ (learnt, improvement in my scores gave me impetus to learn more.

**How do you think our learning platforms can be made more immersive for digital learning?**

Creating more hands-on sessions \_\_\_\_\_ (will be helping / won't help / would have helped) learners upskill themselves step by step. Fresco Play could do with some additional features as seen in \_\_\_\_\_ (except / includes / without) discussion forums, PDF content availability and weekly structured assignments, so that one is pressured into com \_\_\_\_\_ (course within a fixed period.

@ydef35900

## Question # 7

Read the article below and answer the question.  
For each question choose the correct answer.

Amazon turns 25 in July 2019. By digital standards, that is old age. Recent data suggests that the average age of companies in the S&P 500 has dropped to under 20 years from 60 years in the 1950s. The secret, it seems, to staying young is the ability to understand one's core business and reinterpret it over and over again. We know the many avatars of Amazon - books, multi-category retail, grocery, cloud, physical stores, and content, among others. Amazon embodies within itself the very idea behind - "Creating Exponential Value."

In this digital age, if you don't reinterpret yourself, you risk becoming irrelevant. For example, FinTech and Insurtech firms have surfaced as stiff competitors to traditional banks and insurers. Transportation and hotel chains have floundered while sharing-economy companies like Uber and Airbnb introduced massive amounts of inventory into the market riding on near zero marginal costs. Detroit couldn't foresee the future of the car industry would be shaped in California and the future of automotive advancement was software innovation. Traditional retailers and media giants struggled as internet upstarts such as Amazon, Netflix, Google and Apple destroyed conventional business models evolved over decades. Industries are replete with examples of the same pattern - the upstarts saw abundance when the incumbents could see constraints.

The new entrants were able to grow exponentially as their business models were non-linear and followed the laws of software, whereas the incumbents relied on conventional wisdom. You could say software was seen as a game changer. Software has indeed been eating the world, as a famous CEO of a venture capital firm had penned in an essay in 2011. However, software too is on the threshold of a fundamental change. Programming, the creative process of software, is moving from telling machines what to do to showing machines what to do. This has ramifications not only for people who write software but also for those who use software. While traditional programming itself might not entirely disappear, it will certainly become niche. What will prevail is a new generation of programmers with the ability to manipulate data and coach the machines.

1 2 3 4 5 6 7 7 of 7

@All

## Choose the best option

- How increased use of AI-based technology will determine the future of the economy and social life.
- How only AI-based processes will be responsible for the future of the enterprise economy
- How AI-based processes will be able to generate data for centralized surveillance

Clear Response

@ydef35900



## Section 6 of 6 Section #6 1

1 2 3 4 5 6 7 1 of 7

Aa

T

Inventory into the market riding on near zero marginal costs. Detroit couldn't foresee the future of the car industry would be shaped in California and the future of automotive advancement was software innovation. Traditional retailers and media giants struggled as Internet upstarts such as Amazon, Netflix, Google and Apple destroyed conventional business models evolved over decades. Industries are replete with examples of the same pattern - the upstarts saw abundance when the incumbents could see constraints.

The new entrants were able to grow exponentially as their business models were non-linear and followed the laws of software, whereas the incumbents relied on conventional wisdom. You could say software was seen as a game changer. Software has indeed been eating the world, as a famous CEO of a venture capital firm had penned in an essay in 2011. However, software too is on the threshold of a fundamental change. Programming, the creative process of software, is moving from telling machines what to do to showing machines what to do. This has ramifications not only for people who write software but also for those who use software. While traditional programming itself might not entirely disappear, it will certainly become niche. What will prevail is a new generation of programmers with the ability to manipulate data and coach the machines.

What about data itself? The largest stumbling block to large-scale AI adoption in enterprises is the availability of reliable, machine-consumable data. However, that seems to be changing as a newer class of AI technology can now function with much less data and can in some cases, generate the data needed to learn and become useful.

As AI evolves, the human factor within an enterprise is going to take on a newer dimension. Therefore, we are continually seeking answers to some fundamental questions regarding the future of enterprise adoption of technology. We are also working on AI applications in every area of industry: health care, manufacturing, media & advertising, banking and insurance. While the agenda of augmentation and automation unfolds, we are also looking into the larger ethical questions that face society in the coming age of machines. What is the right kind of AI? What is the role of humans in an AI pervasive world? We hope the coming months will provide some interesting and socially viable answers to these questions.

1. According to the text, what is the key to maintaining a longer shelf life of a digital start-up?

Choose the best option

- The key is to create products based on collaboration with other similar start-ups.
- The key is to open up physical stores to cater to major geographies.
- The key is being able to continuously re-invent one's business.

Clear Response

@ydef35900



MR. SACHIN KAUSHIK | Support +1 8002656038

+91 80 4719 0902

Prev Section



Type here to search



Sun... ENG



Scanned with OKEN Scanner

**Question # 2**

Read the article below and answer the question.  
For each question choose the correct answer.

Amazon turns 25 in July 2019. By digital standards, that is old age. Recent data suggests that the average age of companies in the S&P 500 has dropped to under 20 years from 60 years in the 1950s. The secret, it seems, to staying young is the ability to understand one's core business and reinterpret it over and over again. We know the many avatars of Amazon - books, multi-category retail, grocery, cloud, physical stores, and content, among others. Amazon embodies within itself the very idea behind - "Creating Exponential Value."

In this digital age, if you don't reinterpret yourself, you risk becoming irrelevant. For example, Fintech and Insurtech firms have surfaced as stiff competitors to traditional banks and insurers. Transportation and hotel chains have floundered while sharing-economy companies like Uber and Airbnb introduced massive amounts of inventory into the market riding on near zero marginal costs. Detroit couldn't foresee the future of the car industry would be shaped in California and the future of automotive advancement was software innovation. Traditional retailers and media giants struggled as internet upstarts such as Amazon, Netflix, Google and Apple destroyed conventional business models evolved over decades. Industries are replete with examples of the same pattern - the upstarts saw abundance when the incumbents could see constraints.

The new entrants were able to grow exponentially as their business models were non-linear and followed the laws of software, whereas the incumbents relied on conventional wisdom. You could say software was seen as a game changer. Software has indeed been eating the world, as a famous CEO of a venture capital firm had penned in an essay in 2011. However, software too is on the threshold of a fundamental change. Programming, the creative process of software, is moving from telling machines what to do to showing machines what to do. This has ramifications not only for people who write software but also for those who use software. While traditional programming itself might not entirely disappear, it will certainly become niche. What will prevail is a new generation of programmers with the ability to manipulate data and coach the machines.

Revised

**Choose the best option**

- These companies have built a huge inventory without incurring infrastructure costs.
- These companies have invented all digital technologies in use.
- These companies have eliminated all competition in the industry.

**Clear Response**

@ydef35900

**Question # 3**

Read the article below and answer the question.  
For each question choose the correct answer.

Amazon turns 25 in July 2019. By digital standards, that is old age. Recent data suggests that the average age of companies in the S&P 500 has dropped to under 20 years from 60 years in the 1950s. The secret, it seems, to staying young is the ability to understand one's core business and reinterpret it over and over again. We know the many avatars of Amazon - books, multi-category retail, grocery, cloud, physical stores, and content, among others. Amazon embodies within itself the very idea behind - "Creating Exponential Value."

In this digital age, if you don't reinterpret yourself, you risk becoming irrelevant. For example, Fintech and Insurtech firms have surfaced as stiff competitors to traditional banks and insurers. Transportation and hotel chains have floundered while sharing-economy companies like Uber and Airbnb introduced massive amounts of inventory into the market riding on near zero marginal costs. Detroit couldn't foresee the future of the car industry would be shaped in California and the future of automotive advancement was software innovation. Traditional retailers and media giants struggled as internet upstarts such as Amazon, Netflix, Google and Apple destroyed conventional business models evolved over decades. Industries are replete with examples of the same pattern - the upstarts saw abundance when the incumbents could see constraints.

The new entrants were able to grow exponentially as their business models were non-linear and followed the laws of software, whereas the incumbents relied on conventional wisdom. You could say software was seen as a game changer. Software has indeed been eating the world, as a famous CEO of a venture capital firm had penned in an essay in 2011. However, software too is on the threshold of a fundamental change. Programming, the creative process of software, is moving from telling machines what to do to showing machines what to do. This has ramifications not only for people who write software but also for those who use software. While traditional programming itself might not entirely disappear, it will certainly become niche. What will prevail is a new generation of programmers with the ability to manipulate data and coach the machines.

Revisit

**Choose the best option**

- It implies that internet-based companies have leveraged limitations as opportunities
- It implies that internet-based companies have made use of easily available resources
- It implies that internet-based companies started only as crowd-funding projects.

Clear Response

@ydef35900

**Question # 4**

Read the article below and answer the question.  
For each question choose the correct answer.

Amazon turns 25 in July 2019. By digital standards, that is old age. Recent data suggests that the average age of companies in the S&P 500 has dropped to under 20 years from 60 years in the 1950s. The secret, it seems, to staying young is the ability to understand one's core business and reinterpret it over and over again. We know the many avatars of Amazon - books, multi-category retail, grocery, cloud, physical stores, and content, among others. Amazon embodies within itself the very idea behind - "Creating Exponential Value."

this digital age, if you don't reinterpret yourself, you risk becoming irrelevant. For example, Fintech and surtech firms have surfaced as stiff competitors to traditional banks and insurers. Transportation and hotel chains have floundered while sharing-economy companies like Uber and Airbnb introduced massive amounts of inventory into the market riding on near zero marginal costs. Detroit couldn't foresee the future of the car industry could be shaped in California and the future of automotive advancement was software innovation. Traditional oilers and media giants struggled as internet upstarts such as Amazon, Netflix, Google and Apple destroyed conventional business models evolved over decades. Industries are replete with examples of the same pattern - upstarts saw abundance when the incumbents could see constraints.

new entrants were able to grow exponentially as their business models were non-linear and followed the path of software, whereas the incumbents relied on conventional wisdom. You could say software was seen as a game changer. Software has indeed been eating the world, as a famous CEO of a venture capital firm had predicted in an essay in 2011. However, software too is on the threshold of a fundamental change. Programming, the creative process of software, is moving from telling machines what to do to showing machines what to do. This has ramifications not only for people who write software but also for those who use software. While

Revisit

Choose the best option

- It implies a shift from traditional to software-based companies.
- It implies the elimination of all traditional companies.
- It implies that only non-linear business models will succeed.

Clear Response

@ydef35900

**Question # 5**

Read the article below and answer the question.  
For each question choose the correct answer.

**Amazon turns 25 in July 2019.** By digital standards, that is old age. Recent data suggests that the average age of companies in the S&P 500 has dropped to under 20 years from 60 years in the 1950s. The secret, it seems, to staying young is the ability to understand one's core business and reinterpret it over and over again. We know the many avatars of Amazon - books, multi-category retail, grocery, cloud, physical stores, and content, among others. Amazon embodies within itself the very idea behind - "Creating Exponential Value."

In this digital age, if you don't reinterpret yourself, you risk becoming irrelevant. For example, FinTech and InsurTech firms have surfaced as stiff competitors to traditional banks and insurers. Transportation and hotel chains have floundered while sharing-economy companies like Uber and Airbnb introduced massive amounts of inventory into the market riding on near zero marginal costs. Detroit couldn't foresee the future of the car industry would be shaped in California and the future of automotive advancement was software innovation. Traditional retailers and media giants struggled as internet upstarts such as Amazon, Netflix, Google and Apple destroyed conventional business models evolved over decades. Industries are replete with examples of the same pattern - upstarts saw abundance when the incumbents could see constraints.

The new entrants were able to grow exponentially as their business models were non-linear and followed the laws of software, whereas the incumbents relied on conventional wisdom. You could say software was seen as a game changer. Software has indeed been eating the world, as a famous CEO of a venture capital firm had penned in an essay in 2011. However, software too is on the threshold of a fundamental change. Programming, the creative process of software, is moving from telling machines what to do to showing machines what to do. This has ramifications not only for people who write software but also for those who use software. While traditional programming itself might not entirely disappear, it will certainly become niche. What will prevail is a new generation of programmers with the ability to manipulate data and coach the machines.



1 2 3 4 5 6 7 + 5 of 7

**Choose the best option**

- Programming will be based only on new types of coding.
  - Human involvement will include manipulating data and coaching machines.
  - Human involvement will be restricted only to setting up codes.

### **Clear Responses**

14

@ydef35900

the question.  
ect answer.

digital standards, that is old age. Recent data suggests that the average age dropped to under 20 years from 60 years in the 1950s. The secret, it seems, to stand one's core business and reinterpret it over and over again. We know s, multi-category retail, grocery, cloud, physical stores, and content, amongelf the very idea behind - "Creating Exponential Value."

pret yourself, you risk becoming irrelevant. For example, Fintech and competitors to traditional banks and insurers. Transportation and hotel g-economy companies like Uber and Airbnb introduced massive amounts of ear zero marginal costs. Detroit couldn't foresee the future of the car industry e future of automotive advancement was software innovation. Traditional us Internet upstarts such as Amazon, Netflix, Google and Apple destroyed d over decades. Industries are replete with examples of the same pattern - incumbents could see constraints.

xponentially as their business models were non-linear and followed the ents relied on conventional wisdom. You could say software was seen as a een eating the world, as a famous CEO of a venture capital firm had software too is on the threshold of a fundamental change. Programming,



### Choose the best option

- It means an impediment to change.
- It means something that favours change.
- It means a missing block required to understand a puzzle.

Clear Response

@ydef35900

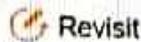
Articulation QP2 Dec 22 (LBC) 

Section 1 of 6 Section #1 

1 2 3 4 5  

Question #1

In which of the following countries would committing to a work delivery by "tomorrow" indicate, in all probability, that the delivery would reach the recipients within a loose range of dates beyond the following day? (More than one correct answer)



Choose the best option(s)

- Qatar
- Bangladesh
- India
- Switzerland

[Clear Response](#)

@ydef35900

**Question # 2** Revisit

It is 4:30 p.m. on a Friday, in Sydney. You have just joined a weekly call among stakeholders from several countries. You hear Norah Johnson, the product owner, speak. Respond to her question and continue to make small talk with her. Norah is from Australia and loves the outdoors. You are well acquainted with Norah and have interacted with her many times. Read the two statements made by Norah, and for each statement choose responses that you think will help you build rapport with Norah.

**Part 2 of 2:**

Norah Johnson: To be honest, I noticed that not many in the team are interested in the outdoors. What do you think could be the reason?

Your Response (More than one correct answer)

**Choose the best option(s)**

- Come to think of it you are right, very few among our team members are actually interested in the outdoors. However, that could be an exception, rather than the rule.
- That's an interesting observation, Norah. I actually know of a few of us who love the outdoors. Senthil, for example, enjoys hiking and writes blogs about his trips. I must remember to request him to share his blogs with you.
- We do not like to waste time hiking and trekking; we would rather spend time with the family.
- No, Norah. You are wrong. We do like the outdoors.

@ydef35900

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

Marks for correct answer 1.5 | Negative Marks 0

## Question No. 1

Vishal, an Indian project Manager, and Hiroshi Tanaka, a Japanese client, are in a meeting. During the coffee break, Vishal casually asked Tanaka-San about the present political situation in Japan and to his surprise Tanaka-San did not respond and continued having his coffee. It was an awkward moment for both. How could Vishal have avoided such a situation? (More than one correct answer)

- Vishal should have been aware of the topics to be avoided in such conversations.
- Vishal should have been aware of the cultural aspects involved before initiating such a conversation.
- Vishal should have taken time to build rapport with Tanaka-San before asking such a question.
- Vishal should not make small talk with clients, he should stick to business conversations only.



0	Answered	1	Not Answered
10	Not Visited	0	Marked for Review
0	Answered & Marked for Review (will not be considered for evaluation)		

**Small Talk**

Choose a Question

1	2	3	4
5	6	7	8
9	10	11	



Aa - DA

Art of Articulation

Section

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

Marks for correct answer 1.5 | Negative Marks 0

## Question No. 2

Raj, an Indian TCSer, is a very friendly and enthusiastic speaker. He engages in small talk in all his conversations, with all stakeholders – internal and external. Should there be a change in his approach?

- No. He should continue using small talk in all his conversations; it's always good.
- Yes. Small talk needs to be used judiciously; it may not be applicable in all scenarios, nor can it be used with everyone.
- Yes. He should stop using small talk, as it is, after all, an informal conversation.
- No. Raj is a talkative person; hence, engaging in small talk is his natural way of connecting with people.



Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

Marks for correct answer 1.5 | Negative Marks 0

## Question No. 3

Lars Eriksson, the Swedish client, is surprised that each time the weekly connect with the India team begins with small talk. Why is that? (More than one correct answer)

- Lars comes from a culture where communication is to the point.
- Lars wants an opportunity to speak about his life in Sweden.
- Lars wishes that more time is spent on small talk.
- Lars as a person may not be comfortable making small talk and might prefer to get directly to the business at hand.

A      D

2 Answered    1 Not Answered  
8 Not Visited    0 Marked for Review  
0 Answered & Marked for Review (will not be considered for evaluation)

**Small Talk**

Choose a Question

1	2	3	4
5	6	7	8
9	10	11	

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

Section

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

It's a rainy day and you have just reached the hotel to meet a client member in the lobby, in order to accompany him to the office. This is the first time Mark Radley, your client, has travelled to India from the US. Imagine that you are walking towards Mark who is clad in a suit and tie. Mark has already spent three days in India as a part of this visit and is familiar with you. How would you open the conversation with him and make small talk? Mark greets you with a warm smile and says:

B) D)

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

Marks for correct answer 1 | Negative Marks 0

## Question No. 4

Part 1 of 2:

Mark Radley: Hi, quite a heavy downpour, isn't it?

Please select appropriate response(s) to Mark's statement. (More than one correct answer)

- Yes.
- Yes, it's been raining incessantly. Let's try and keep ourselves dry.
- This is only going to make the traffic worse. We are going to get late.
- Well..., not really, this is not very heavy. The winds seem to be making matters worse.

3	Answered	1	Not Answered
7	Not Visited	0	Marked for Review
0	Answered & Marked for Review (will not be considered for evaluation)		

## Small Talk

Choose a Question

1	2	3	4
5	6	7	8
9	10	11	

## Art of Articulation

Section

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

Time Left : 85:00

It's a rainy day and you have just reached the hotel to meet a client member in the lobby, in order to accompany him to the office. This is the first time Mark Radley, our client, has travelled to India from the US. Imagine that you are walking towards Mark who is clad in a suit and tie. Mark has already spent three days in India as a part of this visit and is familiar with you. How would you open the conversation with him and make small talk? Mark greets you with a warm smile and says:

## Question No. 5

Part 2 of 2:

Mark Radley: I wonder if we will make it to the office in time with all this rain.

Please select appropriate response(s) to Mark's statement. (More than one correct answer)

- Yes, traffic can get bad when it rains. But I am sure we can make it in time.
- Not to worry, Mark, our cab drivers are used to this kind of weather. We will make in time.
- Well... I am not sure. Let's get into the cab first. We have no other option.

Marks for correct answer 1 | Negative Marks 0

 4	Answered	 1	Not Answered
 6	Not Visited	 0	Marked for Review
 0	Answered & Marked for Review (will not be considered for evaluation)		

## Small Talk

Choose a Question

 1	 2	 3	 4
 5	 6	 7	 8
 9	 10	 11	

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

I reached the hotel to meet a client member in the office. This is the first time Mark Radley, from the US. Imagine that you are walking towards him. Mark has already spent three days in India as a guest. How would you open the conversation with him? He greets you with a warm smile and says:

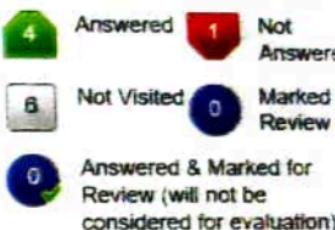
A ) B )

Marks for correct answer 1 | Negative Marks 0

Mark Radley: I wonder if we will make it to the office in time with all this rain.

Please select appropriate response(s) to Mark's statement. (More than one correct answer)

- Yes, traffic can get bad when it rains. But I am sure we can make it in time.
- Not to worry, Mark, our cab drivers are used to this kind of weather. We will make in time.
- Well... I am not sure. Let's get into the cab first. We have no other option.
- With this rain we won't be able to make it on time. But that is OK; they won't start without us.



### Small Talk

Choose a Question



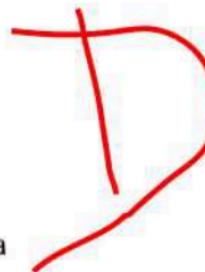
Save &amp; Next

Submit

## Question No. 6

What is small talk?

- Talking softly out of politeness
- Talking with very few words to save time
- Coming to the point very quickly, to save time
- Starting the conversation with general topics before moving to the main agenda



Mark for Review & Next

Clear Response

## Art of Articulation

Section

Small Talk

Agile Meetings

Presentation Skills &amp;

Articulate Right 1

Articulate Right 2

Articulate Right 3

Time Left : 83:10

## Question No. 7

Marks for correct answer 1 | Negative Marks 0

Which of the following topics is considered inappropriate for small talk?

- The heat during the summer in India
- Personal religious beliefs
- An interesting new book on management skills
- Exotic dishes made during Indian festivals



Section:

[Small Talk](#) [Agile Meetings](#) [Presentation Skills & ...](#) [Articulate Right 1](#) [Articulate Right 2](#) [Articulate Right 3](#) 

Marks for correct answer 1 | Negative Marks 0

## Question No. 8

Which of the following are useful skills needed for a fruitful small talk conversation with a client? (More than one correct answer)

- Refuting and debating the interlocutor's points
- Listening to the interlocutor's statement and responding in a relevant manner
- Refraining from interrupting while the interlocutor is speaking
- Keeping silent throughout the interaction with the interlocutor

A large, handwritten-style red letter 'B' is positioned above a vertical red line. To the right of the vertical line is a large, handwritten-style red letter 'C'. The entire drawing is done in a simple, cursive font.

[Mark for Review & Next](#)[Clear Response](#)

## Art of Articulation

Section

Time Left : 81:57

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

## Question No. 9

Anand has been working in TCS for 20 years. On one occasion, while he was travelling with Martin Schulz, his German client, to their regional office, Martin wanted to know why grown-up adults in India lived with their parents. How do you think Anand should respond to this question?

- Since Martin happens to be the client, Anand should agree with Martin.
- Anand should politely put across the points on how the social fabric is different in different cultures. He could also encourage Martin to browse online intercultural resources on Indian culture, which would allow him to appreciate Indian customs better.
- Anand should outright refuse to accept Martin's comment, and correct Martin. He could do this since he has been in TCS for 20 years.
- Anand should be angry with Martin for making such a comment, and he should report the incident to the top management teams of the client.



Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">8</span>	Answered	<span style="background-color: red; border-radius: 50%; padding: 2px 5px;">1</span>	Not Answered
<span style="background-color: lightgray; border-radius: 50%; padding: 2px 5px;">2</span>	Not Visited	<span style="background-color: blue; border-radius: 50%; padding: 2px 5px;">0</span>	Marked for Review
<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">0</span>	Answered & Marked for Review (will not be considered for evaluation)		

## Small Talk

Choose a Question

<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">1</span>	<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">2</span>	<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">3</span>	<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">4</span>
<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">5</span>	<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">6</span>	<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">7</span>	<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">8</span>
<span style="background-color: red; border-radius: 50%; padding: 2px 5px;">9</span>	<span style="background-color: lightgray; border-radius: 50%; padding: 2px 5px;">10</span>	<span style="background-color: lightgray; border-radius: 50%; padding: 2px 5px;">11</span>	

## Art of Articulation

Section

Time Left : 80:50

## Small Talk

## Agile Meetings

## Presentation Skills &amp; ...

## Articulate Right 1

## Articulate Right 2

## Articulate Right 3

Marks for correct answer 1.5 | Negative Marks 0

## Question No. 10

Which of the following statements on small talk are true (More than one correct answer)

- Approaches to making small talk remain the same across all countries.
- Your ability to make small talk is directly related to your awareness of the subject matter / topic being discussed.
- One's ability to respond spontaneously is a key factor in making successful small talk.
- One cannot build rapport without making small talk.



- |   |  |   |                   |
|---|--|---|-------------------|
| 9 | Answered   | 1 | Not Answered      |
| 1 | Not Visited  | 0 | Marked for Review |
| 0 | Answered & Marked for Review (will not be considered for evaluation) |   |                   |

**Small Talk**

Choose a Question

1	2	3	4
5	6	7	8
9	10	11	

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

[Small Talk](#)[Agile Meetings](#)[Presentation Skills](#)[Articulate Right 1](#)[Articulate Right 2](#)[Articulate Right 3](#)

Marks for correct answer 2 | Negative Marks 0

An Indian team member and his client manager from the UK have both logged onto a Teams call on a Monday, approximately five minutes before other members of the meeting join in. The topic, initiated by the client member, pertains to interesting activities done over the weekend. Which of the following are the most appropriate approaches for turn-taking in this small talk conversation?

- (A) One member speaks throughout, with the other indicating his presence with occasional "hmmm" sounds, to show agreement
- (B) One member initiates the conversation, followed by uncomfortable silence from the other member
- (C) One member begins the conversation and is prevented from speaking further by the other member who interrupts him to speak about his experience
- (D) One member is silent, and provides one-word responses only after a polite pause and a gentle prompt asking about his experience, from the initiator of the conversation

 (A) and (B) (C) and (D) All None[Mark for Review & Next](#)[Clear Response](#)[Save & Next](#)

Version : 17.07.00



Type here to search



## Art of Articulation

Section

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

Time Left : 78:28

## Question No. 1

Marks for correct answer 1.5 | Negative Marks 0

Mehr is preparing for a presentation for a new product to be launched soon. She wants to make it impactful by using the storytelling technique. Help Mehr choose the right option(s). (More than one correct answer)

- She could follow the 6 C's format used in storytelling, it would help her present her thoughts properly.
- She should keep the audience requirement and the audience background in mind while preparing her presentation.
- Mehr does not have to weave a story around the product. A generic presentation could lead to a sufficient connect with the audience.
- She just needs to present her thoughts over a call.

/

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

### Question No. 2

Nupur is making a presentation to her unit's leadership. She is ready with her presentation, her data points and her story. Just before her virtual meeting is about to begin, her WIFI stops working, and her call gets disconnected. She is unable to connect until after 15 minutes of her allotted slot. What steps can Nupur take for such important calls in the future?

- She can narrate the story while the slide deck can be projected by other members of her team.
- Prepare a short summary of the story that includes the important data points. This will come in handy if she gets less time to present.
- Connect via two devices to make sure she is always connected.
- All of the options

D

Marks for correct answer 0.5 | Negative Marks 0

Ram, the SME from the automotive project is part of the innovation lab. Ram and his team are working on a unique feature, the first of its kind in the market to be ready just in time for the Auto Show.

Ram informs his team that this would be a great opportunity to showcase the features in the Auto Show as many auto giants from different parts of the globe will be part of this mega event.

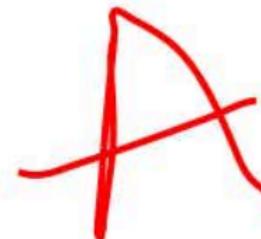
Ram and his team start preparing for the event.

What points should they keep in mind while preparing for the event?

### Question No. 3

Ram and his team should work on keeping the diverse audience engaged with their presentation.

- TRUE  
 FALSE

[Mark for Review & Next](#)[Clear Response](#)[Save & Next](#)[Submit](#)

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

Time Left : 76:23

m, the SME from the automotive project is part of the innovation lab. Ram and his team are working on a unique feature, the first of its kind in the market to be ready in time for the Auto Show.

m informs his team that this would be a great opportunity to showcase the features in the Auto Show as many auto giants from different parts of the globe will part of this mega event.

m and his team start preparing for the event.

What points should they keep in mind while preparing for the event?

[Mark for Review & Next](#)[Clear Response](#)[Save & Next](#)[Submit](#)

Marks for correct answer 0.5 | Negative Marks 0

## Question No. 4

Choose the paraverbal and nonverbal communication skills that Ram and team should keep in mind while presenting to the diverse audience (More than one correct answer)

- Tone and accent
- Body language
- Gestures
- Pronunciation

3	Answered	1	Not Answered
10	Not Visited	0	Marked for Review
0	Answered & Marked for Review (will not be considered for evaluation)		

## Presentation Skills &amp; St...

Choose a Question

1	2	3	4
5	6	7	8
9	10	11	12
13	14		



otive project is part of the innovation lab. Ram and his feature, the first of its kind in the market to be ready would be a great opportunity to showcase the many auto giants from different parts of the globe will ing for the event. n mind while preparing for the event?

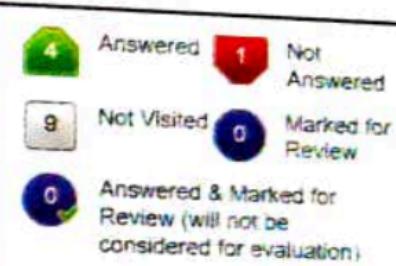
A      B

Marks for correct answer 0.5 | Negative Marks 0

### Question No. 5

What ingredients in the presentation would create an impact on the audience? (More than one correct answer)

- It needs to have a story
- It needs to have examples
- It must have 3-D animations
- It need not have a message



### Presentation Skills & St...

Choose a Question:

1	2	3	4
5	6	7	8
9	10	11	12
13	14		

om the automotive project is part of the innovation lab. Ram and his  
g on a unique feature, the first of its kind in the market to be ready  
ne Auto Show.

team that this would be a great opportunity to showcase the  
uto Show as many auto giants from different parts of the globe will  
ega event.

n start preparing for the event.

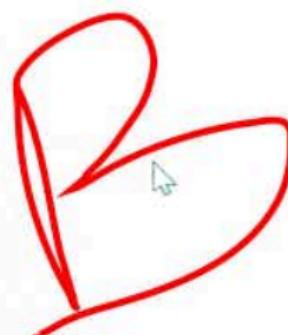
ld they keep in mind while preparing for the event?

Marks for correct answer 0.5 | Negative Marks

### Question No. 6

Knowing the audience is not important for business

- TRUE  
 FALSE



5 Answered 1 Not Answered  
3 Not Asked 8 Marked for Review  
6 Answered & Marked for Review will not be considered for evaluation

Presentation Skills & St...  
Choose a Question  
1 2 3 4  
5 6 7 8  
9 10 11 12  
13 14

Time Left : 74:22

ection

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

## Question No. 7

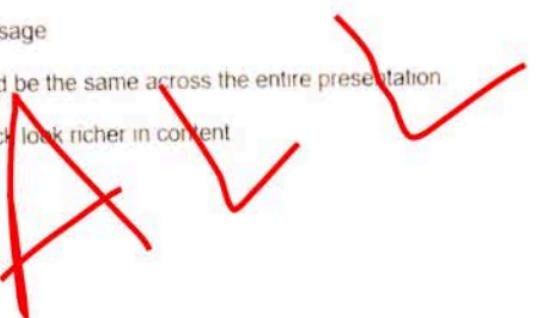
David is presenting to an audience. His PPTs have information arranged in paragraphs and also use a lot of images. What does David need to keep in mind when preparing a presentation? (More than one correct answer)

Use bullet points to present information in a structured manner

Minimize the use of images that are not adding value to the message

The alignment of the text and images, along with font size should be the same across the entire presentation.

Keep adding more information to make the PowerPoint slide deck look richer in content



Marks for correct answer 1 | Negative Marks 0

6	Answered	1	Not Answered
7	Not Visited	0	Marked for Review
0	Answered & Marked for Review (will not be considered for evaluation)		

## Presentation Skills &amp; St...

Choose a Question

1 2 3 4

5 6 7 8

9 10 11 12

13 14

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

## Art of Articulation

Section

Time Left : 72:44

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

Marks for correct answer 1 | Negative Marks 0

- 7 Answered 1 Not Answered
- 6 Not Visited 0 Marked for Review
- 0 Answered & Marked for Review (will not be considered for evaluation)

## Question No. 8

All the points to be presented should be listed out in great detail in the power point slides, so that it is

- easy for the presenter to remember the points
- easy for the listeners to have the points available for reading.

TRUE

FALSE

## Presentation Skills &amp; St...

Choose a Question

1	2	3	4
5	6	7	8
9	10	11	12
13	14		

[Mark for Review & Next](#)[Clear Response](#)[Save & Next](#)[Submit](#)

Section

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

Marks for correct answer 1.5 | Negative Marks 0

## Question No. 9

Alex is preparing to launch a new product in the market and is taking inputs from his team. Which of following ideas will help Alex in launching the product successfully? (More than one correct answer)

- Use the word of mouth approach to promote the product.
- Adopt a delivery style that focusses only on detailing the product features.
- Weave a story around the product that will connect with the audience.
- Highlight how user-friendly the product is.



Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

## Art of Articulation

Time Left : 71:06

Section

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

## Question No. 10

Which of the following aspects is considered most important for storytelling?

- The use of beautiful illustrations
- Reading out the story from a document to avoid missing out any important details
- Tweaking the story to address the target audience
- All of the options



Marks for correct answer 1 | Negative Marks

Answered	Not Answered
1	0
Not Visited	Marked for Review
4	0
Answered & Marked for Review	will not be considered for evaluation
6	

**Presentation Skills & St...**

Choose a Question

5	6	7	8
9	10	11	12
13	14		

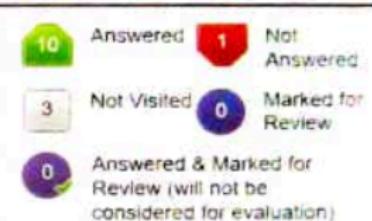
Marks for correct answer 2 | Negative Marks 0

## Question No. 11

Listen to this short Audio clip of an associate making a presentation. Listen to the clip and Identify the areas of improvement that the associate should focus on. (More than one correct answer)

00:00 00:00

- Avoid using fillers
- Avoid making grammatical mistakes
- Avoid inappropriate use of questions
- All of the options



## Presentation Skills &amp; St...

Choose a Question



Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

Section

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

Question No. 12

Marks for correct answer 1.5 | Negative Marks 0

Anindita is to present to her prospective clients from the USA. She has made a beautiful presentation and hopes to sail through because of the animations. The Client representative does not look very impressed and keeps asking for data points, customer reviews of the product and revenue growth numbers for the product. What all could Anandita have done to improve her presentation? (More than one correct answer)

- Recounted a story which encompassed the launch of the product, and the consequent restructuring of the product, as per the customer's requirement. The impact of the story would be based on displaying the product's revenue growth via infographics and the key message.
- Presented just the numbers and let the numbers speak for themselves.
- Included additional details for each slide she presented.
- Played a short impactful video to deliver her key message at the end.



11	Answered	1	Not Answered
2	Not Visited	0	Marked for Review
0	Answered & Marked for Review (will not be considered for evaluation)		

Presentation Skills &amp; St...

Choose a Question

5	6	7	8
9	10	11	12
13	14		

## Art of Articulation

Section

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

Time Left : 67:46

## Question No. 13

Marks for correct answer: 1.5 | Negative Marks: 0

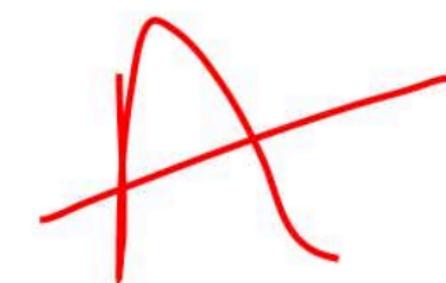
Which of the following phrases can be used to politely hand over, take turns or invite the next speaker to continue with the presentation?

I would now like to invite ABC to talk about XYZ

Now ABC will talk about XYZ.

Requesting ABC to speak up

Madam will speak about XYZ now



Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

- 12 Answered  1 Not Answered
- 1 Not Visited  0 Marked for Review
- 0 Answered & Marked for Review (will not be considered for evaluation)

## Presentation Skills &amp; St...

Choose a Question

- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12
- 13
- 14

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

- i) If you observe closely, you'll note that there's a lot to be said in support of X rather than Y ...
- ii) At the end of the day, anyone can see that...
- iii) However, do remember what I had just mentioned about...
- iv) What if I were to tell you about...
- v) I've no doubt that you are convinced by now that...
- vi) Have you ever considered how...

Marks for correct answer 1.5 | Negative Marks

Please select the answer option from the list below, that displays sets with the correct combination of Categories and Phrases.

- A-(i); B-(ii); C-(iii)
- A-(iv); B-(vi); C-(iii)
- A-(vi); B-(i); C-(v)
- A-(ii); B-(iv); C-(iii)



Mark for Review &amp; Next

Clear Response

Save &amp; Next

## Section

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

Time Left : 67:05

Given below is a list of phrases used when presenting a new idea. Examine the phrases and identify the most appropriate phrase for the 3 categories:

- (A) Introductory statements,
- (B) Statements developing the presentation's argument, and
- (C) Concluding statements

List of Phrases:

- i) If you observe closely, you'll note that there's a lot to be said in support of X rather than Y...
- ii) At the end of the day, anyone can see that...
- iii) However, do remember what I had just mentioned about...
- iv) What if I were to tell you about...
- v) I've no doubt that you are convinced by now that...
- vi) Have you ever considered how...

Please select the answer option from the list below, that displays sets with the correct combination of Categories and Phrases.

A-(i), B-(ii), C-(iii)

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

<span style="background-color: green;">13</span>	<span style="background-color: red;">1</span>	Not Answered
<span style="background-color: grey;">0</span>	<span style="background-color: blue;">0</span>	Marked for Review
<span style="background-color: green;">0</span>	<span style="background-color: grey;">0</span>	Answered & Marked for Review (will not be considered for evaluation)

**Presentation Skills & St...**

Choose a Question

<span style="background-color: green;">5</span>	<span style="background-color: green;">6</span>	<span style="background-color: green;">7</span>	<span style="background-color: green;">8</span>
<span style="background-color: green;">9</span>	<span style="background-color: green;">10</span>	<span style="background-color: green;">11</span>	<span style="background-color: green;">12</span>
<span style="background-color: green;">13</span>	<span style="background-color: red;">14</span>		

Aa - DA

## Art of Articulation

Time Left : 65:58

Section

Small Talk

Agile Meetings

Presentation Skills &amp;

Articulate Right 1

Articulate Right 2

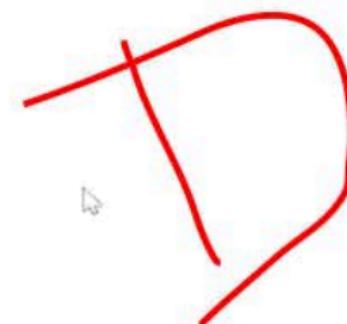
Articulate Right 3

Marks for correct answer 1 | Negative Marks 0

Question No. 1

\_\_\_\_\_ helps you convey your points effectively and facilitates quick scanning and understanding.

- Using a graphic or a relevant visual, instead of dense content
- Breaking down paragraphs into lists
- Using tables, graphs and flowcharts
- All of the above



Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

Version : 17.07.00



Type here to search



04:29 PM

27.05.2021

0	Answered	1	Not Answered
5	Not Visited	0	Marked for Review
0	Answered & Marked for Review (will not be considered for evaluation)		

## Articulate Right 1

Choose a Question

1	2	3	4
5	6		

## Art of Articulation

Section

Small Talk

Agile Meetings

Presentation Skills

Articulate Right 1

Articulate Right 2

Articulate Right 3

Time Left : 65:07

Marks for correct answer 1 | Negative Marks 0

## Question No. 2

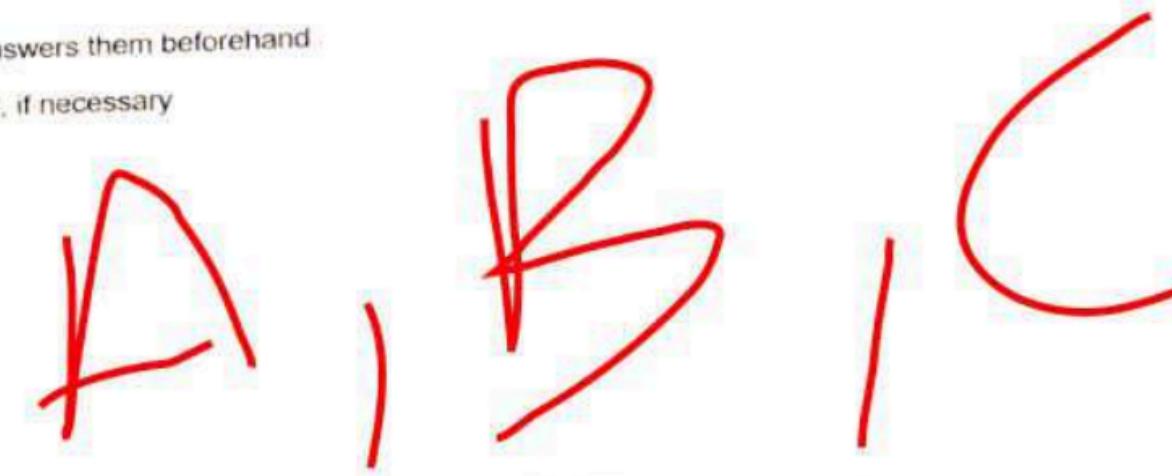
A well-articulated message:

Anticipates the audience's questions on the topic, and answers them beforehand

Provides complete information, including the background, if necessary

Is clearly written, precise and to-the-point

Both b and c



- Answered  Not Answered 1
- Not Visited  Marked for Review 0
- Answered & Marked for Review (will not be considered for evaluation) 0

## Articulate Right 1

Choose a Question

- |   |   |   |   |
|---|---|---|---|
| 1 | 2 | 3 | 4 |
| 5 | 6 |   |   |

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

AoA - DA

## Art of Articulation

Time Left : 64:15

Section

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

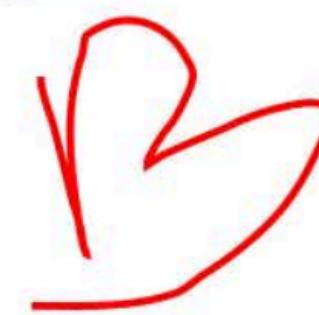
Marks for correct answer 1.5 | Negative Marks 0.0

## Question No. 3

Articulation is not applicable in the context of a Solution Design Document as it contains technical details and system related facts.

True. Articulation is only required in the context of Business Communication, not in the context of solution design.

False. A well-articulated Solution Design will help Developers with first-time-right application build.



2 Answered 1 Not Answered  
3 Not Visited 0 Marked for Review  
0 Answered & Marked for Review (will not be considered for evaluation)

**Articulate Right 1**

Choose a Question

1	2	3	4
5	6		

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

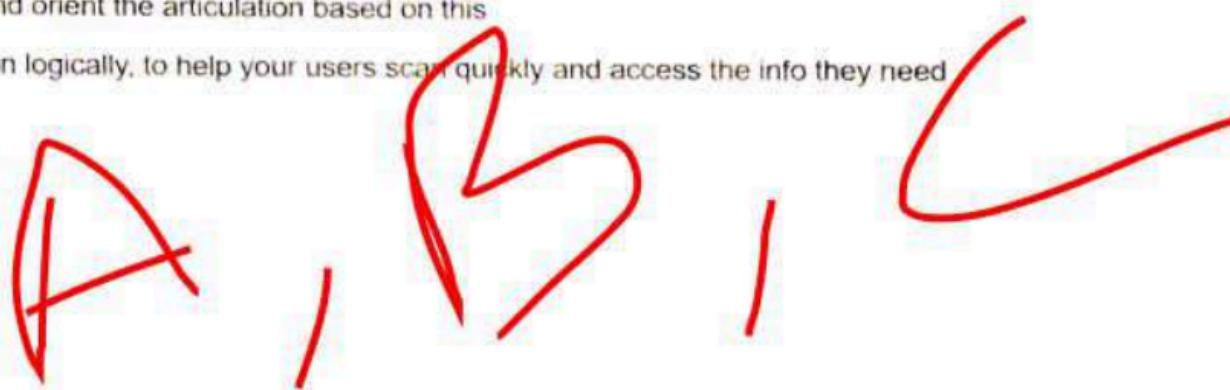
[Small Talk](#) [Agile Meetings](#) [Presentation Skills & ...](#) [Articulate Right 1](#) [Articulate Right 2](#) [Articulate Right 3](#) 

Marks for correct answer 1.5 | Negative Marks 0

## Question No. 4

To make your Articulation journey truly Agile:

- Understand your audience's need and orient the articulation based on this
- Spend time on structuring information logically, to help your users scan quickly and access the info they need
- Be concise and to-the-point
- Only a and b

[Mark for Review & Next](#)[Clear Response](#)[Save & Next](#)[Submit](#)

ASSESSMENT CENTER

cdn3.digilm.com/OnlineAssessment/quiz.html

AdA - DA

Time Left : 62:46

Section

Small Talk 1 Agile Meetings 1 Presentation Skills 6 Articulate Right 1 Articulate Right 2 Articulate Right 3

Marks for current answer: 2 | Negative Marks: 0

Question No. 5

Which of the following statements is incorrect?

Messaging : communication happens at every step during Project delivery.

Articulation is a key component of all aspects that involve messaging, whether it is in the form of communication, user interface design or documentation.

Articulation does not apply to user documentation as it can be shared with multiple user groups.

Email, Chat, Phone Calls, Presentations, Ticket Responses and Status Reports are all application areas of articulation as they involve direct communication with specific receivers.

Mark for Review & Next Clear Response Save & Next Submit

Version : 17.07.00

Type here to search

04:32 PM  
27-05-2021

A red circle highlights question number 5 in the list of options.

Articulate Right 1

Choose a Question

1 2 3 4

5 6

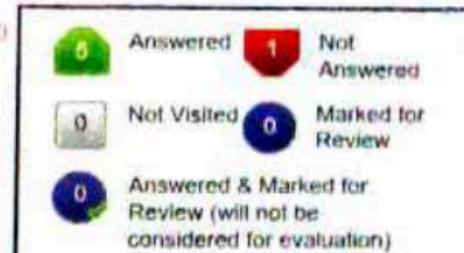
[Small Talk](#)[Agile Meetings](#)[Presentation Skills & ...](#)**Articulate Right 1**[Articulate Right 2](#)[Articulate Right 3](#)

Marks for correct answer 2 | Negative Marks 0

## Question No. 6

Graphics and visuals you use should:

- Be understood at a glance
- Be inserted for decorative purposes
- Reinforce and complement your message
- Use images of people from any one ethnicity

**Articulate Right 1**

Choose a Question

[Mark for Review & Next](#)[Clear Response](#)[Save & Next](#)[Submit](#)

Section

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

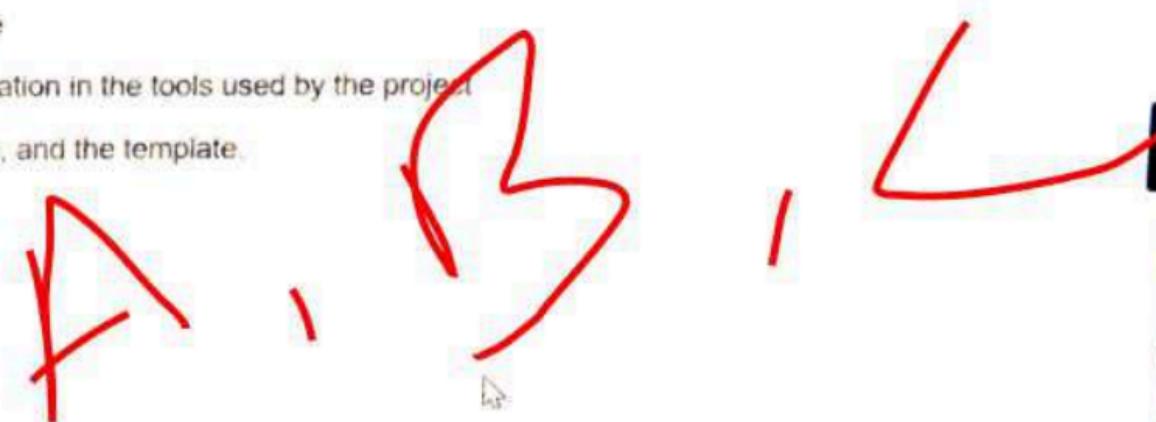
Articulate Right 3

Marks for correct answer 1.5 | Negative Marks 0

Question No. 1

When developing documentation required for an Agile project, authors must:

- 1 Understand the customer's requirements and record these
- 1 Use a template to develop documents or document information in the tools used by the project
- 1 Obtain customer sign-off on the documented requirements, and the template
- 1 Update all documentation on a quarterly basis



Answered 0 Not Answered 1

Not Visited 5 Marked for Review 0

Answered & Marked for Review (will not be considered for evaluation) 0

**Articulate Right 2**

Choose a Question

1 2 3 4  
5 6

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

Section

Small Talk

Agile Meetings

Presentation Skills

Articulate Right 1

Articulate Right 2

Articulate Right 3

Recently, TCS's experience with the four mission-critical systems - Materials Management, Transportation & Distribution, Billing, and Financial Accounting, coupled with product implementation will

- Reduce the effort required for the Initial Gap Analysis by about 40% (from 8 person months to 4.8 person months)
- Reduce the duration of the entire assignment by about 20%

B

Marks for correct answer: 2 | Negative Marks:

The content gets straight to the point, demonstrating how TCS can help support EmPower

Provides specific information about the value TCS can create, which indicates a deep understanding of EmPower's requirements and the business context

Provides detailed information about TCS's capabilities and solution

All of the above

## Section

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

Marks for correct answer 2 | Negative Mark



## Question No. 2

Given below is an example of content that is well-articulated and easy to understand. From the list below, choose the elements that enable first-time-right articulation here.

**Highlights of TCS's Solution**

The experience of working with EmPower for five years has provided TCS with an in-depth understanding of people, processes, systems and the work culture at EmPower.

Specifically, TCS's experience with the four mission-critical systems – Materials Management, Transmission & Distribution, Billing, and Financial Accounting, coupled with product implementation will:

- Reduce the effort required for the initial Gap Analysis by about 40% (from 8 person months to 4.5 person months)
- Reduce the duration of the entire assignment by about 20%

The content gets straight to the point, demonstrating how TCS can help support EmPower

Provides specific information about the value TCS can create, which indicates a deep understanding of EmPower's requirements and the

[Mark for Review & Next](#)[Clear Response](#)[Save & Next](#)

Version : 17.07.00



Type here to search

Section:

Small Talk

Agile Meetings

Presentation Skills

Articulate Right 1

Articulate Right 2

Articulate Right 3

Time Left : 56:57

## Question No. 3

Marks for correct answer 1 | Negative Marks 0

When you are planning to create content for Social Media, understanding your target audience's needs is the first step to:

- Creating flashy content that will stand out
- Creating content that is relevant and meaningful for your audience
- Managing your brand image
- None of the above

	2	Answered		1	Not Answered
	3	Not Visited		0	Marked for Review
	0	Answered & Marked for Review (will not be considered for evaluation)			

## Articulate Right 2

Choose a Question

	1		2		3		4
	5		6				

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

AdA - DA

[Question Paper](#) [View Instruction](#)

## Art of Articulation

Section

Time Left : 56:24

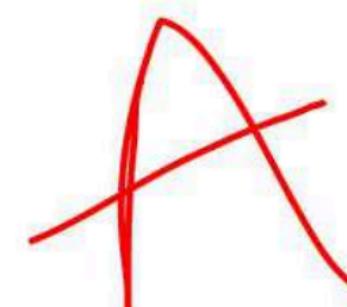
[Small Talk](#) [Agile Meetings](#) [Presentation Skills & ...](#) [Articulate Right 1](#) [Articulate Right 2](#) [Articulate Right 3](#)[Articulate Right 2](#)[Articulate Right 3](#)

Marks for correct answer 1.5 | Negative Marks 0

## Question No. 4

When planning a presentation, the first step is to:

- Evaluate the audience and identify their needs
- Create the outline of the presentation
- Decide on the formatting standards to be used
- Create a repository of illustrations



<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">3</span>	<span style="background-color: red; border-radius: 50%; padding: 2px 5px;">1</span>
<span style="background-color: lightgray; border-radius: 50%; padding: 2px 5px;">2</span>	<span style="background-color: blue; border-radius: 50%; padding: 2px 5px;">0</span>
<span style="background-color: lightgray; border-radius: 50%; padding: 2px 5px;">0</span>	Answered & Marked for Review (will not be considered for evaluation)

## Articulate Right 2

Choose a Question

[Mark for Review & Next](#)[Clear Response](#)[Save & Next](#)[Submit](#)

## Question No. 5

Marks for correct answer 1 | Negative Marks 0

Using a template to create your status report helps you to:

- Leverage best practices in status reporting
- Present a specific position or solution to a problem
- Introduce new concepts, technology innovations, or products
- Utilize a standard format that can be filled in quickly and consistently by all



Mark for Review &amp; Next

Clear Response

Save &amp; Next

Section

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

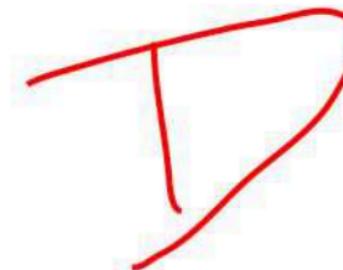
Articulate Right 3

Marks for correct answer 2 | Negative Marks

## Question No. 6

In a status report, which of these approaches would be most appropriate?

- Start off with a good summary, and then work your way down to lower levels of detail.
- Organise information under headings and sub-headings for easy identification and access.
- Use a tabular format to provide details, and graphs to illustrate achievement and trends.
- All of the above



Mark for Review &amp; Next

Clear Response

Save &amp; Next

## Art of Articulation

Section

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

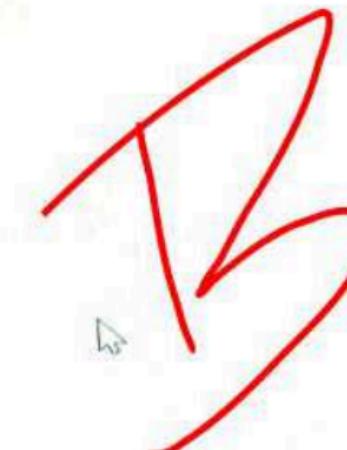
Articulate Right 3

Marks for correct answer 1 | Negative Marks 0

## Question No. 1

Which of the following informs the user most accurately about the outcome of an action.

- Records updated.
- All customer records updated successfully.
- You can check your updated records now.
- None of the above



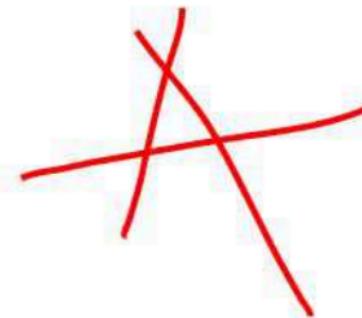
 Articulate Right 4 Articulate Right 5 

Marks for correct answer 1.5 | Neg

## Question No. 2

Identify the most important aspect a good status report must cover:

- Communicate project status to all stakeholders, effectively and efficiently.
- Describe the origin and background of the project and its scope of work.
- Provide details of the people involved in managing and resolving issues.
- All of the above



## Art of Articulation

Time Left : 48:57

Section

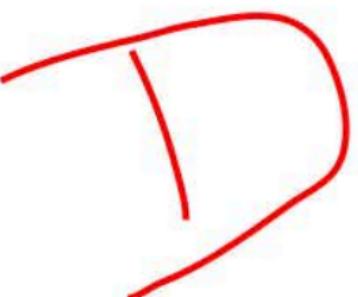
[Articulate Right 4](#) [Articulate Right 5](#)

Marks for correct answer 1.5 | Negative Marks 0

## Question No. 3

When showcasing value addition in a status report:

- Specify how the initiatives you have implemented have improved the current process
- Map the key features of your solution to the customer's requirements / challenge
- Provide measurable facts and metrics to showcase the benefit to the customer
- All of the above

[Mark for Review & Next](#)[Clear Response](#)[Save & Next](#)[Submit](#)

Version : 17.07.00

Section

Articulate Right 4

Articulate Right 5

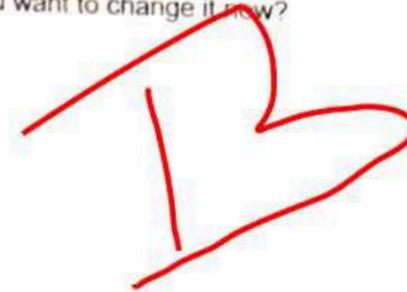
Time Left : 48:08

## Question No. 4

Marks for correct answer 2 | Negative Marks 0

Choose the message you would use to notify your users that their password needs a change:

- Your Password will expire in 2 days. Do you want to change it now?
- Your Password needs to be changed as per the Password Policy. Do you want to change it now?
- Your Password will expire in 2 days.
- None of the above



Mark for Review &amp; Next

Clear Response

Save &amp; Next

Section

Articulate Right 4

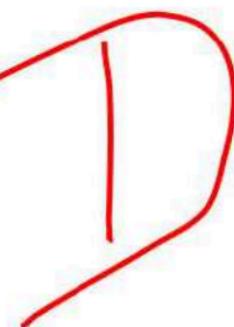
Articulate Right 5

Marks for correct answer 2 | Negative Marks 0

## Question No. 5

While updating status on pending action items of the previous reporting period, ensure:

- Each action item is numbered in a sequence, based on the action item date.
- Owner of an action item is clearly identified.
- Specific information is provided about why an action item could not be closed on time.
- All of the above



AoA - DA

## Art of Articulation

Section

Time Left : 44:50

Articulate Right 4 Articulate Right 5

Marks for correct answer 1 | Negative Marks 0

## Question No. 6

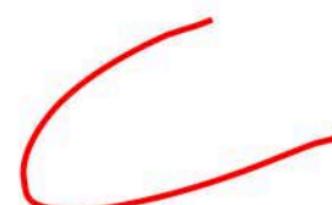
Choose the message that provides accurate and complete details to help the user take appropriate action:

Enter a valid date.

Incorrect date format. Provide a valid input.

Incorrect date format. Enter date in the DD/MM/YY format.

None of the above



Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

Version : 17.07.00



Type here to search



04:50 PM

27-05-2021

3

5	Answered	1	Not Answered
0	Not Visited	0	Marked for Review
0	Answered & Marked for Review (will not be considered for evaluation)		

## Articulate Right 3

Choose a Question



Articulate Right 4

Articulate Right 5

question No. 1

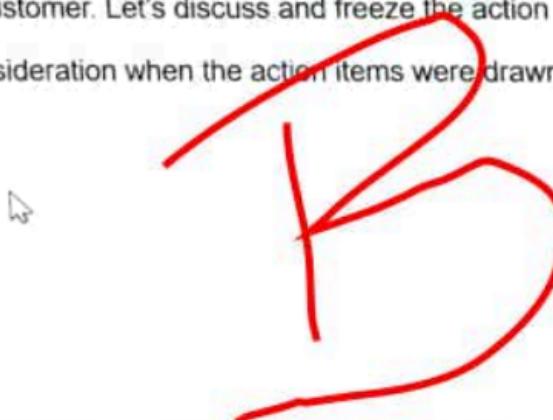
Select the option that sets the right tone in a formal email message:

The action items you have listed will fail to improve customer satisfaction. Let's discuss today.

The action items being proposed must be tailored to benefit the customer. Let's discuss and freeze the action items this afternoon.

It doesn't seem that the customer's concerns were taken into consideration when the action items were drawn up. Let's discuss this afternoon.

None of the above.



Marks for correct answer 1.5 | Negative Marks 0

- 0 Answered 1 Not Answered
- 5 Not Visited 0 Marked for Review
- 0 Answered & Marked for Review (will not be considered for evaluation)

### Articulate Right 4

Choose a Question

- 1
- 2
- 3
- 4
- 5
- 6

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

## Art of Articulation

Section

Time Left : 43:18

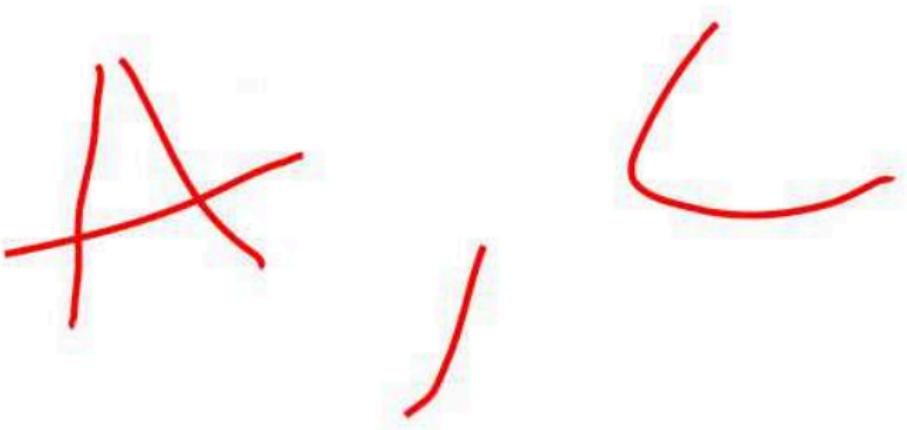
Articulate Right 4

Articulate Right 5

## Question No. 2

Your audience will not benefit from your presentation if you:

- Follow a high pace of delivery
- Cover all points required by the audience
- Have no time for a Q&A session
- Are a confident speaker



Marks for correct answer 1.5 | Negative Marks 0

1 Answered 1  
4 Not Visited 0  
0 Answered & Mark Review (will not be considered for evaluation)

## Articulate Right 4

Choose a Question

- |   |   |   |
|---|---|---|
| 1 | 2 | 3 |
| 5 | 6 |   |

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

## Art of Articulation

Section

Articulate Right 4

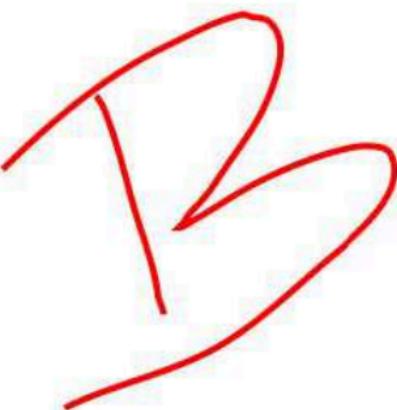
Articulate Right 5

Marks for correct answer 2 | Negative Marks 0

## Question No. 3

You are creating a blog post that provides tips to create content that works on Social Media. Which of the following titles would you choose for your post, to increase the number of views:

- How to create a blog
- 5 easy tips to create content that will go viral
- Useful tips to create content that works on social media
- All about creating a successful blog



Mark for Review &amp; Next

Clear Response

Save &amp; Next

Articulate Right 4

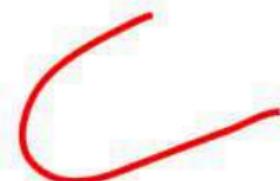
Articulate Right 5

## Question No. 4

Marks for correct answer 1 | Negative Marks 0

Select the message that sets the right tone in a formal email message:

- We need to act fast. I don't think we are anywhere near a solution.
- The document is nowhere near completion. When can we talk?
- I have some feedback on the document. Can we discuss at noon today, so that we can update the document and submit it by end of the day.
- All of the above



Mark for Review &amp; Next

Clear Response

Save &amp; Next

Articulate Right 4

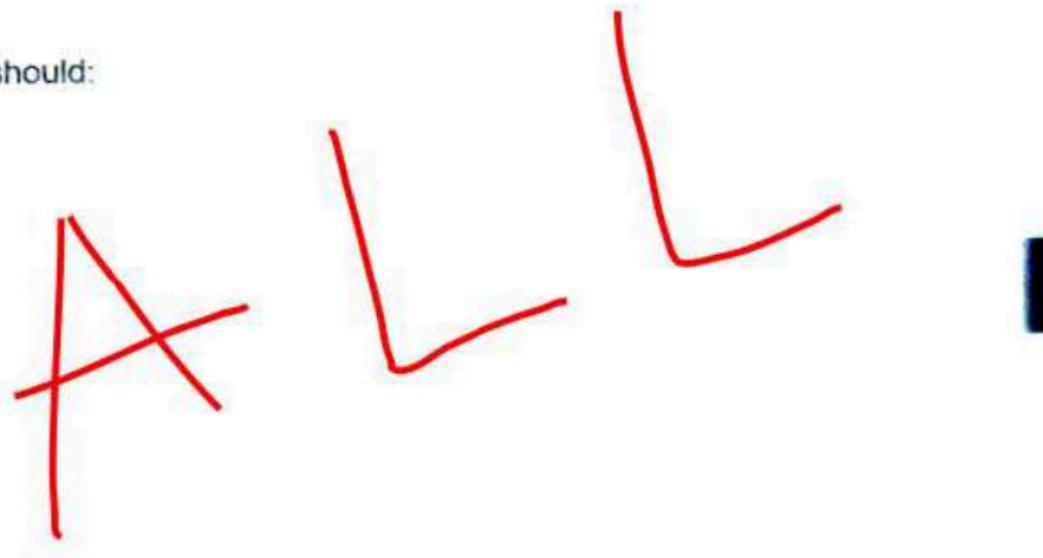
Articulate Right 5

Marks for correct answer 1 | Negative Marks 0

## Question No. 5

Choose all the options that are correct. While writing a long email message, you should:

- Break the text into logical paragraphs.
- Keep the sentences short.
- Use tables and listed items as much as possible.
- Provide an elaborate introduction and share the objectives of the email.



AoA - DA

Art of Articulation

Section

Time Left : 37:28

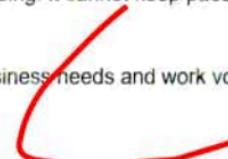
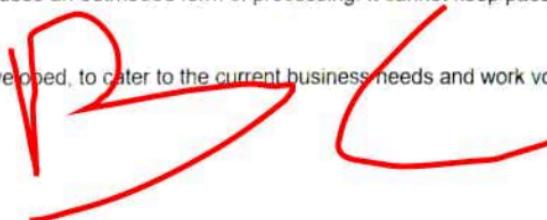
Articulate Right 4 Articulate Right 5

Marks for correct answer 2 | Negative Marks 0

## Question No. 6

Susan is articulating the findings of a legacy application study, in an Analysis Report. She has found that the application is no longer able to cater to the current operational needs. Select the sentences she should use in her Analysis Report to present a clear analysis:

- Xilica should do some serious thinking on its future course of action.
- The existing system at Xilica operates in a batch mode, which catered to the requirements when the company commenced operations in 2015.
- The system used by Xilica is extremely outdated, very slow and uses an outmoded form of processing. It cannot keep pace with current operational needs.
- The existing system needs to be upgraded, or a new system developed, to cater to the current business needs and work volumes.

[Mark for Review & Next](#)[Clear Response](#)[Save & Next](#)[Submit](#)

Answered Not Answered  
 Not Visited Marked for Review  
 Answered & Marked for Review (will not be considered for evaluation)

### Articulate Right 4

Choose a Question

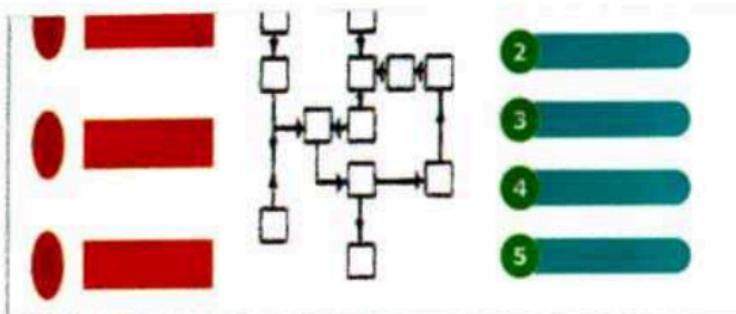
- 1
- 2
- 3
- 4
- 5
- 6

## Section

Articulate Right 4

Articulate Right 5

Marks for correct answer 1 | Negative Marks



- Both B and C
- Both A and C
- Only B
- All A, B and C



Mark for Review &amp; Next

Clear Response

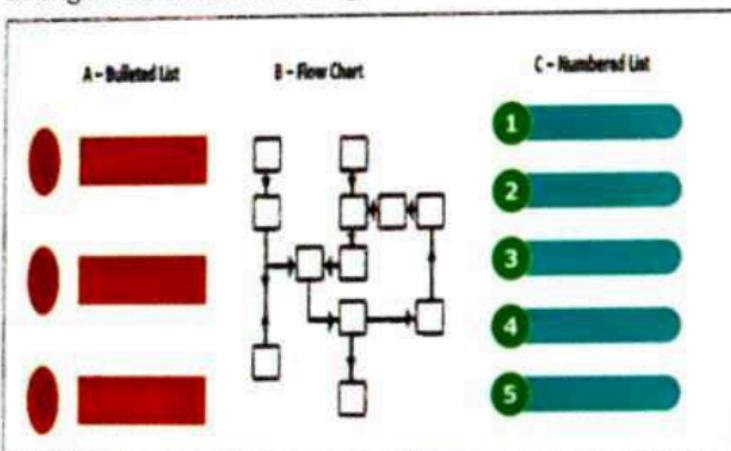


Save &amp; Next



## Question No. 1

Which of the following would you choose to explain a complex nested procedure in a Standard Operating Procedure document, to facilitate quick, at-a-glance understanding?

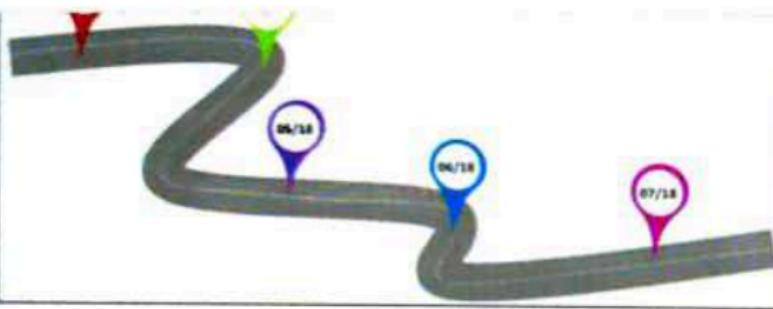


Both B and C.

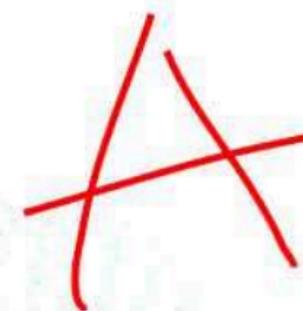
Mark for Review & Next

Clear Response

Save & Next

[Articulate Right 4](#) [Articulate Right 5](#) 

- To depict a project plan with goals and timelines
- To depict roles and responsibilities in a project
- To depict a sequential process
- None of the above

[Mark for Review & Next](#)[Clear Response](#)

Marks for correct answer 1 | Negative Marks

1 Answered 1 N A

4 Not Started 0 N F

0 Answered & Marked Review (will not be considered for eval)

### Articulate Right 5

Choose a Question

1	2	3
5	6	

[Up](#)

[Save & Next](#)[Submit](#)

Articulate Right 4

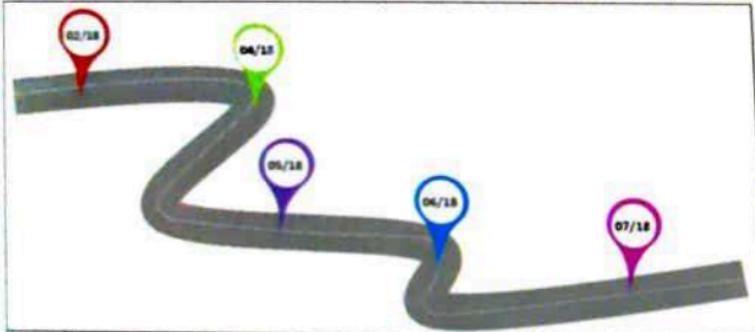
Articulate Right 5

Marks for correct answer 1 | Negative Marks

## Question No. 2



You found this illustration in your project information repository. In which of the scenarios listed below would you use this?



- To depict a project plan with goals and timelines
- To depict roles and responsibilities in a project
- To depict a sequential process

Mark for Review &amp; Next

Clear Response

Save &amp; Ne

Section

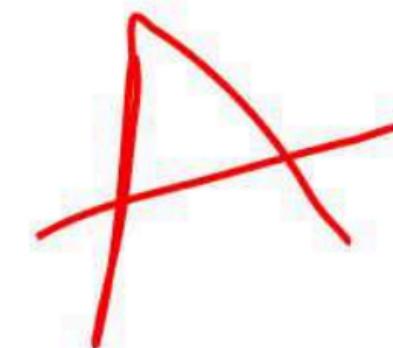
Articulate Right 4

Articulate Right 5

## Question No. 3

Process diagrams are perfect for depicting:

- A systematic and sequential set of activities directed towards a specific end result
- Depiction of one brilliant idea
- The growth of a company/ product/ business
- All of the above



Marks for correct answer 1.5 | Negative Marks 0

	2	Answered
	1	Not Answered
	3	Not Visited
	0	Marked for Review

0 Answered & Marked for Review (will not be considered for evaluation)

## Articulate Right 5

Choose a Question



Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

Section

Articulate Right 4

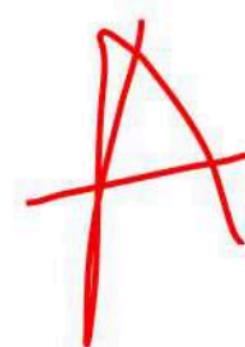
Articulate Right 5

Marks for correct answer 2 | Negative Marks 0

## Question No. 4

Geographic Infographics can be used to:

- Capture regional data
- Depict and analyze trade patterns, climate, population across regions
- Depict a model that shows specific problems and provides the solution
- Communicate and visualize a workflow

A large, handwritten red mark resembling the letter 'A' is drawn on the page.A large, handwritten red mark resembling the letter 'B' is drawn on the page.

Section

Articulate Right 4

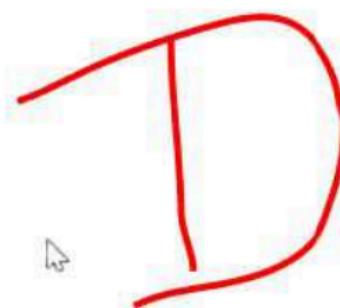
Articulate Right 5

Marks for correct answer 1.5 | Negative Marks 0

Question No. 5

\_\_\_\_\_ are graphic visual representations of specific information or data, which enable quick understanding.

- Visual design
- Infographics
- Charts
- All of the above



Mark for Review &amp; Next

Clear Response

Save &amp; Next

Sub

4 Answered

1 Not Visited

0 Answered & Review (will be considered for grade)

Articulate Right

Choose a Question

1 2

5 6

A sidebar on the right side of the screen showing a list of questions numbered 1 through 6. Questions 1, 2, and 5 are green, indicating they have been answered. Question 6 is grey, indicating it has not been visited. Question 3 is red, indicating it has been answered and will be considered for the final grade. At the bottom of the sidebar, there are buttons for "Articulate Right", "Choose a Question", and a large blue button labeled "Sub".

Section

Articulate Right 4

Articulate Right 5

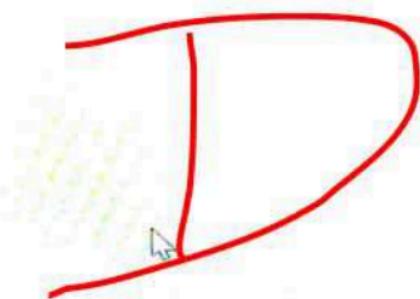
Marks for correct answer 2 | Negative Marks

Submit details

Validate OTP

Login using your credentials

- Numbering each step in the process
- Providing directional cues such as arrows to indicate the flow
- Using relevant icons for each of the steps
- All of the above



Mark for Review &amp; Next

Clear Response



Save &amp; Next

Section

Articulate Right 4

Articulate Right 5

Time Left : 30:24

Question No. 6

Neha has created the following illustration to explain the process to create a User Account on a website. Which of the elements listed below would help her make the process flow clearer?



Marks for correct answer 2 | Negative Marks 0



Articulate Right 5

Choose a Question



Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

Marks for correct answer 1.5 | Negative Marks 0

## Question No. 1

Siddharth works in an Agile project. He is extremely shy and has issues in opening up and in sharing his thoughts. He has to join a SCRUM retrospective meeting next week and he is worried. What advice should be given to Siddharth? (More than one correct answer)

- Siddharth could request the SCRUM Master to speak for him.
- Siddharth need not be worried as he will receive support from his team and he would be encouraged to share his ideas without hesitation.
- Siddharth should exhibit confidence while interacting with the team.
- Siddharth could rehearse his part a few times before the actual meeting.

B | C | D

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit



Answered 0 | Not Answered 1

Not Visited 10 | Marked for Review 0

Answered & Marked for Review (will not be considered for evaluation) 0

### Agile Meetings

Choose a Question

1	2	3	4
5	6	7	8
9	10	11	

AoA - DA

Art of Articulation

Section

Time Left : 25:55

Small Talk

Agile Meetings

Presentation Skills &amp;

Articulate Right 1

Articulate Right 2

Articulate Right 3

Marks for correct answer: 1.5 | Negative Marks: 0

## Question No. 2

Anuj, the product owner wants to include additional features in the current sprint plan. Without consulting the team members, he tells the team curtly to implement them in the current sprint. Why did this not go down well with the team members? (More than one correct answer)

- As a product owner, Anuj should encourage team members to take a call as in sprint planning meetings. It is the team members who take a call on which features they will work on.
- Anuj should be aware of the tone and language to be used during such conversations.
- Anuj should be considerate enough to consult with others and take their opinions as well.
- As a product owner, Anuj can command the team members and is expected to take decisions on his own.

A      B

C

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

Version : 17.07.00



Type here to search



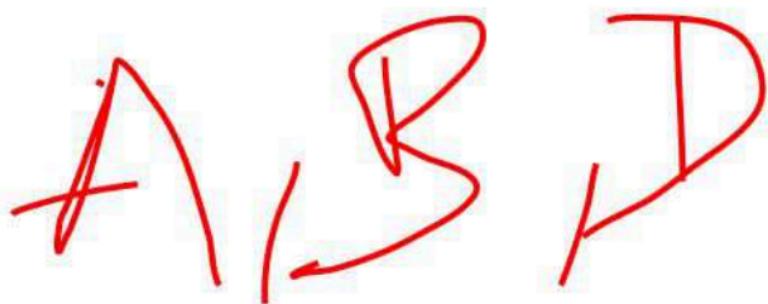
5:10 PM  
27-05-2021  
ENG

[Small Talk](#)[Agile Meetings](#)[Presentation Skills & ...](#)[Articulate Right 1](#)[Articulate Right 2](#)[Articulate Right 3](#)Marks for correct answer 1 / [Next](#) [Mark as](#)

## Question No. 3

Which of these functions are essential in every scrum call? (More than one correct answer)

- Questions to check understanding
- A summary of the call at the end to reiterate the action items
- Formal and detailed introduction of all participants at the outset of the call
- Talking about challenges, if any



A handwritten red mark consisting of three large, roughly drawn letters: 'A', 'B', and 'D'. The letters are connected by a continuous, winding red line.

[Mark for Review & Next](#)[Clear Response](#)[Save & Next](#)

Section

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

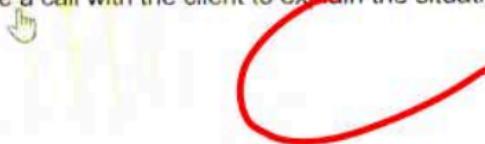
Articulate Right 2

Articulate Right 3

Marks for correct answer 1.5 | Negative Marks 0

## Question No. 4

You are in a team meeting to discuss the timelines for completing a specific task. Two of your team members are not keeping well and others have to pitch in to do their work as well. Your Project Manager, Zain, insists that the deliverables need to be completed in a week's time because the project is going live soon. However, you feel that rushing will affect the quality of the work as well as the morale of the team. You also understand that Zain is under a lot of pressure from the client. From the statements below, choose the most appropriate way in which you could respond to Zain.

- "Zain, two of our team members are on sick leave. It is not realistic to complete this task in a week's time."
- "The team is very upset with the fact that you are very rigid about the timeline, especially in the given situation."
- "Zain, I understand your situation. However, in my opinion I think we need to have a call with the client to explain the situation. He might be willing to extend the timeline." 
- "Zain, I don't agree with your decision but I will inform the team, anyway."

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit



## Art of Articulation

Section

Small Talk

**Agile Meetings**

Presentation Skills

Articulate Right 1

Articulate Right 2

Articulate Right 3

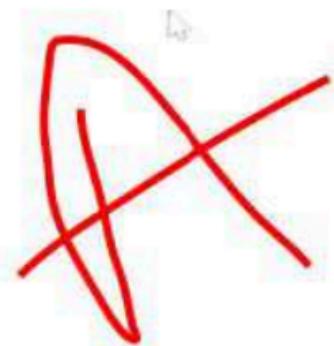
Time Left

## Question No. 5

The Program Manager is expected to be a listener ('sitter') and not a speaker ('talker') in a Sprint Planning call

True

False



Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

Agile Meeting Questions

- 1. Listen to the team members' concerns and ideas.
- 2. Encourage participation from all team members.
- 3. Understand the team's progress and challenges.
- 4. Encourage the team to self-organize.

## Agile Meetings

Choose a Question



1 2 3 4  
5 6 7 8

Section

Small Talk

**Agile Meetings**

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

Time Left : 20:35

Marks for correct answer 1.5 | Negative Marks

Question No. 6

James is a new member in the agile team. He is a little hesitant to put across his views when it comes to opposing ideas and expressing a different point of view. Which of the phrases can he use at the beginning of his speech for better articulation, in such circumstances? (More than one correct answer)

- Thank you for your views. However, I am afraid I have a different thought here.
- Excuse me, this is absolutely incorrect. My point of view makes more sense.
- I can see where you are coming from, but don't you think there can also be another way of looking at it?
- I can partially agree with you on this; however, there can be an alternative way.

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

Version : 17.07.00

Section

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

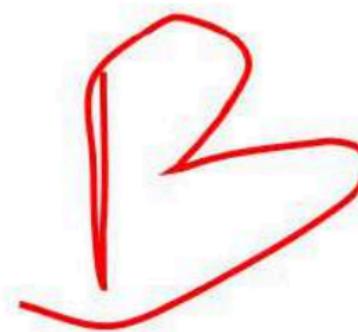
Articulate Right 3

Marks for correct answer 1 | Negative Marks 0

## Question No. 7

The best way to disagree with a member who speaks out of turn during an Agile event is:

- to remind the person of the rules of engagement with respect to agile meetings.
- to be polite, state the reason why you disagree and provide an alternative, if possible.



## Question No. 8

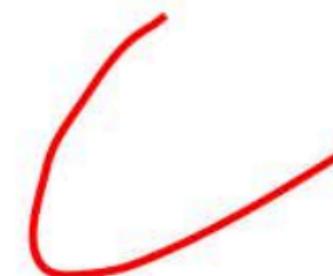
Marks for correct answer

During a sprint planning session, the product owner would like to address the backlog at the start, but a few members of the development team are making various suggestions to address some foreseeable challenges with meeting the deadline. The SCRUM Master, Naveen, tries to bring the meeting back on track. What is the best way to do so?

- Naveen can allow the project manager to take control of the situation.
- Naveen can say, "I am sorry to interrupt, but it is necessary to discuss the backlog first."
- Naveen can say, "Can everyone just be quiet? Speak only when I say you can."
- Naveen can just let the discussion carry on without saying anything.

B

Neha, Karthik, Parna and Aryan are in a Sprint Planning Meeting. Neha who is the Scrum Master begins the call by welcoming everyone and informing the team about a new requirement. She requests Karthik, the Product Owner to share the details. Read the following questions and choose the correct option(s).



Marks for correct answer 1 | Negative Marks 0

- "Hi Team, the users are complaining of delay in loading the payment portal. Do you think you could focus on some of the user stories related to the payment portal in the current Sprint."
- "Hi Team, the users are complaining of delay in loading the payment portal. In my opinion, you should prioritize some of the user stories related to the payment portal in the current Sprint."
- "Hi Team, the users are complaining of delay in loading the payment portal. Perhaps you may need to prioritize some of the user stories related to the payment portal in the current Sprint."

<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">8</span>	Answered	<span style="background-color: red; border-radius: 50%; padding: 2px 5px;">1</span>	Not Answered
<span style="background-color: lightgray; border-radius: 50%; padding: 2px 5px;">2</span>	Not Visited	<span style="background-color: blue; border-radius: 50%; padding: 2px 5px;">0</span>	Marked for Review
<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">0</span>	Answered & Marked for Review (will not be considered for evaluation)		

## Agile Meetings

Choose a Question

<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">1</span>	<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">2</span>	<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">3</span>	<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">4</span>
<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">5</span>	<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">6</span>	<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">7</span>	<span style="background-color: green; border-radius: 50%; padding: 2px 5px;">8</span>
<span style="background-color: red; border-radius: 50%; padding: 2px 5px;">9</span>	<span style="background-color: lightgray; border-radius: 50%; padding: 2px 5px;">10</span>	<span style="background-color: lightgray; border-radius: 50%; padding: 2px 5px;">11</span>	



Save & Next

Submit

Mark for Review & Next

Clear Response

## Art of Articulation

on

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

Time Left : 15:30

Karthik, Parna and Aryan are in a Sprint Planning Meeting. Neha who is the J.M Master begins the call by welcoming everyone and informing the team it a new requirement. She requests Karthik, the Product Owner to share the Is. Read the following questions and choose the correct option(s).

Karthik tells the team about the new user stories that are to be added in the current Sprint and why they are of great priority. Choose the right statement from the four options below, in which Karthik could best frame his sentence.

- "Hi Team, the users are complaining of delay in loading the payment portal. Therefore, it is critical that the user stories related to the payment portal have to be given priority in the current Sprint"
- "Hi Team, the users are complaining of delay in loading the payment portal. Do you think you could focus on some of the user stories related to the payment portal in the current Sprint."

 8	Answered	 1	Not Answered
 2	Not Visited	 0	Marked for Review
 0	Answered & Marked for Review (will not be considered for evaluation)		

## Agile Meetings

Choose a Question

 1	 2	 3	 4
 5	 6	 7	 8
 9	 10	 11	

## Art of Articulation

Section

Time Left : 13:41

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

Neha, Karthik, Parna and Aryan are in a Sprint Planning Meeting. Neha who is the SCRUM Master begins the call by welcoming everyone and informing the team about a new requirement. She requests Karthik, the Product Owner to share the details. Read the following questions and choose the correct option(s).

Marks for correct answer 1 | Negative Marks 0

- "I am afraid that the user stories are too complex to be included in the current Sprint. However we could consider some of the most critical user stories from the complex user story, in the current Sprint."
- "I understand the situation. Since the user story is very complex, I would like to request for more time to work on the high priority user stories."
- "I would suggest that the new user stories be taken up as a different Sprint since it is very complex. We should focus on completing the high priority user stories that are already there in the current Sprint."



## Agile Meetings

Choose a Question

1	2	3	4
5	6	7	8
9	10	11	

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

Small Talk

Agile Meetings

Presentation Skills &amp; ...

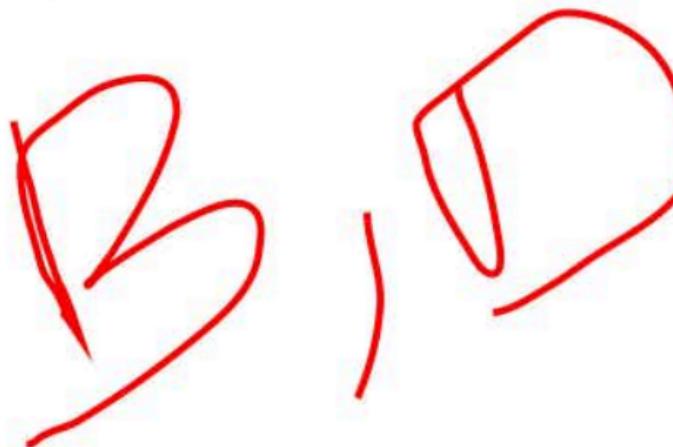
Articulate Right 1

Articulate Right 2

Articulate Right 3

Time Left : 13:48

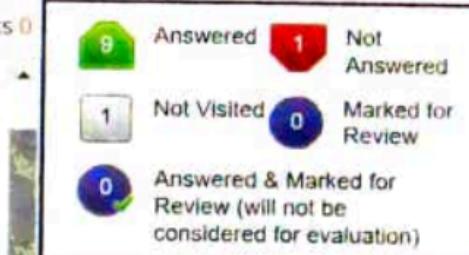
Neha, Karthik, Parna and Aryan are in a Sprint Planning Meeting. Neha who is the Scrum Master begins the call by welcoming everyone and informing the team about a new requirement. She requests Karthik, the Product Owner to share the details. Read the following questions and choose the correct option(s).



Marks for correct answer 1 | Negative Marks 0

SCRUM Master Neha requests the team members for their views on the plan suggested by Karthik. Team member Aryan is of the opinion that the user story cannot be taken up in the current sprint since it is too complex. Choose the most appropriate response(s) from the options listed below, which Aryan can use. (More than one correct response)

- "This task is too complex to be included in the current Sprint. It can't be done."
- "I am afraid that the user stories are too complex to be included in the current Sprint. However we could consider some of the most critical user stories from the complex user story, in the current Sprint."



### Agile Meetings

Choose a Question

1	2	3	4
5	6	7	8
9	10	11	

Mark for Review &amp; Next

Clear Response

Save &amp; Next

Submit

Aa - DA

Art of Articulation

Time Left : 11:34

Section

Small Talk

Agile Meetings

Presentation Skills &amp; ...

Articulate Right 1

Articulate Right 2

Articulate Right 3

Marks for correct answer 2 | Negative Marks 0

Rohit, an onsite manager has to go on leave suddenly due to a family exigency. He wants his project to be completed before that. During the SCRUM meeting, he recommends adding 7-8 new members immediately into the Project team. He speaks to a couple of the account members who are currently unallocated, draws up a plan, presents it and includes them in the Project team. The SCRUM Master alerts Rohan that this could lead to serious issues, like manpower deployment costs, HR-related issues, knowledge transfer-related issues, etc. He is also advised to speak to the project manager and seek guidance. Rohan feels differently, since he operates from the client's office. He feels that he should make these changes before he goes on leave, since he does not trust anyone else with this. Do you support Rohan's decision? Pick the most appropriate responses. (More than one correct answer)

- No. For all projects, the members need to be conscious of budgets. They need to propose the budget changes and negotiate before coming to a decision.
- Yes. It is very important to discuss all the points beforehand and communicate the outcome only.
- No, as other plans, and Project objectives could get affected.
- Yes, as the team members could stretch and plan their work according to their requirements.

[Mark for Review & Next](#)[Clear Response](#)[Save & Next](#)[Submit](#)

Question 1/10

Effective Articulation is about:

Select the correct option(s) and click Submit.

- Getting straight to the point, without beating around the bush
- Expressing yourself readily, clearly, and effectively
- Directly addressing what your audience wants or needs to know
- Providing detailed information in all contexts, for all audience

CONTINUE

**Question 2/10**

Graphics and visuals you use should:

Select the correct option(s) and click Submit.

- Be understood at a glance
- Be inserted for decorative purposes
- Reinforce and complement your message
- Use images of people from any one ethnicity

**CONTINUE**

The act of expressing something in a coherent form is:

Select the correct option(s) and click Submit.

Documentation

Articulation

Knowledge Management

Digital Marketing

**CONTINUE**

## Articulation Matters

Question 4/10

To make your Articulation journey truly Agile:

Select the correct option(s) and click Submit.

- Understand your audience's need and orient the articulation based on this
- Spend time on structuring information logically, to help your users scan quickly and access the info they need
- Be concise and to-the-point
- Only a and b

CONTINUE 

You are creating content in English, which will be translated into five other languages after the customer approves the baseline content. Which of the following guidelines would you follow to articulate a way that it is translation-ready?

Select the correct option(s) and click Submit.

Use Active Voice

Use standard terminology

Avoid idioms

Avoid using lists and illustrations to present information

**CONTINUE**

A well-articulated message is:

Select the correct option(s) and click Submit.

Coherent and concise

Easy to understand

Always uses visuals

Descriptive and provides extensive detail

**CONTINUE**

For effective articulation, avoid using:  
Select the correct option(s) and click Submit.

- Lists, tables, charts and graphics
- Acronyms and abbreviations with their expanded forms
- Cross references
- Jargon and long, complex sentences

CONTINUE

In today's Agile world, nobody has the time to read too much of detail. Therefore, it is important to:  
Select the correct option(s) and click Submit.

- Get straight to the point
- Provide details after the main point is articulated at the beginning
- Structure information such that your readers are able to scan through the content quickly
- All of the above

**CONTINUE**



Which of the following statements is incorrect?

Select the correct option(s) and click Submit.

- Messaging / communication happens at every step during Project delivery.
- Articulation is a key component of all aspects that involve messaging, whether it is in the form of communication, user interface design or documentation.
- Articulation does not apply to user documentation as it can be shared with multiple user groups.
- Email, Chat, Phone Calls, Presentations, Ticket Responses and Status Reports are all application areas of articulation as they involve direct communication with specific receivers.

**CONTINUE**

Articulation is a key component of all aspects that involve messaging, such as:  
Select the correct option(s) and click Submit.

- Project documentation
- Business Communication such as email, chat, presentations and status reports
- User Interface, web content and user messages
- All of the above

**FINISH** 

To make your presentation effective, follow the 4W and 1H formula while drafting the content. The formula stands for the following. Match the two columns.

1. Who	A. Presentation delivery (time factors)
2. Why	B. Presentation methods
3. What	C. Audience
4. How	D. Presentation content
5. When	E. Presentation objectives

Select the correct option(s) and click Submit.

1-A, 2-B, 3-D, 4-C, 5-E

1-C, 2-E, 3-D, 4-B, 5-A

1-B, 2-E, 3-A, 4-D, 5-C

1-D, 2-B, 3-A, 4-C, 5-E

**CONTINUE**

Content created for projects following the Agile approach need not be reviewed.  
**Select the correct option(s) and click Submit.**

True. The focus is on functional software, content is secondary

False. Inaccuracies and lack of clarity can adversely impact your team's standing with the customer. Review can help you address these issues.

**CONTINUE**

Consistent messaging across multiple posts and multiple Social Media platforms is important as it helps:  
Select the correct option(s) and click Submit.

- Establish that you take the medium of communication and your messaging seriously
- Establish your personal and your company's brand image
- Reinforce your message
- Get more comments, likes and shares

**CONTINUE**

Reporting status periodically helps to:

Select the correct option(s) and click Submit.

- Maintain a formal record of the project's progress
- Provide a clear view into work accomplished and planned
- Ensure all stakeholders are always on the same page
- All of the above

**CONTINUE**



Use the Document of Understanding to record your customer expectations about:  
Select the correct option(s) and click Submit.

- The documentation set to be delivered
- Template to be used
- Delivery timelines
- All of the above

**CONTINUE**

**When developing documentation required for an Agile project, authors must:**

**Select the correct option(s) and click Submit.**

- Understand the customer's requirements and record these
- Use a template to develop documents or document information in the tools used by the project
- Obtain customer sign-off on the documented requirements, and the template
- Update all documentation on a quarterly basis

**CONTINUE**

If your customer has not shared a template or standards for documentation  
Select the correct option(s) and click Submit.

- Adopt TCS in-house standards after approval from the customer.
- Customize available standards and start using them.
- Develop project specific standards and obtain an approval from the customer.
- Seek support from your friend working for a similar project for another customer, and re-use the templates

**CONTINUE**

Which of the following is not a best practice for status reporting. Choose all that apply.

Select the correct option(s) and click Submit.

- Address the customer's requirements about status reporting, and provide status objectively
- Report project status to the customer as and when it is asked for, with no fixed periodicity
- Provide a detailed description of all the features and technical details of the product
- State the benefits and risks for the customer, for quick understanding

**CONTINUE**

When planning a presentation, the first step is to:  
**Select the correct option(s) and click Submit.**

Evaluate the audience and identify their needs

Create the outline of the presentation

Decide on the formatting standards to be used

Create a repository of illustrations

**CONTINUE**

You have been given a one-hour slot in a meeting to give a detailed presentation on a technical upgrade and its effects on work schedule, benefits, and drawbacks. You arrive at the meeting to find that time has been reduced to half-an-hour. What should you ideally do?

Select the correct option(s) and click Submit.

- Ask the meeting coordinator to reschedule your presentation
- Present the shorter second version that you have ready, or present the key slides only.
- Talk really fast.
- Present as many of your slides as you can within the time provided, and let the audience know you cannot complete the presentation due to lack of time

CONTINUE

Knowing your audience and their information needs helps you to:

Select the correct option(s) and click Submit.

Create a database of audience that you can rely on to read your content

Create content that is relevant and meaningful for your audience

Use appropriate presentation elements such as fonts, colours, visuals and formats

All of the above

**CONTINUE**

What would be the order of activities before you start reporting status to your customer?

Choose the correct sequence by selecting the order of activities in the column on the right.

- i. Share the status report and obtain sign off from the customer
- ii. Customize an existing status report template, or create a new one
- iii. Create an outline of the content based on customer expectations
- iv. Get the template approved by the customer
- v. Develop content and ensure technical and editorial reviews

Select the correct option(s) and click Submit.

v, iii, ii, i, iv

iii, ii, iv, v, i

iii, ii, v, i, iv

ii, iv, iii, i, v

**CONTINUE**

When replying to or forwarding an email, it is recommended that the subject line be changed according to the focus or content of the email.  
**Select the correct option(s) and click Submit.**



True only when the recipient is different

False

**CONTINUE**



**Question 14/25**

To arrive quickly and safely at your documentation delivery destination:

Select the correct option(s) and click Submit.

- Understand customer expectations about the documentation that you need to deliver
- Share your document with a friend on your team. If the feedback is positive, go ahead and submit the documentation to the customer
- Seek TechCom assistance for training, standards and guidelines
- Ensure that your documentation is reviewed and all feedback is implemented

**CONTINUE**

A document is Agile when it:

Select the correct option(s) and click Submit.

- Meets the information needs of the intended audience
- Contains just enough information to fulfil its purpose
- Captures information that is not readily obvious based on the software, such as design rationale, requirements, usage procedures, or operational procedures
- All of the above

**CONTINUE**

**Question 16/25**

Given below is an example of content that is well-articulated and easy to understand. From the list below, choose the elements that enable first-time-right articulation here.

### **Highlights of TCS's Solution**

The experience of working with EmPower for five years has provided TCS with an in-depth understanding of people, processes, systems and the work culture at EmPower.

Specifically, TCS's experience with the four mission-critical systems – Materials Management, Transmission & Distribution, Billing, and Financial Accounting, coupled with product implementation will:

- Reduce the effort required for the initial Gap Analysis by about 40% (from 8 person months to 4.5 person months)
- Reduce the duration of the entire assignment by about 20%

Select the correct option(s) and click Submit.

- The content gets straight to the point, demonstrating how TCS can help support EmPower
- Provides specific information about the value TCS can create, which indicates a deep understanding of EmPower's requirements and the business context
- Provides detailed information about TCS's capabilities and solution
- All of the above

**Question 17/25**

When you are planning to create content for Social Media, understanding your target audience's needs is the first step to:  
Select the correct option(s) and click Submit.

- Creating flashy content that will stand out
- Creating content that is relevant and meaningful for your audience
- Managing your brand image
- None of the above

**CONTINUE**

**Question 18/25**

Select the options that can help authors of Agile project documentation ensure first time right delivery:

Select the correct option(s) and click Submit.

Use a template to create documents

Provide a lot of detail in the document

Ensure that documentation is reviewed by Subject Matter Experts and the Editorial team before it is delivered

All of the above

**CONTINUE**

TechCom can help you to:

Select the correct option(s) and click Submit.

- Get your Documentation and Business Communication 'first-time-right'
- Save yourself considerable time and effort on review and rework of documents
- Delight your customer with quality of the documentation
- All of the above

CONTINUE



**Question 20/25**

You should always acknowledge the receipt of an email as soon as possible.

Select the correct option(s) and click Submit.

True

False

**CONTINUE**

All projects following the Agile approach must develop 14 documents, as per the Agile project lifecycle.  
Select the correct option(s) and click Submit.

- True, documentation as per the lifecycle is an integral part of Agile delivery.
- False. Documentation can vary across projects based on customer needs.

**CONTINUE**

**Question 22/25**

Identify the incorrect option:

Select the correct option(s) and click Submit.

- C** Project reporting is a substitute for all other types of communication – formal and informal.
- B** Project status reports are shared with stakeholders, according to the procedure which is normally defined in the project's Communication Management Plan.
- A** Reporting requirements and the frequency of reporting vary from project to project.
- D** None of the above

**CONTINUE**

## Approach to First Time Right Articulation

Question 23/25

Review of content involves:

Select the correct option(s) and click Submit.

- Checking for conformance to specifications and standards
- Editing for correctness and clarity of content
- Ensuring timely delivery
- None of the above

CONTINUE

**Question 24/25**

Review of the content you develop is essential to improve and ensure the quality of content.

Select the correct option(s) and click Submit.

True

False

**CONTINUE**

**Question 25/25**

Documentation in Agile projects is just as much as is required in a given situation.  
Select the correct option(s) and click Submit.

- True, the goal is to have just enough documentation, at the right time, for the right audience.
- False, projects that follow the Agile approach do not have any documentation.

**FINISH**

**Question 1/25**

When showcasing value addition in a status report:

Select the correct option(s) and click Submit.

- Specify how the initiatives you have implemented have improved the current process
- Map the key features of your solution to the customer's requirements / challenge
- Provide measurable facts and metrics to showcase the benefit to the customer
- All of the above

**CONTINUE**

## Setting your message

### Question 2/25

Select the message that will help you elicit the right response when you request for information.

Select the correct option(s) and click Submit.

Would it be at all possible for you to send me a product brochure?

Send me your product brochure please.

I am responding to a customer query regarding an issue they are facing, and need some key information about your product. Could you please send me your product brochure?

Send me your product brochure ASAP!

**CONTINUE**

**Question 3/25**

Which of the following documents is not developed by a project team following the Agile approach.

Select the correct option(s) and click Submit.

- Design document
- Interface Specification
- User Manual
- None of the above

**CONTINUE**

## Getting your Content First Time Right

Question 4/25

Which among the following should not form a part of the status report? You can choose more than one option.

Select the correct option(s) and click Submit.

Detailed project background

Description of functionality

Value Addition and Highlights

Change History

CONTINUE



**Question 5/25**

An alphabetic arrangement of important terms to help users quickly locate information they are looking for is called \_\_\_\_\_.  
Select the correct option(s) and click Submit.

- Glossary
- Table of Contents
- List of Abbreviations
- Index

**CONTINUE**

## Getting your Content First Time Right

Question 6/25

The sequence in which information is provided in a status report is based on the customer's priorities and preferences, and the aspects you want to highlight.  
Select the correct option(s) and click Submit.

True

False

**CONTINUE**

**Question 7/25**

A list of all the headings or topics covered in a document along with their page numbers, provided at the beginning of a document:  
Select the correct option(s) and click Submit.

- Index
- Glossary
- Contents
- Indices

**CONTINUE**



**Question 8/25**

A Project Status Dashboard or Summary presents the following information:

Select the correct option(s) and click Submit.

Key accomplishments for the reporting period

Risks and challenges

Key decisions to be taken

Details of the solutions provided in the reporting period

**CONTINUE**

**Question 9/25**

In an Agile project, \_\_\_\_\_ are an effective way of breaking down requirements into prioritized and testable pieces of work.

Select the correct option(s) and click Submit.

Use Cases

User Manuals

User Stories

Requirements Specifications

**CONTINUE**



**Question 10/25**

While updating status on pending action items of the previous reporting period, ensure:

Select the correct option(s) and click Submit.

- Each action item is numbered in a sequence, based on the action item date.
- Owner of an action item is clearly identified.
- Specific information is provided about why an action item could not be closed on time.
- All of the above

**CONTINUE**

**Question 11/25**

In the carbon copy (Cc) field, include those who:  
**Select the correct option(s) and click Submit.**

May need to be aware of the content

Are not aware of the content

Have little involvement with the content

All of the above

**CONTINUE**

**Question 12/25**

If your audience is from a mixed background, with a varying degree of understanding of the topic being discussed:

Select the correct option(s) and click Submit.

- Avoid having too many slides in the main presentation.
- Include supplementary slides or material that can be displayed, if required.
- Make your presentation very detailed.
- Focus on addressing the requirements of the most senior members of the audience

**CONTINUE**

**Question 13/25**

0

The Bcc field is used:

Select the correct option(s) and click Submit.

- So that you can send copies of business email to your coworkers without your supervisor's knowledge
- To keep your email looking clean
- To respect the privacy of the recipients
- To manage perceptions of your recipients

**CONTINUE**



## Getting your Content First Time Right

Question 14/25

When you are writing User Messages, anticipate as many errors as possible, and provide corrective action for each.  
Select the correct option(s) and click Submit.

True

False

**CONTINUE**

**Question 15/25**

The key objectives of interacting on social media are:

Select the correct option(s) and click Submit.

Engaging with your audience in real time

Enabling reach

Creating an influence

Increasing the visual appeal of your content

**CONTINUE**

## Getting your Content First Time Right

Question 16/25

Lack of documented procedures may increase:

Select the correct option(s) and click Submit.

Dependency on seniors

Missed deadlines, or a drop in the quality of service

Dependency on processes

Process compliance

**CONTINUE** 

Question 17/25

00

A well-articulated resume can help you create a good first impression with a potential supervisor, and can help you further your career. For this, your resume:  
Select the correct option(s) and click Submit.

- Must be well-structured and easy to scan, providing a quick view into the work you have done so far
- Must specify how you suit the role you are applying for
- Must provide a detailed description of each of your projects, your roles and responsibilities, your competencies, and any other information you think will be needed
- Both a & b

CONTINUE

## Setting your Content First Time Right

Question 18/25

Trend analysis based on various Key Performance Indicators helps your customers to:

Select the correct option(s) and click Submit.

- Assess the situation better and plan ahead
- Understand and appreciate the team's concerns and challenges
- Work hand-in-hand where required, to resolve challenges and ensure continuity of work
- All of the above

**CONTINUE**

**Question 19/25**

A well written User Story helps you describe a feature from the \_\_\_\_\_ perspective.

Select the correct option(s) and click Submit.

Software team

End user

Product Owner

Developer

**CONTINUE**

**Question 20/25**

Readers value and share Social Media content that is \_\_\_\_\_.  
Select the correct option(s) and click Submit.

Sensational and dramatic

Trustworthy

Connected to their beliefs

Clear

**CONTINUE**

## Getting your Content First Time Right

Question 21/25

Select the elements that do not indicate the logical structure of content in a document:

Select the correct option(s) and click Submit.

Illustrations

System of Headings

Glossary

Table of Contents

**CONTINUE**

## Getting your Content First Time Right

Question 22/25

00

Choose the message that provides accurate and complete details to help the user take appropriate action.  
Select the correct option(s) and click Submit.

- Enter a valid date.
- Incorrect date format. Provide a valid input.
- Incorrect date format. Enter date in the DD/MM/YY format.
- None of the above

CONTINUE

QUESTION 23 OF 25

Question 23/25

Which of the following informs the user most accurately about the outcome of an action.

Select the correct option(s) and click Submit.

Records updated

All customer records updated successfully

You can check your updated records now.

None of the above

CONTINUE

**Question 24/25**

Which of the following details would you not expect in a Technical Specifications document?

Select the correct option(s) and click Submit.

- Server architecture
- Data conversion specs
- Task procedures
- Data flow diagrams

**CONTINUE**

## Ensuring your Content FIRST TIME Right

Question 25/25

A User Message is displayed when there is a possibility or occurrence of a system error and:  
Select the correct option(s) and click Submit.

- Provides proactive guidance
- Helps users to rectify their errors
- Helps reduce number of calls made to the support desk
- All of the above

**FINISH**

## Articulating for Positive Outcomes - Using the Right Tone, Style and Structure

Question 1/25

Choose the guidelines that you will adopt to write clear user messages that will help your users:  
Select the correct option(s) and click Submit.

- Use a polite and supportive tone that does not blame users.
- Use alphanumeric codes for all your user messages and avoid details
- Use similar messages for similar situations.
- Provide a message only if required.

CONTINUE

## Articulating for Positive Outcomes - Using the Right Tone, Style and Structure

Question 2/25

You can do the following to enable quick scanning of your content and ensure rapid understanding:  
Select the correct option(s) and click Submit.

- Use simple language
- Use a system of lists and headings to provide a logical structure
- Use new words and terminology to showcase your vocabulary and impress your readers
- Present content using tables, graphs, flowcharts and other illustrations

CONTINUE

## Articulating for Positive Outcomes - Using the Right Tone, Style and Structure

Question 3/25

Choose the message that provides a precise description of the action that the user is required to take:

Select the correct option(s) and click Submit.

Incorrect PIN code

Invalid entry

Enter a valid 6-digit code

None of the above

**CONTINUE**

## Articulating for Positive Outcomes - Using the Right Tone, Style and Structure

Question 4/25

00:

Susan is articulating the findings of a legacy application study, in an Analysis Report. She has found that the application is no longer able to cater to the current operational needs. Select the sentences she should use in her Analysis Report to present a clear analysis:

Select the correct option(s) and click Submit.

- Xilica should do some serious thinking on its future course of action.
- The existing system at Xilica operates in a batch mode, which catered to the requirements when the company commenced operations in 2015.
- The system used by Xilica is extremely outdated, very slow and uses an outmoded form of processing. It cannot keep pace with current operational needs.
- The existing system needs to be upgraded, or a new system developed, to cater to the current business needs and work volumes.

CONTINUE

## Articulating for Positive Outcomes - Using the Right Tone, Style and Structure

Question 5/25

Select the message that sets the right tone in a formal email message:  
Select the correct option(s) and click Submit.

- We need to act fast. I don't think we are anywhere near a solution.
- The document is nowhere near completion. When can we talk?
- I have some feedback on the document. Can we discuss at noon today, so that we can update the document and submit it by end of the day.
- All of the above

**CONTINUE**

## Articulating for Positive Outcomes - Using the Right Tone, Style and Structure

Question 6/25

You require information regarding an asset from the Knowledge Officer by EoD. Which of the following options would you use?  
Select the correct option(s) and click Submit.

- Where can I find templates for Knowmax? I require the info ASAP please.
- Where can I find templates for Knowmax? Plz send the info by EoD.
- I am creating the Project Profile for my project and I need to upload it by tomorrow. Please let me know the location of the template by EoD.
- None of the above.

**CONTINUE**

## Articulating for Positive Outcomes - Using the Right Tone, Style and Structure

Question 7/25

While writing a long email message, you should:  
Select the correct option(s) and click Submit.

- Break the text into logical paragraphs
- Keep the sentences short.
- Use tables and listed items as much as possible.
- Provide an elaborate introduction and share the objectives of the email

CONTINUE



## Articulating for Positive Outcomes - Using the Right Tone, Style and Structure

Question 8/25

00:1

Of the following, choose the message that will help users quickly understand the requirement and provide the right input when they enter details in the User Account Info field:  
Select the correct option(s) and click Submit.

- Avoid using invalid characters
- Avoid using special characters
- Use only alphanumeric characters
- All of the above

CONTINUE

## Articulating for Positive Outcomes - Using the Right Tone, Style and Structure

Question 9/25

00:

A high-severity Ticket has come into your queue. The resolution requires a long process, and therefore, is taking time. The user has sent a complaint regarding the time taken to resolve the issue. What would be the most appropriate response?

Select the correct option(s) and click Submit.

- This is a complex ticket and the process is time consuming. I will let you know when it is resolved.
- I am working on the ticket. I will keep you posted on the progress.
- I apologize for the inconvenience. I am working on your ticket. The issue will be resolved in the next hour.
- Concern noted. Will revert shortly.

**CONTINUE**

**Question 10/25**

Choose the Warning message that clearly specifies the problem, and guides the user about the appropriate action that can be taken:

Select the correct option(s) and click Submit.

- You will lose your data if you quit now. Click Yes or Cancel.
- Are you sure you want to quit now? This will result in loss of data. Click Yes or Cancel.
- All updates to customer information will be lost if you quit now. Click Yes to save or Cancel to proceed.
- All of the above.

**CONTINUE**

## Articulating for Positive Outcomes - Using the Right Tone, Style and Structure

### Question 11/25

Given that items on a list should have a parallel structure, identify the odd item in the following list:

Select the correct option(s) and click Submit.

Create customer records

Modification of customer records

Delete customer records

Save customer records

**CONTINUE**

## Articulating for Positive Outcomes - Using the Right Tone, Style and Structure

Question 12/25

Given below is an example of content that is well-articulated and easy to understand. From the list below, choose the elements that enable effective articulation in this context.

### Highlights of TCS's Solution

The experience of working with EmPower for five years has provided TCS with an in-depth understanding of people, processes, systems and the work culture at EmPower.

Specifically, TCS's experience with the four mission-critical systems – Materials Management, Transmission & Distribution, Billing, and Financial Accounting, coupled with product implementation will:

- **Reduce the effort required for the initial Gap Analysis by about 40% (from 8 person months to 4.5 person months)**
- **Reduce the duration of the entire assignment by about 20%**

Select the correct option(s) and click Submit.

- Short and simple paragraphs that focus on one key idea each, help quick understanding
- Use of a bulleted list helps to quickly scan through the information provided
- The heading indicates the focus of the section clearly, and the reader knows what to expect
- All of the above

## Articulating for Positive Outcomes - Using the Right Tone, Style and Structure

Question 13/25

Include anecdotes, analogies and interactive scenarios when you present, as this helps you to:

Select the correct option(s) and click Submit.

Amuse your audience

Ensure your audience is attentive

Ensure a high recall value

Manage time effectively

CONTINUE



Question 14/25

Alex is working on a message that will be displayed to the users of an online banking portal. Which of these messages should he use to help his users know the status accurately?  
Select the correct option(s) and click Submit.

- Wait... I Don't refresh!
- This transaction is in progress. Wait!
- We are processing your request. Please do not quit or refresh the page.
- Any of the above

CONTINUE 

## Articulating for Positive Outcomes - Using the Right Tone, Style and Structure

Question 15/25

User messages must be written in language that is:  
Select the correct option(s) and click Submit.

- Polite
- Clear and concise
- Unbiased
- All of the above

**CONTINUE**

Question 16/25

00:1

Using all capital letters in your content could indicate:

Select the correct option(s) and click Submit.

Headings

Emphasis

Spelling

Highlighting

**CONTINUE**

## Question 17/25

### Using the Right Tone, Style and Structure

In a Software Requirements Specification document, which of these sentence constructions would be most appropriate?  
Select the correct option(s) and click Submit.

- The system reads Clearance Values mentioned in the data file.
- The system will read Clearance Values mentioned in the data file.
- The system would read Clearance Values mentioned in the data file.
- None of the above

**CONTINUE**

## Articulating for Positive Outcomes - Using the Right Tone, Style and Structure

Question 18/25

00

Choose the message that clearly conveys the status of an action to the user:

Select the correct option(s) and click Submit.

- Booking components not processed completely. Please try again later.
- Loading!!! This might take several minutes.
- Your booking is not yet processed completely due to a temporary system error. We are trying to process your booking offline. You can try retrieving your booking details after 15 minutes.
- Oops!! Bad command. Please try later.

**CONTINUE**

## Articulating for Positive Outcomes - Using the Right Tone, Style and Structure

Question 19/25

00:15

You are creating a blog post that provides tips to create content that works on Social Media. Which of the following titles would you choose for your post, to increase the number of views:  
Select the correct option(s) and click Submit.

- How to create a blog
- 5 Easy Tips to Create Content that will go Viral
- Useful tips to create content that works on Social Media
- All About Creating a Successful Blog

CONTINUE



## Articulating for Positive Outcomes - Using the Right Tone, Style and Structure

Question 20/25

00:1

It is okay to send flame email if it is only a joke.

Select the correct option(s) and click Submit.

True

False

**CONTINUE**

Question 21/25

0

Your audience's perception of you and your personal or business brand is based on:

Select the correct option(s) and click Submit.

- How many visuals are part of your Social Media posts
- The values you stand for, and whether these resonate with your audience
- Your articulation style
- None of the above

CONTINUE

## Articulating for Positive Outcomes - Using the Right Tone, Style and Structure

Question 22/25

00:1

In an email message, abbreviations and acronyms can be used:

Select the correct option(s) and click Submit.

As required, without the expanded forms

Sparingly with expanded forms at the first instance of usage

When the receiver is aware of the expanded form of the terms

None of the above

CONTINUE

## Articulating for Positive Outcomes - Using the Right Tone, Style and Structure

Question 23/25

0

Beginning your Social Media post or a Presentation with an anecdote or a short story is an excellent way of connecting with your audience.  
Select the correct option(s) and click Submit.

True

False

**CONTINUE** 

## Articulating for Positive Outcomes - Using the Right Tone, Style and Structure

Question 24/25

00:14:08

Which of the following sentences is not appropriate in a formal document?

Select the correct option(s) and click Submit.

- The drawbacks identified by the preliminary study indicate complex problems in the system.
- As XML is pretty vast and is beautifully structured, it will work well for us in this context.
- TCS will implement its existing Problem Management process to identify and eliminate potential problems.
- None of the above

**CONTINUE**

Question 25/25

A training programme that interests you has been announced on Khome after a fairly long time, after several requests from you in the past. You are commenting on the post. Which of the following would be the most appropriate.

Select the correct option(s) and click Submit.

- That's a rather long wait, I must say! Thank you for finally announcing the programme!!! Registered for it, and look forward to attending it.
- Glad to see the training programme announced. I have been looking forward to attending this. Thank you for considering my request.
- I requested for this training multiple times. Thank you for considering the request finally and scheduling it now! I certainly look forward to attending it, after this long wait!
- Any of the above

**FINISH**

## Presenting Content to Highlight Value-add and Show Impact

Question 1/25

Geographic Infographics can be used to:

Select the correct option(s) and click Submit.

- Capture regional data
- Depict and analyze trade patterns, climate, population across regions
- Depict a model that shows specific problems and provides the solution
- Communicate and visualize a workflow

**CONTINUE**

## Presenting Content to Highlight Value-Add and Show Impact

Question 2/25

Select the elements that indicate the logical structure of content in a document:

Select the correct option(s) and click Submit.

Illustrations

System of Headings

Glossary

System of Paragraphs

Table of Contents

Index

**CONTINUE**

## Presenting Content to Highlight Value-add and Show Impact

Question 3/25

Select the elements that help to enhance readability and presentation of content in a document.  
Select the correct option(s) and click Submit.

- Headings
- Paragraphs
- Lists
- All of the above

CONTINUE

## Presenting Content to Highlight Value-add and Show Impact

Question 4/25

Colour combinations such as Red-Green, Orange-Blue, Red-Blue can be used in business presentations as they offer sufficient contrast.  
**Select the correct option(s) and click Submit.**

- True, because these colour combinations are striking and vibrant
- True only when the slide background does not use dark colours
- False, these are warm colours and are not suitable for formal business presentations

**CONTINUE**

## Presenting Content to Highlight Value-add and Show Impact

Question 5/25

Using a template helps you to ensure uniformity in the style and layout of the documents:

Select the correct option(s) and click Submit.

True

False

**CONTINUE**

## Presenting Content to Highlight Value-add and Show Impact

Question 6/25

Visuals often enhance the effectiveness of Articulation because:

Select the correct option(s) and click Submit.

Visuals can be processed faster

Visuals are easier to recall

Visuals can help you refer to key content easily

All the above

CONTINUE



## Content to Highlight Value-add and Show Impact

Question 7/25

Your audience will not benefit from your presentation if you:

Select the correct option(s) and click Submit.

Follow a high pace of delivery

Cover all points required by the audience

Have no time for a Q&A session

Are a confident speaker

CONTINUE

**Question 8/25**

Bar charts are most suitable for:

Select the correct option(s) and click Submit.

Presenting sequential information

Demonstrating improving trends

Making comparisons

Representing relationships of people or things

**CONTINUE**

## Presenting Content to Highlight Value-add and Show Impact

Question 9/25

In a business presentation:

Select the correct option(s) and click Submit.

- Use complete sentences and dense paragraphs, to ensure that the intent is clear and the coverage is complete
- Use bulleted lists to convey key points
- Use visuals for quick understanding and impact
- All of the above

CONTINUE

**Question 10/25**

To logically distinguish one heading level from the other, visual clues can be provided. You can:

**Select the correct option(s) and click Submit.**

- Use larger font sizes for lower levels
- Use different section numbering for different heading levels
- Use different colours for different heading levels
- Use different font styles for different heading levels

**CONTINUE**

## Presenting Content to Highlight Value-add and Show Impact

Question 11/25

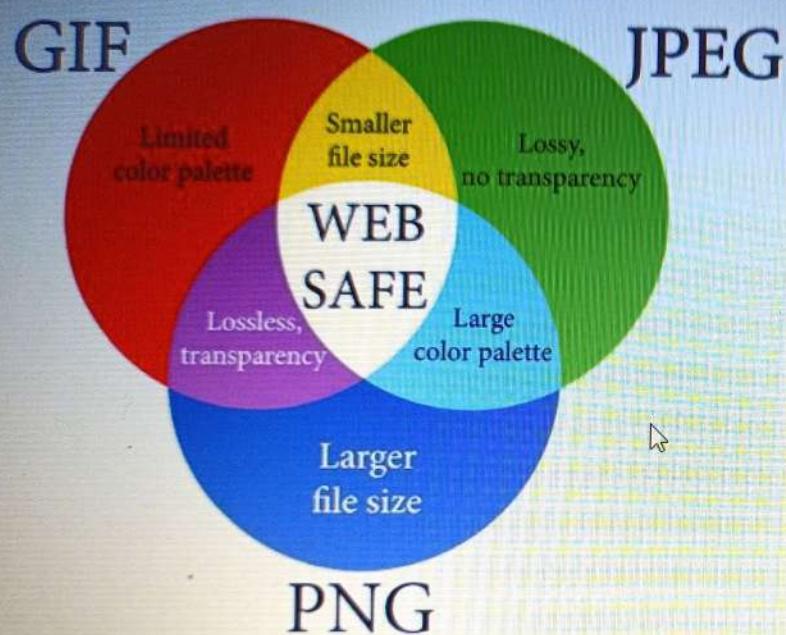
Select the techniques that help to enhance readability and aid quick understanding of your content.

Select the correct option(s) and click Submit.

- Effective use of white space
- Breaking down of dense paragraphs into lists
- Consistently formatted tables
- All of the above

**CONTINUE**

In what context would you be able to use the following illustration:



Select the correct option(s) and click Submit.

- To represent the differences between a set of objects

# SAFE

Lossless,  
transparency

Large  
color palette

Larger  
file size

# PNG

Select the correct option(s) and click Submit.

To represent the differences between a set of objects

To represent the similarity between a set of objects

To represent the differences between different image formats

Both a and b

**CONTINUE**

## Adding Content to Highlight Value-add and Show Impact

### Question 13/25

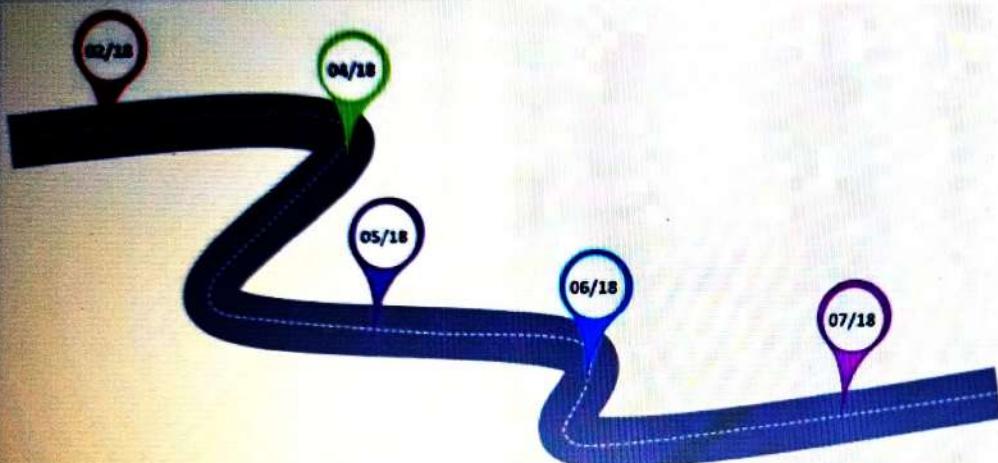
When providing information about project milestones or project schedule, it would be most appropriate to use a:  
Select the correct option(s) and click Submit.

- Tabular format
- Pie chart
- Gantt chart
- Bar chart

**CONTINUE**

**Question 14/25**

You found this illustration in your project information repository. In which of the scenarios listed below would you use this?



Select the correct option(s) and click Submit.

- To depict a project plan with goals and timelines
- To depict roles and responsibilities in a project
- To depict a sequential process
- None of the above

**Question 15/25**

Tables are used to:

Select the correct option(s) and click Submit.

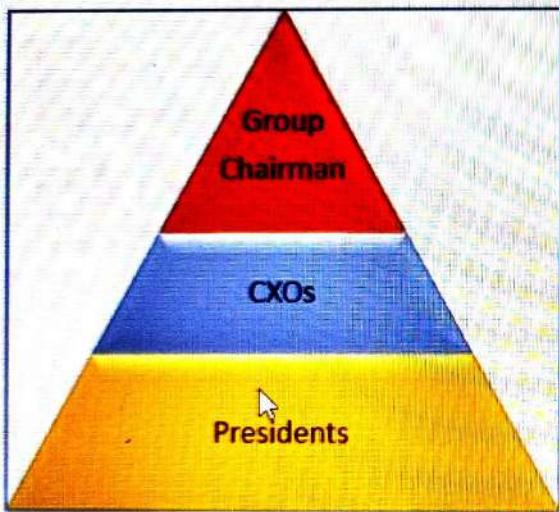
- Convey simple information in a complex way
- Convey complex information in a simple way
- Both a and b

 CONTINUE

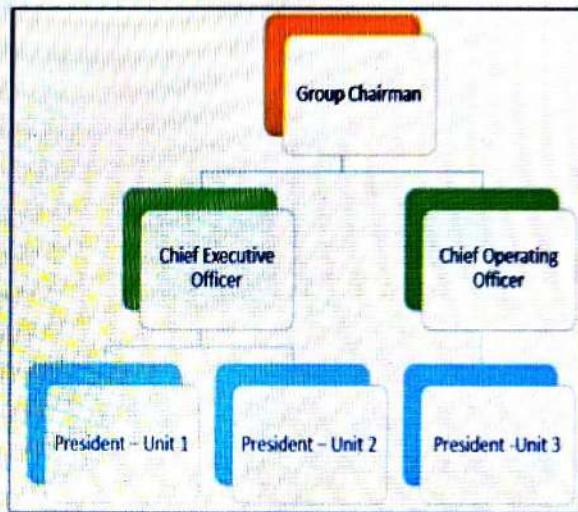
**Question 16/25**

Which of the following options would you choose to illustrate hierarchy?

**A**

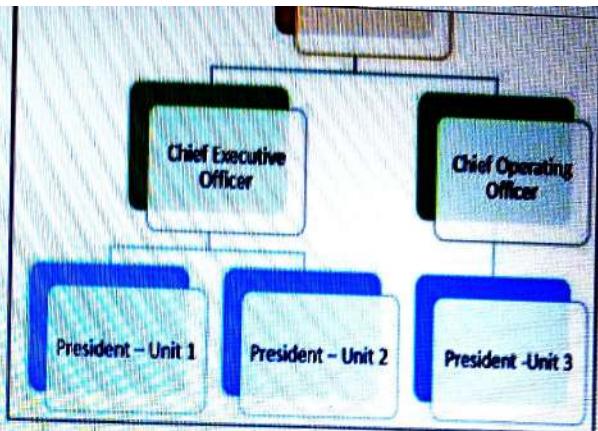
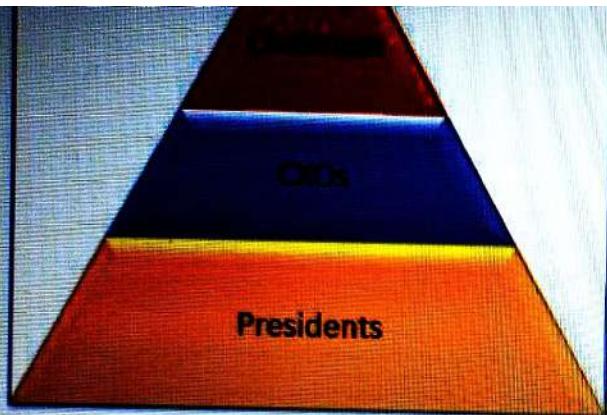


**B**



Select the correct option(s) and click Submit.

- Only A, because a pyramid structure is the most unambiguous way of representing reporting and hierarchy
- Both A and B, because the relationship between entities and the levels of hierarchy are clearly depicted in both.



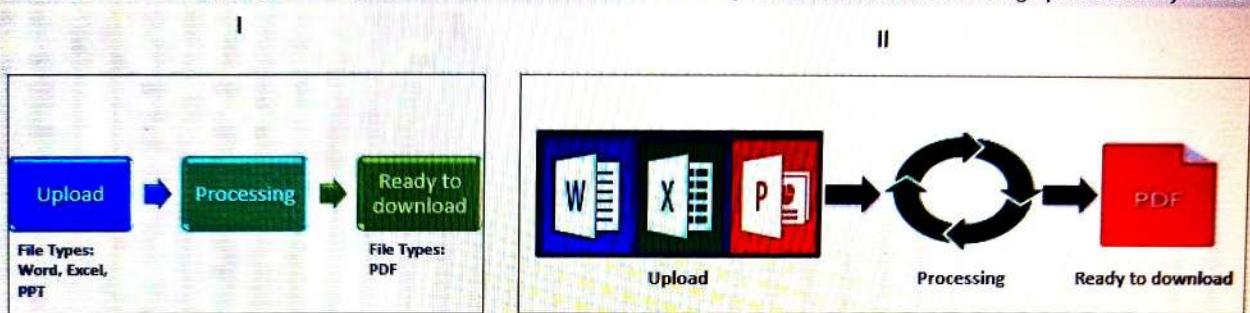
Select the correct option(s) and click Submit.

- Only A, because a pyramid structure is the most unambiguous way of representing reporting and hierarchy
- Both A and B, because the relationship between entities and the levels of hierarchy are clearly depicted in both
- Only B, because there is scope to add more elements at each level and make it clear and comprehensive.
- Neither A nor B can be used to represent hierarchical data

CONTINUE

### Question 17/25

Your team member has given you two options to represent the File Conversion process. Which of the following options would you choose, and why?



Select the correct option(s) and click Submit.

- I, because the text here helps remove ambiguity, and makes the illustration simple and easy to understand
- II because its size is less than I
- II because using relevant icons along with the text makes the context very clear, and aids quick comprehension
- II because it is more colorful and eye-catching

## Presenting Content to Highlight Value-add and Show Impact

Question 18/25

Colours like Red and Orange symbolize warmth or high energy and make your presentations and visuals look vibrant. They can be used for corporate presentations in a business setting.

Select the correct option(s) and click Submit.

True

False

**CONTINUE**



## Presenting Content to Highlight Value-add and Show Impact

Question 19/25

When you have more than one team member working on your project documentation, you can do the following to ensure uniformity across all the documents:  
Select the correct option(s) and click Submit.

- Get each team member to create a template. You can then choose the one with the best layout and presentation, and use this for all the documents.
- Share the customer-provided or TCS template with all team members to ensure uniformity.
- Ensure that all team members focus on the content of the document. Layout and presentation of the document do not matter.
- None of the above

CONTINUE



## Presenting Content to Highlight Value-add and Show Impact

Question 20/25

Select the techniques that help to enhance the presentation of content in a status report.

Select the correct option(s) and click Submit.

Effective use of white space

Appropriate text highlighting convention

Graphs presenting trends

None of the above

**CONTINUE**

**Question 21/25**

Effective use of Infographics can help you:

**Select the correct option(s) and click Submit.**

- Connect with your target audience
- Persuade, impress and influence perceptions
- Increase brand awareness and reach
- All of the above

**CONTINUE**



**Question 22/25**

Infographics are very effective because:

Select the correct option(s) and click Submit.

- They enhance brand awareness
- Combine text with visual elements, conveying complex information in a concise way
- They are easily read, understood and remembered
- Enable quick tracking and analysis

**CONTINUE**

## Presenting Content to Highlight value-add and Show Impact

Question 23/25

The purpose of visual aids in presentations is to:

Select the correct option(s) and click Submit.

Convey information clearly and accurately

Enable correct interpretation

Convey the presenter's thoughts and feelings

Enable audience to retain the information

CONTINUE

## Presenting Content to Highlight Value-add and Show Impact

### Question 24/25

For a text-only slide, what is the recommended ratio for text to white space on a presentation slide?

Select the correct option(s) and click Submit.

50% text, 50% white space

90% text, 10% white space

10% text, 90% white space

None of the above

**CONTINUE**

**Question 25/25**

Pie charts help you to:

Select the correct option(s) and click Submit.

Present sequential information

Demonstrate improving trends

Represent relationships of people or things

Show the relationship of parts to a whole

**FINISH**