

Toronto Hydro-Electric System Limited
YOUR ELECTRICITY BILL



Account Number
9308335364
To be used for payments

Premises Number
4686098403

Bill Print Date 041624

Meter Number
35003108
IRVING CONSUMER PRODUCTS
100 MIDLAND DR
DIEPPE NB E1A 6X4

Statement Date	Apr 15 2024
Amount Due	\$6,409.43
Due Date	May 09 2024
Amount Paid	
416-542-8000 torontohydro.com	
Interest is charged on any amount past due at a daily rate of 0.04896% compounded at the time of billing from the due date until receipt of such amount and all accrued interest (effective interest rate of 19.56% per annum).	

Service Location: 40 NORELCO DR, NORTH YORK
Business - General Service 50 to 999 kW

Your Electricity Charges

Electricity

Electricity distributed by TORONTO HYDRO

33,652.758 kWh at \$0.02872 per kWh	966.51
Global Adjustment	
33,652.758 kWh at \$0.08366 per kWh	2,815.39

Delivery

Customer Charges	59.52
Distribution Charges	1,034.42
Transmission Connection Charge	
88.350 kW at \$2.7322 per kW per 30 Days	241.39
Transmission Network Charge	
88.350 kW at \$4.0296 per kW per 30 Days	356.02

Regulatory Charges

Standard Supply Service Administrative Charge	
at \$0.25 per 30 Days	0.26
Wholesale Market Service Charge	
33,652.758 kWh at \$0.0059 per kWh	198.55

Your Total Electricity Charges 5,672.06

H.S.T. (H.S.T. Registration 896718327RT0001) 737.37

Your Previous Charges

Amount of last bill	6,403.61
Payment Received Apr 03 2024 - Thank You	6,403.61 CR
Balance Forward	0.00

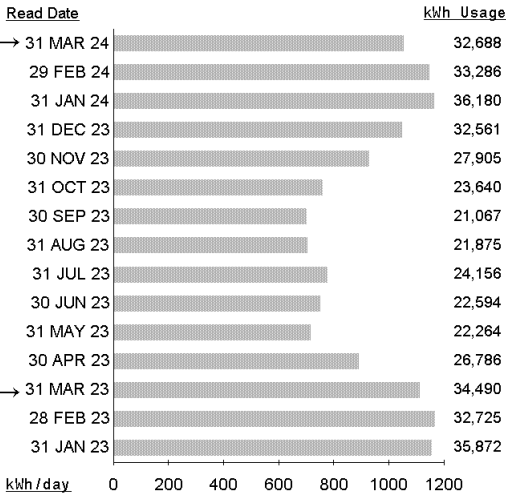
Total Amount Due by May 09 2024 \$6,409.43

Your Electricity Usage

Meter Number	Meter Reading Period	Number of Days	Unit Self-Contained	kWh Used	Loss Factor Adjustment	Adjusted kWh Used
35003108	FEB 29 2024 TO MAR 31 2024	31	1	32688.449	1.0295	33652.758

Peak kW 7-7	Adj. Peak kW 7-7	Demand kW	Demand kVA	Metering Adj.	Adj. kW	Adj. kVA
85.499	88.349	85.499	94.499	1	88.349	97.649

Compare Your Daily Usage



Regulated Price Plan customers can choose between Time-of-Use, Ultra-Low Overnight and Tiered price plans. Learn more: torontohydro.com/businesscustomerchoice

Please detach and return the section below with your payment made payable to Toronto Hydro-Electric System Ltd.

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Amount Due: \$6,409.43

Due Date: May 09 2024

Amount Paid:

Please return this section
with your payment

IRVING CONSUMER PRODUCTS
100 MIDLAND DR
DIEPPE NB E1A 6X4

BILLING & PAYMENT OPTIONS

Go paperless with eBills
Conveniently manage your bill online — anytime, anywhere
torontohydro.com/ebills

Mail
Send cheque (including invoice stub) to: Toronto Hydro
PO BOX 4490 STN A
Toronto, ON M5W 4H3

Bank ATM or teller
Pay your bill in person

Telephone or online banking
Make a payment right through your bank!

Go green, save trees
If you don't need a return envelope with your bill, please email us at contactus@torontohydro.com

Pre-authorized debit
Pay your bills automatically and on time, through your bank
torontohydro.com/pad

SAFETY FIRST



Power outage?
24-hour hotline **416-542-8000**



Call before you dig
It's the law **1-800-400-2255**

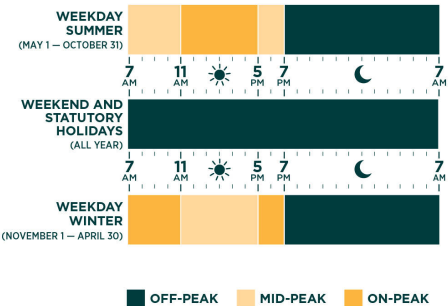


Report a streetlight out
24-hour hotline **416-542-8000**
or online at torontohydro.com/streetlightmap

CHOOSE THE ELECTRICITY PRICE PLAN THAT WORKS BEST FOR YOU

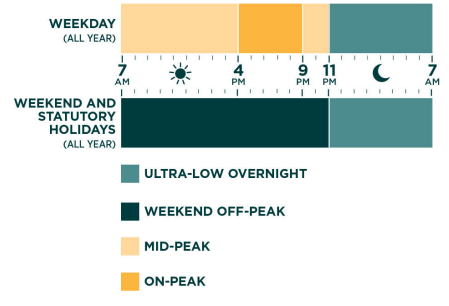
Time-of-Use (TOU) Rates

TOU pricing charges customers according to the day of the week and time of day that they use electricity. This price plan may benefit customers who shift high electricity-usage activities, such as doing laundry or running the dishwasher, to off-peak periods, which are charged at a lower rate.



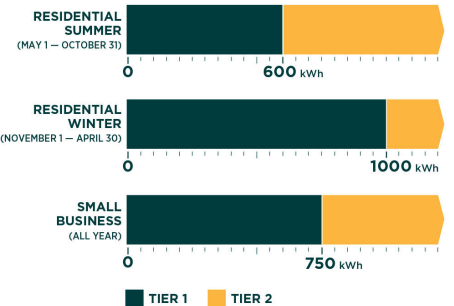
Ultra-Low Overnight (ULO) Rates

ULO offers customers rates based on ultra-low overnight, mid-peak, on-peak and weekend off-peak pricing. This may benefit customers who shift high electricity-usage activities, such as charging electric vehicles, doing laundry or running the dishwasher, to lower-demand periods overnight. ULO price periods are the same in the summer as they are in the winter.



Tiered Rates

Tiered pricing separates electricity consumption into two price tiers. Customers are charged one rate for electricity usage up to a certain amount of consumption (or threshold) per month, and a higher rate for electricity used above that amount. This price plan may benefit customers who prefer to have the flexibility to use electricity at any time of day.



For more information on how to choose your preferred price plan, as well as factors to consider and tools that can help you decide, please visit torontohydro.com/customerchoice

PROGRAMS TO HELP YOU SAVE AT HOME

Ontario Electricity Support Program (OESP):
Qualify for a monthly on-bill credit based on household income and size.

Low-income Energy Assistance Program (LEAP):
Qualify for a one-time grant of up to \$500 if you're struggling to pay past-due bills or have received a disconnection notice.

Energy Affordability Program:
Qualify for free energy-efficient upgrades for your home.

Pricing and Rebates for Bulk Metered Multi-Unit Buildings:
To learn more, please visit torontohydro.com/multiunits

To learn more about these programs and how to apply, please visit torontohydro.com/help

YOUR SELF-SERVE PORTAL: Access your account online — 24 hours a day, 7 days a week

Moving made easier
Update your move information online in just minutes — quick and easy

See your bills at a glance
Up to two years of payment history is available

Are you a landlord?
Track electricity consumption for units across the city

View account details with just one click
Current balances, due dates and payment methods

Manage your electricity use
Track your usage and set up billing/usage notifications

Sign up for an online account at torontohydro.com/register

You can access our Privacy Policy at torontohydro.com/privacypolicy or you can call us at **416-542-8000** to request a copy. We're committed to protecting your privacy and would like to take this opportunity to inform you about the personal information we collect, how it's used, how we protect your confidentiality, and your rights with respect to this information.

LEARN MORE ABOUT HOW YOUR ELECTRICITY DOLLARS ARE SPENT AT TORONTOHYDRO.COM/INVESTMENTPLAN

EXPLANATION OF ELECTRICITY TERMS ON YOUR BILL. For a detailed explanation of electricity terms, please visit oeb.ca

Electricity — This is the cost of the electricity supplied to you during this billing period and is the part of the bill that is subject to competition.

Delivery — These are the costs of delivering electricity from generating stations across the province to Toronto Hydro, then to your home or business. This includes the costs to build and maintain the transmission and distribution lines, towers and poles, and operate provincial and local electricity systems.

A portion of these charges is fixed and does not change from month to month. The rest are variable and increase

or decrease depending on the amount of electricity that you use.

The Delivery Charge also includes costs relating to electricity lost through distributing electricity to your home or business.* Toronto Hydro collects this money and pays this amount directly to our suppliers.

*When electricity is delivered over a powerline, it is normal for a small amount of power to be consumed or lost as heat. Equipment, such as wires and transformers, consumes power before it gets to your home or business.

Regulatory Charges — Regulatory charges are the costs of administering the wholesale electricity system and maintaining the reliability of the provincial grid.

Global Adjustment — Electricity generators in Ontario receive a combination of payments from the operation of the wholesale market, payments set by regulation, and payments under contracts. Your portion of the net adjustments arising from these and other authorized payments is included on your bill as the Global Adjustment.

OUR COMMITMENT TO ACCESSIBILITY

Toronto Hydro is committed to providing quality service that's accessible to everyone. It's our goal to eliminate any barriers that may exist by ensuring that all customers, employees and members of the public receive the same information and quality of service. To learn more, visit torontohydro.com/accessibility

CONTACT US



Business hours
Monday to Friday, 8 a.m. to 8 p.m.



Telephone
416-542-8000



Website
torontohydro.com



MIX
Paper from responsible sources
FSC® C102744

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