

# Lorh La Seng Commercial Sole Company Limited

*Borikhamxay Province, Lao PDR  
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## Customer Satisfaction Survey

Thank you for choosing Lorh La Seng for your high-purity quartz needs! Your feedback helps us improve our products and services.

## Order Information

Order Date: \_\_\_\_\_

Product Grade: ☐ Grade A ☐ Grade B ☐ Grade C

Quantity \_\_\_\_\_

Received:

## Product Quality

1. Did the product meet specifications?

☐ Yes ☐ No ☐ Exceeded

2. Purity level satisfaction:

☐ Very Satisfied ☐ Satisfied ☐ Needs Improvement

3. Particle size consistency:

■ Excellent ■ Good ■ Fair ■ Poor

#### 4. Packaging condition:

■ Excellent ■ Good ■ Damaged

## Service Experience

### 5. Communication & responsiveness:

■ Excellent ■ Good ■ Fair ■ Poor

### 6. Delivery time:

■ On Time ■ Delayed Days late: \_\_\_\_\_

## 7. Documentation (COA, etc.):

■ Complete ■ Incomplete ■ Missing

## Future Orders

**8. Would you order from us again?**

■ Definitely ■ Probably ■ Maybe ■ No

[illegible]

order quantity: \_9. Estimated next order quantity: \_9. Estimated next order quantity: \_9.  
Estimated next order quantity: \_9. Estimated next order quantity: \_9. Estimated next  
order quantity: \_9. Estimated next order quantity: \_9. Estimated next order quantity: \_

**10. Additional Comments / Suggestions:**

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*Please return this survey to: [jennylalita1@gmail.com](mailto:jennylalita1@gmail.com) | Thank you!*

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