

# Lorh La Seng Commercial Sole Company Limited

Borikhamxay Province, Lao PDR  
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## Customer Satisfaction Survey

Thank you for choosing Lorh La Seng for your high-purity quartz needs! Your feedback helps us improve our products and services.

### Order Information

Order Date: \_\_\_\_\_

Product Grade:  Grade A  Grade B  Grade C

Quantity

Received:

### Product Quality

#### 1. Did the product meet specifications?

Yes  No  Exceeded

#### 2. Purity level satisfaction:

Very Satisfied  Satisfied  Needs Improvement

#### 3. Particle size consistency:

■ Excellent ■ Good ■ Fair ■ Poor

#### **4. Packaging condition:**

■ Excellent ■ Good ■ Damaged

# Service Experience

## **5. Communication & responsiveness:**

■ Excellent ■ Good ■ Fair ■ Poor

#### **6. Delivery time:**

■ On Time ■ Delayed Days late: \_\_\_\_\_

#### **7. Documentation (COA, etc.):**

■ Complete ■ Incomplete ■ Missing

## Future Orders

#### **8. Would you order from us again?**

■ Definitely ■ Probably ■ Maybe ■ No

**order quantity: \_9. Estimated next order quantity: \_9. Estimated next order quantity: \_9.  
Estimated next order quantity: \_9. Estimated next order quantity: \_9. Estimated next  
order quantity: \_9. Estimated next order quantity: \_9. Estimated next order quantity: \_**

**10. Additional Comments / Suggestions:**

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*Please return this survey to: jennyalita1@gmail.com | Thank you!*

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