Restaurant Management System



INTRODUCTION

Database management has been a critical and common practice employed across industries for many years. At its core, data management encompasses all disciplines related to managing data as a strategic and valuable resource, including collecting, processing, governing, sharing, and analyzing data and doing it all in a cost-efficient, cost-effective and reliable manner. We have decided on a project which focuses on creating, storing, and retrieving the data.

We as a team of five from different backgrounds came together to work on an exciting project using real time data where we'll be managing the huge data of a restaurant. We provide managers with all the information they require to operate a restaurant in our project, which is a restaurant management system, from making food orders to creating bills and collecting payments. To view employee and client information, a manager must log in and have permission to access the project. He/she can also modify, include, or eliminate a consumer.

PROJECT DESCRIPTION

A restaurant ordering system that manages users, table reservations, menus, inventory, orders and payments. It provides a food order database design for managing restaurant food orders.

The ordering system is implemented to automate order processing and efficiently handle peak orders. This increases customer satisfaction with less effort. This would be a win-win situation for hospitality businesses.

The design consists of a user table to store user information. The same spreadsheet can be used to manage different types of users such as manager, chefs, and customers. This can be used to associate users with menus, items, table reservations and orders. Users can track their tables and orders.

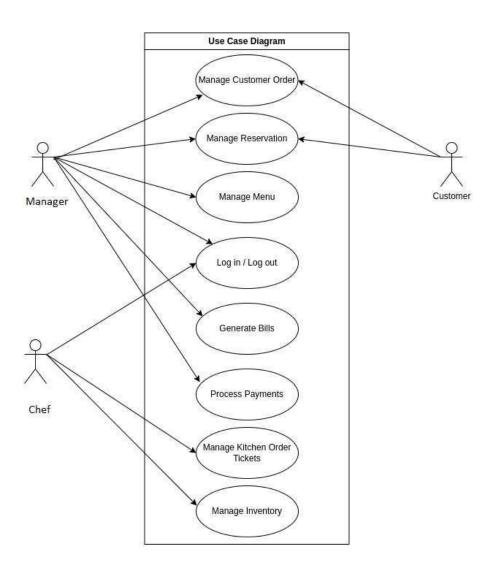
The item table is a table which consists of all the inventory related to the kitchen. They are mapped to identify suppliers who can supply uncooked items to replenish inventory. In a more advanced scenario, to support multiple suppliers for the same item, there may be another table that stores the relationship between items and suppliers. The same table can also be used to store materials and items for simulation.

There is a table for status for the user to check the status of his table. A table's status can be Free, Reserved, or Active. Booking Table allows you to reserve a restaurant table online or onsite. Logged-in or existing users can also be linked to bookings. It is also assumed that only tables with status Free can be reserved. Once your reservation is confirmed, you can change the status of your table to Reserved. Additionally, as soon as a guest occupies the table, the status of the table can be set to active.

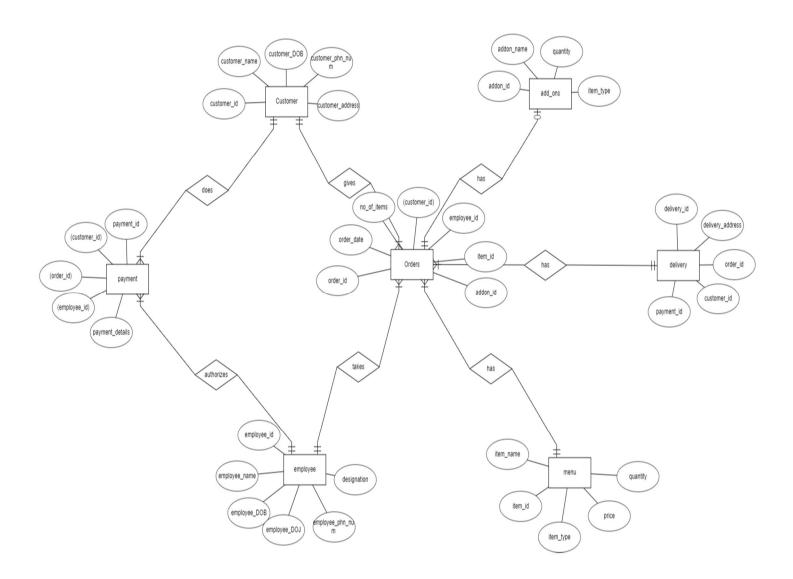
Order management tables is used to assign logged-in users to orders. The orders table can also be used to store completed reservations and supplier orders. A supplier's order status can be set to New while the order is being placed and to Completed after the item is received from the supplier. Also, you must manually enter the product price after receiving the product from the vendor.

A transaction table to track payments for orders made by guests to the restaurant and orders made by the restaurant to suppliers for accounting. You can also use the same spreadsheet to record credit and debit transactions.

USE-CASE DIAGRAM



Restaurant Management Database - Entity Relationship Diagram



Business Rules

Customer

- A customer can place one or more orders
- A customer can do one or more payments

Payment

- One or more payments can be done by one customer
- One or more payments can be recorded by one employee
- One payment can be done for one or more orders

Employee

- One employee can record one or more payments
- One employee can record one or more orders

Orders

- One or more orders can be placed by a customer
- One or more orders can be paid through one payment
- One or more orders can be recorded by an employee
- One order can have zero or many addons
- One or more orders can by delivered through a delivery
- One or more orders can have an item

Addons

• zero or more addons can be placed in an order

Delivery

A delivery can have one or more orders

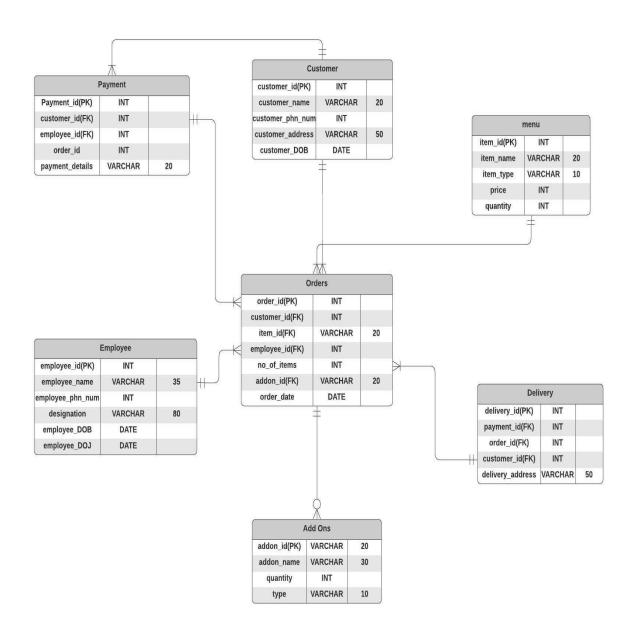
Item

- One item can be placed in one or more orders
- One or more items can be in one Menu

Menu

• One menu can have one or more items

Database Schema



Physical Design

```
#Creating Employee Table
CREATE TABLE Employee
(
 employee_id INT NOT NULL,
employee_name VARCHAR(95),
employee_DOB DATE,
employee DOJ DATE,
employee_phn_num INT,
designation VARCHAR(80),
PRIMARY KEY (employee id)
);
#Creating Add ons Table
CREATE TABLE Add_ons
(
 addon_id VARCHAR(20),
addon_name VARCHAR(30),
 quantity INT NOT NULL,
item_type VARCHAR(10),
PRIMARY KEY (addon_id)
);
```

```
#Creating Menu Table
CREATE TABLE Menu
 item id INT NOT NULL,
item_name VARCHAR(20),
item_type VARCHAR(10),
price INT,
quantity INT,
PRIMARY KEY (item_id)
);
#creating customer table
CREATE TABLE Customer
(
 customer id INT NOT NULL,
customer_name VARCHAR(20),
customer DOB DATE,
customer_phn_num INT,
customer_address VARCHAR(50),
PRIMARY KEY (customer id)
);
```

```
#Creating Orders Table
CREATE TABLE Orders
 order id INT NOT NULL,
order date DATE,
no of items INT,
customer id INT NOT NULL,
employee id INT NOT NULL,
item id INT NOT NULL,
addon id VARCHAR(20),
 PRIMARY KEY (order id),
 FOREIGN KEY (customer id) REFERENCES Customer (customer id),
 FOREIGN KEY (employee_id) REFERENCES Employee(employee_id),
 FOREIGN KEY (item id) REFERENCES Menu(item id),
 FOREIGN KEY (addon id) REFERENCES Add ons(addon id)
);
#Creating Payment Table
CREATE TABLE Payment
 payment id INT NOT NULL,
payment details VARCHAR(20),
customer id INT NOT NULL,
employee id INT NOT NULL,
order id INT NOT NULL,
 PRIMARY KEY (payment id),
 FOREIGN KEY(customer id) REFERENCES Customer(customer id),
 FOREIGN KEY (order id) REFERENCES Orders(order id),
 FOREIGN KEY (employee id) REFERENCES Employee(employee id));
```

```
#Creating Delivery Table
CREATE TABLE Delivery
 delivery id INT NOT NULL,
delivery address VARCHAR(50),
order id INT NOT NULL,
customer id INT NOT NULL,
payment id INT NOT NULL,
 PRIMARY KEY (delivery id),
 FOREIGN KEY (customer id) REFERENCES Customer (customer id),
 FOREIGN KEY (payment id) REFERENCES Payment(payment id),
 FOREIGN KEY (order id) REFERENCES Orders(order id)
);
#insert employee
INSERT INTO Employee Values (001,"Lalith","1990-08-23","2022-03-01","256718321","Chef");
INSERT INTO Employee Values (002,"Jyoshna","1947-08-13","2022-01-
01","486634278","Manager");
INSERT INTO Employee Values (003, "Monisha", "1996-02-09", "2022-04-
23","252144141","Chef");
INSERT INTO Employee Values (004, "Hruthika", "1994-04-28", "2022-05-
11","244416321","Supervisor");
INSERT INTO Employee Values (005, "Sanjay", "1997-12-16", "2022-05-
20","313433546","Manager");
INSERT INTO Employee Values (006, "Sai", "1991-06-12", "2022-06-19", "827362515", "Assistant");
INSERT INTO Employee Values (007, "Raju", "1987-05-03", "2022-07-11", "351414441", "Delivery
Agent");
INSERT INTO Employee Values (008, "Mahendiran", "1987-02-09", "2022-
0712","826142363","Delivery Agent");
INSERT INTO Employee Values (009, "Kancharla", "1994-07-06", "2022-
0711","282351534","Server");
```

```
#insert Add ons
INSERT INTO Add ons Values("ADD001", "Sambar", 1, "Sides");
INSERT INTO Add ons Values("ADD002", "Filter Coffee", 1, "Drink");
INSERT INTO Add ons Values("ADD003","Chutney",1,"Sides");
INSERT INTO Add ons Values("ADD004", "Bonda", 3, "Snack");
INSERT INTO Add ons Values("ADD005","Kesari",1,"Dessert");
INSERT INTO Add ons Values("ADD006","Payasam",1,"Dessert");
INSERT INTO Add ons Values("ADD007","Badam Milk",2,"Drink");
INSERT INTO Add ons Values("ADD008", "Bajji", 5, "Snack");
INSERT INTO Add ons Values("ADD009","Tea",1,"Drink");
INSERT INTO Add ons Values("ADD010","Coke",1,"Drink");
#insert Menu
INSERT INTO Menu Values(001,"Idly","Tiffin",15,2);
INSERT INTO Menu Values(002,"Dosa","Tiffin",30,1);
INSERT INTO Menu Values(003,"Poori","Tiffin",40,2);
INSERT INTO Menu Values(004,"Chapathi", "Tiffin", 50,2);
INSERT INTO Menu Values(005,"Upma","Tiffin",60,1);
INSERT INTO Menu Values(006,"Rasam Rice","Lunch",50,1);
INSERT INTO Menu Values(007,"Curd Rice","Lunch",70,1);
INSERT INTO Menu Values(008, "Soup", "Snack", 150,1);
INSERT INTO Menu Values(009,"Chat","Snack",90,1);
INSERT INTO Menu Values(010,"Parota","Dinner",80,1);
```

INSERT INTO Employee Values (010, "Tarun", "1996-12-09", "2022-06-14", "721735141", "Server");

#insert Customer

```
INSERT INTO Customer Values(01, "Aravind","1999-09-09", 23456789, "4121 Bailey Ave");
INSERT INTO Customer Values(02, "Varun", "1997-03-21",98765432, "4132 Bailey Ave");
INSERT INTO Customer Values(03, "Roshan","2003-05-30",567894321, "53 Tyler");
INSERT INTO Customer Values(04, "Neha", "1995-04-17",234567890, "14 Merimac");
INSERT INTO Customer Values(05, "Bindu", "1992-06-05",7890643, "63 Tyler");
INSERT INTO Customer Values(06, "Samantha","2000-03-19",34567892, "4252 Bailey Ave");
INSERT INTO Customer Values(07, "Smruthi","1998-04-15",45678322, "5172 Bailey Ave");
INSERT INTO Customer Values(08, "Rashmika","1995-09-25",56789432, "66 Tyler");
INSERT INTO Customer Values(09, "Prabhas", "1999-03-27",78965432, "78 Tyler");
INSERT INTO Customer Values(10, "Yashwanth","2001-02-02", 89076543, "15 Merimac");
```

#insert Order

```
INSERT INTO Orders Values(001,'2021-03-11',2,01,002,001,"ADD001");
INSERT INTO Orders Values(002,"2022-03-25",1,03,002,002,"ADD002");
INSERT INTO Orders Values(003,"2021-03-18",3,03,004,003,"ADD003");
INSERT INTO Orders Values(004,"2022-07-11",1,04,004,004,"ADD004");
INSERT INTO Orders Values(005,"2022-07-08",2,05,005,005,"ADD005");
INSERT INTO Orders Values(006,"2021-11-20",2,02,006,006,"ADD006");
INSERT INTO Orders Values(007,"2021-09-08",1,07,006,007,"ADD007");
INSERT INTO Orders Values(008,"2021-11-14",1,08,006,009,"ADD008");
INSERT INTO Orders Values(009,"2021-04-27",3,09,006,008,"ADD010");
INSERT INTO Orders Values(010,"2022-02-25",3,10,006,010,"ADD009");
INSERT INTO Orders Values(011,"2022-05-24",2,01,002,001,"ADD001");
INSERT INTO Orders Values(012,"2022-08-11",1,03,002,002,"ADD002");
INSERT INTO Orders Values(013,"2021-12-12",3,03,004,003,"ADD002");
INSERT INTO Orders Values(014,"2022-01-09",1,04,004,004,"ADD004");
INSERT INTO Orders Values(014,"2022-01-09",1,04,004,004,"ADD004");
```

```
INSERT INTO Orders Values(015,"2022-05-12",2,05,005,005,"ADD005");
INSERT INTO Orders Values(016,"2021-04-28",2,02,006,006,"ADD006");
INSERT INTO Orders Values(017,"2021-04-25",2,05,005,005,"ADD005");
INSERT INTO Orders Values(018,"2021-07-05",2,02,006,006,"ADD006");
INSERT INTO Orders Values(019,"2022-05-22",1,07,006,007,"ADD007");
INSERT INTO Orders Values(020,"2021-08-29",1,08,006,009,"ADD008");
INSERT INTO Orders Values(021,null,2,02,003,006,"ADD003");
INSERT INTO Orders Values(022,null,3,04,002,005,"ADD005");
INSERT INTO Orders Values(023,null,1,05,004,002,"ADD008");
#insert payment
INSERT INTO Payment Values (1,'Gpay',1,2,1);
INSERT INTO Payment Values (2,'Cash',3,2,2);
INSERT INTO Payment Values (3, 'Phonepe', 3, 4, 3);
INSERT INTO Payment Values (4,'Apple pay',4,4,4);
INSERT INTO Payment Values (5,'Paytm',5,5,5);
INSERT INTO Payment Values (6,'Cash',2,6,6);
INSERT INTO Payment Values (7, 'Gpay', 7, 6, 7);
INSERT INTO Payment Values (8,'Applepay',8,6,8);
INSERT INTO Payment Values (9,'Applepay',9,6,9);
INSERT INTO Payment Values (10, 'Phonepe', 10, 6, 10);
INSERT INTO Payment Values (11, 'Gpay', 1, 2, 11);
INSERT INTO Payment Values (12, 'Cash', 3, 2, 12);
INSERT INTO Payment Values (13, 'Phonepe', 3, 4, 13);
INSERT INTO Payment Values (14,'Apple pay',4,4,14);
INSERT INTO Payment Values (15, 'Paytm', 5, 5, 15);
INSERT INTO Payment Values (16, 'Cash', 2, 6, 16);
INSERT INTO Payment Values (17, 'Gpay', 5, 5, 17);
```

```
INSERT INTO Payment Values (18,'Applepay',2,6,18);
INSERT INTO Payment Values (19,'Applepay',7,6,19);
INSERT INTO Payment Values (20,'Phonepe',8,6,20);
```

#insert Delivery

INSERT INTO Delivery Values(1,"4121 Bailey Avenue",001,01,15);

INSERT INTO Delivery Values(2,"4252 Bailey Avenue",006,06,10);

INSERT INTO Delivery Values(3,"5172 Bailey Avenue",007,07,11);

INSERT INTO Delivery Values(4,"4132 Bailey Avenue",002,02,16);

INSERT INTO Delivery Values(5,"15 Merimac",010,10,19);

INSERT INTO Delivery Values(6,"14 Merimac",004,04,12);

INSERT INTO Delivery Values(7,"78 Tyler",009,09,18);

INSERT INTO Delivery Values(8,"66 Tyler",008,08,14);

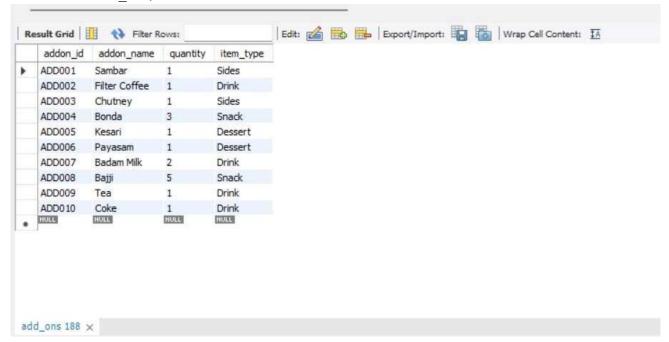
INSERT INTO Delivery Values(9,"53 Tyler",003,03,13);

INSERT INTO Delivery Values(10,"63 Tyler",005,05,17);

Display Table Queries:

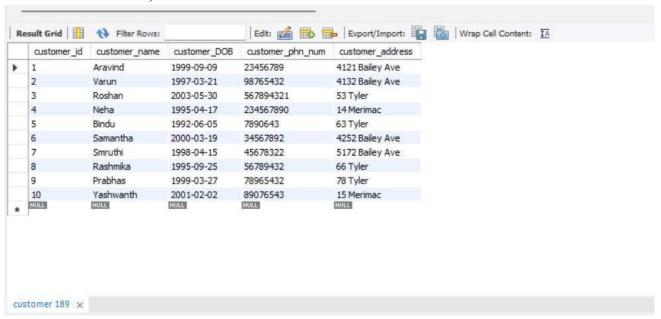
Add ons Table

Select * from add ons;



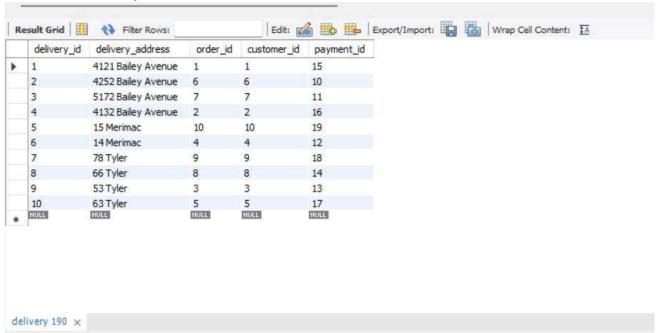
Customer Table

Select * from customer;



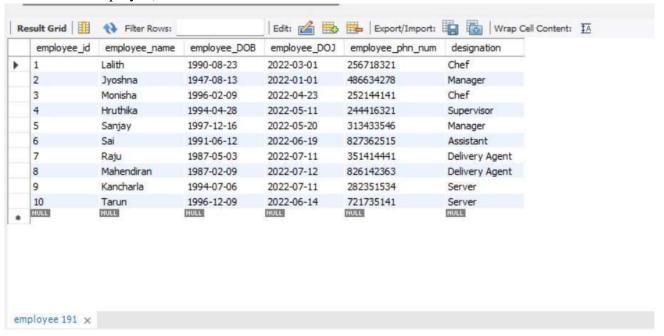
Delivery Table

Select * from delivery;



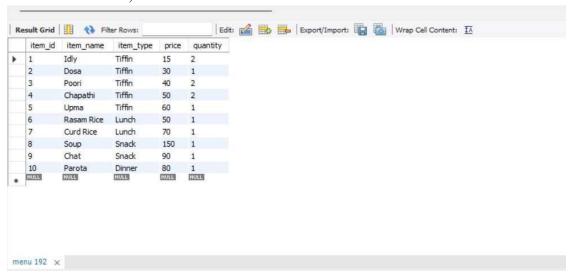
Employee Table

Select * from employee;



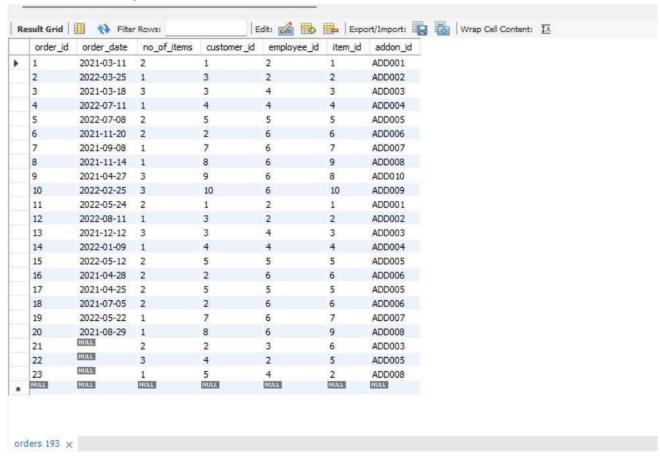
Menu Table

Select * from menu;



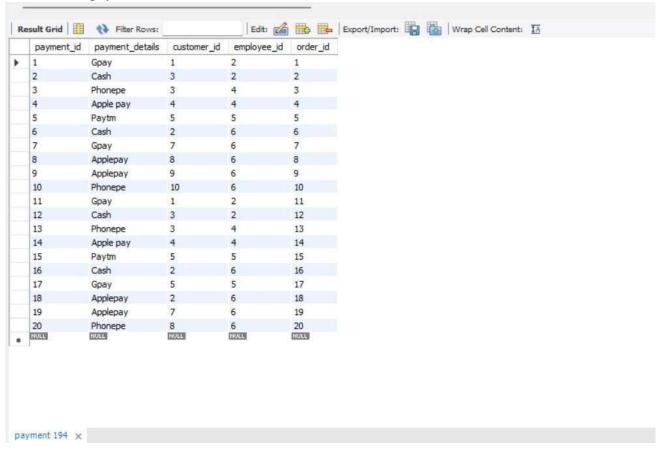
#Order Table

Select * from orders;



Payment Table

Select * from payment;



Populated data and query output

Query 1: Employees whose name starts with S who billed more than two orders

Select E.employee_id as Employee_ID,

E.employee name as Employee Name,

count(P.payment id) as No of transactions handled

From Employee as E

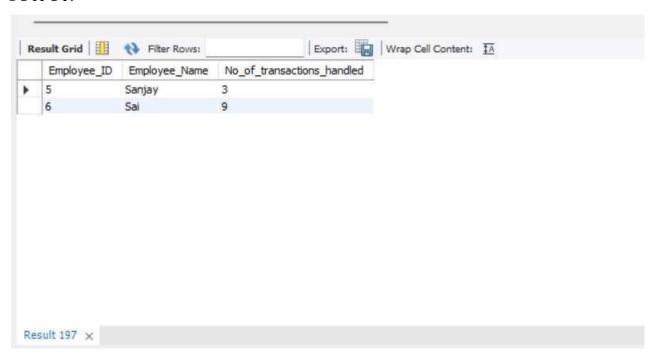
JOIN Orders as O on E.employee id = O.employee id

JOIN Payment as P on O.order id = P.payment id

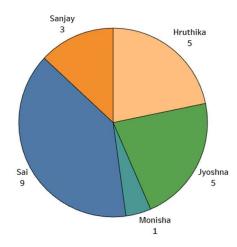
Where E.employee name Like "S%"

GROUP BY E.employee id

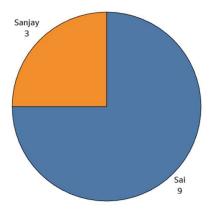
Having Count(P.payment id)>2;



Employees whose name starts with S who billed more than two orders



Employees whose name starts with S who billed more than two orders



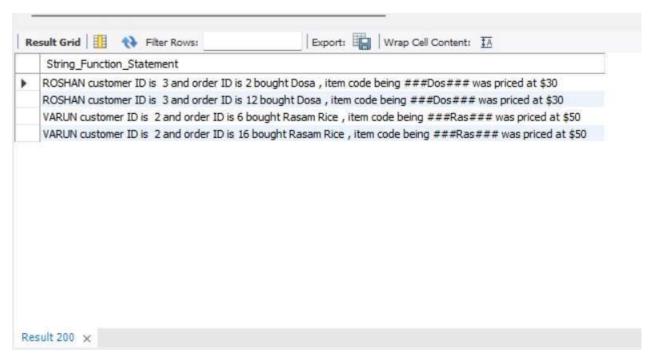
Query 2: Display summary of customers who paid using cash or apple pay and the type of item is Tiffin using string functions.

Select concat(upper(c.customer_name)," customer ID is ",c.customer_id," and order ID is ",o.order_id," bought ",m.item_name,", item code being ",LPAD(RPAD(substr(m.item_name,1,3),6,'#'),9,'#'), " was priced at \$",m.price) as String Function Statement

From customer c

JOIN orders o on c.customer_id=o.customer_id

JOIN menu m on o.item_id=m.item_id JOIN payment p on o.order_id=p.order_id where p.payment_details="Cash" or p.payment_details="Applepay" and m.item_type in ("Tiffin") order by c.customer name;



Display summary of customers who paid using cash or apple pay and the type of item is Tiffin using string functions.

ROSHAN customer ID is 3 and order ID is 2 bought Dosa , item code being ###Dos### was priced at \$30 ROSHAN customer ID is 3 and order ID is 12 bought Dosa , item code being ###Dos### was priced at \$30

Display summary of customers who paid using cash or apple pay and the type of item is Tiffin using string functions.

ARAVIND customer ID is 1 and order ID is 1 bought Idly, item code being ###Idl### was priced at \$15 ARAVIND customer ID is 1 and order ID is 11 bought Idly , item code being ###Idl### was priced at \$15 BINDU customer ID is 5 and order ID is 5 bought Upma , item code being ###Upm### was priced at \$60 BINDU customer ID is 5 and order ID is 15 bought Upma , item code being ###Upm### was priced at \$60 BINDU customer ID is 5 and order ID is 17 bought Upma, item code being ###Upm### was priced at \$60 BINDU customer ID is 5 and order ID is 23 bought Dosa, item code being ###Dos### was priced at \$30 NEHA customer ID is 4 and order ID is 4 bought Chapathi , item code being ###Cha### was priced at \$50 NEHA customer ID is 4 and order ID is 14 bought Chapathi , item code being ###Cha### was priced at \$50 NEHA customer ID is 4 and order ID is 22 bought Upma, item code being ###Upm### was priced at \$60 PRABHAS customer ID is 9 and order ID is 9 bought Soup, item code being ###Sou### was priced at \$150 RASHMIKA customer ID is 8 and order ID is 8 bought Chat, item code being ###Cha### was priced at \$90 RASHMIKA customer ID is 8 and order ID is 20 bought Chat , item code being ###Cha### was priced at \$90 $\,$ ROSHAN customer ID is 3 and order ID is 2 bought Dosa, item code being ###Dos### was priced at \$30 ROSHAN customer ID is 3 and order ID is 3 bought Poori , item code being ###Poo### was priced at \$40 ROSHAN customer ID is 3 and order ID is 12 bought Dosa, item code being ###Dos### was priced at \$30 ROSHAN customer ID is 3 and order ID is 13 bought Poori , item code being ###Poo### was priced at \$40 SMRUTHI customer ID is 7 and order ID is 7 bought Curd Rice, item code being ###Cur### was priced at \$70 SMRUTHI customer ID is 7 and order ID is 19 bought Curd Rice, item code being ###Cur### was priced at \$70 VARUN customer ID is 2 and order ID is 6 bought Rasam Rice, item code being ###Ras### was priced at \$50 VARUN customer ID is 2 and order ID is 16 bought Rasam Rice , item code being ###Ras### was priced at \$50 VARUN customer ID is 2 and order ID is 18 bought Rasam Rice , item code being ###Ras### was priced at \$50 VARUN customer ID is 2 and order ID is 21 bought Rasam Rice , item code being ###Ras### was priced at \$50 YASHWANTH customer ID is 10 and order ID is 10 bought Parota, item code being ###Par### was priced at \$80

Query 3: Display top 3 customer details who placed highest number of orders

Select c.customer name as Customer Name,

c.customer_id as Customer_ID,

o.order id as Order ID,

a.quantity as Quantity,

a.addon_id as Addon_ID,

Rank() Over(Order by a.quantity desc) as Rank based on quantity

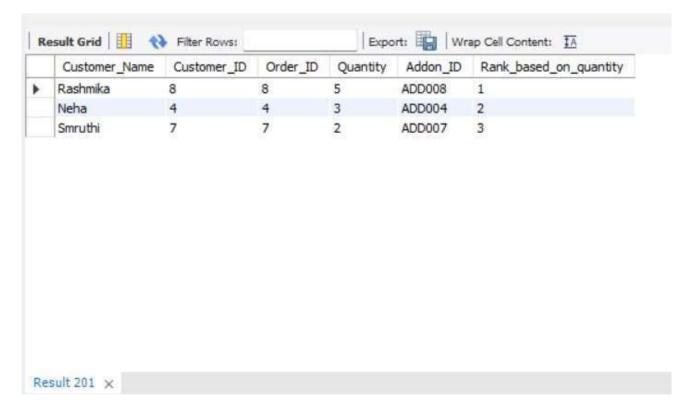
From customer c

JOIN orders o on c.customer_id=o.customer_id

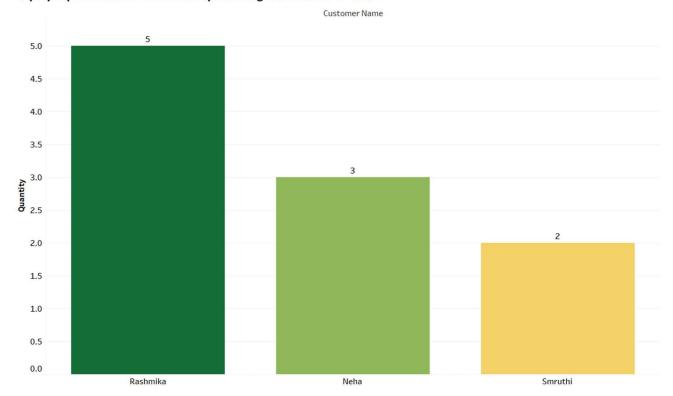
JOIN add ons a on a.addon id=o.addon id

GROUP BY c.customer name

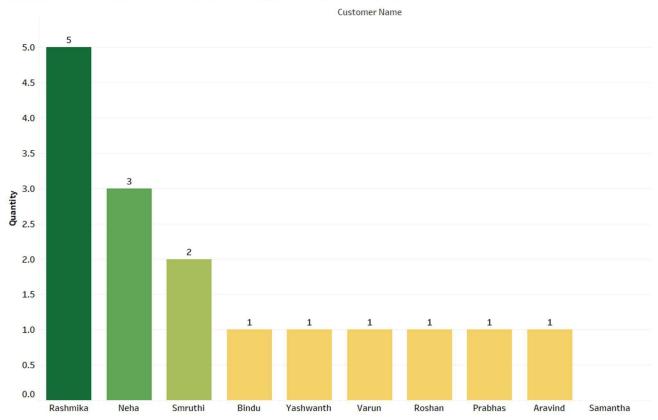
Limit 3;



Display top 3 customer details who placed highest number of order



Display top 3 customer details who placed highest number of order



Query 4: Display the customer details who have paid highest amount for the orders on an average.

Select c.customer id as Customer ID,

c.customer name as Customer Name,

TRUNCATE(AVG(m.price),2) as Average_Amount,

COUNT(o.order id) as No of orders,

o.no of items as No of items from

customer c

JOIN orders o on c.customer_id = o.customer_id JOIN menu m on o.item_id=m.item_id where c.customer_id = (Select c.customer_id from customer c

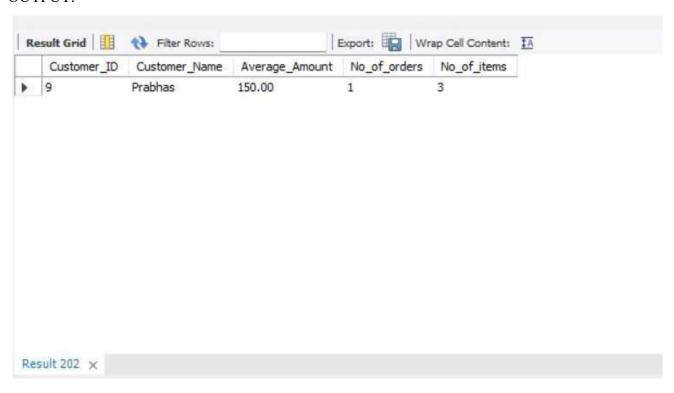
JOIN orders o on c.customer_id = o.customer_id

JOIN menu m on o.item_id=m.item_id GROUP BY

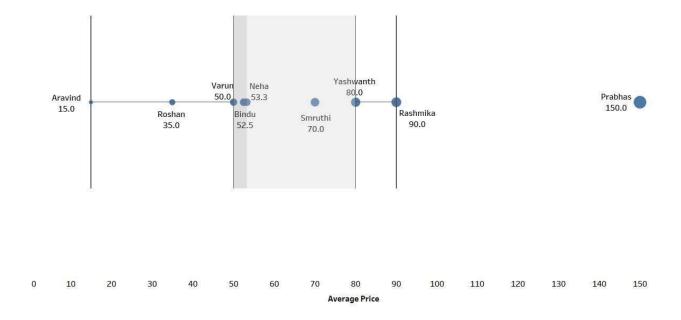
c.customer id

order by AVG(m.price) desc

limit 1);



Display the customer details who have paid highest amount for the orders on an average.



Query 5: Display purchase history and the number of employees they have interacted with.

Select c.customer_id as Customer_ID,

c.customer_name as Customer_Name,

SUM(m.price) as Total Amount,

COUNT (DISTINCT o.order_id) as No_of_orders,

COUNT (DISTINCT p.employee id) as No of employees interacted with

from customer c

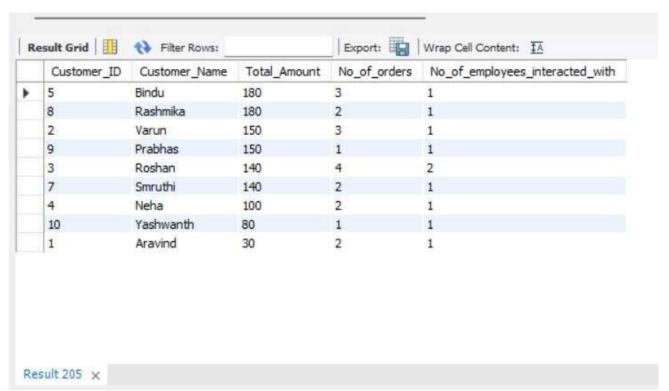
JOIN orders o on c.customer id = o.customer id

JOIN menu m on o.item id=m.item id

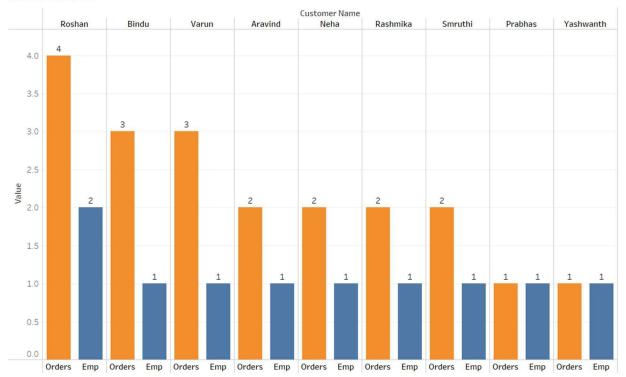
JOIN payment p on o.order id = p.order id

GROUP BY c.customer id order by

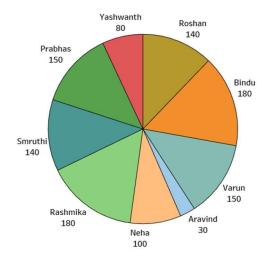
sum(m.price) desc;



Display purchase history and the number of employees they have interacted with - Orders & No of employees interacted with



Display purchase history and the number of employees they have interacted with - Total Amount



Query 6: Display employee's employment details i.e, no of months of employment, no of transactions handled and rank them based on the no of transactions. Displaying the total amount handled along with the rank.

Select e.employee name as Employee Name,

e.employee id as Employee ID,

e.designation as Designation, employee DOJ

as Date of JOINing,

(TIMESTAMPDIFF(month,employee_DOJ,sysdate())) as No_of_months_of_employement, COUNT(p.payment id) as No_of_transactions_handled,

dense_rank() over (partition by e.designation order by count(p.payment_id) desc) as Rank_based_on_no_of_payments_handled,

SUM(m.price) as Bill Amount

FROM employee e

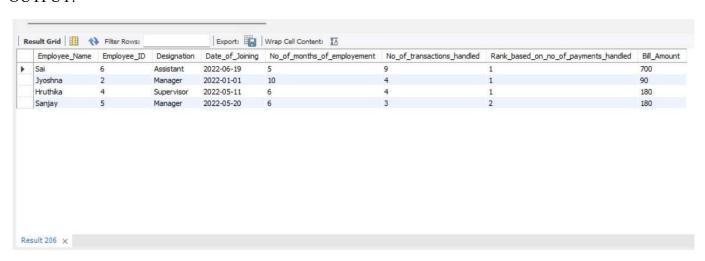
JOIN orders o on e.employee_id = o.employee_id

JOIN payment p on o.order id = p.order id

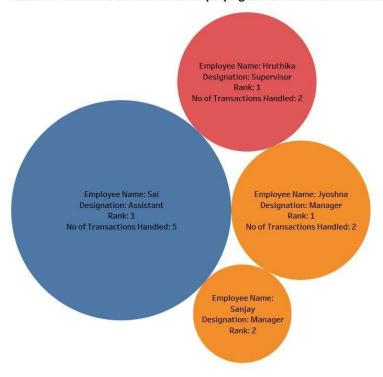
JOIN menu m on m.item id = o.item id GROUP BY

e.employee name order by

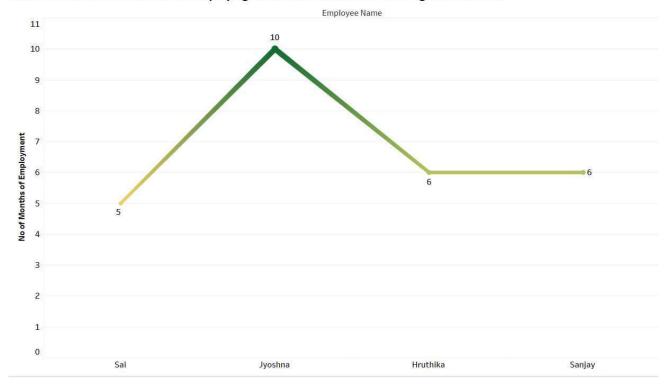
Rank based on no of payments handled;



Display employee's employment details i.e, no of months of employment, no of transactions handled and rank them based on the no of transactions. Displaying the total amount handled along with the rank.



Display employee's employment details i.e, no of months of employment, no of transactions handled and rank them based on the no of transactions. Displaying the total amount handled along with the rank.



Query 7: Displaying all the orders which don't have an order date and by using Coalesce function replacing null values with 'Not Recorded' text. Displaying the maximum and minimum price of each order whose order date is not recorded.

SELECT c.customer name as Customer Name,

m.price as Price,

o.order date as Order Date,

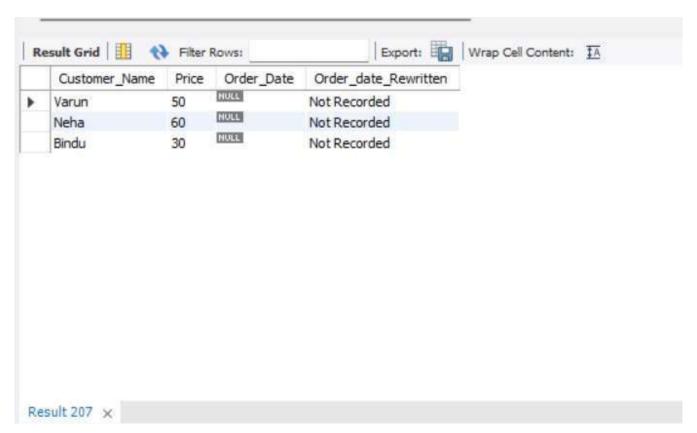
COALESCE(o.order date,"Not Recorded") as Order date Rewritten

FROM customer c

Right OUTER JOIN orders o on

c.customer id=o.customer id JOIN menu m on

m.item_id=o.item_id where o.order_date is NULL;



SELECT c.customer name as Customer Name,

max(m.price) as Price,

o.order_date as Order_Date,

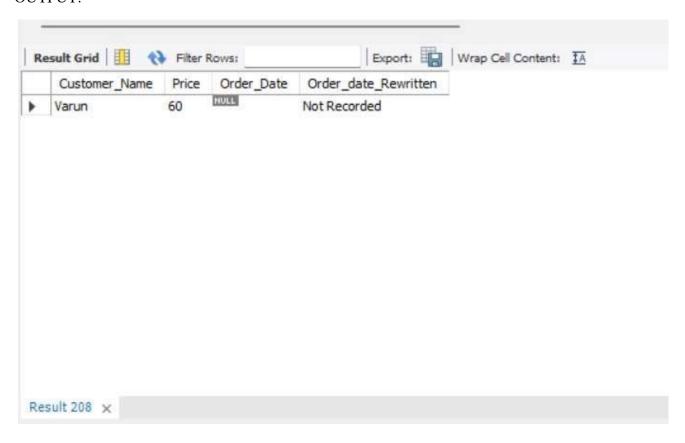
COALESCE (o.order date,"Not Recorded") as Order date Rewritten

FROM customer c

Right OUTER JOIN orders o on

c.customer_id=o.customer_id JOIN menu m on

m.item_id=o.item_id where o.order_date is NULL;



SELECT c.customer name as Customer Name,

MIN(m.price) as Price,

o.order_date as Order_Date,

COALESCE (o.order_date,"Not Recorded") as Order_date_Rewritten

FROM customer c

Right OUTER JOIN orders o on

c.customer id=o.customer id JOIN menu m on

m.item_id=o.item_id where o.order_date is NULL;

