Lalith Souri

+1 306-450-9133 | lalithsouri9@gmail.com | LinkedIn | GitHub

CAREER OBJECTIVE

A Performance-oriented recent graduate with a degree in Computer Science, seeking a position as a Junior Programmer Analyst. Experienced in SQL scripting, strong foundation in programming languages such as C++, Python, JavaScript, Microsoft 365 and ITIL processes, and multi-tier system development to enhance application functionality and support user needs. Eager to learn and adapt to new technologies to continuously enhance my skills.

TECHNICAL SKILLS

Languages: C++, C#, Python, SQL, JavaScript, HTML, CSS, Shell, ASM

Frameworks: MVC, ITILv4, Agile, .NET, Scrum, WordPress, Bootstrap, Angular, Jira, Kanban

Developer Tools: Git, Docker, VS code, Visual Studio, Azure, PyCharm, Google Cloud Platform, Wireshark, Waveform generators,

OrCAD PSpice, Logisim, Adobe XD, Microsoft Office 365 applications.

ACADEMIC PROJECTS

Wanderlust | Tools: JavaScript, CSS, Embedded JavaScript, Node.js, MongoDB, Git

- Developed a comprehensive tourism website using JavaScript, CSS, and Embedded JavaScript (EJS) to offer a quick overview of travel destinations, viewpoints, and seasonal activities in Alberta.
- Implemented MongoDB for database management to store and manage booking and accommodation data efficiently.

Interactive Map | Tools: MVC framework, JavaScript, CSS, Embedded JavaScript (EJS), Node.js, MongoDB, Git, Shell

- Developed the front-end using JavaScript, CSS, and EJS to create a dynamic and user-friendly interface.
- Employed Git for version control and shell scripting to automate various development and deployment tasks.

EXPERIENCE

Queen City Pickleball Hub Inc

Network Administrator/ Front desk Manager

April 2022- Present *Regina, SK*

- Analyzed and resolved network-related issues, providing solutions to enhance system reliability.
- Ensured data integrity by monitoring and correcting data variations using SQL scripting.
- Investigated user inquiries regarding network functionality and provided clear, concise solutions.
- **Developed, tested, and documented** new network functionalities, ensuring thorough records of changes.
- Evaluated planned changes to network systems, proactively **minimizing potential disruptions** to users.
- Documented solutions to recurring network incidents to facilitate team learning and improve response times.
- Managed support incidents and tasks, **prioritizing user needs** and system performance.
- Collaboration: Participated in team meetings to stay informed about current network issues and collaborated on developing effective solutions.

AvanSys IT

Technical Analyst

May 2021- January 2022 Remote, UK based

- Collaborated with the IT team to **document and improve workflows** based on **ITIL practices**.
- Developed reports and dashboards to track **key performance indicators** (KPIs) related to ITIL processes.
- Assisted with operational tasks, including **troubleshooting technical issues** and managing backend services, contributing to smoother startup operations resulting in **20% increase in overall efficiency**.

EDUCATION

University of Regina

Regina, SK

Bachelor's in Computer Science

Sep 2019- Dec 2024

REFERENCES

Raymond Greenwood General Manager of Queen City Pickleball Hub Inc. raygreenwoodtrucking@gmail.com | +1 306-471-6931