Lalith Souri

+1 306-450-9133 | lalithsouri9@gmail.com | LinkedIn | GitHub

CAREER OBJECTIVE

A Performance-oriented recent graduate with a degree in Computer Science, seeking a position as a Junior Programmer Analyst. Experienced in SQL scripting, strong foundation in programming languages such as C++, Python, JavaScript, Microsoft 365 and ITIL processes, and multi-tier system development to enhance application functionality and support user needs. Eager to learn and adapt to new technologies to continuously enhance my skills.

TECHNICAL SKILLS

Languages: C++, C#, Python, SQL, JavaScript, HTML, CSS, Shell, ASM
Frameworks: MVC, ITILv4, Agile, .NET, Scrum, WordPress, Bootstrap, Angular, Jira, Kanban
Developer Tools: Git, Docker, VS code, Visual Studio, Azure, PyCharm, Google Cloud Platform, Wireshark, Waveform generators, OrCAD PSpice, Logisim, Adobe XD, Microsoft Office 365 applications.

ACADEMIC PROJECTS

Wanderlust | *Tools: JavaScript, CSS, Embedded JavaScript, Node.js, MongoDB, Git*

- Developed a comprehensive tourism website using JavaScript, CSS, and Embedded JavaScript (EJS) to offer a quick overview of travel destinations, viewpoints, and seasonal activities in Alberta.
- Implemented MongoDB for database management to store and manage booking and accommodation data efficiently.

Interactive Map | *Tools: MVC framework, JavaScript, CSS, Embedded JavaScript (EJS), Node.js, MongoDB, Git, Shell*

- Developed the front-end using JavaScript, CSS, and EJS to create a dynamic and user-friendly interface.
- Employed Git for version control and shell scripting to automate various development and deployment tasks.

EXPERIENCE

Queen City Pickleball Hub Inc   April 2022- Present
Network Administrator/ Front desk Manager   *Regina, SK*

- Analyzed and **resolved network-related issues**,providing solutions to enhance system reliability.
- Ensured data integrity by **monitoring and correcting data variations** using **SQL scripting.**
- Investigated user inquiries regarding network functionality and provided **clear, concise solutions**.
- **Developed, tested, and documented** new network functionalities, ensuring thorough records of changes.
- Evaluated planned changes to network systems, proactively **minimizing potential disruptions** to users.
- **Documented solutions** to recurring network incidents to facilitate team learning and **improve response times**.
- Managed support incidents and tasks, **prioritizing user needs** and system performance.
- **Collaboration:** Participated in team meetings to stay informed about current network issues and collaborated on developing effective solutions.

AvanSys IT   May 2021- January 2022
Technical Analyst   *Remote, UK based*

- Collaborated with the IT team to **document and improve workflows** based on **ITIL practices**.
- Developed reports and dashboards to track **key performance indicators** (KPIs) related to ITIL processes.
- Assisted with operational tasks, including **troubleshooting technical issues** and managing backend services, contributing to smoother startup operations resulting in **20% increase in overall efficiency**.

EDUCATION

University of Regina   Regina, SK
Bachelor's in Computer Science   Sep 2019- Dec 2024

REFERENCES

Raymond Greenwood
General Manager of Queen City Pickleball Hub Inc.
raygreenwoodtrucking@gmail.com | +1 306-471-6931