

# M LALLY

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## ABOUT LALLY

I am an enthusiastic self-starter, driven through personal accomplishments, and a desire to learn. I am searching for a dynamic and exciting working environment aligned with my values of diversity and inclusion, where I can contribute to a positive experience not only for users, but for all people affected by the decisions and choices I make.

## EDUCATION

- 2023/24 Advanced UI @ Cimdata  
Multiple modules to expand existing UI skills
- 2021/22 UX Bootcamp @ CareerFoundry  
Thorough course covering entire UX process
- 2020 Udacity User Experience Nanodegree  
Online program covering all stages of UX design
- 2014 Aviation Finance Finuas Network  
Intensive training course on Aircraft leasing
- 2010-14 B.A. Psychology & Sociology @UL  
2:1 Honours degree at the University of Limerick
- 2004/10 Sacred Heart School  
High school, studying History, Spanish, Art, Biology

## VOLUNTEERING

- Tubman Network Refugee assistance  
Driver coordination for housing incoming bipoc folks arriving from Ukraine.
- Queer.Haus nonprofit social network  
UX researcher & designer for various projects
- Plantage Vegan Organic Farming  
Veggie delivery volunteer
- YMCA Interpoint hostel, Copenhagen  
Office admin & general running of non-profit local YMCA Hostel

## SKILLS

- Figma
- Webflow
- Scrum
- Research
- Data analysis
- Adobe suite
- Inkscape
- HTML & CSS
- E-Commerce
- Lit research
- Miro
- Salesforce
- Spanish B1
- German B2

## PROFESSIONAL EXPERIENCE

- **UX / UI Intern** ImpactNexus, Nov 2022 - Jan 2023  
An short internship to help the company launch new functionality for the product. This was my first experience working with Scrum management. My main responsibilities included defining and refining user flows and translating to UI in Figma before development.
- **SENIOR CONSULTANT / SALES** PlusDental, Jun 2021 - Dec 2021  
A commission based position that required a high level of knowledge of dentistry and a clear image of each patient's individual needs. My role included telesales, customer support, admin tasks and training.
- **HEALTH MANAGER / SALES** Qunomedical, Jan 2018 - Jun 2021  
A commission based position that required a high level of knowledge of medical practices and a clear image of each patient's individual needs, as well as my own ability to track my progress. My role included telesales, customer support, treatment scheduling and content creation.
- **CORPORATE BOOKINGS AGENT** Blacklane, Sep 2016 - Dec 2017  
A specialised position booking appointments and acting as the point of contact for the most important clients of the company. My role included customer support, scheduling, admin tasks and training.
- **INFLIGHT CREW PLANNER** Ryanair, Dec 2014 - Jul 2016  
A scheduling and monitoring position, that required adhering to rigorous mandated safety requirements in very high volumes. My role included crew scheduling, base communication, report building and safety checks.
- **PSYCHOLOGY RESEARCH ASSISTANT** UL, Jan 2012 - Jul 2012  
An internship in the University of Limerick psychology department, conducting quantitative research. My role included collecting, inputting and analysing data, and facilitating research groups for data collection.