

Privacy Policy

Last updated: August 30, 2025

1. Information We Collect

We collect the following categories of information:

- Personal data (name, email, phone number);
- Financial information (USDT TRC-20 wallet details, deposit and withdrawal history);
- Technical information (IP address, device type, activity logs);
- KYC/AML documents (passport, ID, proof of address);
- Communication records (support requests, chats with the bot, inquiries).

2. How We Use Your Information

Your data is used to:

- Provide and maintain Quantum AI investment services;
- Process transactions and verify identity;
- Comply with legal and regulatory requirements (AML/KYC);
- Improve the platform and user experience;
- Send important updates, including security notifications;
- Provide customer support and respond to requests.

3. Information Sharing

We do not sell personal data. Information may be shared with:

- Trusted third-party providers (KYC processors, payment providers, analytics);
- Legal authorities when required by law;
- Affiliates of Quantum AI group companies to ensure service delivery.

4. Data Security

We apply modern security measures, including:

- Encryption of sensitive data;
- Secure servers located in Tier 3+ data centers;
- Regular audits and security assessments.

However, no method of internet transmission or storage is 100% secure, and we cannot guarantee absolute protection.

5. Data Retention

- Personal data is retained as long as necessary to provide services.
- KYC and transaction records may be stored for 5–10 years depending on legal requirements.

6. Your Rights

Depending on your jurisdiction, you may have the right to:

- Access your personal information;
- Correct inaccuracies;
- Request deletion of data (where not in conflict with legal obligations);
- Restrict processing;
- Receive a copy of your data (data portability).

7. Cookies and Tracking

We use cookies and similar technologies to analyze usage patterns, support platform functionality, and improve user experience.

8. Third-Party Services

Our platform integrates with external providers (payment processors, KYC services, analytics). Each third-party has its own privacy policy, which we recommend reviewing.

9. International Transfers

Your data may be processed in countries outside your residence. We ensure appropriate safeguards are in place to protect data in line with international standards (e.g., GDPR, UK Data Protection Act).

10. Children's Privacy


Our services are not intended for individuals under 18. If we become aware that such data has been provided, it will be deleted immediately.


11. Changes to Privacy Policy


We may update this Privacy Policy from time to time. The latest version will always be available on our website and in the application. For significant changes, we will notify users via email or through our Telegram bot.


12. Contact Us

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