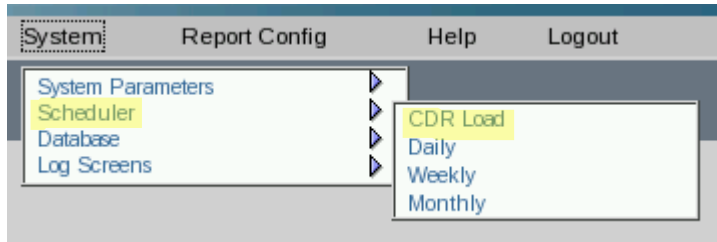


Configure Call Manager for QoS/CMR

Wednesday, July 22, 2015
3:59 PM

To Collect the QoS info for QoS reports to work, it needs to be enabled. It is off by default.

In Car:



Go to System > Scheduler > CDR Load



Uncheck the "Load CDR Only" Parameter and then click Update

The CUCM Cluster will begin to collect the QoS data in the SMR file from the time you change this setting. So you can not gather QoS information from Prior to this update.