

# Importing CDR/CMR data in to Access


Wednesday, July 22, 2015  
4:07 PM

## **From CDR Analysis and Reporting (CAR) in CUCM Export the Full CDR/CMR data to file.**

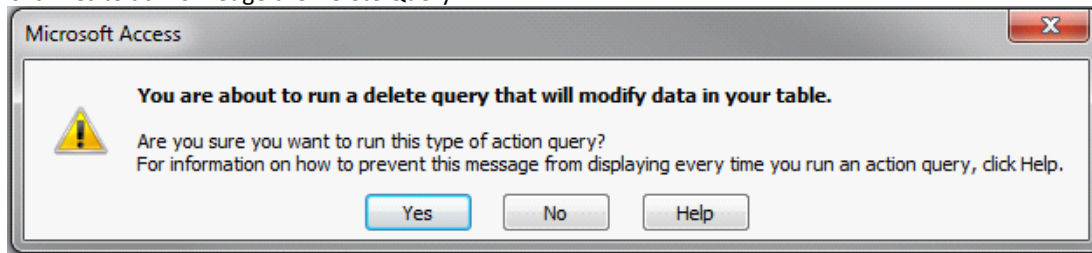
*(NOTE: To collect the QoS information in the CMR data, Please refer to the Configure Call Manager for QoS/CMR instructions)*

## **In Access, Purge the Previous Import if necessary (If not Skip to next step)**

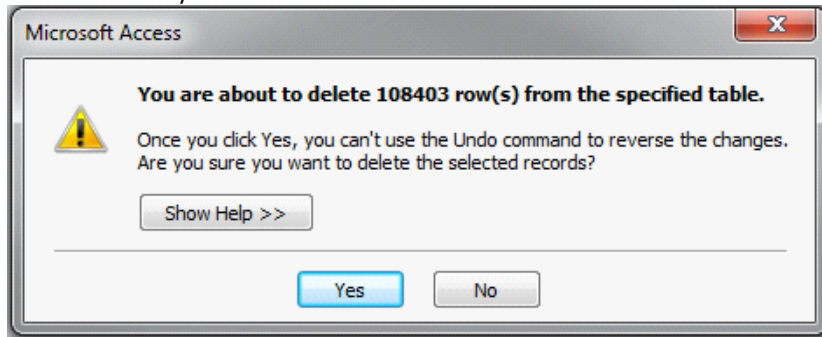
Double Click the "Purge\_CDR\_Raw\_Data" Query

 Purge\_CDR\_Raw\_Data

Click Yes to acknowledge the Delete Query



Click Yes to verify the number of Rows

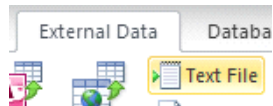


Repeat for the "Purge\_CMR\_Raw\_Data" Query

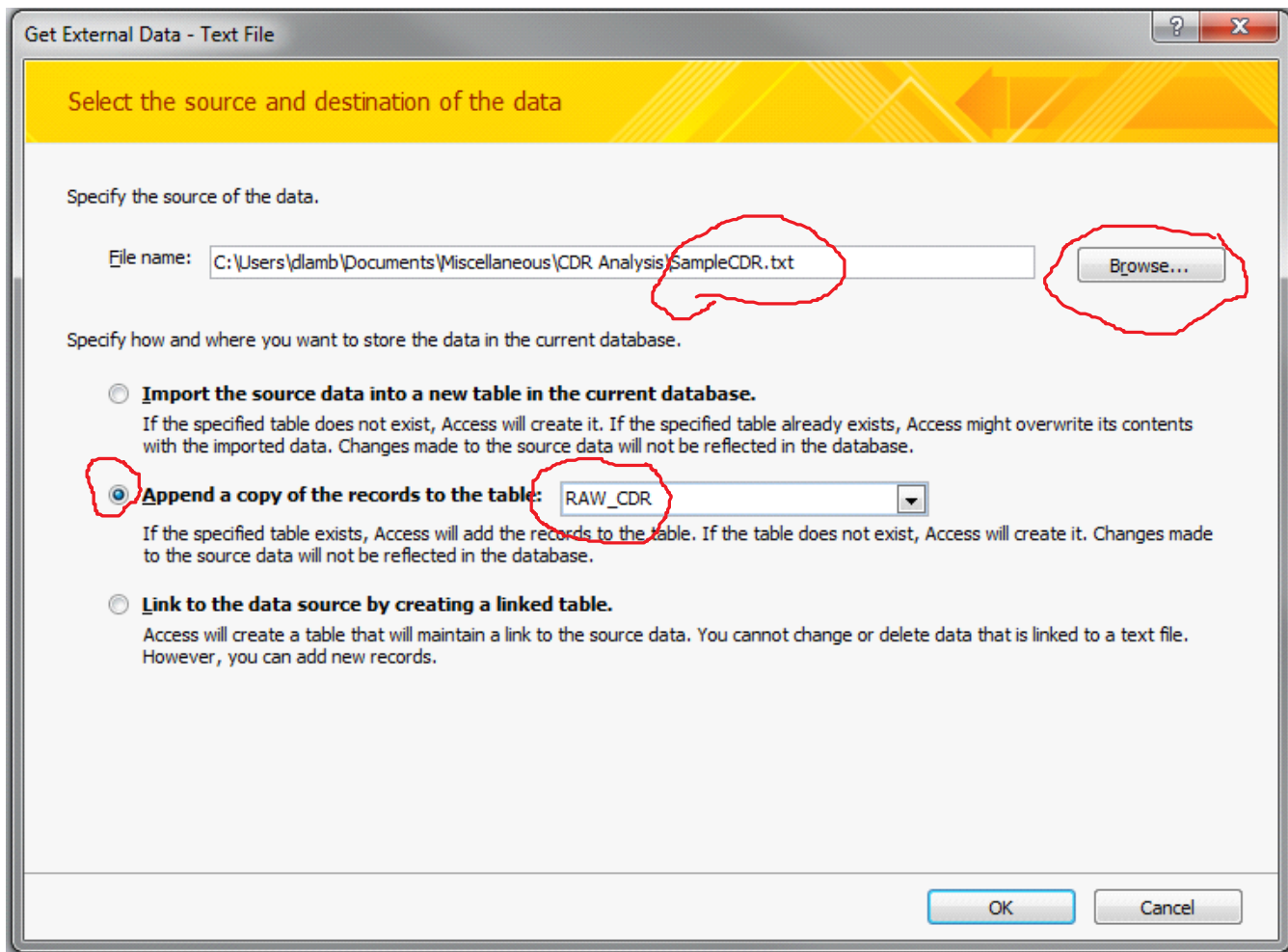
 Purge\_CMR\_Raw\_Data

## **To import the new CDR data**

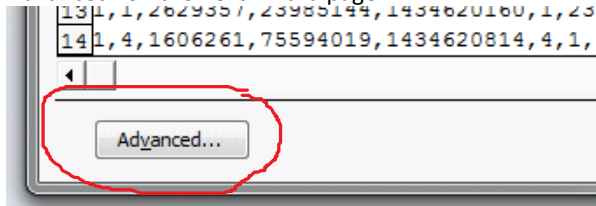
Click the External Data Ribbon Tab and then External Data



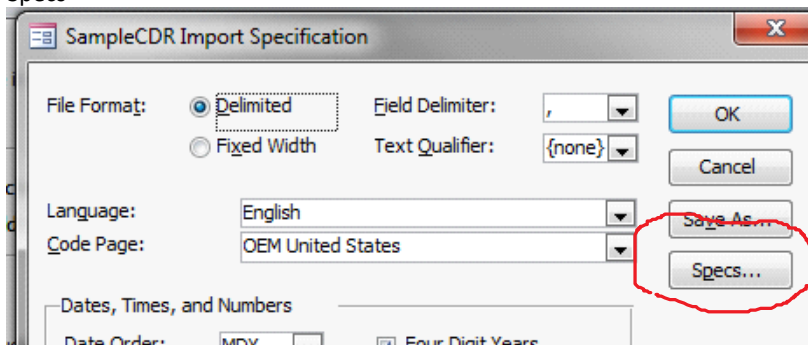
Select your file and the "Append a copy" radio button and select the "RAW\_CDR" Table



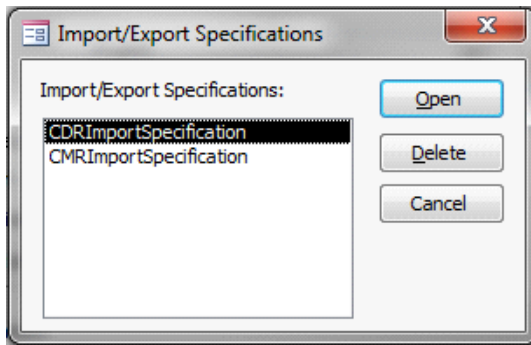
Click "Advanced" on the next wizard page



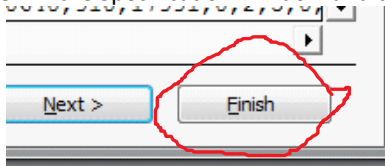
Click "Specs"



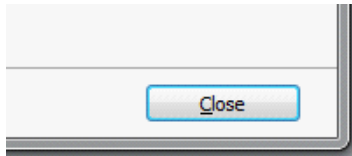
Click on "CDRImportSpecification" and then "Open" (Note: There are several CDR Specifications due to changes to the CDR data that Cisco makes for each Call Manager Version. Using the most recent Specification (10.5 at time of this writing) will work for CDR from all previous Call Manager Versions)



Click OK in the Specification Window and then click Finish



Then Click Close



**Repeat the steps above for the CMR data using the "RAW CMR" table and "CMRImportSpecification"**

