

Rungtham Rodrawangpai

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OBJECTIVE:

- To obtain a part-time or internship position in which I can contribute 2 years of IT experience and education, as well as my collaboration and communication skills.

EDUCATION:

- **DePaul University (College of Computing and Digital Media)**, Chicago, IL (Expected Sep 2016)
Master of Science in Predictive Analytics; GPA 4.00
- Oregon State University, Corvallis, OR (Aug 2014)
Academic English and Certificate of Pre-Business Program; GPA 3.63
- King Mongkut's Institute of Technology Ladkrabang, Bangkok, Thailand (May 2007-2011)
Bachelor of Engineering in Computer Engineer; GPA: 3.16

WORK EXPERIENCE:

- **DePaul University (Technology Support Center- Genius Squad Technician), Jan 2015 – Present (Part-time)**
 - Resolving hardware and software related issues for students' personal computers.
 - Troubleshooting Mac and PC operating system issues.
 - Troubleshooting hardware issues and performing hardware upgrades.
- **Pacific StrongHold Ltd. (IT consultant), Dec 2012 – March 2013 (Part-time)**
 - Worked with clients to determine requirements and define the scope of a project.
 - Clarified a client's system specifications, understanding their work practices and the nature of their business.
 - Planned timescales and the resources needed.
- **Thomson Reuters (Associate Support Consultant), Jan 2012 – Sep 2012**
 - Investigated and troubleshooting products problem reported by customers.
 - Provided technical support to Operation teams and ensured service level agreement is met in both resolutions time and quality of update provided to customers.
 - Worked with Development and Quality team to ensure the software defects are addressed properly according to impact to customers and priority.
- **MFEC Public Company Limited (System Engineer), April 2011 – Dec 2011**
 - Provided technical support, maintained and optimized day-to-day operational efficiency to clients on hardware and software in Data Center.
 - Performed migration, maintenance, tuning and troubleshooting the server infrastructure (SUN system).

- **Digitopolis Co., Ltd. (Flash AS3/ PHP Developer), March 2010 – May 2010**
 - Internship Program, worked as an iPhone Developer, Flash Action script 3 Developer and coding backend API for data collection.

PROJECTS:

- May 2015 West Nile Virus Prediction (R programming, Logistic Regression, RandomForrest).
- March 2015 Predicting model for Unemployment Rate (Data Analysis and Regression).
- Aug 2011 Web Statistics, CPU and Memory usage graphs for Solaris (PHP, JQuery).
- Mar 2011 Behavior-based malware detection system for windows (C/C++, Win32).
- October 2009 The GeoServ on iPhone (Objective-C/HTML5/JSON).
- June 2008 Digital Library Web Application in Python/Django (MVC Framework).
Othello Game with Artificial Intelligence (Min-Max Algorithm).

TECHNICAL SKILLS:

- Network: Network Security, TCP/IP, LAN/WAN
- Programming: C/C++, Unix shell script, JSP, Python-Django, PHP, HTML, CSS.
- Database Server: MYSQL.
- Operating Systems: Solaris, Redhat, Windows XP/7, Mac OS X.
- Graphic & Video: Adobe Photoshop, Adobe Lightroom, Aperture, iWork, and iMovie.

ACTIVITIES:

- National Software Contest 2011 (2010-2011)
 - Participated in a competition and got to the second round.
- CE Smart Camp 1-2 (2008, 2009): King Mongkut's Institute of Technology Ladkrabang.
 - Worked as a web developer and registration system.
- Network staff and trainer for cisco router configuration.
- Work and Travel - McDonald's (March – May 2009): Williamsburg, Virginia USA.
 - Restaurant Crew.
- POSN, Computer Olympiad Camp at Kasetsart University and Burapha University (2005)
 - Participated in a competition and got to the third round

TRAINING & CERTIFICATE

- Certificate of Red Hat Certified System Administrator (RHCSA)
for Red Hat Enterprise Linux 6. (Certification ID: 111-160-479)
- Certificate of the technical training course: Red Hat System Administration I and II
- Dean's List 2010 (Student have a GPA of 3.30 or above in Semester 2010)