

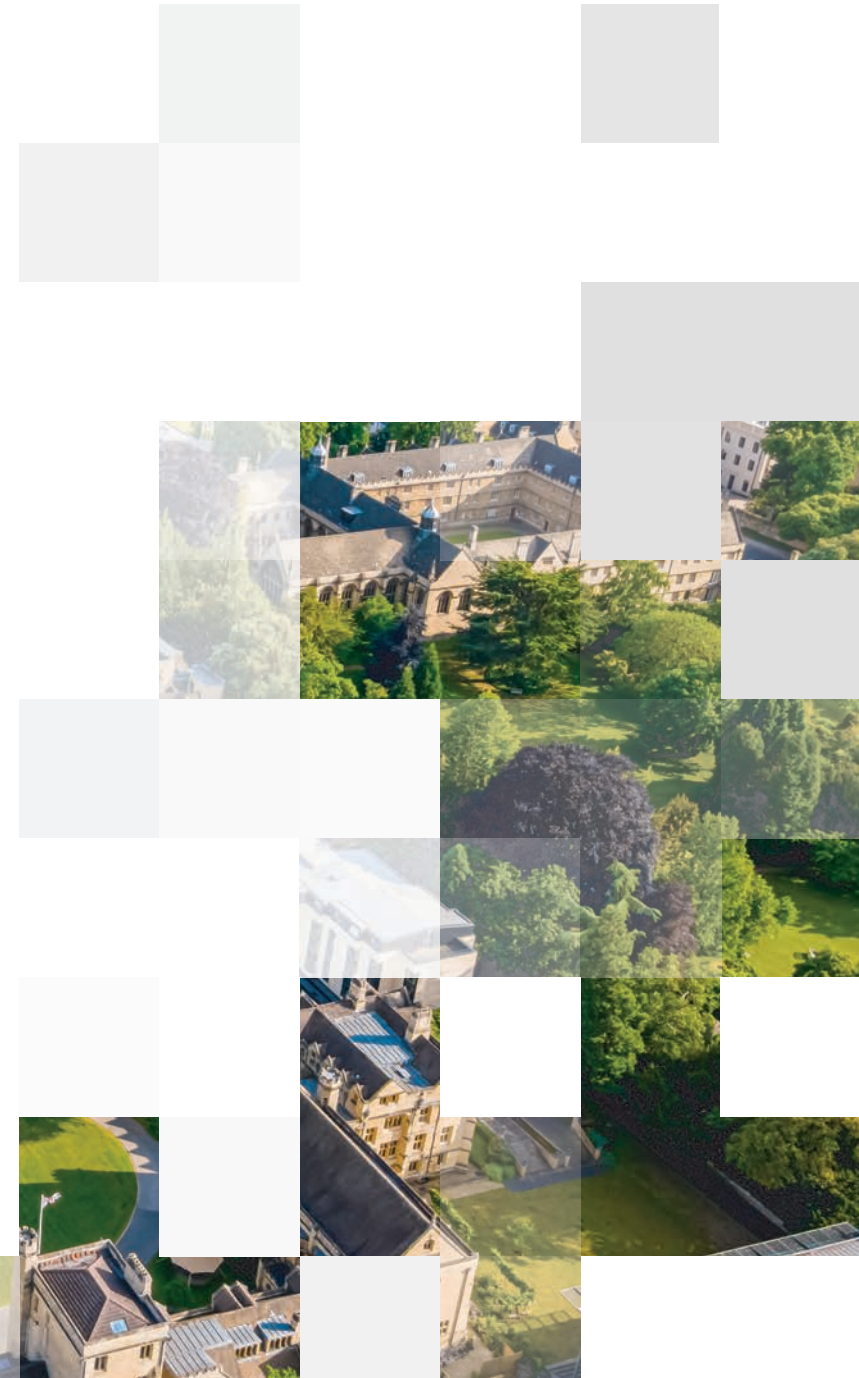


Newsletter July 2023

Get the latest information about the Local Land Charges (LLC) Programme and local authorities' data migration to the central LLC Register.

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Incorporating national parks into the LLC Register

National parks in England and Wales have an important role in conserving and enhancing areas of beauty, wildlife, and cultural heritage. As Planning Authorities, they maintain connections with 61 local authorities and have responsibility for planning records within their boundary.



Exmoor pony and Wimbleball Lake Exmoor National Park, Somerset



As local authorities migrate to the national Local Land Charges (LLC) Register, how national parks register their LLCs will change. We want to help make this transition seamless. We have contacted all 13 national parks to discuss how we can work together to track and maintain a consistent approach to registering charges.

As part of that collaboration, we have established a framework that gives each national park a designated point of contact. A Delivery Manager (DM) will work with the park during a local authority's migration to ensure relevant charges are transferred to the LLC Register. When the local authority's migration is complete, a Relationship Manager (RM) will assume responsibility of supporting their effective use of the live register.

During our conversations with the parks, we discovered:

- not all national parks submit their LLCs to local authorities for registration
- certain national parks cover multiple local authorities within their geographical areas

— on average, each national park holds around 20,000 charges which equates to approximately 250,000 charges across all national parks.

View from Hathersage Moor in Peak District national park, Derbyshire



So, what does this mean?

- All national parks will be responsible for ensuring their charges are registered in the LLC Register when their local authority migrates their LLC data. Full details of responsibilities are outlined in [Schedule 5 of the Infrastructure Act 2015](#).
- National parks with boundaries covering multiple local authorities may have simultaneous contact with both a Delivery Manager and a Relationship Manager.

Snowdon Sunrise, Snowdonia National Park, Wales



National parks data migration process

We will help you to understand your obligations throughout the various stages of migration, this will include and where possible, the extraction and analyses of your data. This will allow us to evaluate the number of LLC charges and data quality. It will also provide a valuable reference when the actual migration begins, and we conduct a comprehensive data discovery and transformation.

If appropriate, we will extract your LLC register and integrate it seamlessly into the local authority's data, ensuring a comprehensive and consolidated LLC record. We provide ongoing technical support throughout migration and live service.

Following collaborative user research with several parks, we have developed a user-friendly Graphical User Interface (GUI). This interface is tailored to meet the specific needs of national parks when they input LLCs into the LLC Register.

Our Relationship Manager will be paired with each park's preferred contact when the migration is complete. To enable you to effectively manage your data we will provide regular Quality Assessment reports. These reports offer insight into the quality and performance of the migrated data. The RM will take charge of coordinating all data improvement activities promptly, as they are identified on the register. This ensures the integrity and accuracy of the register is maintained.



Spotlighting a national park migration

When Pembrokeshire County Council (PCC) joined the [LLC Register in April](#), it also brought along a National Park LLC dataset. Leading the migration was **Malika Drydale (MD), the Delivery Manager for Pembrokeshire County Council**, which sits within the Pembrokeshire Coast National Park (PCNP). I had an opportunity to chat with Malika, who shed light on the unique considerations and exciting opportunities that emerged during the migration project.

AB: Congratulations for leading the timely delivery of PCCs data, including that of the PCNP. How was that different from other migrations?

MD: The principle is the same for all migrations with other Originating Authorities. It was important that we scrutinised both the local authority dataset and the National Park dataset to identify any missing records. There was also the coordination of data improvement activities in collaboration with the National Park to ensure completeness and data quality. Finally, facilitating effective communication channels that fostered strong working relationships was fundamental to the success of the project.

AB: Could you elaborate on the collaborative nature of the migration process with the national park and how it contributed to the overall success of the project?

MD: Absolutely, our data transformation team went on-site to the national park offices and worked alongside PCNP staff. Some of the documents were stored in an old chapel down the road. Our Data Transformation Team (DTT) colleagues retrieved and then scanned the source documents. The national park also went above and beyond to supply supplementary documents at short

notice for the Formative Assessment and Final Quality outputs.

AB: Is it usual for the Data Transformation Team to go on-site for each of these migrations?

MD: No, not necessarily. The team don't usually need to go on-site unless there is an issue with a referral to a local authority. A referral occurs when our team are unable to determine the spatial extent of a plot of land due to insufficient information. In such cases, the local authority needs to provide the necessary details.



Historic seaside town of Tenby

In the context of this migration, most of the referrals were within the National Park, and the local authorities did not have the source documents, such as plans, available. As a result, it was necessary for the DTT to visit the Park's offices to retrieve stored documents, which included information for an actual chapel. Once retrieved, the team scanned and digitised the documents for the migration process.

AB: What were the main considerations that arose during the migration of Pembrokeshire County Council?

MD: The main considerations were the missing spatial data and a lack of local authority resources. The remote rural location made it difficult for the local authority to recruit suitable candidates.

AB: How did they manage to address the resource challenges and meet the target dates for the delivery plan tasks during the migration?

MD: A strong working relationship meant our team were able to provide much needed resource. We did all the spatial capture work, which was a significant task. Also, Pembrokeshire

County Council used some of its transition payment to secure additional resources for the migration.

AB: That makes your timely delivery even more impressive. So, what were some significant achievements during the migration project?

MD: There were several key successes, which included integrating textual

data without relying on the data loader tool. We added almost 6,000 missing national park charges to the register. On a personal level, the Operational Lead was shortlisted for the Unsung Hero category at the 2023 Land Data Local Land Charges Awards.

Pembrokeshire - A seal pup is a common sight along the coastal path in autumn



Interesting facts about the Pembrokeshire Coast



The coastal landscape has been a popular choice for television and film locations such as Harry Potter and the Deathly Hallows, Snow White & the Huntsman, Moby Dick and Me Before You.



Henry VII was born at Pembroke Castle



The first National Trail in Wales was at the Pembrokeshire coast. It was opened in May 1970 and is about 420km long.



Quote of the month:

HM Land Registry and Ordnance Survey began sponsoring Geovation in 2010. Sponsorship allows start-up businesses in PropTech and the geospatial field to receive funding, resources, mentorship, office space and collaboration opportunities. This partnership has facilitated the development of innovative solutions and products that leverage HM Land Registry and geospatial data to address industry challenges.

So far, Geovation's Accelerator Programme has kickstarted the business of more than 150 geospatial and PropTech start-ups. Recently, our LLC Policy, Stakeholder and Communications (PSC) team had the opportunity to visit the Geovation offices in London. While there they met with some of the current start-up cohorts, including Adjoin Homes and Conveyo. I have had prior discussions with Conveyo regarding the solution they are developing to improve the conveyancing process.

During their interactions at Geovation, **Dr Konrad Rotthege, CEO of Conveyo** told the PSC team:

“The experience we have gained in Geovation so far is proving to be incredibly valuable. It has provided us with access to a network of experts and individuals who understand our business and are helping us refine our vision. We are actively exploring the integration of artificial intelligence into our platform, which aims to foster collaboration among consumers, estate agents and conveyancers. Our primary goal remains to reduce

the time required for conveyancing and enhance transaction efficiency by ensuring that all relevant property data, including searches, is readily accessible. We are particularly excited about HM Land Registry's efforts to transform LLC information, as it forms part of our service. More importantly, we are keen to have a complete digital LLC register because it will greatly support a well-informed and efficient property market. Everyone will benefit as it will simplify the home-buying process making it faster and more affordable”.



Back Row L – R:
Conveyo's co-founders
Andrea Monti Solza
and Dr. Konrad
Rotthege with LLC
Policy, Stakeholder
and Communications
Team at Geovation
Office in London.



June stakeholder engagement

The LLC Customer team recently participated in the Propertymark One conference at Wembley Arena. The conference attracted property professionals from various fields, including sales, letting, auctioneers, inventories, and commercial property agents. In addition to providing an update on our migration progress, we discussed the potential uses of our LLC data in the conveyancing process with attendees.

The LLC Register continues to receive positive feedback. A cross-section of estate agents described it as fantastic and expressed a desire for it to be incorporated into property listings. Its inclusion would streamline transactions and enable their customers to make informed decisions quickly, thereby increasing efficiency.



Attendees at the Propertymark One conference, Wembley Arena



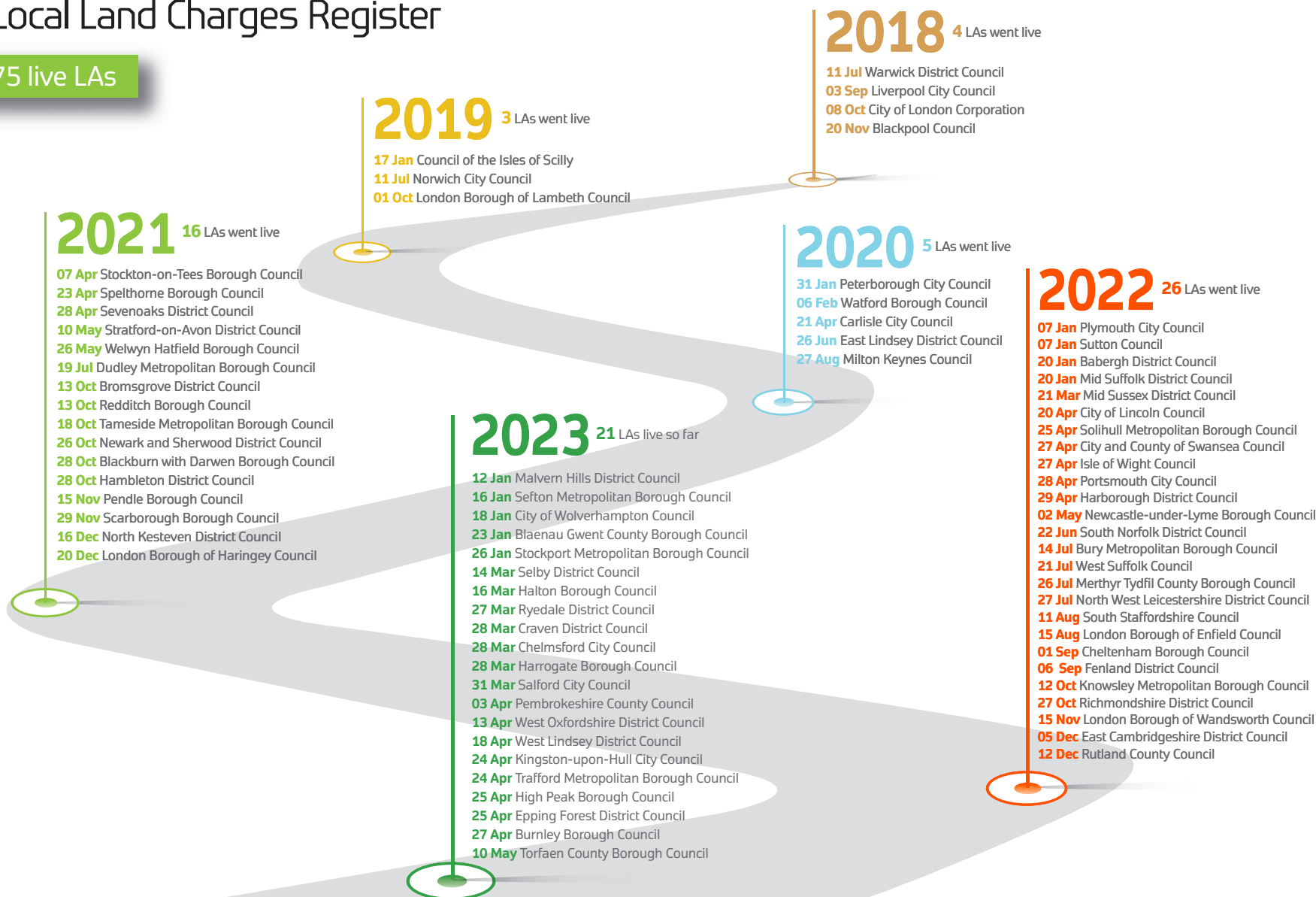
LLC Marketing Manager Callum Moffat, Propertymark Conference



Local authorities in the register by 30 June 2023

HM Land Registry Local Land Charges Register

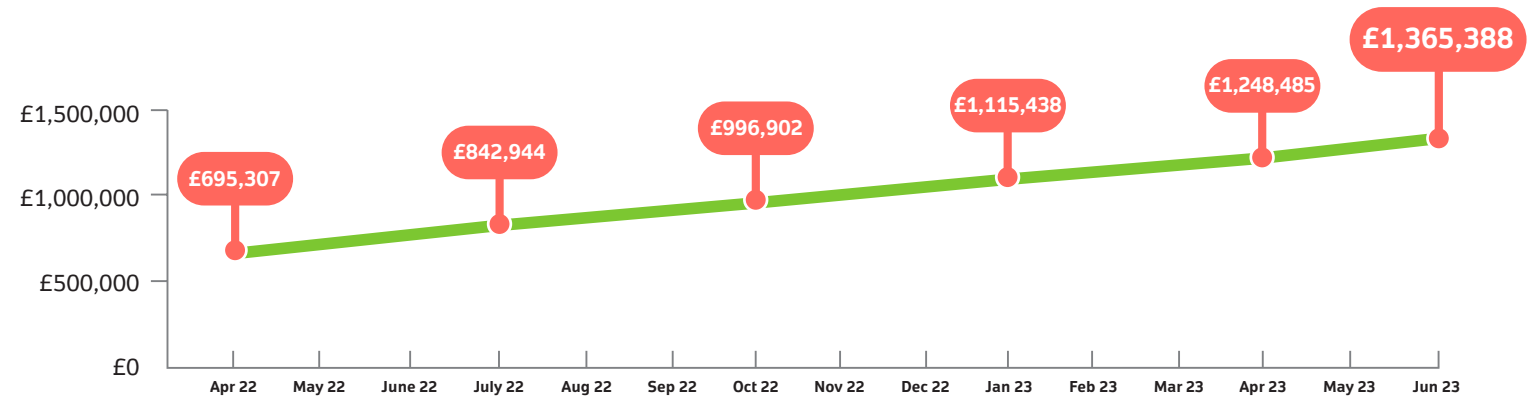
75 live LAs



The national LLC Register cost savings

Since its launch, the LLC Register has recorded a total cost saving of over **£1.3 million** from searches with customers in migrated areas saving an average of **12 days** to obtain an LLC search result. There are over **3.9 million charges** from the **75 local authorities that have been migrated** to the register.

Cumulative savings since April 2022



This graph illustrates the accumulative savings as more local authorities join the national LLC Register



Kind regards

Allison Bradbury

Allison Bradbury

Head of Local Land Charges

Implementation

llcproject@landregistry.gov.uk

