

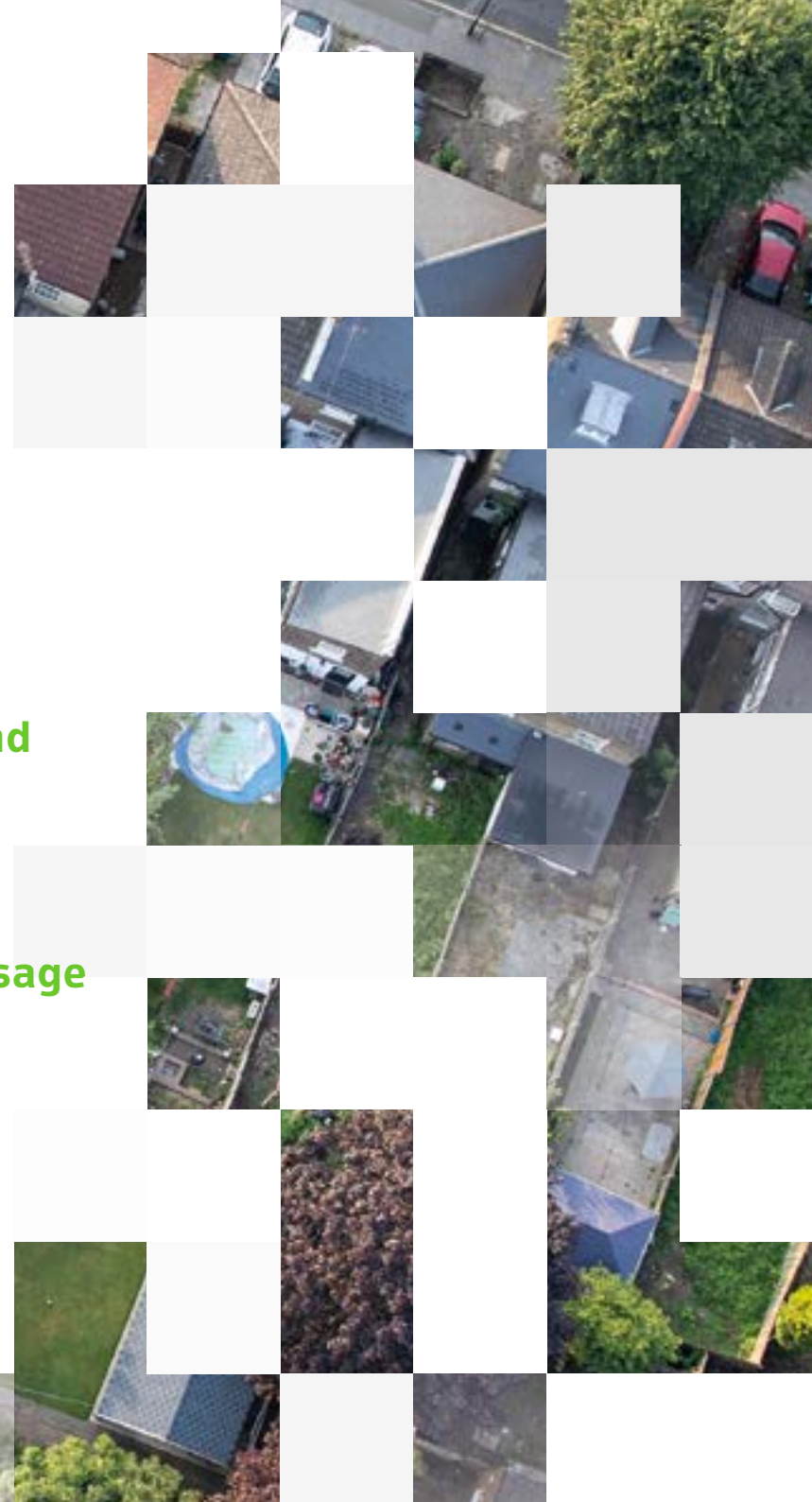
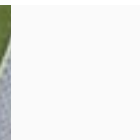
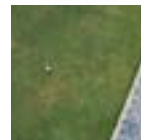
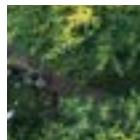
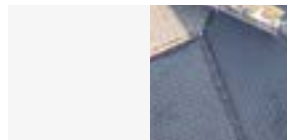


Newsletter August 2022

Get the latest information about the Local Land Charges (LLC) Programme and the migration of local authorities' data to the central LLC Register.

In this month's edition

- **Our progressive four-year journey**
- **Hear from our customers and stakeholders**
- **Regional local land charges events**
- **Top migration tips**
- **The national LLC Register usage**
- **Your feedback**

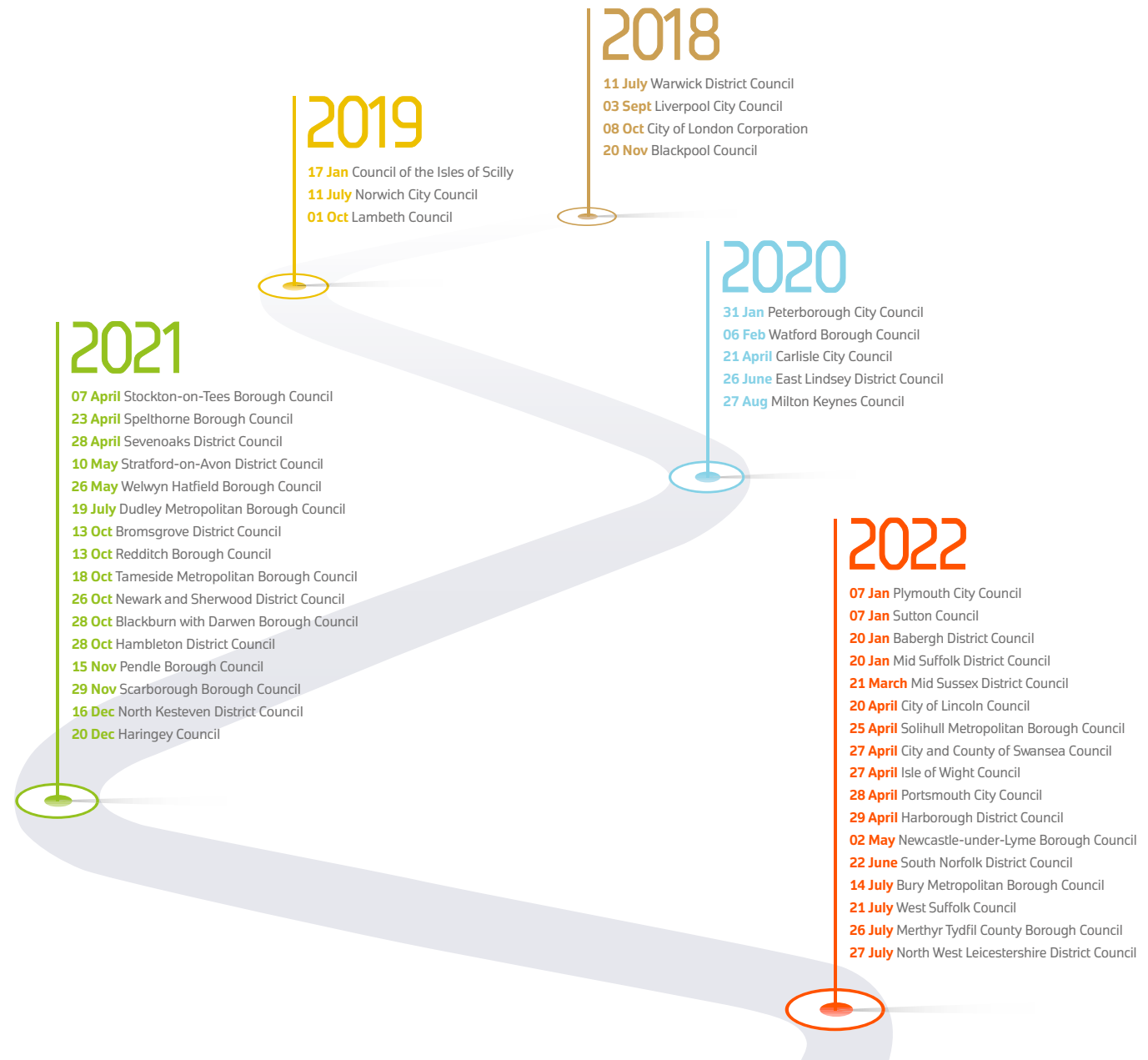


Our progressive four-year journey

This July marked four years since HM Land Registry's (HMLRs) Local Land Charges (LLC) Register was successfully launched in 2018. More than 300,000 searches have now been conducted making the decision-making process simpler and quicker for property buyers in 45 local authority areas.

We are working hard to transfer all LLC data to the national register and are hastening our delivery pace with the support of our Migration Services Delivery Partners. Ninety-nine percent of authorities have committed to transfer their data at the scheduled time, and more than 150 authorities are actively working with us or preparing their data for migration, demonstrating their commitment to the programme.

We want to share the comments from customers and stakeholders involved with the programme. In this edition, you will hear what they have to say as we reflect on our four-year journey, and the programme's award-winning status.



Public Bodies

Clare Flanagan
Principal Solicitor

Bromsgrove and Redditch County Council

“Since we joined the national register in October 2021, we have had very few customer queries and those we have received, have been straightforward and easy to resolve. The new service has freed up a large amount of resource and time, allowing us to focus on other areas of work. We have been asked by other authorities for advice and assistance as they go through the migration process, and it has been good to be able to share our experiences and help support others through the process.”



Bromsgrove
District Council

www.bromsgrove.gov.uk

REDDITCH BOROUGH COUNCIL

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Semeta Bloomfield
Infrastructure & Technical Support
Manager

Watford Borough Council

“Migrating our LLC register to Land Registry was very timely. With Covid-19 as the backdrop, we worked with their programme team to convert our search process from paper-heavy and office-based to fully digital and homeworking. Registering charges is quick, maintenance is simple, and we have kept control of everything added onto the register. Queries from customers during and after our migration were minimal.”



Ian Davies
Planning & Regeneration
Development Manager

Swansea Council

“The added spatial information offers a great assurance about the boundaries in each charge. What’s more the search is available in Welsh, benefiting Welsh speaking customers who are now more likely to realise this option is available to them.”



Public Bodies

Jade Dicrosta

Senior Local Land Charge Officer

East Lindsey District Council

“We were pleased to have successfully completed the migration in June 2020. Despite the challenge of lockdown, we quickly adapted to working remotely, thanks to the fantastic efforts of both East Lindsey and HM Land Registry (HMLR) staff. Since then, we have formed the South and East Lincolnshire Councils Partnership with Boston Borough Council and South Holland District Council. There are many opportunities that this partnership presents, one of which being the opportunity to utilise the experience and success from East Lindsey’s migration to Boston and South Holland for the benefit of the sub-region. We are proud to be helping our residents by improving the home buying process through a collaborative approach with HMLR.”



served by One Team

South & East Lincolnshire Councils Partnership

Marcella Heath

Democratic Services Manager

North Kesteven District Council

“While North Kesteven District Council’s LLC data was predominately digital, there was a significant amount of paper and microfiche records. Being able to improve data quality and streamline processes was our impetus for digitising records.

During migration we experienced a few challenges, but a collegiate approach allowed us to explore different ideas with our Programme Delivery Manager. These ideas enabled the project to be delivered on time and simplified some areas of work. Our service provision is now more resilient, enabling wider economic and efficiency benefits to be realised”.



Catherine Young

Head of Analysis and Data Strategy

Geospatial Commission

“The Local Land Charges Programme is supporting key aims set out in the UK Geospatial Strategy to improve public sector data quality and access. Transforming 25 million items of data held to varied specifications into a machine-readable, standardised and easily accessible format will be a major benefit, particularly for digital planning and innovation in the UK property sector.”



Personal Search Companies

Kate Bould
Managing Director

Index West Midlands

“The long-awaited rollout of HM Land Registry’s Digital Local Land Charges Register is now well underway, and for those councils already on board, estate agents and property professionals are reporting a ‘revolution’ in the work and time efficiency of local land searches.”

Andrew Lloyd
Managing director

Search Acumen

“It’s very easy at the start of any digital transition to feel as though there’s a mountain to climb, but our analysis shows that thousands of property buyers and their legal advisers are already enjoying the benefit of efforts of having instant access to digitised records of vital information that can make or break the progress of a transaction. No-one benefits from antiquated ways of working, and we fully support efforts to accelerate the adoption of digital LLCs across England and Wales.”



PropTech

Sally Holdway

Director

Teal Legal

“The Local Land Charges Register will not only allow Home Owners Passport (HOP) to develop even more sophisticated tools, but also demonstrate the provenance of the data to our client upon which our assessments are based, which in the highly regulated environment of conveyancing and mortgages, is vital. The added factor of the geospatial element puts the local land charges project on a different level to existing datasets and will enable us to embed this functionality in future iterations of our consumer tools and services.”



Over the last four years we have learnt valuable lessons, resulting in the creation of innovative tools and processes, which improve the migration journey. Undertaking a project of this scale is not without challenges, so we will continue to support local authorities through every step of their migration. **We want to make migrations even smoother and quicker, to allow those involved in the conveyancing process to benefit from the digital register earlier.**

Regional local land charges events

Register now for our regional events scheduled for 6-8 September 2022, as limited spaces are available. Guests will receive a free complimentary lunch and refreshments.

To ensure you receive notification of our future events please register on

[Eventbrite](#).

These events will give you an opportunity to gain insight, advice, and support to prepare your LLC service for migration.

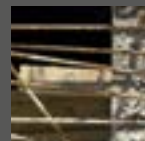
The free in-person sessions are aimed at local authority local land charges delivery teams, operational leads, and senior responsible officers.

Date	Time	Location	Free
06 Sept 2022	9.30am – 4pm	North - Clayton Hotel (Manchester)	<u>Register</u>
07 Sept 2022	9.30am – 4pm	Midlands – Leicester Tigers Rugby Club (Leicester)	<u>Register</u>
08 Sept 2022	9.30am – 4pm	South - Southampton Football Club (Southampton)	<u>Register</u>

Top migration tips

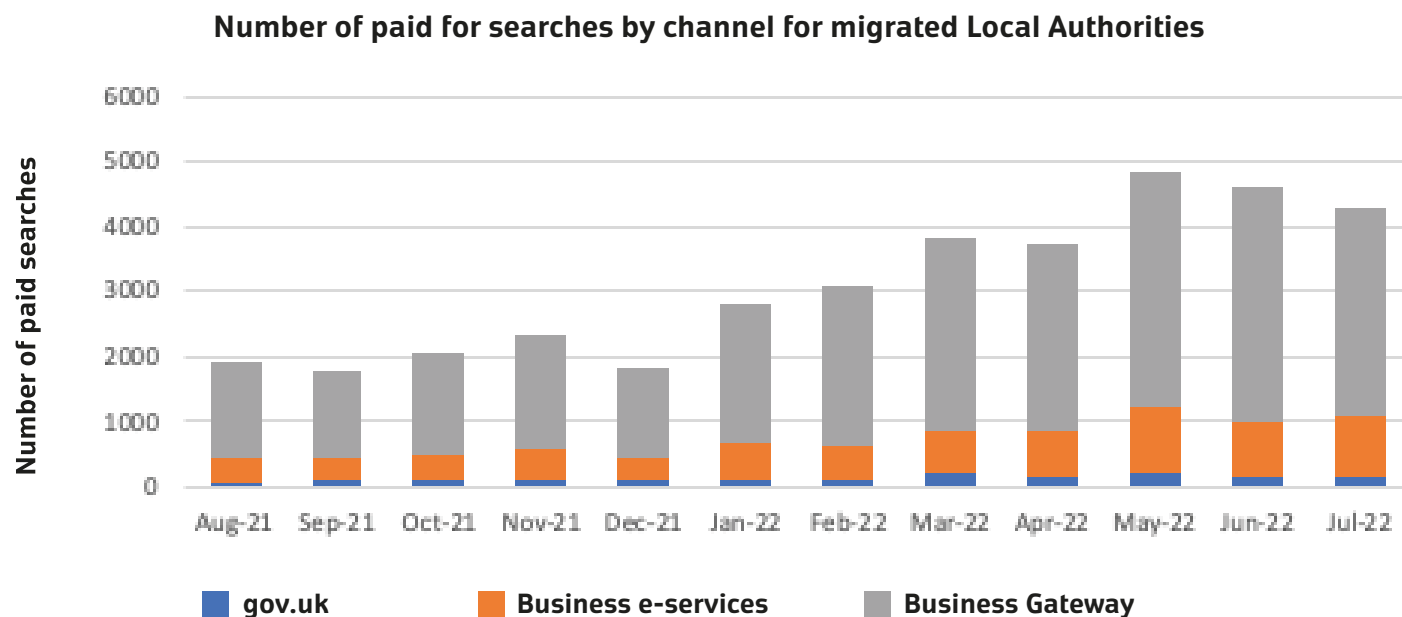
- Plan resource in advance using HM Land Registry's tools and expertise. Ask for clear guidance before you start.
- Clarify what customer queries you will answer, and those HM Land Registry will deal with, to avoid unnecessary delays.
- Ensure your legal team liaise with HM Land Registry's Delivery Lead at the beginning of the process. This will provide you with early understanding of your legal obligations, such as the data collaboration and license agreements.
- Provide a sample of the data for analysis before starting migration to get a holistic view of the scale of issues to be fixed. This will provide a timeframe for the work anticipated.
- Set-up a feedback system that ensures all issues are reported, both sides are notified, and everyone is aware of who is working on them. Attend update meetings with HM Land Registry.

Please visit our [Migration Hub](#) for more tips.



The national LLC Register usage

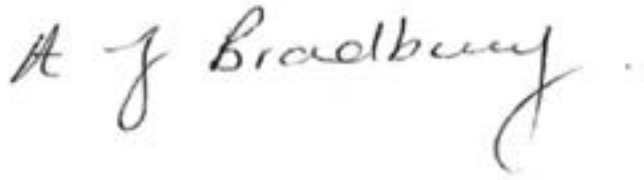
This graph illustrates the number of [official searches](#) purchased through HM Land Registry's business channels for [migrated local authorities](#). Search activities are on the increase in 2022 with 45 LAs now live in the national digital register.



Feedback

Your feedback is important to us and will be used to improve and refine our service. Please [contact our team](#) with your comments.

Kind regards

A handwritten signature in black ink that reads "A J Bradbury".

Allison Bradbury

Head of Local Land Charges
Implementation

llcproject@landregistry.gov.uk

