



Newsletter

April 2023

Get the latest information about the Local Land Charges (LLC) Programme and the migration of local authorities' data to the central LLC Register.

In this edition

- Delivering our first regional cluster
- Another Award for the Programme
- And the winner is the Isle of Wight
- Updated guidance on Listed Building charges
- LLC Live Service information moves to GOV.UK
- Quote of the month
- Events calendar
- LLC Register cost savings



Delivering our first regional cluster of migrations

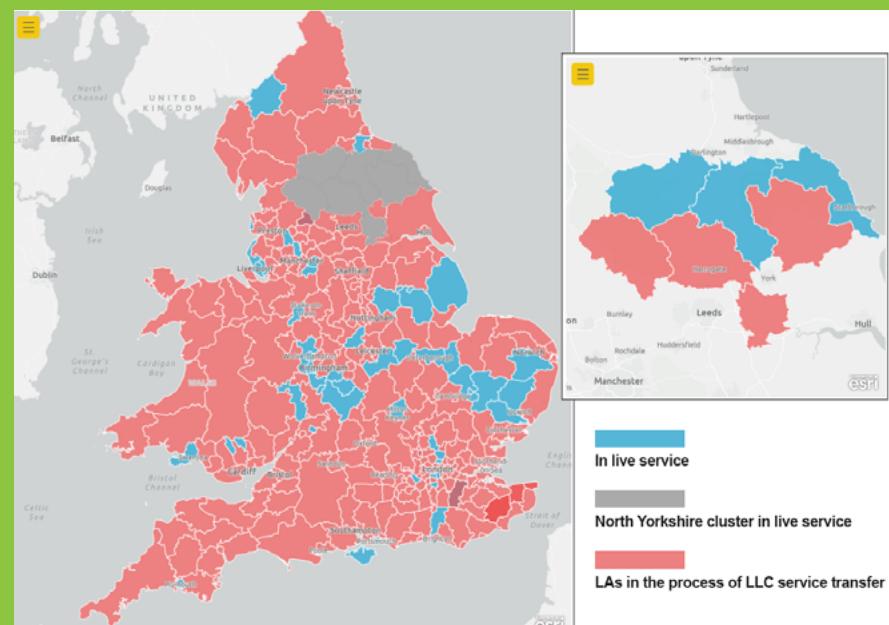
The effective collaboration between HM Land Registry and the Local Land Charges (LLC) teams at Craven, Hambleton, Harrogate, Richmondshire, Ryedale, Scarborough and Selby resulted in the successful migration of their LLC registers to the national LLC Register.

The data migration of these seven local authorities (LAs) to the digital register ahead of the North Yorkshire Council formation on 1 April, posed a significant challenge due to each LA's unique requirements. The regional cluster strategy enabled the councils to support each other in real-time, leading to faster migrations.

The lessons learned during the data transfer will be applied to future migrations. We aim to increase the pace of local authority migrations and share expertise, so other councils embarking on mergers can learn from

North Yorkshire's experience. No doubt the more clusters we migrate, the more refined our processes will become.

The success of the project is a testament to the commitment and dedication of all involved. We want to unlock the true value of the register so that it not only benefits regions like North Yorkshire but also the wider economy. As such we are hosting an event on 11 May 2023, in Harrogate to showcase the LLC service and demonstrate how it benefits customers. Places are limited so [register early](#) to secure your seat.



Another award for the Programme

The LLC Programme won a second award announced at the Smarter Working Live event. Winning the Championing Continuous Improvement award highlights the Programme's commitment to continuous improvement, which ultimately leads to better services for our customers and stakeholders.

Since its launch, the programme has made significant strides in identifying waste and improvement opportunities by developing tools such as end-to-end mapping, tracking measures, and visual management systems. In collaboration with expert colleagues, we have successfully streamlined the migration process and embedded important lessons and improvements.

While the first Geospatial Innovation of the Year award recognised our work, this award honours the Programme's efforts to identify and improve processes, resulting in faster delivery and cost savings for taxpayers. As a result, we have recorded over £1.2 million in total cumulative cost savings to date and customers have saved over 3,500 years in search time.

Programme Director Mark Kelso joined the LLC team at the Smarter Working Live Award ceremony in Manchester



And the winner is the Isle of Wight

The Isle of Wight Council won the prestigious ‘Best Performing Migrated Local Authority’ award during the annual Land Data Local Land Charges Awards for Excellence on 28 March 2023. HM Land Registry in conjunction with Land Data introduced this new award category to recognise the local authority with the best register management record and outstanding communication.

By honouring local authorities that maintain high-quality records and data quality promotion, we safeguard the register’s integrity and ensure the best outcomes for property buyers.

More than 120 LLC officers and industry stakeholders attended the Land Data awards event. Having attended the last ten of the sixteen awards ceremonies, it

Presenting the best performing migrated local authority award to the Isle of Wight Council officials



was encouraging to receive positive feedback from attendees expressing confidence and support for our work. **Isle of Wight Council's Elections and LLC Manager, Clive Joynes said,**

“The Isle of Wight Council is delighted that the hard work put in by the Local Land Charges team at the council to maintain Local Land Charges Register data to the highest of standards has been recognised by HM Land Registry, Land Data, and the wider Local Land Charges community. Accuracy and attention to detail have been the key to ensuring that our data always meets the exacting standards required by HM Land Registry, and we have been very well supported by colleagues at HM Land Registry both throughout the initial migration period, and on a continuing basis.”

The winner was determined by judges who used real-time data from the LLC Register to evaluate departments based on their ability to: register new charges, correct errors, and maintain complete and accurate records.

Eligibility for the competition required local authorities to have been in live service for a minimum of six months between 1 February 2022 to 31 January 2023.



LLC live service information moves to GOV.UK

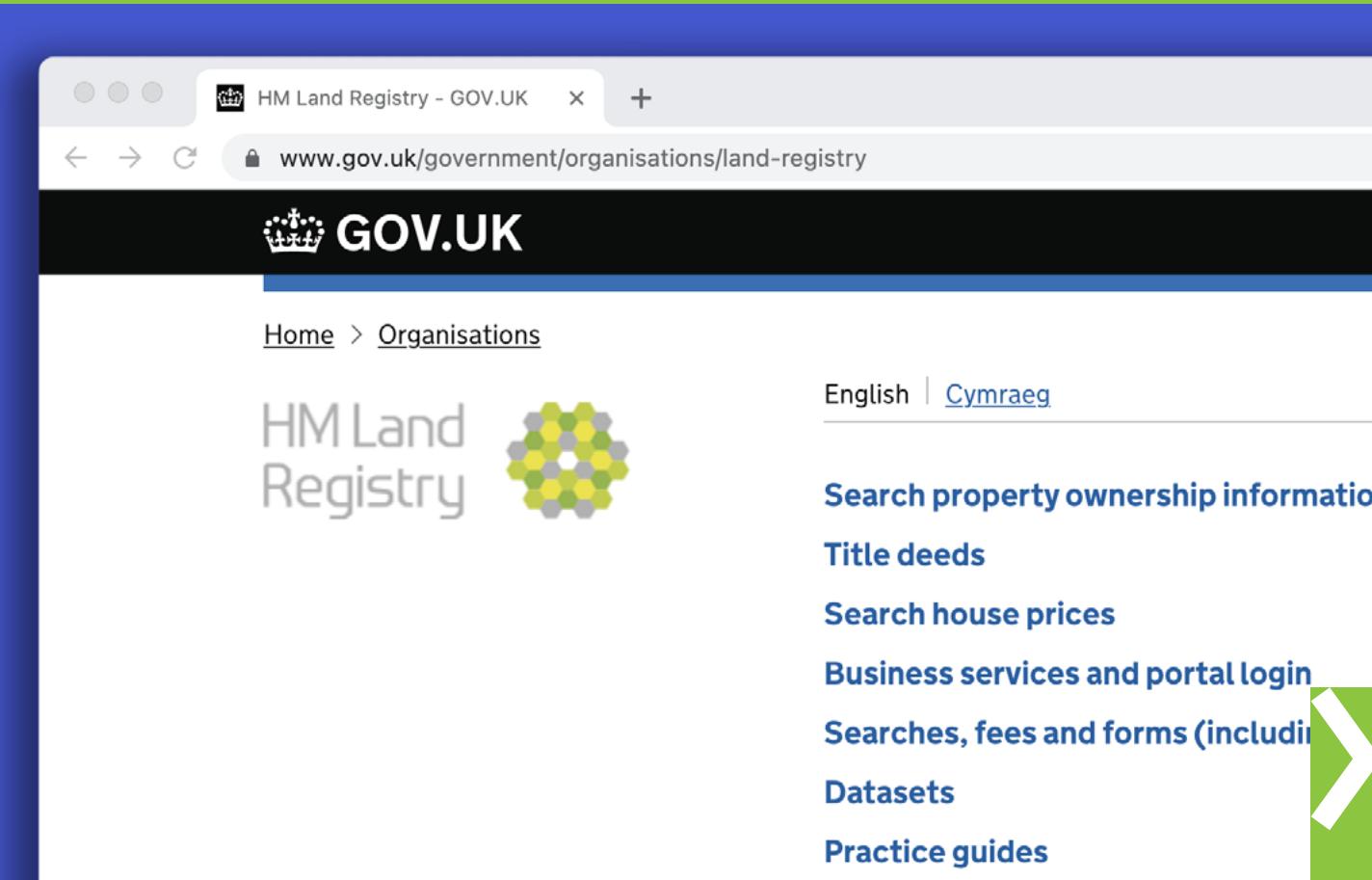
We have moved live service information to GOV.UK, users can now access all relevant information from the [Local Land Charges Programme](#) page. To improve accessibility and navigation the information has been enhanced and streamlined. As part of the transition, we added new guidance for originating authorities.

This guidance contains information on policies and procedures and includes:

- [Quality checks carried out](#)
- [Timeliness of registration](#)
- [Examples of good practice](#)
- [How to request additions or amendments](#)
- [Bury Council testimonial](#)

Understand search results

When charges are transferred to the LLC Register, they may look different leading to potential misunderstanding. We have provided answers to common queries on the [local land charges search results page](#), users can also access a [search result example](#).



A screenshot of a web browser window showing the GOV.UK website. The address bar shows 'HM Land Registry - GOV.UK' and the URL 'www.gov.uk/government/organisations/land-registry'. The page title is 'GOV.UK'. Below the title, there is a breadcrumb trail 'Home > Organisations'. On the left, the 'HM Land Registry' logo is displayed. On the right, there is a sidebar with links: 'Search property ownership information', 'Title deeds', 'Search house prices', 'Business services and portal login', 'Searches, fees and forms (including datasets)', 'Datasets', and 'Practice guides'. A large white arrow is visible on the far right edge of the screenshot.

Updated guidance on Listed Building charges

The Programme has updated the guidance on listed building charge – see section [4.5.1 of Local Land Charges: preparing data for the new digital register](#).

Whilst the policy on listed buildings has not changed the guidance provides greater clarity, which will help local authorities develop a consistent approach when capturing spatial extents. It will also ensure the data is as accurate as possible. We will work with migrated and migrating local authorities to rectify any errors or oversights identified.

Anglican church in North Yorkshire countryside



Quote of the month

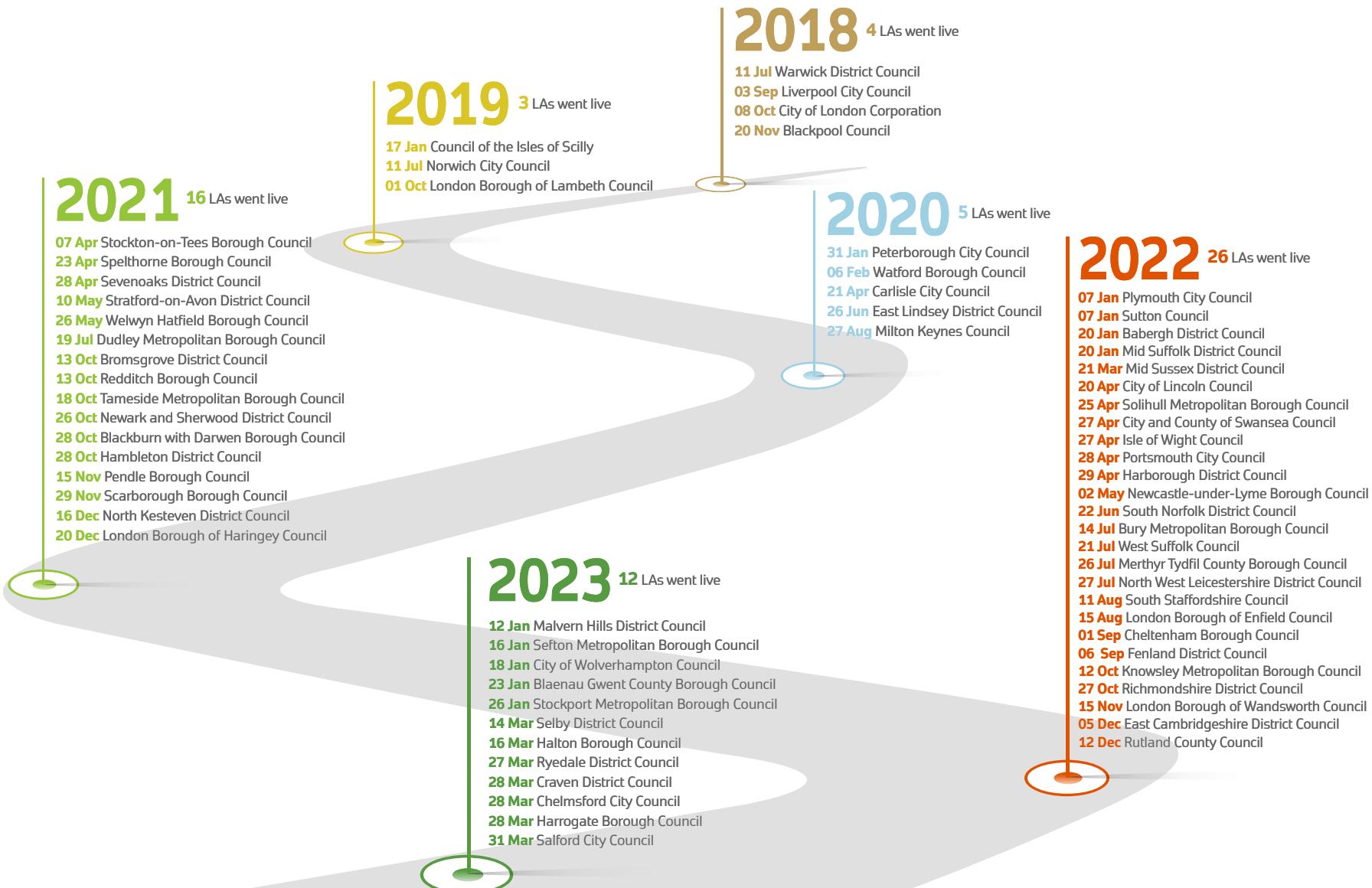
“The transition of local authority registers to HM Land Registry’s national platform represents a significant change for LLC teams, with their role shifting to managing and updating the register, rather than completing the LLC1. This new award shows that LLC teams are not just adapting to new ways of working but are delivering extremely high levels of data management. It is crucial that the highest quality land and property data continues to be sourced directly from local authorities – ensuring its provenance, reliability and value to the home buyer and property market.”

Fiona Barron
Chief Executive, Land Data



Local authorities in the register on 31 March 2023

HM Land Registry
Local Land Charges Register



Events Calendar

We have had a busy year of stakeholder engagements, with over 70 events attended. We were pleased to see many attendees at the first face-to-face Land Data Training and Development event in three years on 28-29 March, in Bristol. The packed schedule offered participants an opportunity to refresh their skills, learn new information, exchange best practices, and connect with peers from England and Wales.

The Customer team participated in several face-to-face seminars organised by ProConferences in Bristol and Gatwick. These seminars were each attended by over 140 residential conveyancers, enabling us to share our achievements and showcase the LLC Register's functionality. We also collected useful feedback from a broad range of stakeholders in the industry.

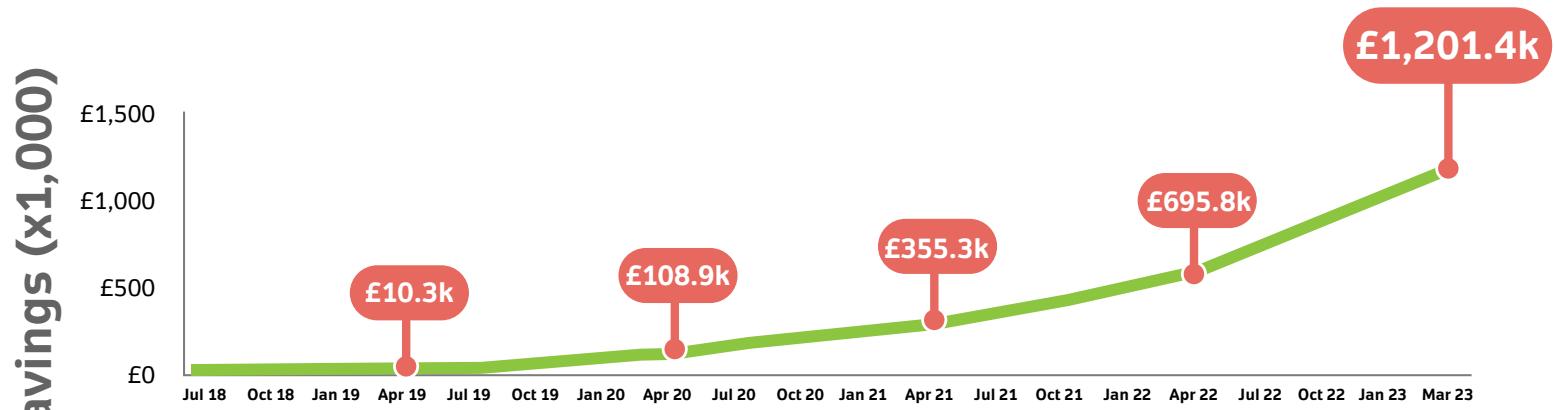
We will resume our events calendar in May starting with the celebration of the North Yorkshire event at the Old Swan Hotel in Harrogate on 11 May 2023. Our keynote speakers will expand on the impact and regional benefits of LLC Register live service. As space is limited, we encourage early **registration** to avoid disappointment.



The national LLC Register cost savings

With over £1.2 million in total cost saving from searches to date, customers in migrated areas are saving an average of 12 days to obtain an LLC search result. This graph illustrates the upward trajectory of savings as more local authorities join the national LLC Register. There are over 3.5 million charges from the 66 local authorities that have been migrated to the register.

Cost savings since service go-live



Kind regards

A J Bradbury.

Allison Bradbury
Head of Local Land Charges
Implementation
lhcproject@landregistry.gov.uk

