LANDON MURRAY

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Portfolio: https://landon-portfolio.herokuapp.com/#about
GitHub: https://github.com/LandoBM

SUMMARY

Motivated and hardworking Software Engineer with a passion for creativity and innovation. Enhanced team performance and maximize customer satisfaction by developing and implementing process improvements. Guided a team of 15 people and managed day-to-day business operations. Strong work ethic and leadership skills. Team player with success in collaboration, innovation, and customer service. Determined learner with strong skills in Analysis and Decision making.

TECHNICAL SKILLS

Softwares/Platforms: MacOS
Software Languages: CLI, HTML, CSS, JavaScript, Express.js, Node.js, MongoDB, MVC, ReactJS, jQuery, Sequelize, NPM, Moment.js, RESTful APIs
Databases: mySQL, noSQL, R   Framework: Bootstrap, React Bootstrap

PROJECTS

Minder|https://github.com/LandoBM/project-1-Minder
|https://landobm.github.io/project-1-Minder/
- In this application, the user can select a genre and is presented with various movies in that genre with the choice to approve of the movie to add it in their local storage and save for later.
- The user can also search movies to get an overview and rating. Designed the front-end of the application using CSS and bootstrap framework.
- Includes HTML, CSS, Bootstrap Framework, Font Awesome, JavaScript, Movie Database API.

iWanna| https://github.com/LandoBM/iWanna | https://iwanna.herokuapp.com/
- This application serves as a platform to view items for sale and communicate with the seller to purchase any one of the items available for sale.
- The user can list an item for sale and/or communicate with a seller to purchase an item.
- Includes JavaScript, Node, NPM, Express, Multer, Sequelize, etc

Can't Touch This Password Generator| https://github.com/LandoBM/password-generator |
https://landobm.github.io/password-generator/
- In this application, the user will be asked a series of questions via pop-up box.
- Depending on the response from the user, the app will generate a random password. Wrote function to the javascript that gives function in selecting random numbers, letters (lower and upper case), and symbols with the provided password length response and return the random password.

- Includes JavaScript, HTML, CSS

Professional README | https://github.com/LandoBM/professional-ReadMe |
https://github.com/LandoBM/professional-ReadMe/blob/main/newread.md
- In this application, using Node.js to create a high-quality README. This includes the project name, description, table of content, licenses and license badge.
- Wrote functions to the JavaScript file that will create an array of questions for the user, and take the responses to write to a new file under a README tag (.md).
- Includes JavaScript, Node.js, and Shield.io

RELEVANT EXPERIENCE

Lead Customer Service Experience Consultant   2019 – Present
CarMax Auto Superstores   Atlanta, GA

Provided mentorship and development to Customer Assistant II including written observations and positive recognition. Performed all duties assigned by day with little to no supervision. Organized huddles for associates that help improve functional expertise, analysis and decision making skills to determine the best direction that will protect the company's assets.

Key Accomplishments:
- Promoted twice within 6 months of being in a new role. Recognized by peers for "Win Together", "Go for Greatness", "Do the Right Thing", and "Put People First".
- Assist in managing a team of 15 associates. Weekly focus on Effective, Efficiency, and Experience. With a site average of 60% in Effective, my team reports at 80%. With a site average of 42% in Efficiency, my team reports at 58%. Our weekly Experience reports at an average of 90%.

ADDITIONAL EXPERIENCE

E-Commerce Lead - Clicklist   2016 – 2019
Kroger   Atlanta, GA
Performed opening and closing procedures which included cleanness in all areas (ambient, refrigerated, and frozen), and ensuring perishable items were kept in good condition if left overnight. Generated and distributed order labels. Scheduled associates to meet operational needs. Providing feedback to team members on daily performance and recognition.

Key Accomplishments:
- Recognized for Associate of the month, twice.
- Recognized by customers in Kroger's survey, for excellent customer service
- Earned a profit in sales about $350,000+ in sales every quarter.

EDUCATION

Georgia Institute of Technology Atlanta, GA   2022- 2023
Full-Stack Developer - Certificate
A 24 week intensive program focused on gaining skills in full-stack coding. Including but limited to projects and homework to showcase the different material learned in a week/weeks prior.

Georgia Gwinnett College Lawrenceville, GA   2018 – 2022
Bachelors of Business Administration - Finance