Landon Taylor

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linkedin ↔ github

SKILLS

- HTML5, CSS3, JavaScript, React, Node, Git, Express, MongoDB, Mongoose, Redux, RestAPI

PROFESSIONAL EXPERIENCE

INTELLIGENT KEY SOLUTIONS, Driftwood, TX
Operations Manager, July 2016 – Present

- Facilitate Customer Relations, Troubleshooting and Resolution
- Maintain oversight of operations, projects and ecommerce
- Serve as Account and Product Manager from manufacturer to key partners and end users
- Oversee day to day operations of inventory, order fulfillment, shipping and customer interactions
- Manage software installation and troubleshooting via remote login sessions

KEYLESSRIDE, Georgetown, TX
Senior Technical Support Representative and Account Manager, January 2011 – July 2016

- Account Manager for Batteries + Bulbs corporate
- Product specialist for highly profitable tools and machines as well as product liaison for product improvement by collecting, analyzing and submitting ideas and client feedback to the development team and manufacturers
- Traveled as primary trade show representative for the company
- Developed comprehensive training tools and videos for employees and customers
- Conducted trainings and presentations for in-house representatives and customers across the United States
- Created product reports for customers and internal departments

EDUCATION

AUSTIN CODING ACADEMY, Austin, TX
Full Stack Web Developer

- Graduating in October 2019 with experience in MERN stack.

UNIVERSITY OF MARY HARDIN-BAYLOR, Belton, TX
Completed four years towards a major in Cell Biology and a minor in Chemistry, August 2006 – May 2010

- Involved with several organizations including student recruitment, campus activities and campus Ambassador.