Curriculum Vitae

Name: Lane Sawyer Thompson

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Profile: I am a conscientious and outgoing individual with a Bachelor's degree in language teaching and have several years' experience in online English teaching and working with video-based learning helping others learn Full Stack Web Development.

I can work well under my own initiative, and am able to develop and help to implement training courses. I receive consistently good feedback for my teaching methods. My work is geared towards the user's accessibility and functionality. Helping people who may be hearing impaired to understand the video content.

I am trained in public speaking, and have excellent communication skills. The combination of my skills and personality create a relaxed working atmosphere. My attention to detail and motivation to try new projects enables that I will keep learning and improving. I enjoy encouraging clients to reach their potential when I work with them for their own projects also. These were skilled that I used while I did freelance web design for different clients.

new In my spare time, I enjoy running and fitness. I am improving my Spanish to become more conversational and to be able to fully live and embrace cultures.

Education: Bachelor of Principles & Methods of Language Education, USILAC, 2020
Diploma in Software Development, Code Institute (ongoing)
TEFL/TESOL certificate. Global Leadership College, 2015
Web Design, Francis Tuttle Institute, Oklahoma. 2013
Advanced Academics, 2013.

Employment: **Code Institute (contract work)**
A global coding education company offering Europe's only university credit-rated coding bootcamp.

Video Transcriber & Content Tester, January 2020 to present

Key Responsibilities:
  Add meaningful transcriptions to video content for hard-of-hearing learners
  Publish videos on YouTube and add to custom Learning Management
    System
  Manage own working schedule
  Test new content and complete feedback on functionality and usability
  Use company's Kanban system for tracking work completed

Voxy

A multinational company specialising in communications facilitation for professional individuals.

English Teacher, March 2018 to January 2019

Key Responsibilities:
  Manage own teaching schedule
  Devise meaningful content to engage clients in conversation
  Identify the client's weaknesses and mentor them to improve.
  Complete feedback reports for each of the learners.

Lingo Live

A multinational company specialising in communications facilitation for professional individuals.

English Teaching Consultant, January 2017 to March 2018.

Key Responsibilities:
  Use task-based learning to teach English to professional individuals.
  Create and share engaging lesson plans.
  Identify the client's weaknesses and mentor them to improve.
  Engage directly with clients if they haven't taken a class in a while, and
    encourage them to re-commit to the programme.
  Complete accurate and timely feedback reports for each of the learners.
  Manage scheduling and cancellations of classes.

TutorABC / iTutorGroup
The company is an English and Chinese online teaching platform valued at
over $1bn. I am consistently one of the best-performing consultants

English Teaching Consultant, 2015 to December, 2016

Key Responsibilities:

  Teach pre-defined lesson plans to all levels of English learners.
  Identify the client's weaknesses and assist them to improve.
  Encourage unmotivated students and maintain classroom discipline.
  Fill out accurate progress reports for each of the students.
  Liaise with Schedulers and IT staff to resolve technical difficulties.

Starbucks
The global chain of coffee stores. Starbucks employs almost 200,000 people worldwide.

Barista, 2014

Key Responsibilities:
  Provide a welcoming face to Starbucks and engage with the customers.
  Deal with customer complaints and resolve conflicts.
  Prepare drinks according to the customers' specifications.
  Work at the cash register.
  Clean equipment and designated areas.

GAP / Banana Republic
The multi-national clothing retailer. GAP employs 150,000 people worldwide.

Floor Staff, 2012 to 2014

Key Responsibilities:

  Engage with customers and make them feel welcome.
  Deal with sales issues.
  Handle cash and card sales.
  Up-sell items and meet sales targets.

References: Matt Rudge
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