## **Rob Austen**

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## SOFTWARE DEVELOPMENT & SOLUTIONS

Passionate about producing solutions that exceed expectations. Experienced in creating & deploying products and features that modernize and improve every day operations.

## PROFESSIONAL EXPERIENCE

# Austen Contracting Contract Development

2023-current

Since early 2023 I've been contracted by various customers to build or help get their products across the line. I've been involved in project planning, prototyping, data architecture, UI/UX and more.

## Karapoti Consulting 2019-2023 Developer

At Karapoti Consulting, I helped to improve data integrity, user engagement and accessibility by modernizing data gathering workflows and implementing fully responsive user interfaces. This involved discussing & gathering change requirements with the client, prototyping, testing and delivering.

The key technologies involved in my every day practices were SQL, ASP.NET, C#, VB, HTML, CSS and JS

Mobi2Go 2014-2016

## **Customer Onboarding / Support**

At Mobi2Go, I managed the ongoing support of existing customers and helped to acquire new customers by building aptly-themed demos of our embeddable ecommerce software within clones of their websites.

Woodnut Media 2012-2013
Developer

At Woodnut Media, I helped to create interactive, cross-browser-friendly user experiences within our bespoke page-builder software. This involved building reusable 'widgets' and orchestrating changes with our customer-facing teammates to ensure quality outcomes.

## PERSONAL PROJECTS

#### <u>kaioken</u>

A React-like web rendering framework that aims to provide a more comprehensive, sensible-defaults-driven developer experience.

#### async-worker-ts

Simplifies the offloading of CPU-intensive tasks to worker threads in NodeJS & the web

## **EDUCATION & CERTIFICATIONS**

## **EXTRACURRICULAR ACTIVITIES**

## **NZ Certificate in Computing (Level 2)**

### Software development mentor

Whitireia Polytechnic, Porirua, NZ

Online advice, troubleshooting and open-source contributions