

Job Posting:166705 - Position: S25 Application/Software (ServiceNow) Development Co-op 166705

Co-op Work Term Posted: 2025 - Summer
App Deadline 02/26/2025 09:00 PM
Application Method: Through Employer Website
Posting Goes Live: 02/05/2025 01:23 PM
Job Posting Status: Expired

ORGANIZATION INFORMATION

Organization CIBC
Address Line 1 25 King Street West
City Toronto
Postal Code / Zip Code M5L 1A2
Province / State ON
Country Canada

JOB POSTING INFORMATION

Placement Term 2025 - Summer
** Job Title ** S25 Application/Software (ServiceNow) Development Co-op 166705
Position Type Co-op Position
Job Location Toronto, ON
Country Canada
Duration 8 months
Salary Currency CAD
Salary Salary Not Available, 37.5 Major List

Job Description

Job Title: Application/Software (ServiceNow) Development Co-op (8 months)

Job ID: 2502042

Application Deadline: **March 7, 2025**

We're building a relationship-oriented bank for the modern world. We need talented, passionate professionals who are dedicated to doing what's right for our clients.

At CIBC, we embrace your strengths and your ambitions, so you are empowered at work. Our team members have what they need to make a meaningful impact and are truly valued for who they are and what they contribute.

To learn more about CIBC, please visit [CIBC.com](https://www.cibc.com)

What You'll Be Doing

You'll be joining CIBC's Infrastructure, Planning and Engineering - Enterprise Service Management and Automation Development team to foster ideation and impact our digital and agile transformation by enhancing our clients' banking experience. As a (ServiceNow) Application/Software Developer, you'll have the opportunity to assist with the technical design, development and integration of cross-functional, multi-platform application systems.

At CIBC we enable the work environment most optimal for you to thrive in your role. Details on your work arrangement (proportion of on-site and remote work) will be discussed at the time of your interview

Important information

Please note, we have multiple positions available under this posting and you may be considered by more than one hiring team

- We may ask you to complete an attribute-based assessment and other skills tests (such as simulation, coding, French proficiency,

MS Office). Our goal for the application process is to get to know more about you, all that you have to offer, and give you the opportunity to learn more about us.

- You must be currently enrolled in post-secondary education and returning to full-time studies to be eligible. However, you do not need to be in a registered Co-Op program to be considered for a role.
- Recruitment timeline Applications review - January/February; Interviews - January/February; Offers - February/March.
- Please include your resume (no more than 2 pages), a cover letter (no more than 1 page), and your most recent unofficial transcript with your application. These should all be uploaded into the Resume section of the application as one pdf document
- This is a 8 month co-op opportunity

How You'll Succeed

- Collaborative Development- Contribute to the agile team goals by collaborating with other functional teams, actively participating in Scrum ceremonies and expanding the technical capabilities of the team. Lead the design and development of cost-effective and innovative solutions to meet business objectives while also maintaining existing applications.
- Programming Ability- Perform and coordinate complex application programming activities within the Scrum team such as developing specifications, coding, testing, debugging, adjusting and documenting in order to ensure successful implementation and maintenance of programs. Design the application's technical infrastructure through specific databases, programming languages, utilities and Test Driven Development (TDD).
- Lead & Influence- Lead code-review sessions and ensure overall code quality aligns with business and project requirements. Monitor production and user acceptance testing support to troubleshoot complex problems on applications and technologies. Assist in the transformation from Waterfall to Agile methodologies/practices.

What CIBC Offers

At CIBC, your goals are a priority. We start with your strengths and ambitions as an employee and strive to create opportunities to tap into your potential.

- We work to recognize you in meaningful, personalized ways including a competitive compensation, a banking benefit*, wellbeing support and additional offers such as employee and family assistance programs and MomentMakers, our social, points-based recognition program.
- Our spaces and technological toolkit will make it simple to bring together great minds to create innovative solutions that make a difference for our clients.

*Subject to program terms and conditions

What you need to know

- CIBC is committed to creating an inclusive environment where all team members and clients feel like they belong. We seek applicants with a wide range of abilities and we provide an accessible candidate experience. If you need accommodation, please contact Mailbox.careers-carrieres@cibc.com
- You need to be legally eligible to work at the location(s) specified above and, where applicable, must have a valid work or study permit
- We may ask you to complete an attribute-based assessment and other skills tests (such as simulation, coding, French proficiency, MS Office). Our goal for the application process is to get to know more about you, all that you have to offer, and give you the opportunity to learn more about us.

Job Requirements

Who You Are

- You can demonstrate experience in development, with a focus in developing custom applications within ServiceNow. You have exposure to the following ServiceNow modules: Incident, Change, Problem, Knowledge, Resource, Asset Management, Service Levels (SLA) and Content Management. You have experience with Service Catalog and Service Portals, as well as building out API integrations and case exchange. You have experience using ITIL best practices in ServiceNow with a focus on ITSM solutions. You have previous experience and knowledge of working within an Agile environment. You have strong verbal and written communication skills, the ability to effectively problem solve, work effectively as part of a team and independently, and have a strong customer service mindset.
- It would be considered a strong asset if you have exposure to ServiceNow design, a JavaScript development background, exposure to MID servers and an understanding of Cloud Services. You hold the following certifications: ITIL, ServiceNow Certified Implementation Specialist
- Your influence makes an impact. You know that relationships and networks are essential to success. You inspire outcomes by making yourself heard.
- You're driven by collective success. You know that collaboration can transform a good idea into a great one. You understand the power of a team that enjoys working together to create a shared vision.

- You put our clients first. You engage with purpose to find the right solutions. You go the extra mile, because it's the right thing to do.
- Values matter to you. You bring your real self to work and you live our values - trust, teamwork, and accountability

Citizenship Requirement N/A

APPLICATION INFORMATION

Application Procedure Through Employer Website

Cover Letter Required? Yes

Address Cover Letter to Hiring Manager

Special Application Instructions

Application Link:

https://cibc.wd3.myworkdayjobs.com/en-US/campus/job/Toronto-ON/Application-Software--ServiceNow--Development-Co-op--8-months-_2502042

Application Deadline: **March 7, 2025**

Please click the "I intend to apply to this position" button on SCOPE and also submit your application via the employer's website. Applications are accepted on a rolling basis and the posting may be expired at any time by the employer as submissions are received. Students should submit their applications as soon as they are ready.