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Late Payment Fee

1 July 2024

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Maersk constantly strives to review and improve our internal policies in order to remain a reliable business partner for you.

One of the factors for us to maintain appropriate service level is to ensure that all documents such as Bills of Lading & Delivery Orders are issued in a timely manner – which is enabled by a timely payment of any outstanding invoices.

In the current challenging business environment, we endeavour to maintain this service so that you can receive your cargo in time. While we are tirelessly working towards improving our services, we solicit your support in ensuring all the unpaid invoices are settled immediately on the due date.

To cover additional costs associated to delayed payments of invoices, Maersk will be charging a Late Payment Fee of USD 50 with effect from August 15, 2020.

A Late Payment Fee may be charged for customers who are on ‘cash’ terms and if a payment is made 7 days after the due date of the invoice. The fee will not be applied for any invoices which have been disputed where we have not replied to you.

If you have any questions, please reach out to your local sales or customer service representative. We want to thank you for your business and look forward to continuously serving your global transportation needs.

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