Rate announcements

Change in invoice lead time and alignment on the rate of exchange in Taiwan

10 April 2024

Asia Pacific

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We would like to inform you that, in line with your expectation of a speedy and consistent invoicing experience, we are very pleased to deliver an **Instant Invoice solution** in our invoicing system (SAP S/4HANA) for Taiwan effective **20 April 2024**.

With the instant invoice solution, you will be receiving the invoice instantly, customer experience would be enhanced by receiving the invoice instantly when all pre-conditions are met and with rate of exchange (ROE) aligning with invoicing date that gives a consistent experience. The rate of exchange (ROE) for freight invoices will align with the first invoice creation date, which will be utilised for subsequent, rebilled, or disputed invoices, providing a more consistent experience.

If you have any questions concerning the above, please reach out to your regular contact person or local Maersk office.

We appreciate your patience and understanding as we work to improve our financial system to better serve you.

This information is relevant to the customers of

APA: Taiwan

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