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New policy for invoicing Demurrage and Detention charges for Import longstanding containers into Spain and Portugal

14 September 2021

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As per the existing standard practice, Maersk provides the accrued Detention & Demurrage charges for Import Longstanding containers to you upon request. Alternatively, a standard Detention & Demurrage tariff is uploaded on our website for you to refer to.

We are now introducing a new initiative whereby we will offer a 'pro-active' service to our valued customers. You would now receive our Demurrage and Detention invoice every week after cargo discharge. Any applicable standard or special free time will be respected.

You will have full transparency in terms of the Demurrage and Detention costs involved for the discharged containers from an early stage. You can review, accept the provided charges and settle the invoice amount prior clearing your shipment or communicate to us if you notice any invoicing errors.

The above change will be implemented from 15th September 2021.

Remain at your kind disposal.

In case of questions, feel free to contact your local customer service teams.

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