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Export detention on empty containers upon booking cancellation - Scope Austria, Belgium, Germany, Netherlands, Switzerland to World

4 June 2021

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To keep providing you with our global services and our efforts to improve our processes to serve you better, we would like to inform you that effective from 5th July 2021, Maersk will charge “detention” for all empty export containers that are returned to us empty upon partial or full booking cancellation.

Please note the details of this new process

- The "Detention" of Export to Empty Container will be calculated from the date of removal of the empty container from any of our depots, until the date on which the container is returned to us empty, not used for export.
- As the contracted export service did not materialize, free time will not be considered. Detention days will be charged according to standard per diem rates.

If you have any questions, please contact our customer service teams or our Maersk website.

We appreciate your business and look forward to continuing working with you in the future.

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