

# Nicholas Bailey | Software Engineer

[Portfolio](#) | 346-331-8413 | [nickcyg1992@gmail.com](mailto:nickcyg1992@gmail.com) | [LinkedIn](#) | [github](#)

---

## RELEVANT EXPERIENCE

### places.map() | Solo Project

Project Lead | 1 week | [Live](#) | [Github](#)

- *An app to create markers on a map and find directions*
- *Utilized Django, Python and Docker*
- *Made use of Mapbox API, learned Python and PostgreSQL*

### Rig Builder | Solo Project

Project Lead | 1 week | [Live](#) | [Github](#)

- *An app to add pieces of guitar gear to your profile and view other's gear*
- *Used full MEN stack, Javascript, EJS, HTML and CSS*
- *Learned about Google OAuth, Heroku deployment and ERDs*

### Code-ipedia | Group Project

UI Designer | 1 week | [Live](#) | [Github](#)

- *An app to save and view code snippets*
- *Used full MERN stack, Javascript, HTML and CSS*
- *Learned React, JWT authentication, and Git/Github group workflow in a team of 4*

### Chief Administrative Officer/Server Administrator

The Cube Server, Inc.

Remote  
03/2014-10/2015

- *Managed over 100 administrative staff, set staff guidelines, and assisted server managers with server maintenance*
- *Guided weekly meetings for multiple levels of staff and contributed to board meetings*
- *Promoted 11 staff members to senior roles and hired 25 junior roles*

## WORK EXPERIENCE

### Medical Records Bookmarker

Veterans Evaluation Services

Houston, TX  
03/2019-05/2022

- *Evaluated medical records 25% above expected rate, contributing to the team's overall success*
- *Helped 3 specialty teams by learning their case specifics and reducing their workload by 10%*
- *Promoted to a higher daily quota tier after just two months*

### Customer Service

Community Resource Credit Union / Community Bank of Texas / Kroger

Houston, TX  
06/2014-03/2019

- *Provided excellent customer service while meeting the needs of thousands of customers*
  - *Supervised a team of around 12 at Kroger and supported their career growth*
  - *Maintained above expected speed, reducing customer complaints by 15%*
-

## TECHNICAL SKILLS

HTML | JavaScript | CSS | MongoDB | Mongoose | EJS | Git | Github | React | Python | Node | Express.js | Django | Docker | PostgreSQL | Next.js | Typescript | Material UI | Bootstrap | Mapbox API

---

## EDUCATION

### General Assembly

Remote

*Software Engineering Immersive*

05/2022 -08/2022

- 12-week training program providing a deep dive into the world of software engineering, focusing on improving skills to create and maintain web and mobile applications.