

**Laryn Myrick, B.S.**  
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## **Professional Summary**

Dedicated Clinical Health Informatics graduate and versatile manager with a proven track record in team leadership, data analysis, and process optimization. Adept at driving operational excellence, enhancing customer satisfaction, and leveraging technology for business improvement. Seeking opportunities to contribute expertise in clinical administration, data analytics, and web development.

## **Skills**

HIPAA Compliance	Data Analysis
Medical Terminology	Management
SQL	JavaScript
Salesforce	HTML/CSS
Workflow Software Utilization	EHR/EMR

## **Work Experience**

LEONs Full Service

### **Team Lead Manager**

02/2021 – 07/2023

- Oversaw all aspects of restaurant operations, including team management, health and safety compliance, inventory control, and financial performance.
- Interviewed, trained, and mentored a team of 25 staff members, fostering a positive work environment and ensuring consistent service excellence.
- Spearheaded inventory tracking and ordering processes, optimizing stock levels and minimizing wastage, resulting in a reduction in overall merchandise costs.
- Managed house bank, payroll, and event expenses, consistently meeting budgetary targets and improving financial efficiency.
- Led daily operations reporting to ownership, providing comprehensive insights into sales, wages, and operational performance.
- Championed high-level guest communication and satisfaction.

AT&T

### **Content Manager / Data Analyst**

04/2019 – 12/2020

- Oversaw customer-facing URLs for global support within the eCommerce group.
- Managed and edited content in eSupport web pages, coordinating with stakeholders and teams.
- Utilized Jira and Workfront for workflow efficiency tracking and coordination.
- Translated and reported customer traffic using Adobe Analytics to drive improvements.

BiolQ

**Operations Data Analyst**

02/2018 – 04/2019

- Collaborated with cross-functional teams to ensure seamless vendor staffing and client scheduling for company events, effectively managing event logistics and participant engagement.
- Played a key role in the documentation and analysis of event metrics, including medical equipment usage, client participation, and satisfaction during events.
- Leveraged data mining software, including Atlassian prompts and LabCorp Logstash (Open source Java-based analytics engine), to track and manage client medical information, resulting in accurate and organized data records.
- Conducted thorough cost/benefit analyses to ensure vendor compliance with contract agreements, optimizing cost-effectiveness and maintaining strong vendor relationships.
- Actively contributed as a member of the Project Zero Defects team, focusing on quality assurance and maintenance of operational flows to decrease company costs and enhance operational efficiency.
- Verified, documented, and reported business defects within Operations using Salesforce, ensuring continuous improvement and a streamlined workflow.
- Provided valuable insights to clients through monthly client survey data analysis from Survey Monkey, utilizing Tableau and PowerPoint presentations for clear and actionable visualizations.
- Demonstrated exceptional proficiency in client event implementation and quality assurance using Admin Console, a client-facing software, further enhancing customer experience and satisfaction.

A Better Tomorrow Counseling

04/2017 – 12/2017

**Administrative Coordinator**

- Digitized patient files and maintained records for state correctional facilities.
- Ensured HIPAA-compliant business transactions and managed staff and patient appointments.

**Education**

**University of Central Florida**

Full Stack Web Developer | Present – October 2023

Syllabus includes HTML, CSS, JavaScript, Node.js, Express.js, SQL, React & more.

**Georgia State University**

Bachelor of Interdisciplinary Studies in Clinical Health Informatics | Graduation 2017

Relevant Coursework: Advanced Medical Terminology, Electronic Health Records, Database Management, Project Management, Leadership, Healthcare Security & Privacy, Healthcare Policy & Law, Statistics, Healthcare Economics & more.