

Panorama Hills Water Co (PHWC) Fees Schedule and Policy (4/12/2022)

Purpose

The purpose of this policy is to establish the rates charged by the PHWC to its' shareholders. These fees are used to pay for the expenses necessary to fund normal business activities associated with operating the water company (business, operating and maintenance,) as well as, paying for repairs, approved capital expenditures, developer project reviews and growth.

Policy: The fees charged for specified reasons are listed below:

Monthly Shareholder Water Rates

\$30.00 (does not include any water usage)	Base Fee
\$10.00 (emergency repairs, savings)	Contingency Fee
\$0.001 per gallon (\$1 per 1,000 gallons)	Metered water usage rate

- These fees are billed monthly and payment is due 15 days after billing date.
- Account bills can be paid by check, cash or electronic funding transfers (Venmo, etc)

Additional charges may be added to the water bills as necessary periodically to cover Board-approved assessments, such as the annual fees charged to PHWC to participate in the Bonneville-Jefferson Groundwater Association (Which resulted in a \$12/household fee charged in 2022 to cover the assessment for 2021.)

- The PHWC Board of Directors will review rates annually to ensure they are adequate to cover company expenses. Any proposals to change these rates must be approved by a majority of Shareholders.

Late Payment Fee

As stated before, monthly water bills are due 15 days after the billing date. Failure to pay the account in full before 90 days have elapsed will result in a late fee added to the bill, based upon the balance.

\$ 5.00	Monthly for accounts balances less than \$250.
\$10.00	Monthly for accounts balances of \$250, or greater.

New Customer Fees

There are fees associated with new residents to the PHWC Service Area receiving approval to connect into the PHWC water system and/or replacing a previously established account.

\$25.00	Administrative fee for processing New Customer Data form.
\$5,500.00	Hook-up Fee. This is a one-time fee charged to new homeowners before they can connect to the water system. Payment of this fee to PHWC results in the water company issuing the new shareholder a "Will Serve Letter," which is required before Bonneville County will issue a building permit for construction of a new home. Payment of this fee covers the expense of PHWC installing a water box and meter at the "curb stop" valve for the lot. A sample Will Serve Letter, with its stated conditions, can be found on the PHWC website, " https://panoramahillswater.com " under "Our Company - Policies."

Water Testing Fee

\$30.00 This fee covers the cost of performing a test on a shareholder's water supply, if they request one.

Reconnect Fee

If water has been disconnected, a reconnect fee will be charged, based upon the time service is requested:

\$50.00 M-F, 9:00-5:00 (Normal Business Hours)

\$80.00 Weekends, holidays, and after-business hours

Repairs for Customer-Caused Leaks

The Water Company is responsible for the repair of the water meter and waterline, back to the mainline, for normal piping breaks and leaks. However, repairs of leaks/breaks caused by the homeowner's actions will be billed to the homeowner as follows:

\$25/hour Water Master time


+cost of parts/materials

+cost of heavy equipment support (backhoe)

Required Reviews/Support by the PHWC System Engineer (SE)

Review & Approvals by the PHWC System Engineer (SE) that are required to obtain PHWC acceptance of Developers' modifications and/or additions to the PHWC System will be billed to the Developer at the current hourly rates charged by the SE to the water company. See Attachment:

POLICY APPROVAL



President, PHWC



Date