**Sierra Digital Audio**

**Warranty Registration Form**

**Please complete this form and email to** [**LScottAE@GMail.com**](mailto:LScottAE@GMail.com) **within one month of purchase.**

**Router warranty details are provided on next page.**

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| **Date of purchase:** | **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** |
| **Serial number (rear plate):** | **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** |
| **Customer Name:** | **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** |
| **Customer Address:** | **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** |
| **Customer City, State, Zip:** | **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** |
| **Customer EMail:** | **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** |
| **Customer Phone:** | **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** |

**Limited Warranty**

**Terms and Conditions**

[1] The warranty is valid only if you purchased this product directly from Sierra Digital Audio.

[2] The warranty is transferable ONLY when acknowledged by Sierra Digital Audio, in writing.

[3] Electronic components of this product are guaranteed to be free of defects in material and workmanship if used under normal operating conditions for a period of one year from the original date of purchase.

[4] If the product shows any defects within the specified warranty period, Sierra Digital Audio shall, at its discretion, either replace or repair the router using suitable new or reconditioned parts. If Sierra Digital Audio decides to replace the router, the original limited warranty will apply to the replacement product for the remaining initial warranty period, i.e., one year from the date of purchase of the original product.

[5] Upon validation of the warranty claim, the repaired or replacement product will be returned to the user freight prepaid by Sierra Digital Audio.

[6] Warranty claims other than those indicated above are expressly excluded.

**PLEASE RETAIN YOUR SALES RECEIPT. IT IS YOUR PROOF OF PURCHASE COVERING YOUR LIMITED WARRANTY.  
THIS LIMITED WARRANTY IS VOID WITHOUT PROOF OF PURCHASE RECEIPT.**

**Warranty Registration**Please take a few minutes and fill out the registration card within 14 days of the date of purchase.

Register online at [www.SierraDigitalAudio.com](file:///C:\Users\LarryDell\AppData\Roaming\Microsoft\Word\www.SierraDigitalAudio.com)

The serial number needed for the registration is located on the rear of the unit.

Failure to register your product will void future warranty claims.

**Return materials authorization (RMA)**

If you need to return your router to Sierra Digital Audio for warranty service, please fill out the Warranty Request form at [www.SierraDigitalAudio.com](http://www.SierraDigitalAudio.com). All warranty claims must have a Sierra Digital Audio generated RMA BEFORE the router is returned by Sierra Digital Audio. Routers received by Sierra Digital Audio without an RMA will not be accepted.

Warranty inquiries must be made via our website [SierraDigitalAudio](http://www.SierraDigitalAudio) and must be accompanied by your contact information, a description of the problem, and the serial number of the router. After verifying the product’s warranty eligibility, Sierra Digital Audio will issue a Return Material Authorization (“RMA”) number. The router is shipped UPS Ground by the customer. The returned router is shipped UPS Ground be Sierra Digital Audio. Please see the [SierraDigitalAudio](http://www.SierraDigitalAudio) support page for detailed RMA instructions.