



# Sampsa Laapotti

## Curriculum Vitae

*"Only those who dare to fail greatly can ever achieve greatly." - Robert F. Kennedy*

### Education

- 2011–  
Ongoing **Bachelor Studies in Computer Science, Aalto University.**
- 2009–2010 **Bachelor Studies in Computer Science, University of Turku.**

### Bachelors Thesis

- Title *Authenticating user securely with MIFARE DESFIRE EV1 NFC card*
- Supervisor Professor Rousu, Juho
- Advisor Professor Aura, Tuomas
- Description My Bachelor thesis studied user authentication with MIFARE DESFIRE EV1 NFC-smartcards in a secure way. I developed a proof of concept for user authentication and analyzed it's security and implementation.

### Experience

#### Part-time jobs and Summer jobs

- 2013 April – **Junior Consultant, SYMFONI FINLAND, Helsinki.**
- Present Different Consulting assignments regarding IT Service management and usually in Service Now environments. I have worked at Symfoni 2 days a week during school terms and full time on summers.

#### Hilights:

- Customizing Customer instance for use
- Different Integrations:
  - Ticket integrations ( Incidents and Problem management )
  - Password reset with MID-server querying Customer AD
- Developing Catalog Items and Order process
- CMDB Rules Development

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- 2013 January **Service Coordinator**, RELACOM, Vantaa.  
– 2013 I worked as a Service Coordinator between the Technicians and the Corporate IT Service  
February making sure that the tickets were handled correctly. Sometimes this also meant calling the  
end user for more detailed info on his/her order and scheduling the technician for the gig.  
Summer 2010 **Package sorter**, ITELLA, Turku.  
I worked as a Package sorter in Turku Sorting center sorting the packages.

### Miscellaneous

- 2006 – **IT Handyman**, AJANTERAPIA OY, Salo.  
Ongoing I Am responsible for all the IT for my mothers physiotherapy company. This means being  
the Helpdesk and catering for all the needs that a 4 person business has.

### Awards

- 2013 Super Symfoniers - Junior Rocket

### Computer skills

- Basic MySQL, ITIL, LDAP, DNS, SCALA, CLOJURE, REST-APIs, JAVAEE  
Intermediate PYTHON, JAVA, HTML,  $\text{\LaTeX}$ , CSS, git, Linux, Microsoft Windows, ServiceNow  
Advanced JAVASCRIPT

### Languages

- Finnish **Mothertongue**  
English **Fluent** *I use English every day for almost everything related to school and work*  
Swedish **Basic** *Only the mandatory basics taught in High School*

### Interests

- Internet
- Electronics, automation
- Open Source Software
- Books
- Photography
- Self-hosting
- Amateur Radio operations (Callsign OH2EGW)
- Student organizations
- Science and Rationality
- 3d Printing