## Take control of your Autopilot setup

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CloudWay | @JankeSkanke (Twitter)



#### **Jan Ketil Skanke**

#### **CloudWay**

- Principal Cloud Architect
- MVP Enterprise Mobility
- MCT

















#### Windows Autopilot (The original promise)

#### **OEM-optimized Windows 10**

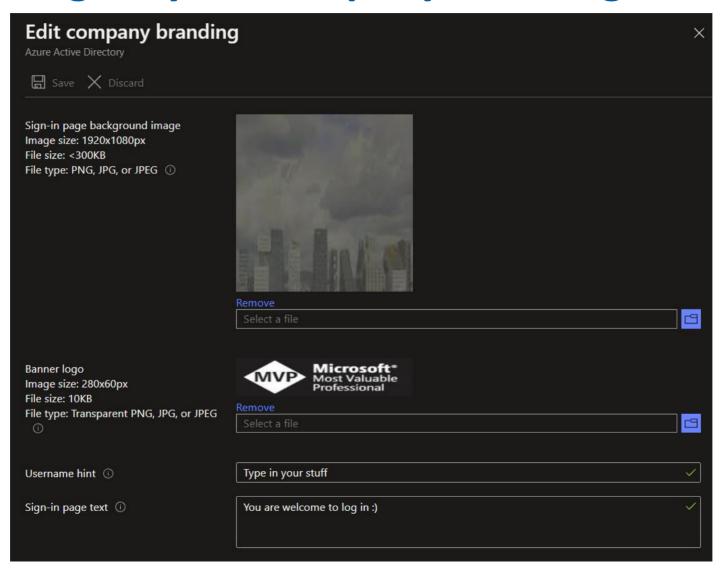
- + Software
- + Settings
- + Updates
- + Features
- + User data

Ready for productive use

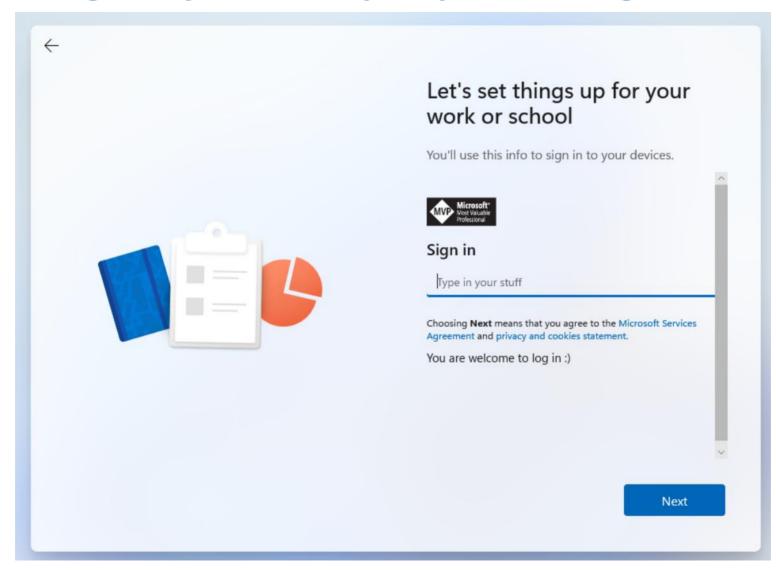


## 10 Tips to rock Autopilot

#### Tip #1 Configure your company branding in Azure AD



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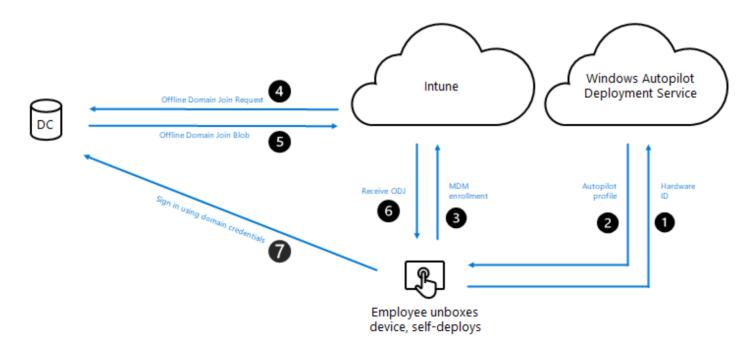




#### **Tip #2**

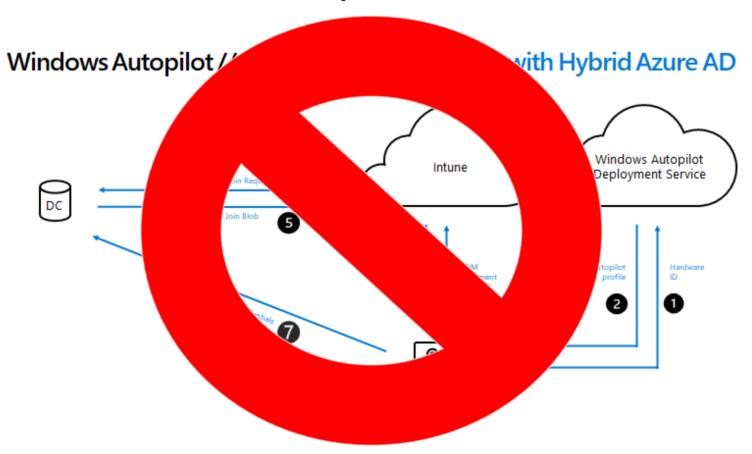
#### Azure AD Hybrid Join

#### Windows Autopilot // User-Driven deployment with Hybrid Azure AD



#### **Tip #2**

Do not use Azure AD Hybrid Join





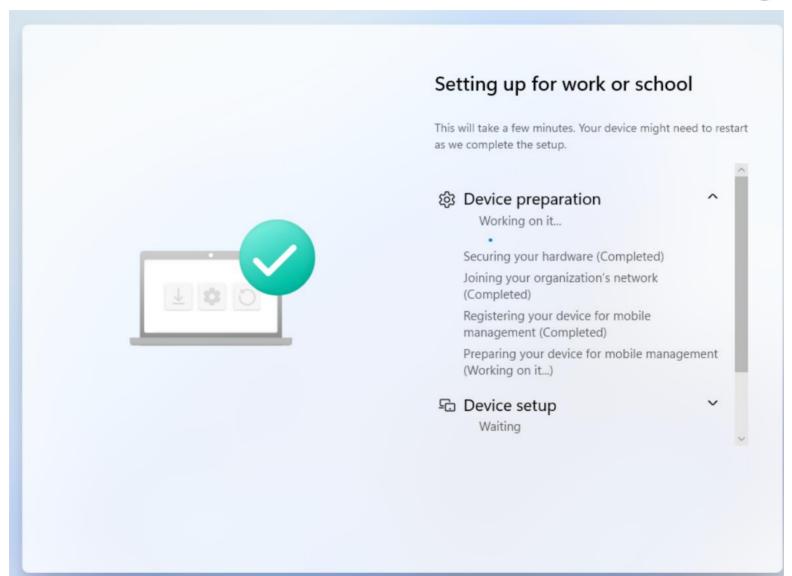


#### Tip #3 – Use the Enrollment Status Page

2 apps selected (100 max)			
Application	Publisher	Version	Remove
Company Portal (Offline)	Microsoft Corporation		Remove
Microsoft 365 Apps for Windows 10	Microsoft		Remove

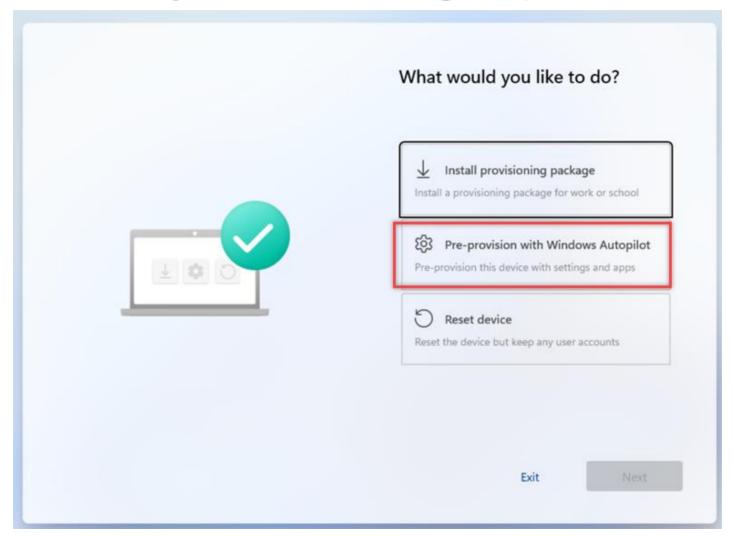


#### Tip #3 – Use the Enrollment Status Page

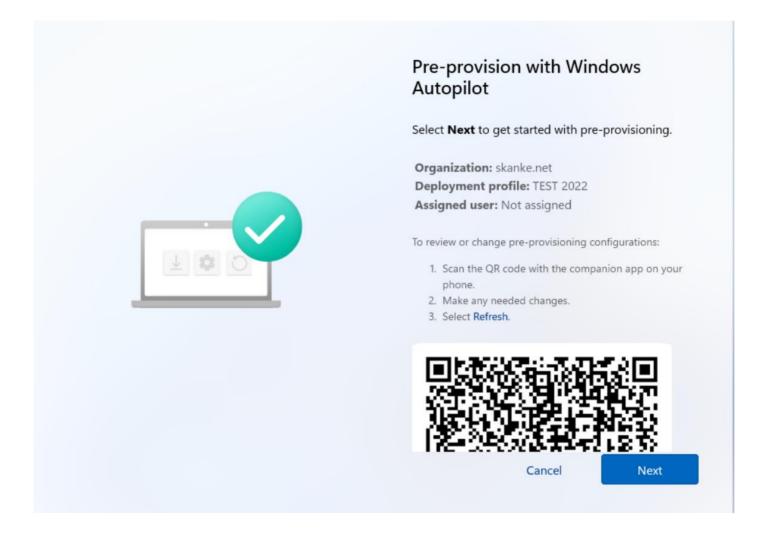




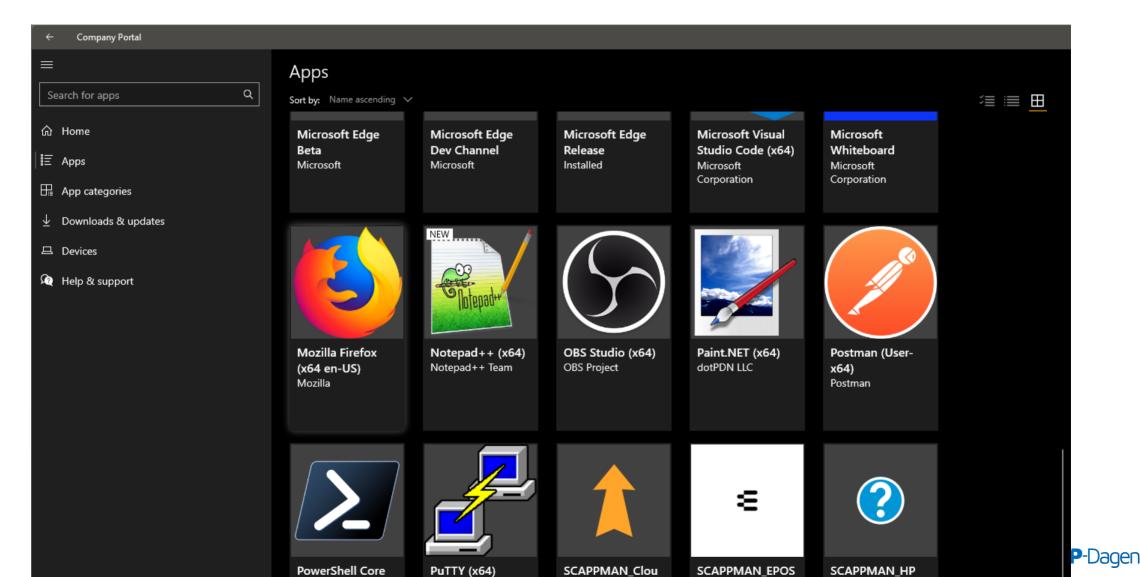
#### Tip #4 Use Pre-provisioning – (White Glove)



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#### Tip #5 – Reduce required applications





#### Tip #6 – Test apps and configurations

- Test and re test
- Make sure it works before you add it to Autopilot/ESP

- Easier troubleshooting
- Avoid breaking a working deployment!



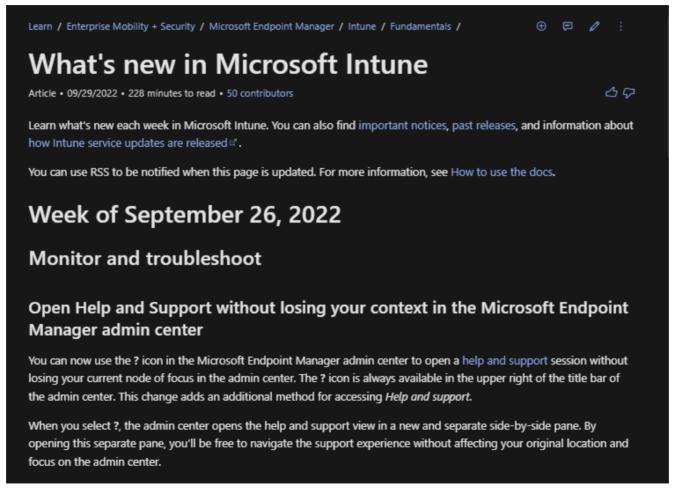
#### Tip #7 – Don't modify existing profiles

#### Avoid modifying existing profiles

- Autopilot Profiles
- Policies and Profiles
- When changes are needed
  - Create new
  - Test well
  - Move targeting to new profile
  - Archive old profile or delete



#### Tip #8 – Stay up to date on What's New!

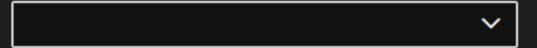


https://aka.ms/intunewhatsnewtoday

#### **Devices** | Add devices

You can help your customers set up their devices faster by configuring a device's Out of Box Experience (OOBE).

Select or enter a name for this batch of devices.



Add the list of devices for your customer. You should have received this file with your device purchase.

As a partner, you can register devices to Windows Autopilot using any one of these methods:

- Hardware Hash (available from OEM or on-device script)
- Combination of Manufacturer, Device Model, Device Serial Number
- Windows Product Key ID

You can see a sample .csv file here. Download.

Autopilot Diagnostics Page (Ctrl-shift-D)

• <a href="https://learn.microsoft.com/en-us/mem/autopilot/troubleshoot-oobe">https://learn.microsoft.com/en-us/mem/autopilot/troubleshoot-oobe</a>



#### Windows Autopilot diagnostics Configuration info Hide details General Hardware Deployment info Hide details **Network Connectivity** Establish Internet Connection **Autopilot Settings** $\sim$ User-based Azure AD Join **Enrollment Status** Skipped TPM Attestation

loot-oobe

**MVP**-Dagen



#### Windows Autopilot diagnostics **Network Connectivity** Establish Internet Connection **Autopilot Settings** User-based Azure AD Join **Enrollment Status** Skipped TPM Attestation Skipped AADJ Provisioning Skipped MDM Enrollment Policy Provider Installation Device-Targeted Apps Installation

Device-Targeted Policies Installation

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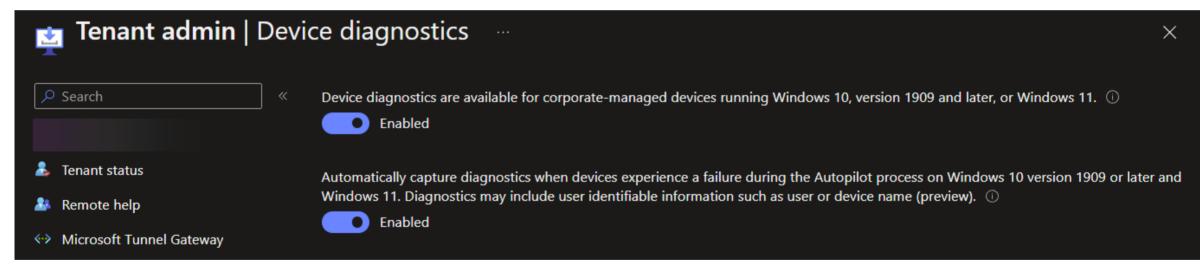
**MVP**-Dagen

- Autopilot Diagnostics Page (Ctrl-shift-D)
- Turn on Automatic Log Collection on failure
  - Or collect locally with MdmDiagnosticsTool.exe -area Autopilot -cab C:\LOGS.zip

https://learn.microsoft.com/en-us/mem/autopilot/troubleshoot-oobe



- Autopilot Diagnostics Page (Ctrl-shift-D)
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- Get-AutopilotDiagnostics

https://learn.microsoft.com/en-us/mem/autopilot/troubleshoot-oobe



```
RPS C:\Windows\system32> Get-AutopilotDiagnostics.ps1
Tip #10
                    OS version:
                                             10.0.22000
                    Profile:
                                             TEST 2022
                    TenantDomain:
                                             skanke.net
                                             e87630f5-66df-47f3-8747-84801dbf1be7
                    TenantID:
      Autopilo ZTDID:
                                             cd2cb78e-085a-4e45-9916-f265f1678091
                   OobeConfig:
                                             286
                    Skip keyboard:
                                             No
      Turn on I
                    Enable patch download:
                                             No
                     Skip Windows upgrade UX: Yes
                     AAD TPM Required:
          Or colle
                     AAD device auth:
                     TPM attestation:
                                             No
                    Skip EULA:
                                             Yes
      Get-Autor
                     Skip OEM registration:
                                             Yes
                     Skip express settings:
                                             Yes
                     Disallow admin:
                                             Yes
                    Scenario:
                                             Azure AD Join
                    Delivery Optimization statistics:
                     Total bytes downloaded:
                                             41525881
                     From peers:
                                             0% (0)
                     From Connected Cache:
                                             0% (0)
                    ESP diagnostics info does not (yet) exist.
      https://l
                                                           Detail
                                        Status
```

2022-10-03 10:48:29Z Profile downloaded Autopilot profile

-cab C:\LOGS.zip

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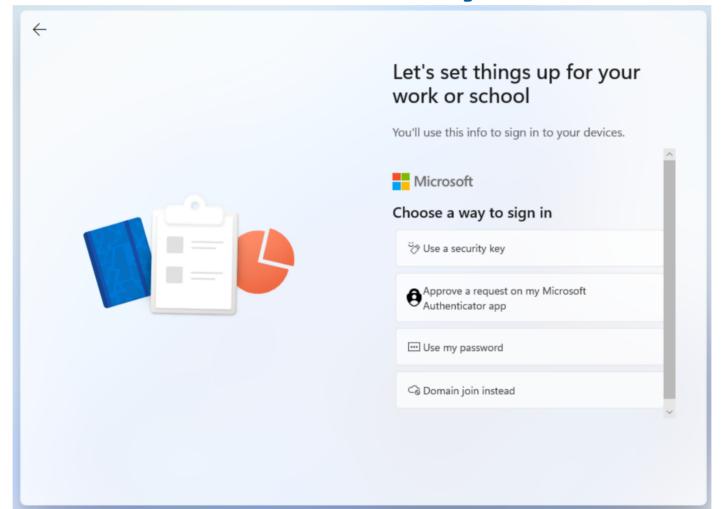


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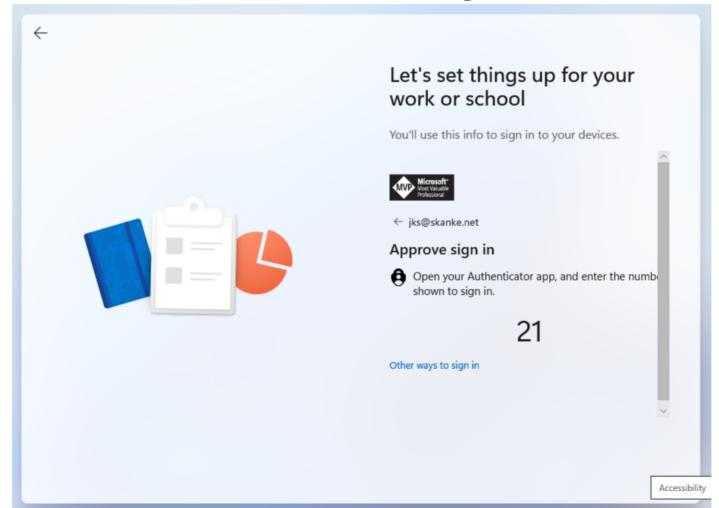
#### Bonus tip 1: Enable Passwordless for easy onboarding





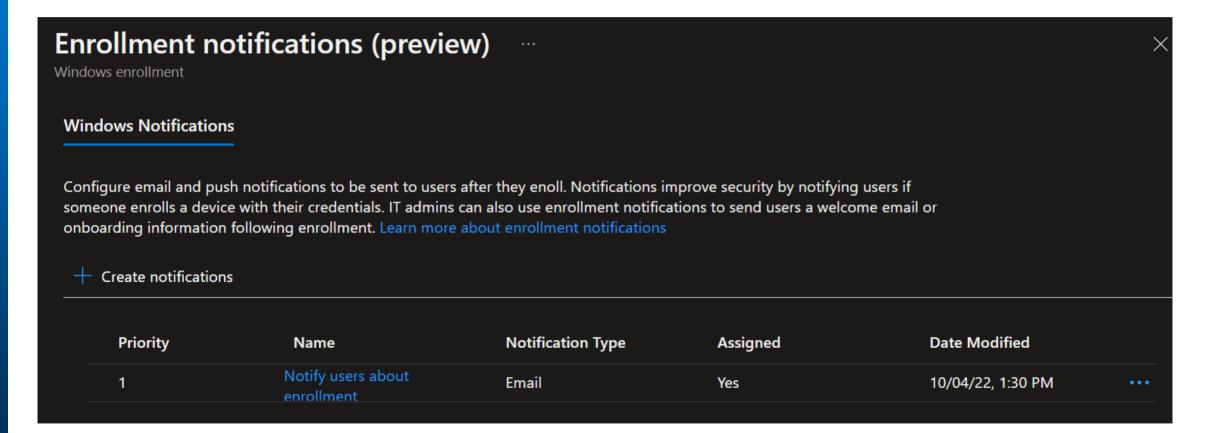
#### Bonus tip 1:

**Enable Passwordless for easy onboarding** 





#### **Bonus Tip 2 – Enrollment notifications**





### Takk til våre sponsorer





glasspaper





























# Tusen takk! MP-Dagen