# Pedro Zimmermann

Swiss | Male | 23 years old

*Target MSc: Hospitality Management & Service Innovation*

## PROFESSIONAL EXPERIENCE

Rooms Division Intern - The Ritz-Carlton, Tokyo June 2024 - Present.
Rotated through Front Office and Concierge departments, managing VIP arrivals and personalized itinerary planning.
Reduced check-in wait times by 10% through a new digital pre-arrival process.
Revenue Management Intern - Accor Group (HQ) January 2024 - May 2024.
Assisted in pricing strategy analysis for 50+ properties in the DACH region, utilizing BI tools to forecast occupancy.

## EDUCATION

BSc in International Hospitality Management, Ecole Hôtelière de Lausanne (EHL) 2021 - 2024.
Specialized in Luxury Guest Experience and Asset Management.
GPA: 5.6/6.0.

## SKILLS

Technical: Opera PMS, Revinate, Power BI, Advanced Excel.

## LANGUAGES

German (Native), French (Fluent), English (Fluent).

## PERSONAL INTERESTS

Oenology (WSET Level 2), Alpine Skiing, Photography.