Name: SARAH SHALINI A/P SARAVANAN
Student ID: 1221203865
Faculty: FCM

1. I drive to campus almost every weekday. The parking experience is frustrating, spaces fill up extremely early, and unless I arrive before 7:30 a.m., it's nearly impossible to find a spot near my faculty building. Sometimes I circle the area for 20–30 minutes or end up parking quite far, which is inconvenient.

2. Yes, I've carpooled with a few coursemates. The experience was generally positive we saved money and reduced the stress of parking. However, coordination was sometimes tricky due to differences in schedules, especially when someone had to stay late or leave early.

3. The lack of available parking during peak hours is the biggest issue. On top of that, the campus doesn't have a reliable system to show parking availability in real time, so you waste time guessing where to go. The long walks from distant lots also become exhausting, especially under the sun.

4. Yes, I'd be open to using a ride sharing app if it's secure and well organized. It could help ease the parking issue and reduce transportation costs.

5. Absolutely. Knowing parking availability ahead of time can save a lot of time and reduce frustration. It allows better planning, and if parking is full, I could switch to ride sharing or alternative transportation options.

6. Yes, safety is very important. I would expect features like an SOS button, live tracking, trip sharing with trusted contacts.

7. Scheduling in advance would be more convenient, especially for regular classes. But having the option to find instant rides would be useful too for unexpected trips or last minute changes.

8. Key details would include name, MMU ID verification, course/faculty, user rating, gender for comfort, estimated time of departure, and maybe mutual connections.

9. Yes, automated entry using license plate recognition would make things much smoother and reduce traffic congestion at the gate, especially during peak hours.

10. I prefer digital payments as they're convenient and reduce the hassle of carrying cash. Integration with campus billing or e wallets like Touch n Go would also be a great option.

11. Yes, real time tracking is important for safety and transparency. It also helps passengers know when their ride is arriving and allows friends or family to track trips if needed.

12. Yes, I think it's much fairer and more convenient when the app automatically calculates the cost based on time, distance, and peak hours. It avoids awkward negotiations and ensures consistency.