

LAURA LU

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EDUCATION

University of Toronto - St. George

Bachelor of Science, Computer Science & Statistics

Sep 2019 - Present

Overall GPA: 3.8/4.0

Relevant Coursework:

Python Programming, Data Structures, Complexity Analysis, Introductory Statistical Analysis and Data Science, Linear Algebra, Multivariable Calculus

TECHNICAL SKILLS

Computer Languages

Python, Java, HTML, CSS, Javascript, R

Software & Tools

LaTeX, Bootstrap, Figma

WORK/VOLUNTEER EXPERIENCE

Tech Easy

Volunteer Coordinator

Sept 2017 - Jun 2019

- **Coordinated and led** volunteers to provide technical assistance to seniors at retirement homes every weekend
- Assisted seniors in interacting with different technologies such as computers, mobile phones and tablets

H&M

Sales Advisor

Sept 2018 - Nov 2018

- **Worked in a team** consisting of sales advisors, store manager and visual merchandisers to meet sales objectives
- Provided exemplary customer service by assisting customers in finding items and listing recommendations

Simon Fraser University

Human Resources Assistant

Mar 2018 - Mar 2018

- Volunteered to assist the human resources department by performing data entry and clerical tasks

PROJECTS

Portfolio Website

- Built a responsive portfolio website using HTML, CSS and Javascript
- Designed the prototype on Figma

ACHIEVEMENT/AWARDS

University of Toronto Scholars Scholarship

University of Toronto

Sept 2019

Youth Citizenship Award

City of Burnaby

May 2018

- Awarded to young people in Burnaby who have made major positive contribution to the community - received for working with Tech Easy