

T3D's Evolution

A Story Of Small Incremental Changes

Selection of added features

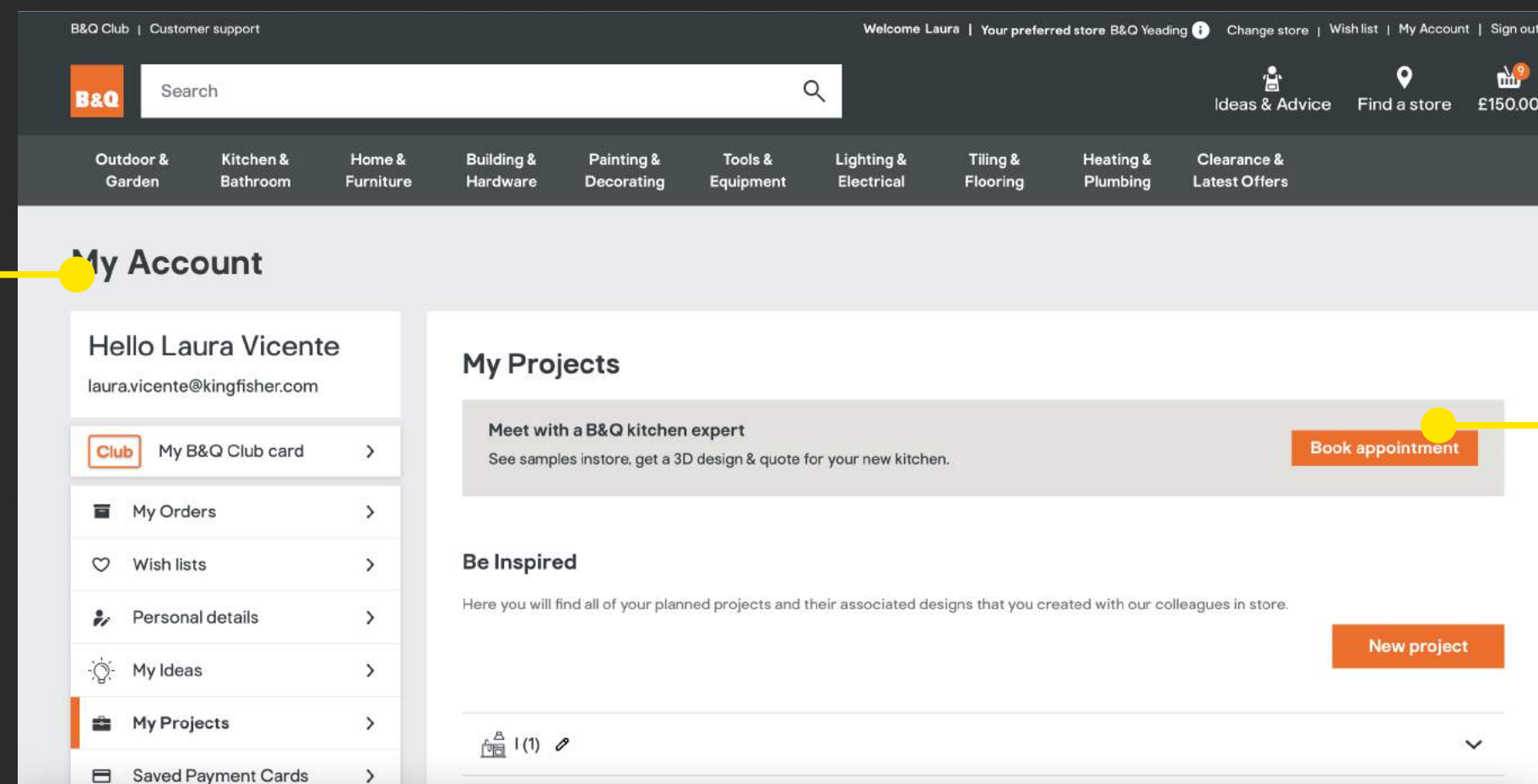
This is a small compilation of what I considered the most important changes until the moment.

What is T3D?

.Com where customers can create design projects and book appointments

My Account

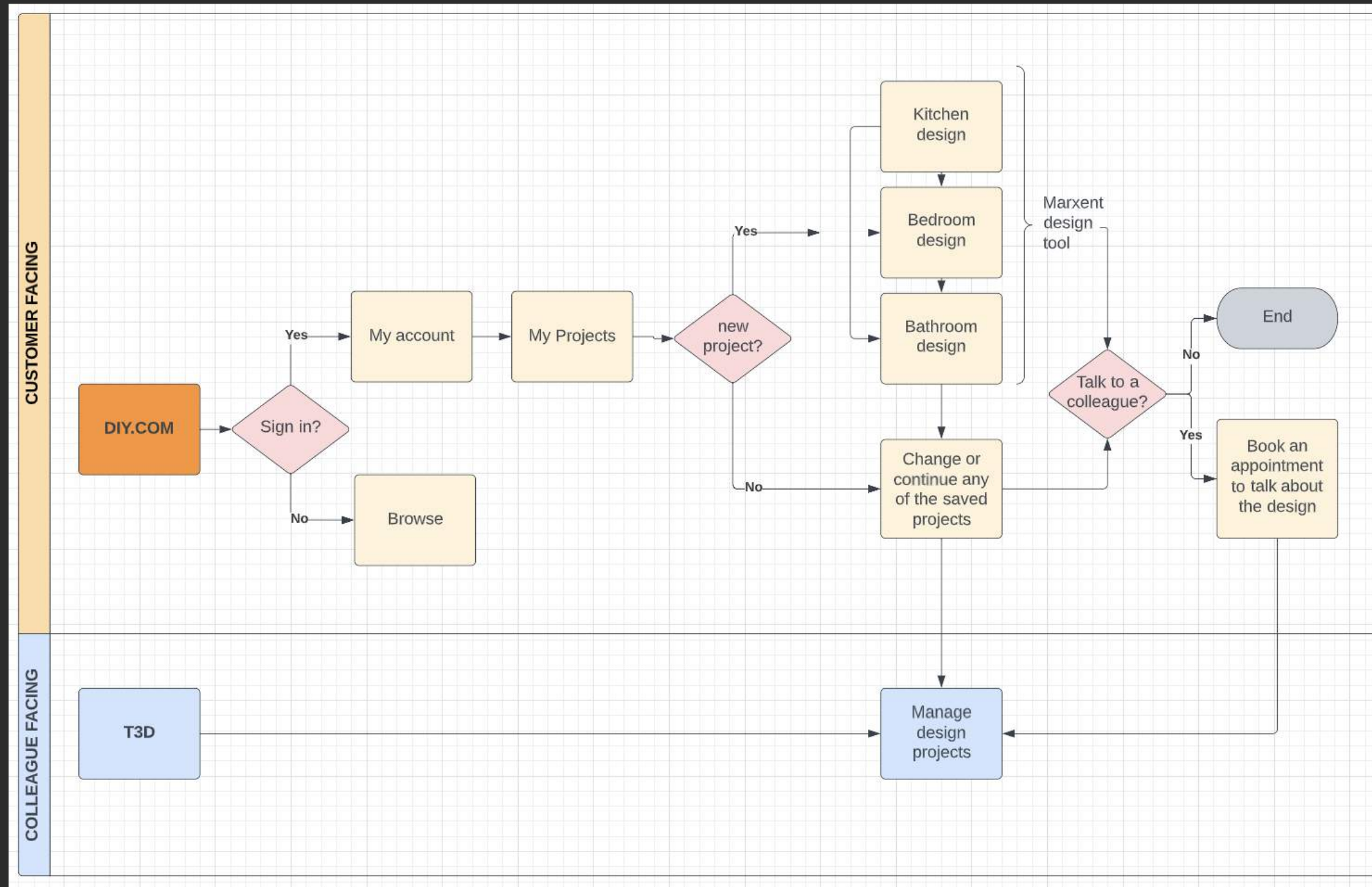
Place where the **customers** can create new kitchen, bathroom and bedroom projects



Book an appointment

Place where the **customers** can book an appointment to talk about the design project that create for their kitchen, bathroom or bedroom

Business and user flow process diagram

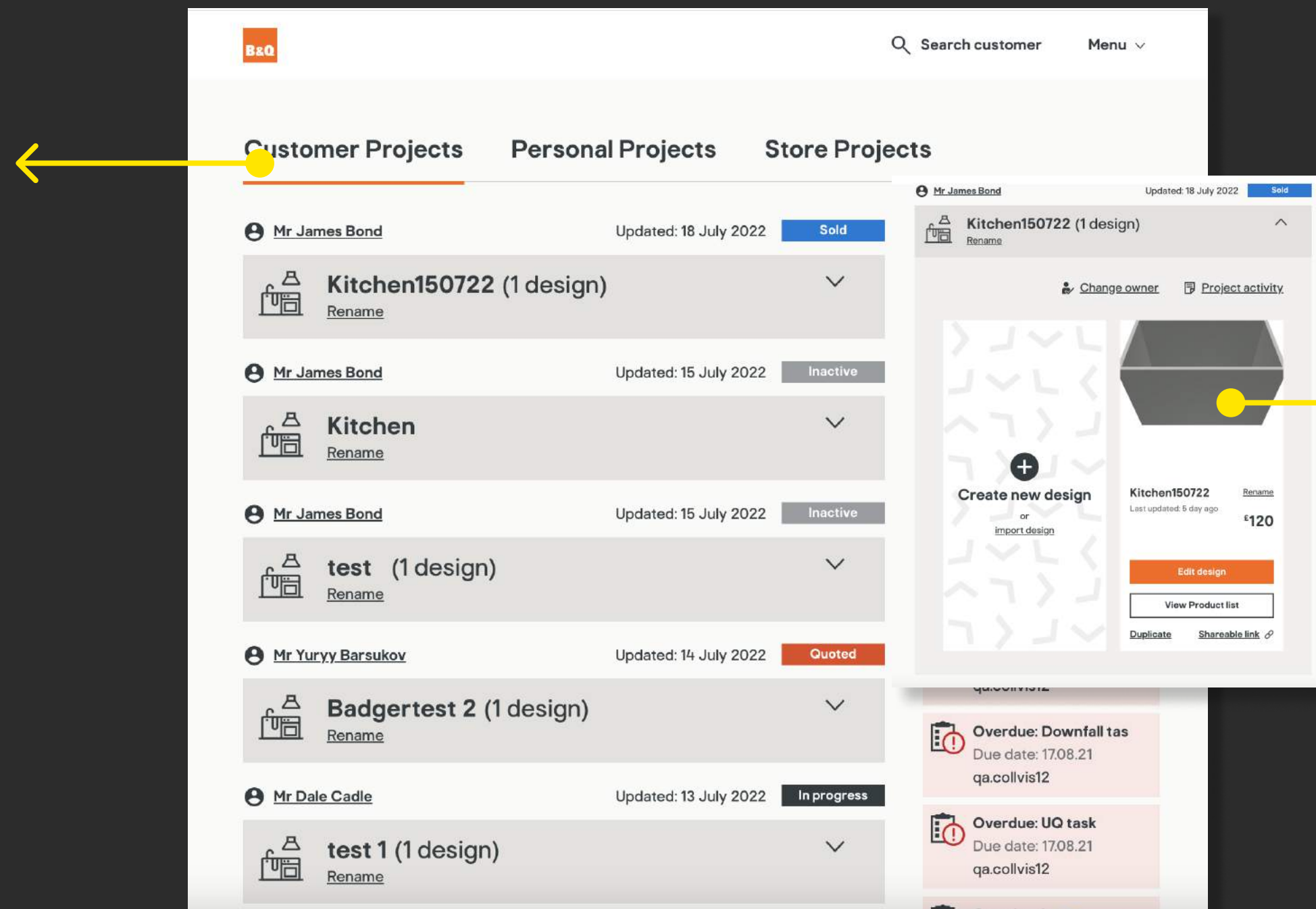


Bedroom will be changed
for Storage in the future

T3D internal management platform for the design projects that customers create in .com

Customer projects

Place where the **colleagues** can see all the projects that customers created in .com, track and manage them



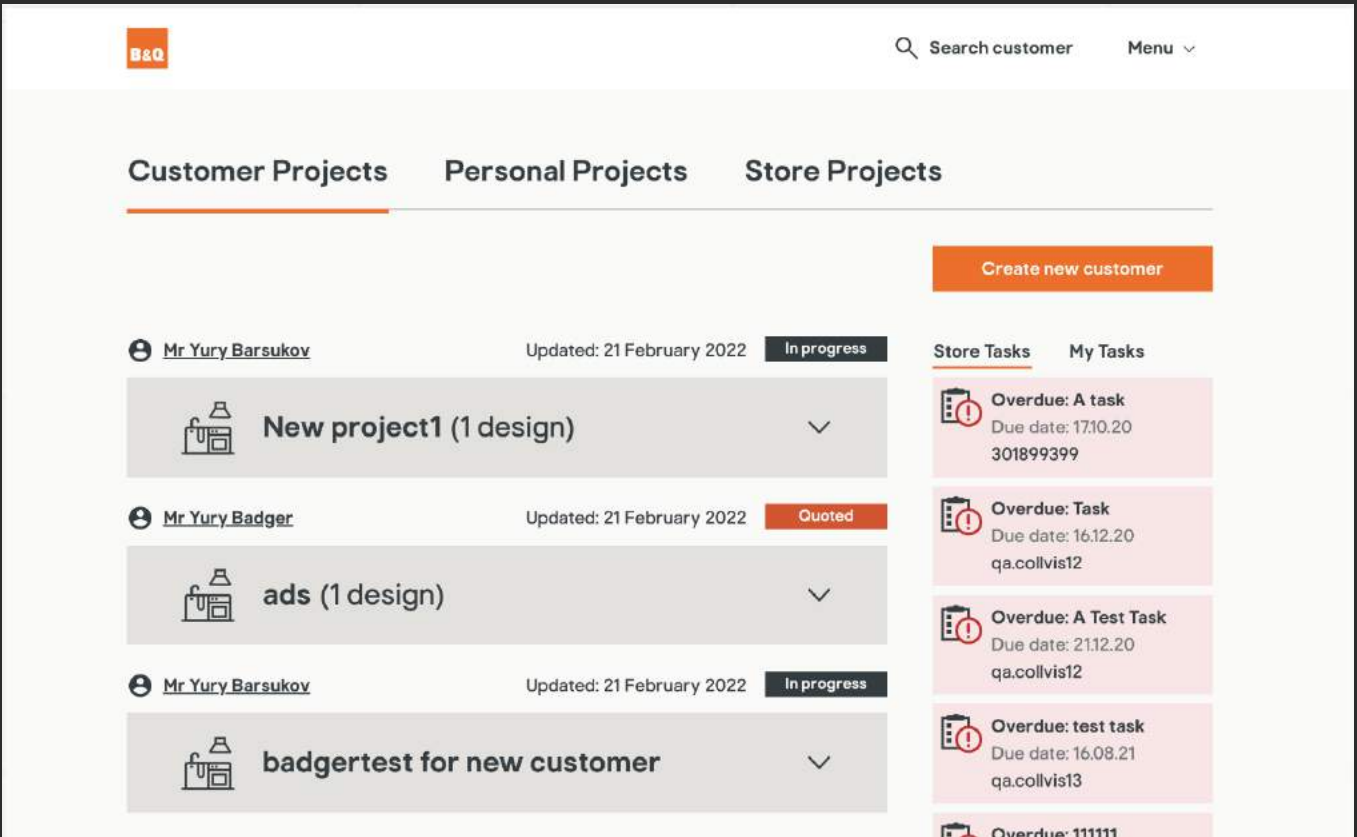
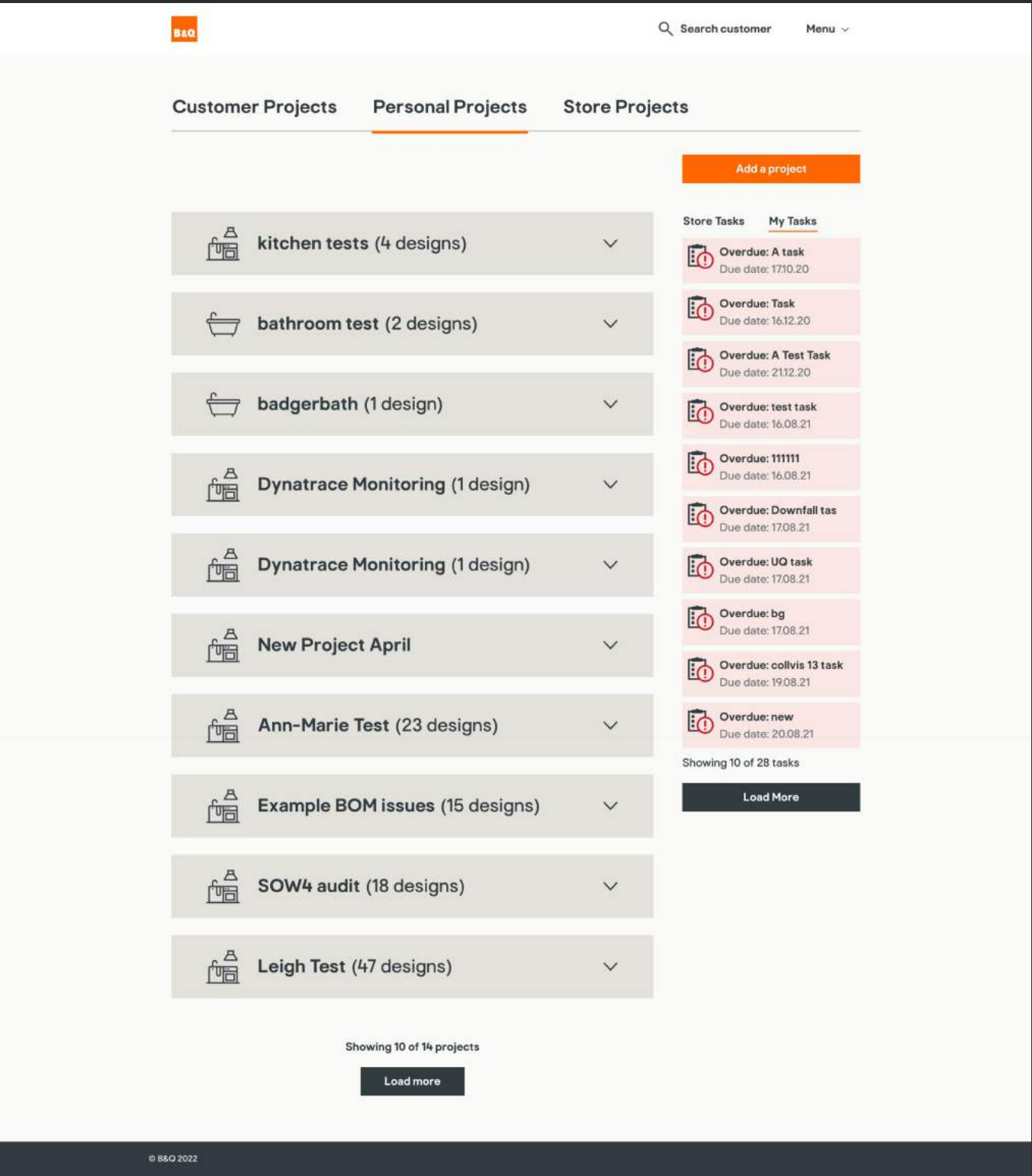
Project accordions

Under one project can be multiple different design as customers in .com can create as many designs as they want to for example kitchen designs that might like to discuss later with colleagues when booking a potential appointment

Projects Screen Before/After

PAIN POINTS

T3D Projects Screen – Before



Pain points

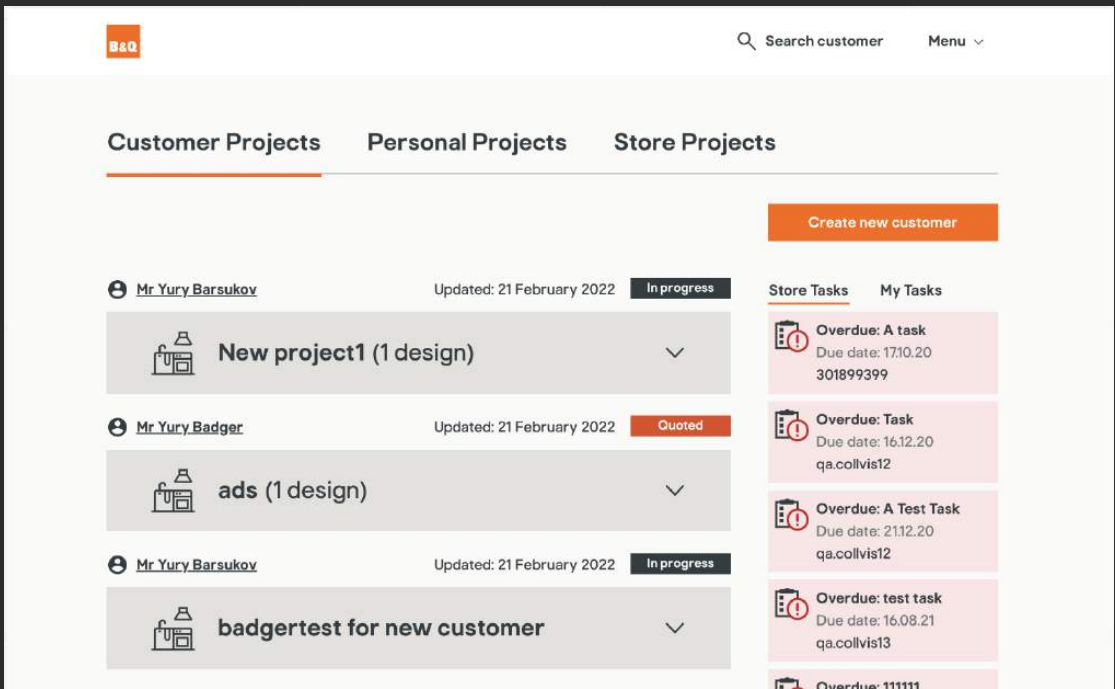
- Colleagues can not easily link tasks with projects
- Colleagues can not filters projects
- Colleagues can not change the project status
- Screen is not using full width capacity

T3D Projects Screen – After

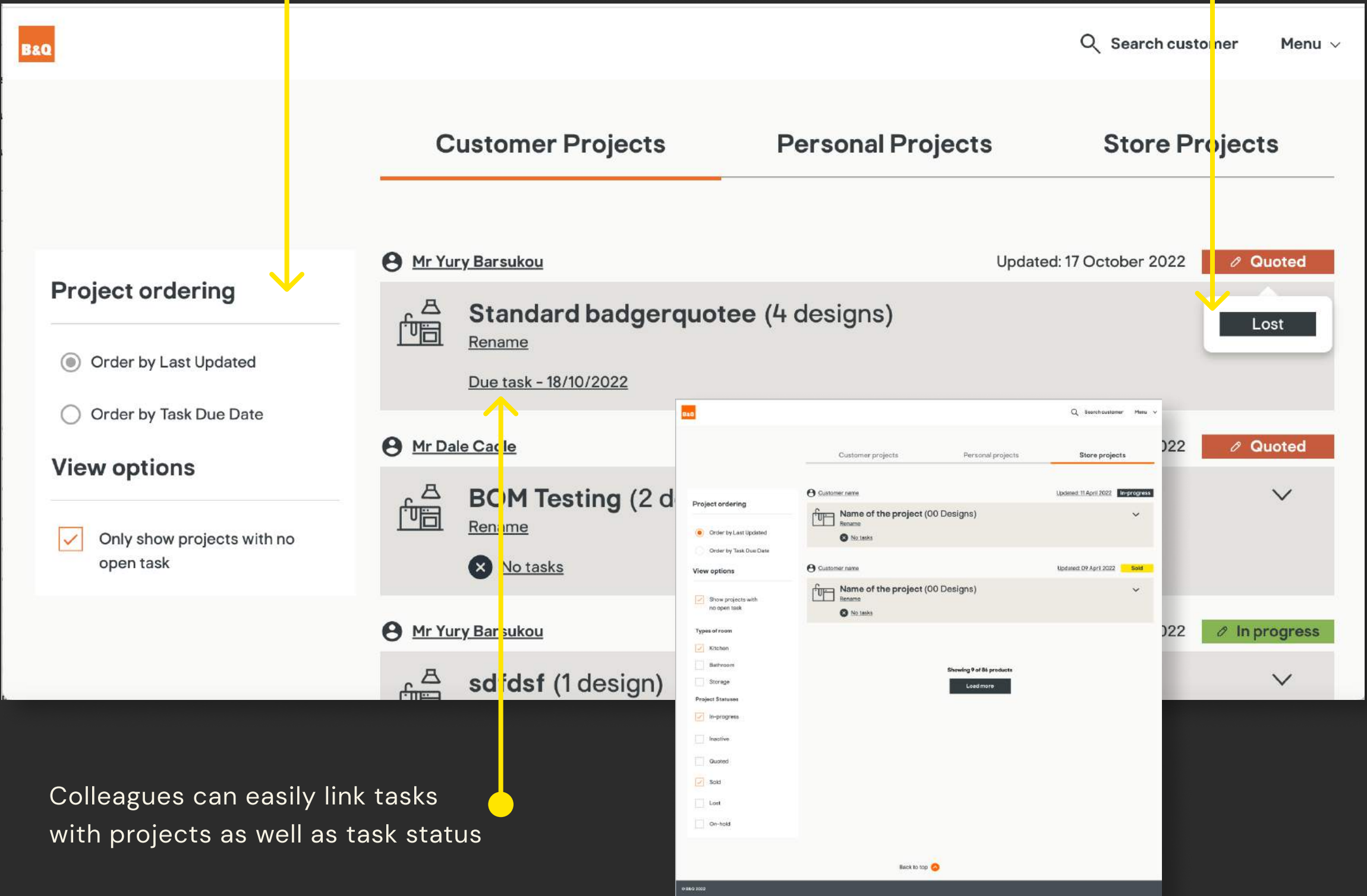
Colleagues can change a project status

Colleagues can easily filter projects

After



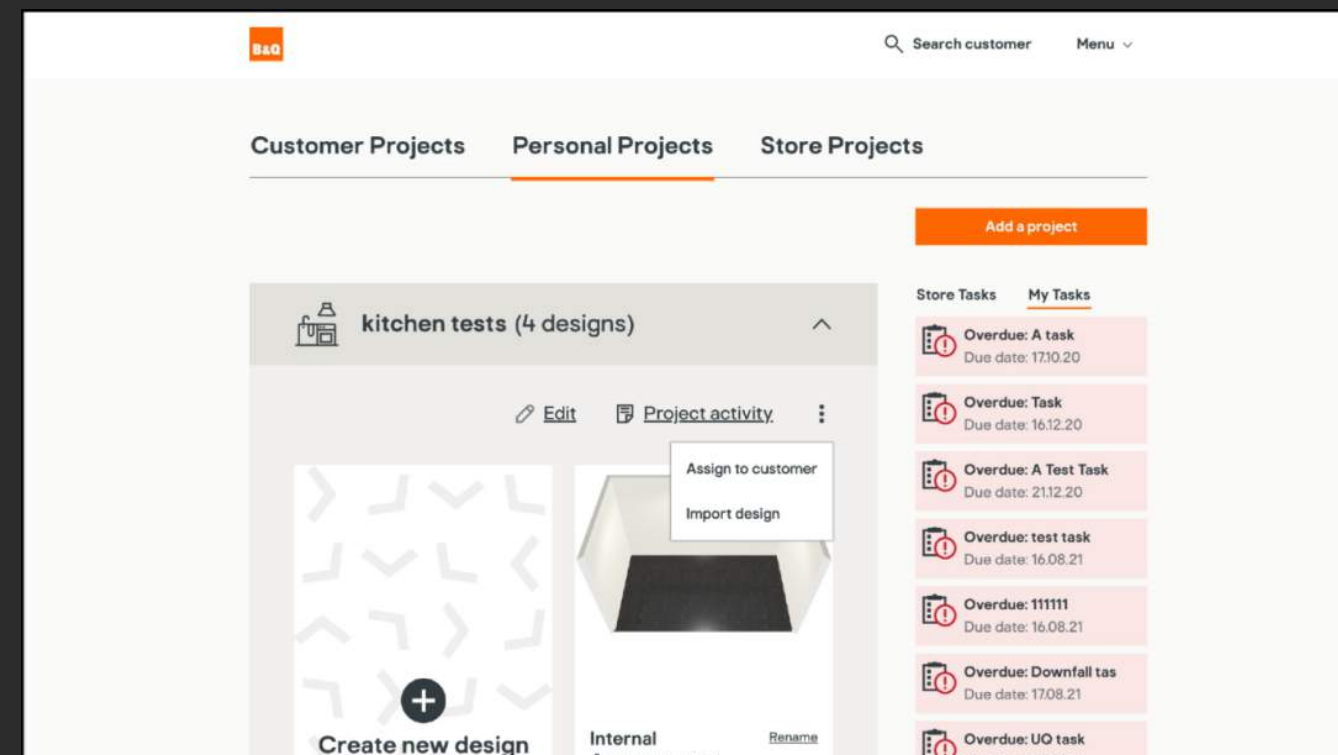
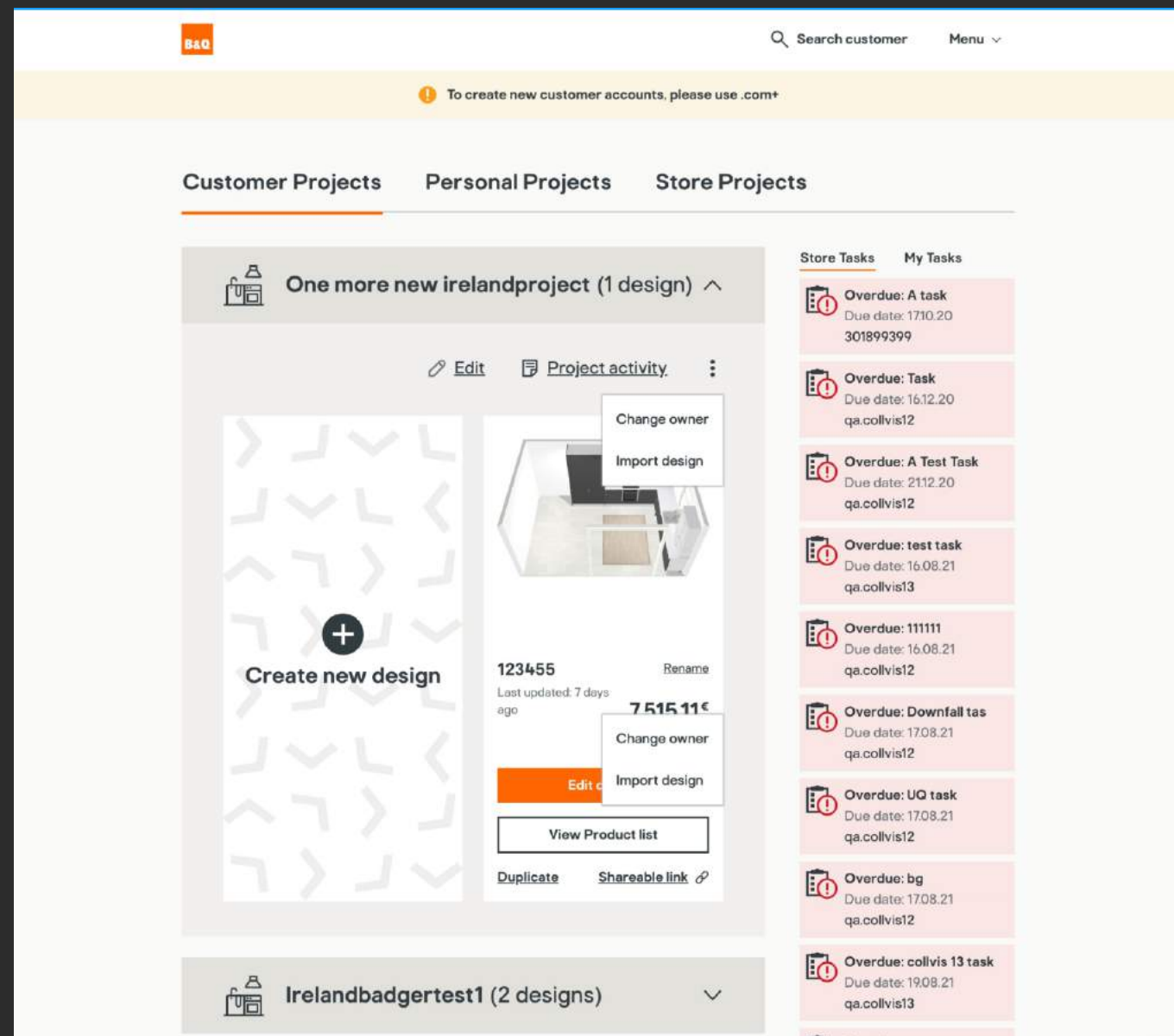
Before



Colleagues can easily link tasks with projects as well as task status

PAIN POINTS

T3D Designs – Before



Pain points

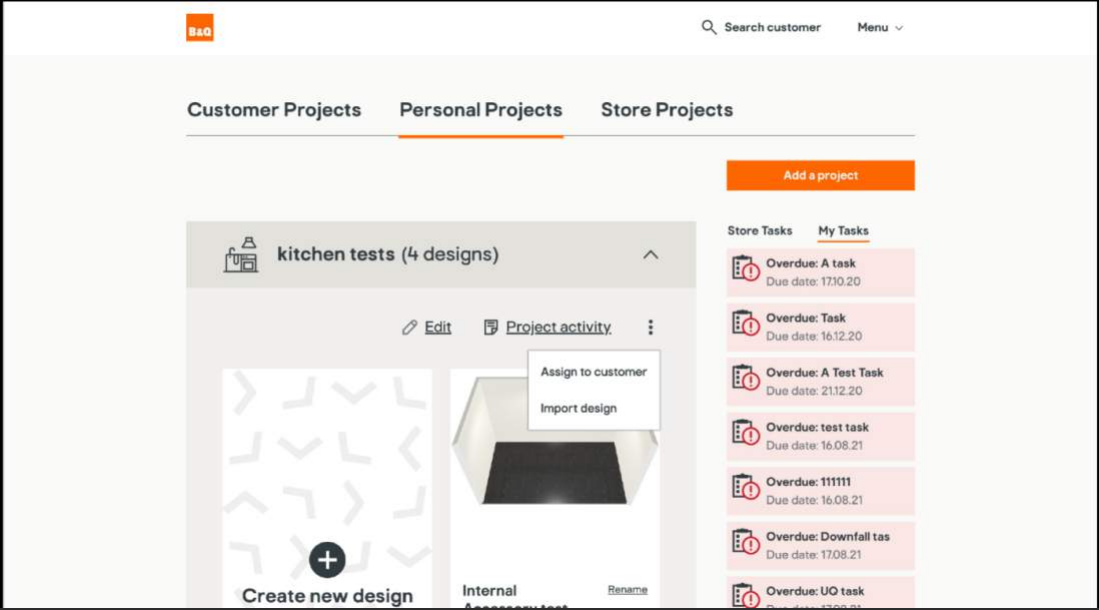
Edit project name is not in context (Inside accordion)

Assign or change owner hidden in a drop down

Import project hidden

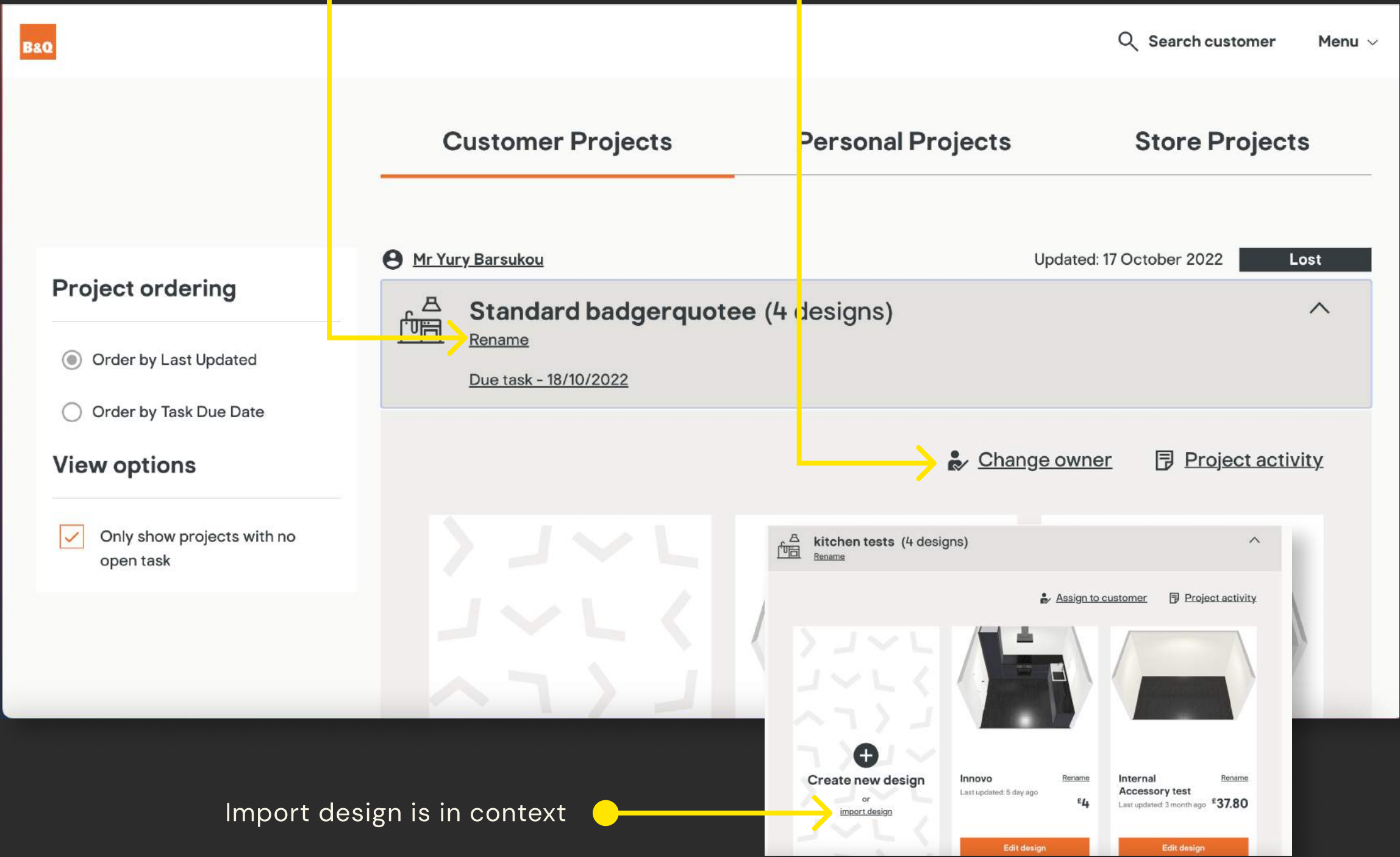
In general bad information hierarchy

T3D Projects Screen – After



Before

After



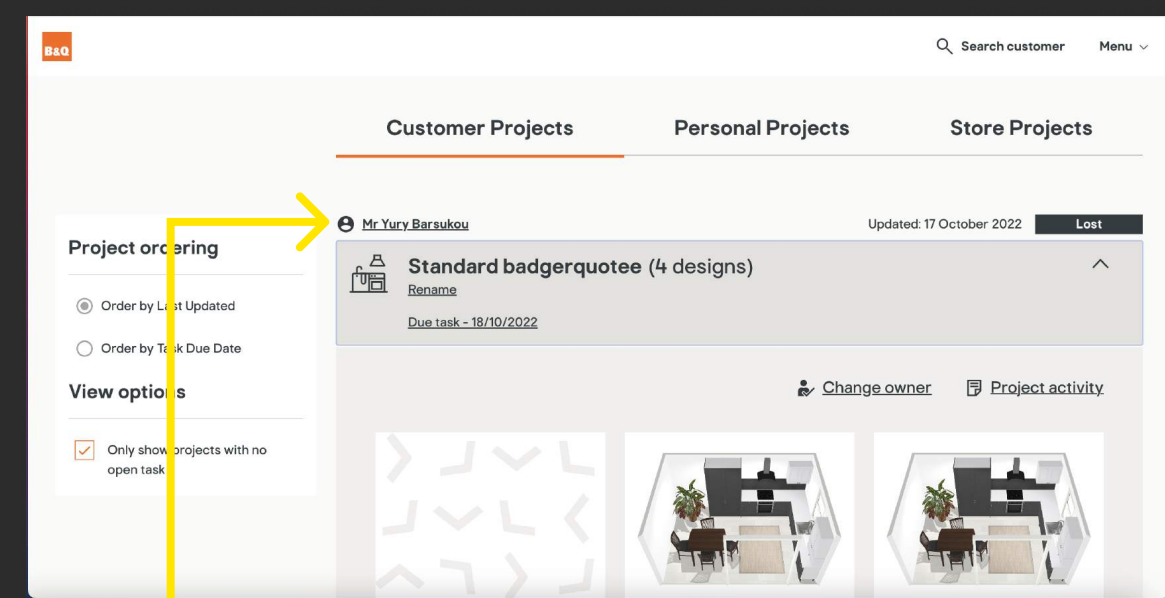
Rename is in context

Change owner is at first glance

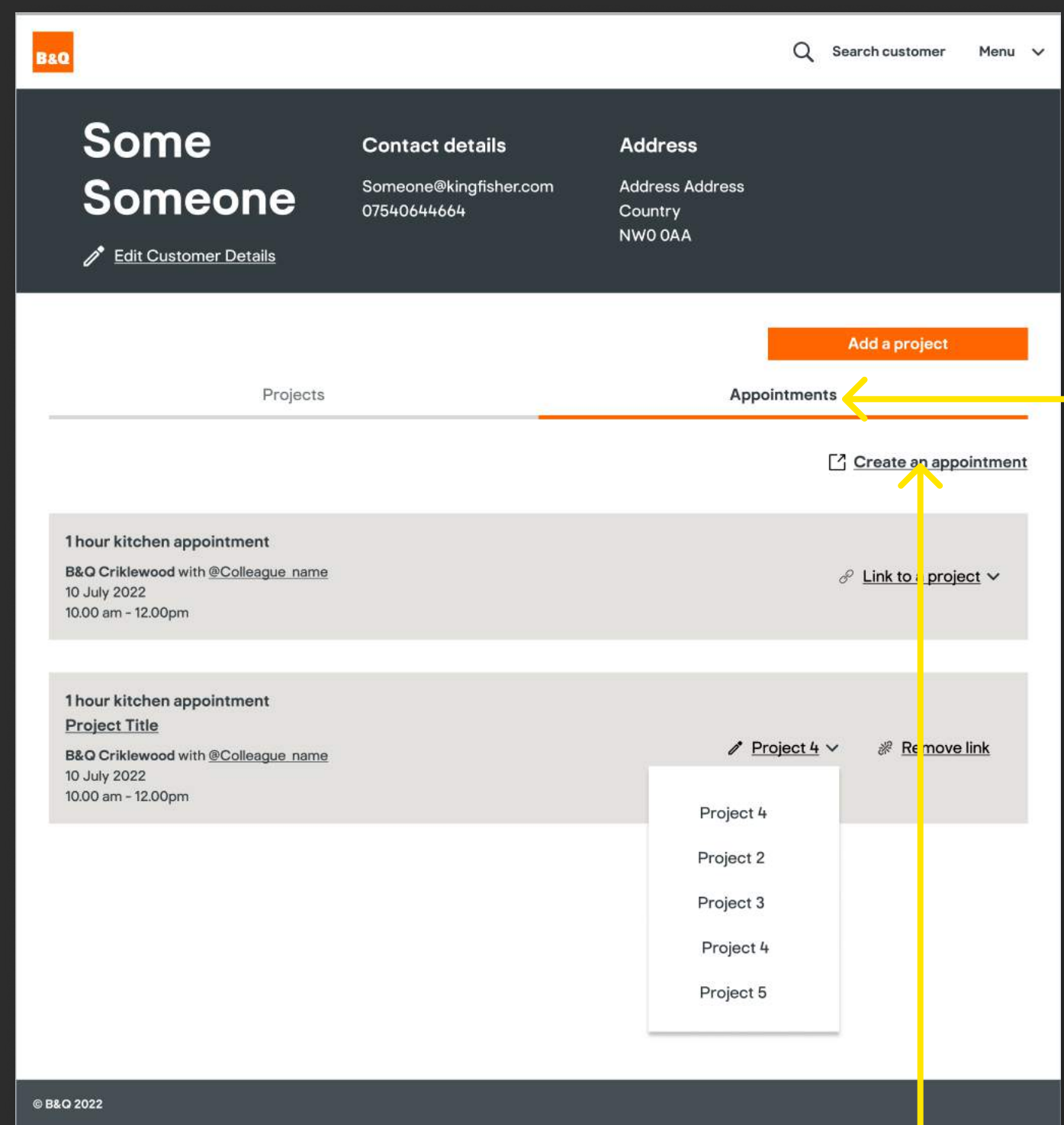
Import design is in context

Linking appointment to projects

Linking Appointments to Projects



Customer user name and place from where to access the customer profile page



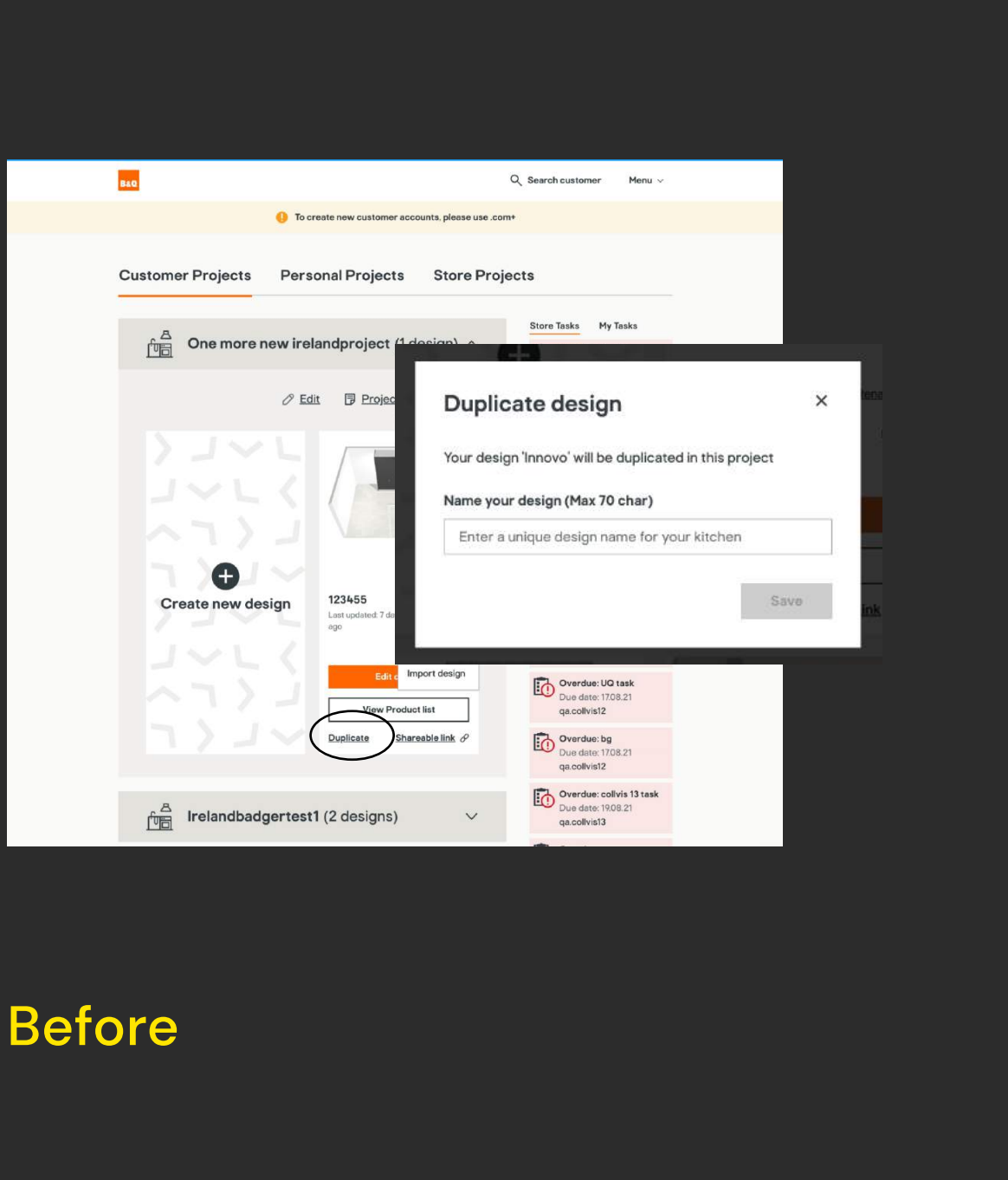
New tab added where the colleagues can link the appointment booked in .com to the projects

Banner gains visibility of complete customer journey - marketing, retail insight, category etc

A colleague can create appointments in T3D (minimising number of applications open)

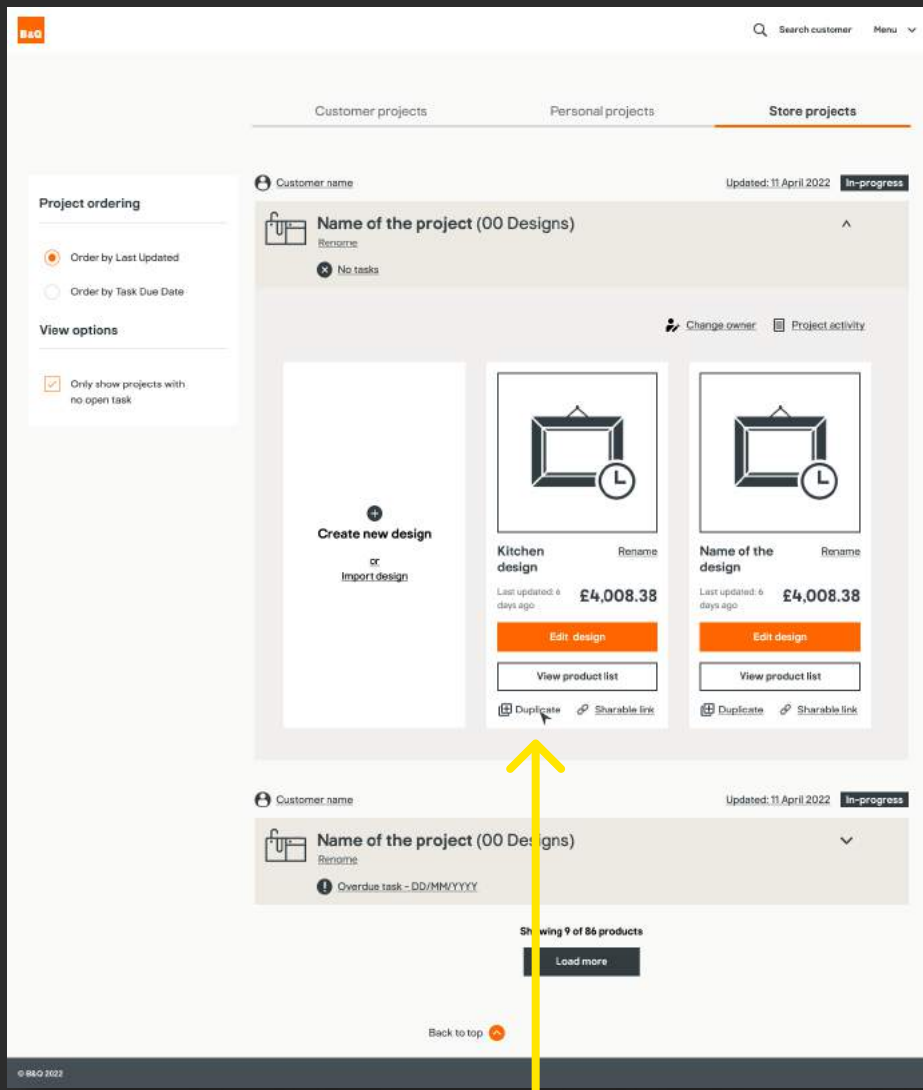
Unnecessary Pop-ups removal

Duplicate Design



Before

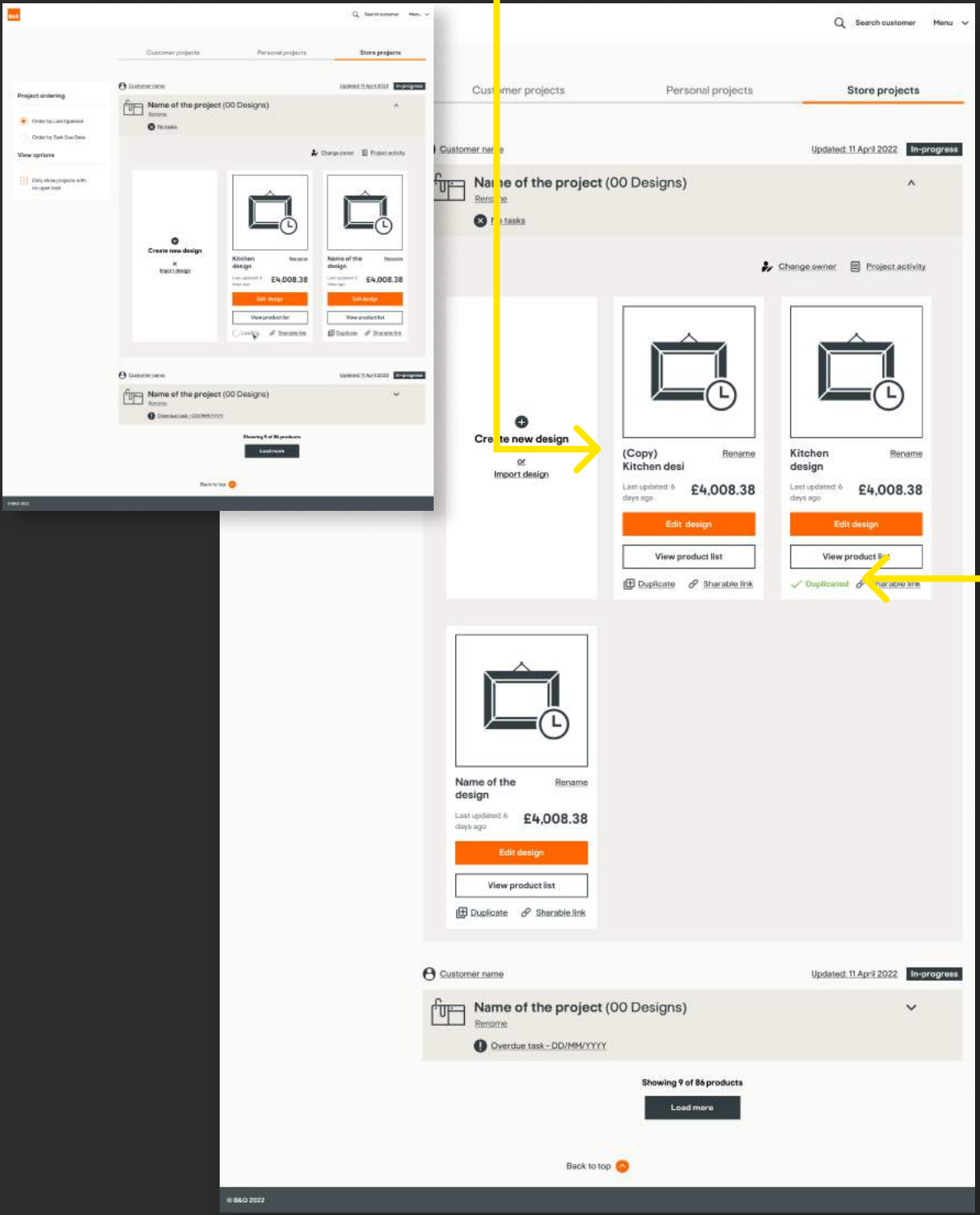
After



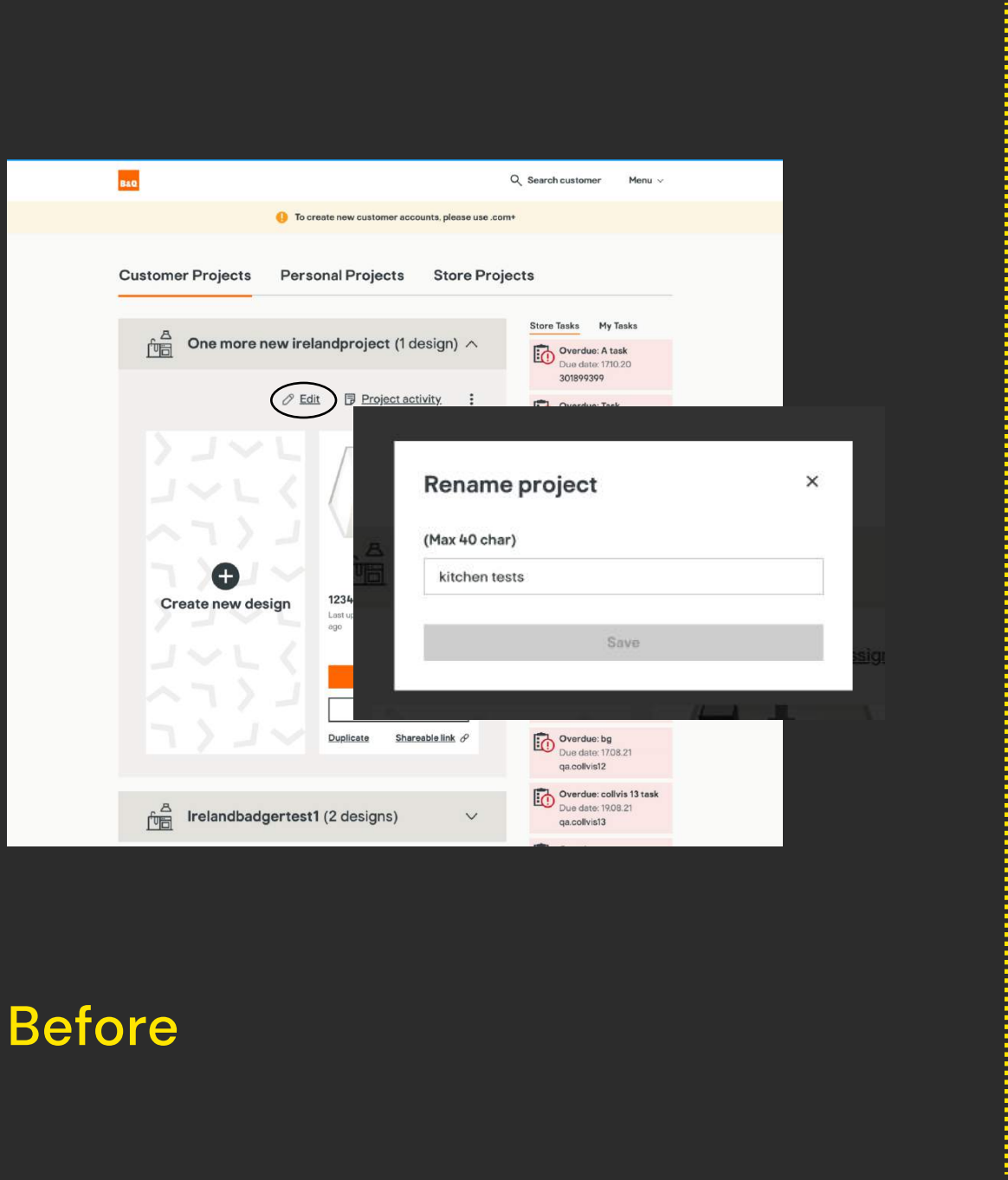
Consistency with icon

Duplicated design appear with the Copy

In-Line confirmation

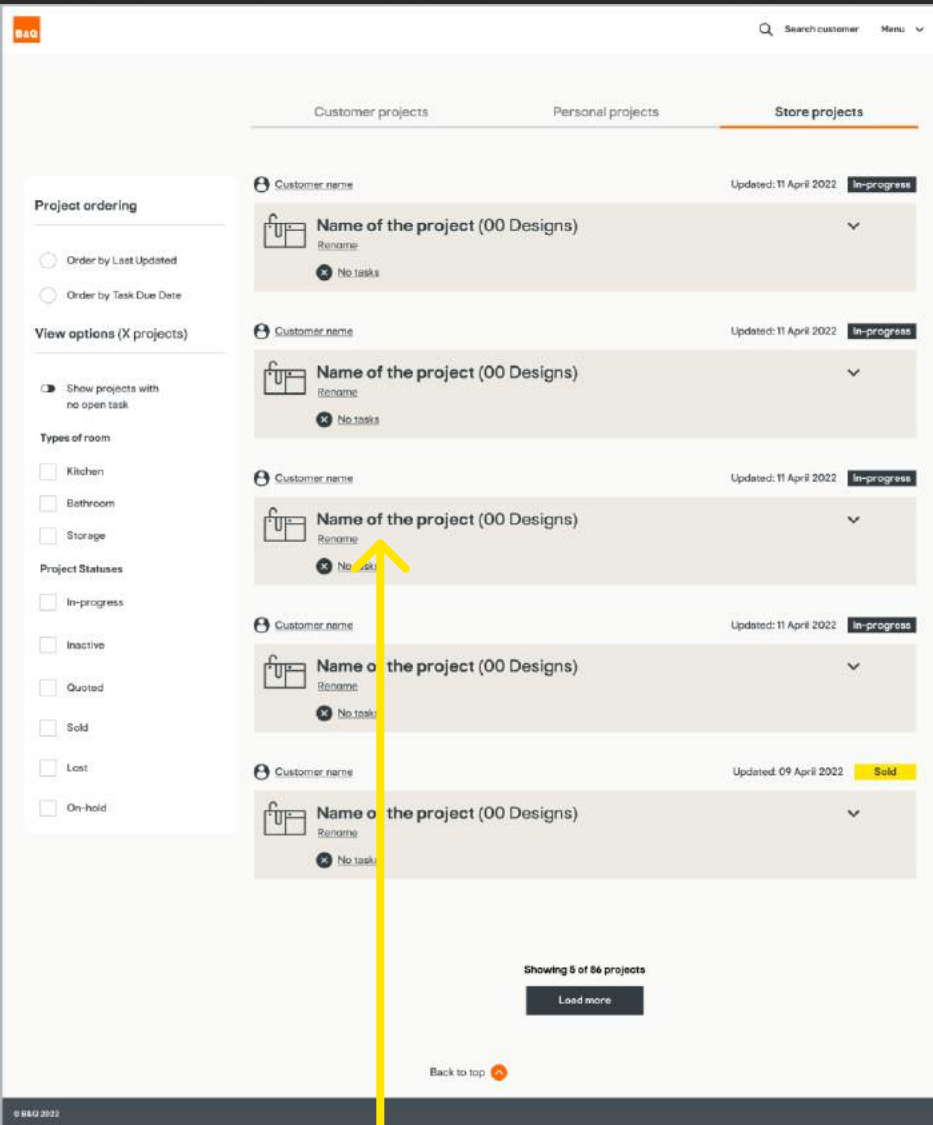


Rename Functionalities



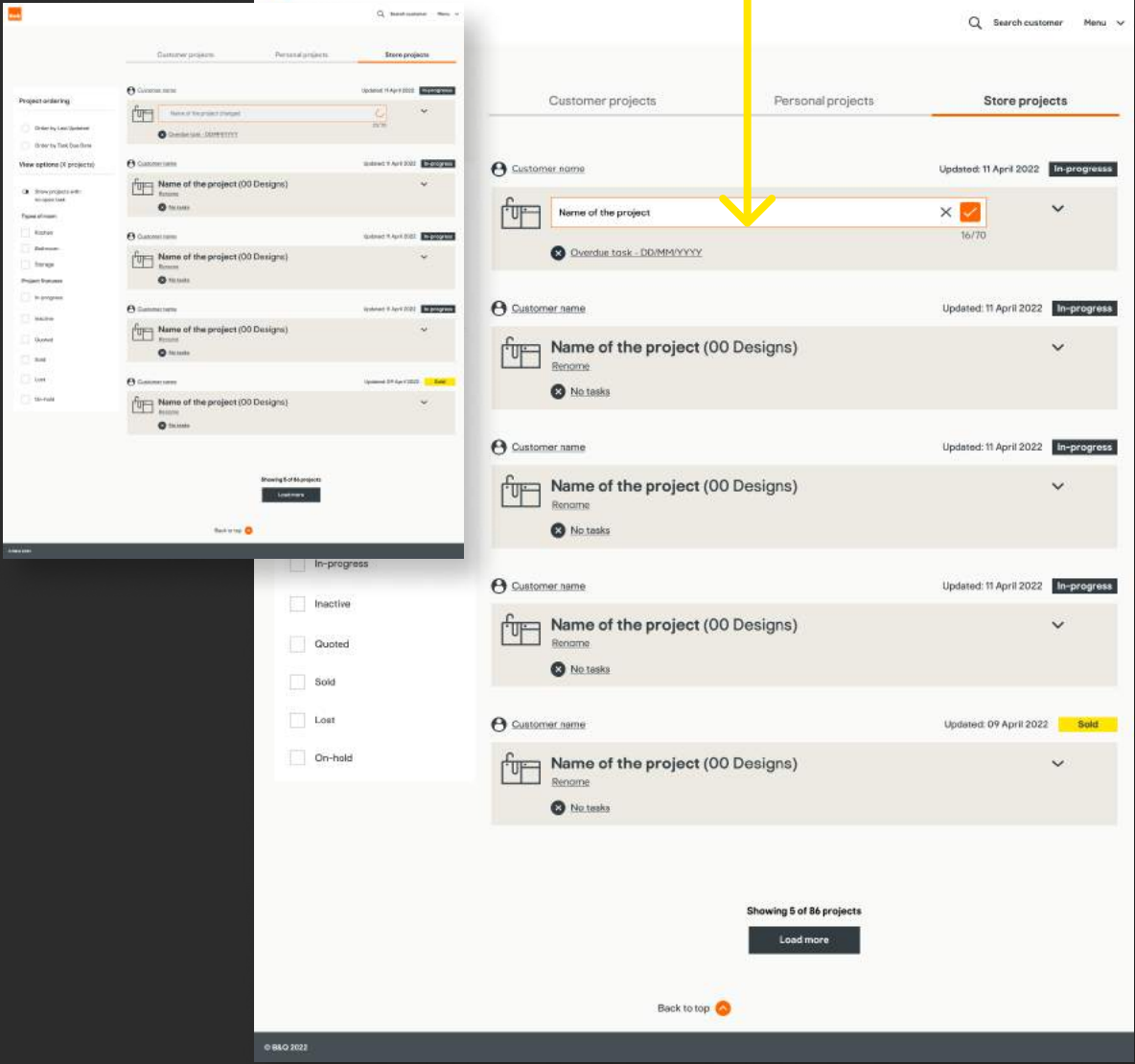
Before

After



Rename in context

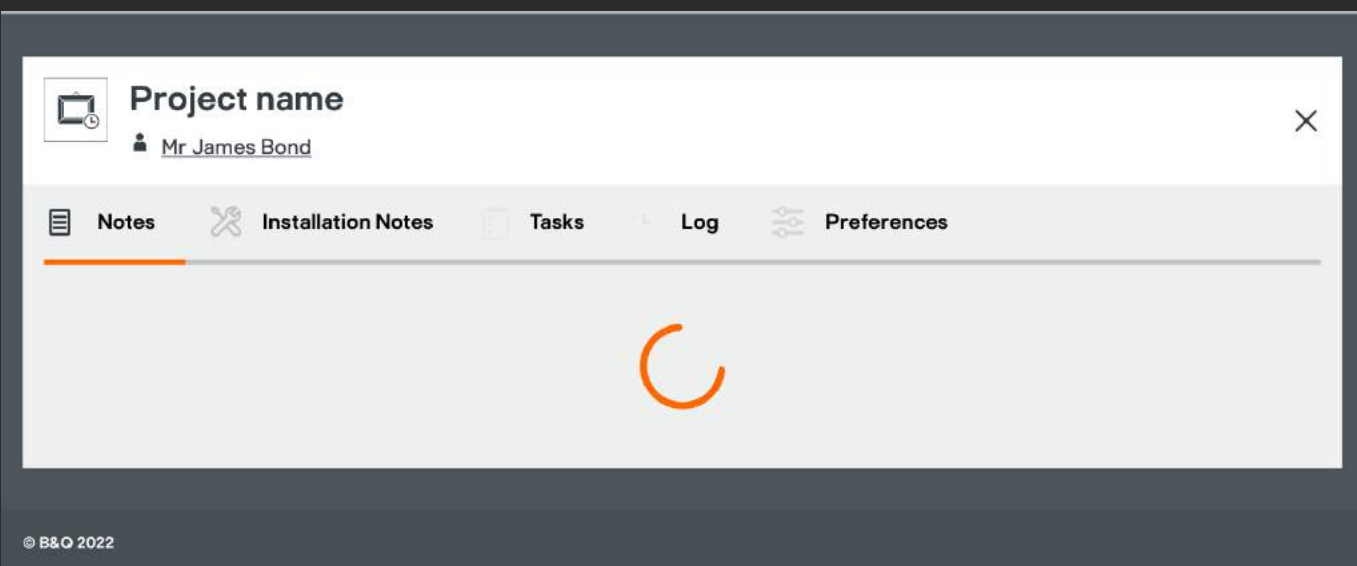
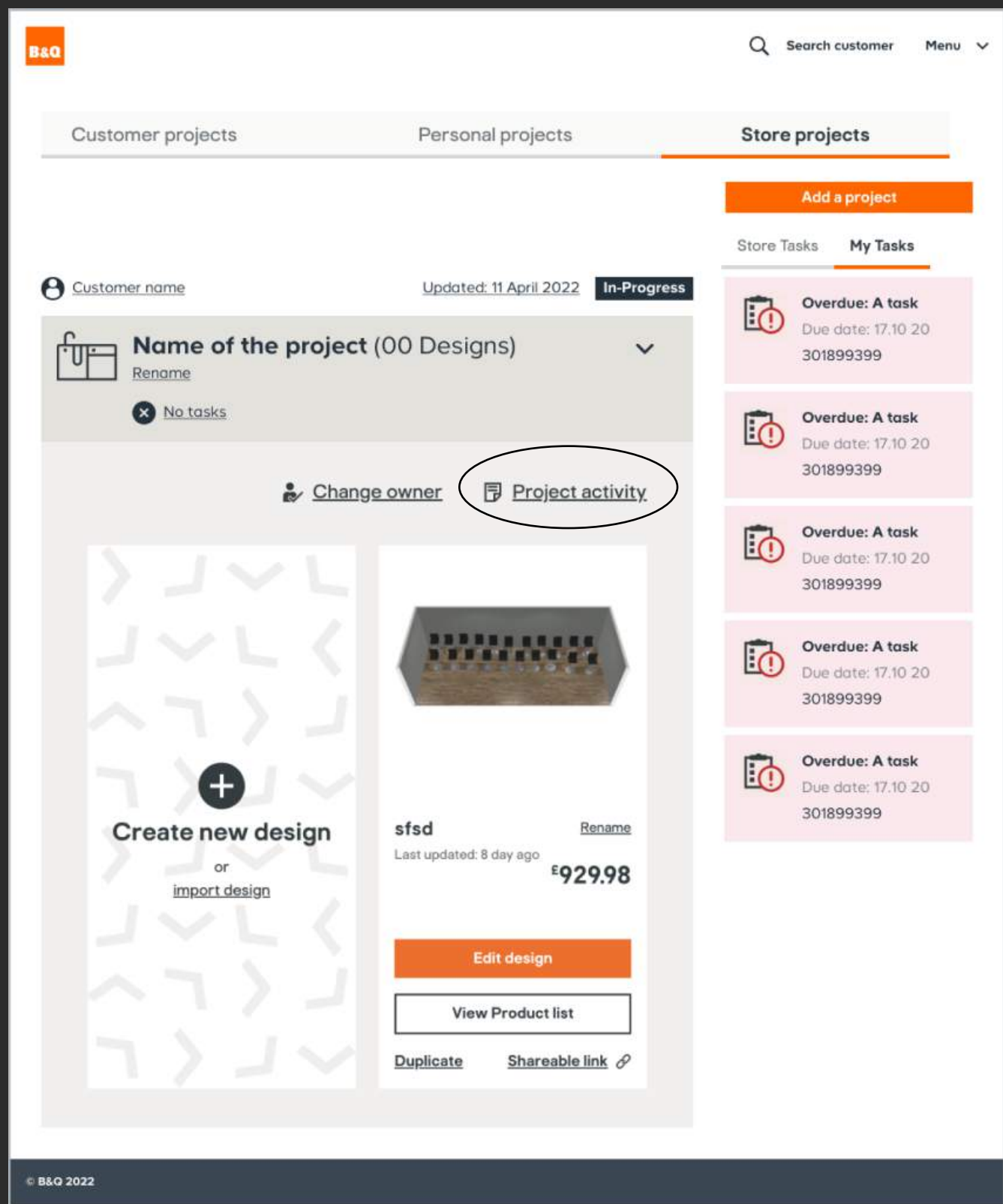
Rename in line



Enhancements to the Project Activity screen

PAIN POINTS

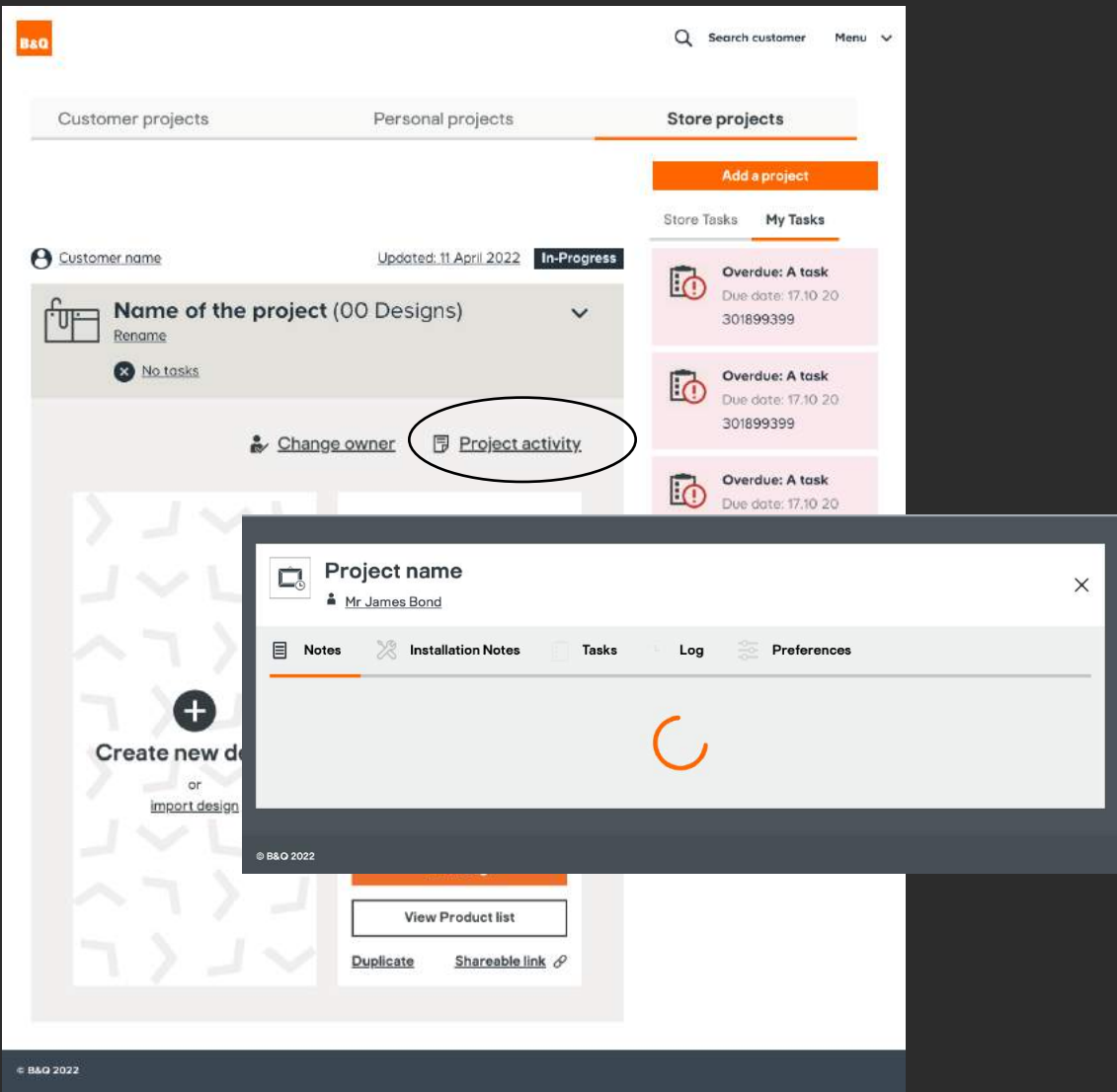
Project Activity



Pain points

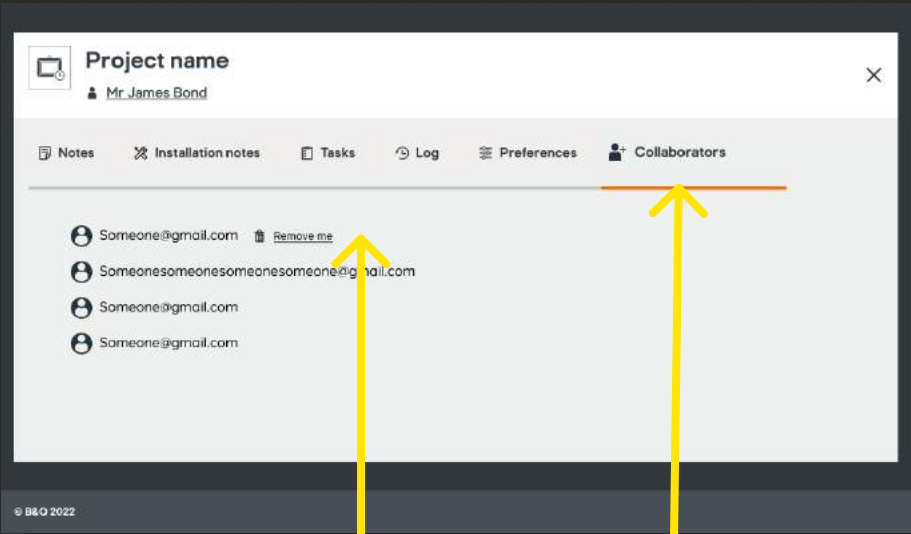
Colleagues can't see who is collaborating in a project, remove themselves or add colleagues to that particular project

Project Activity–Collaborators



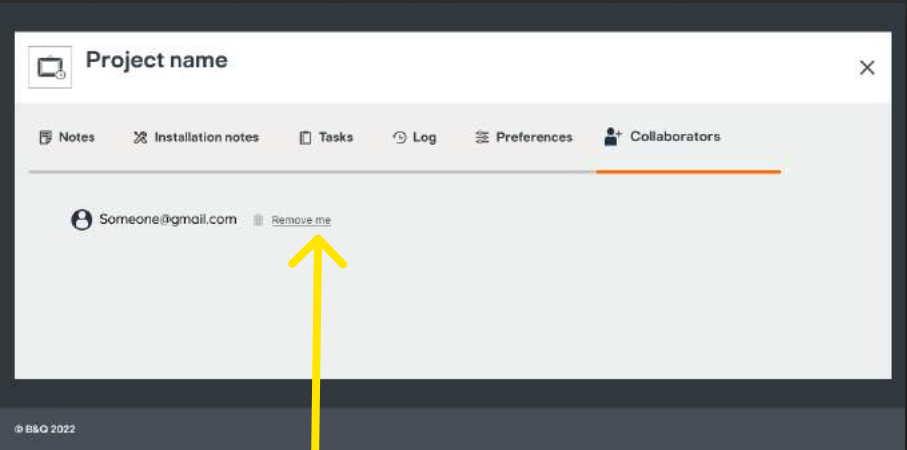
Before

After



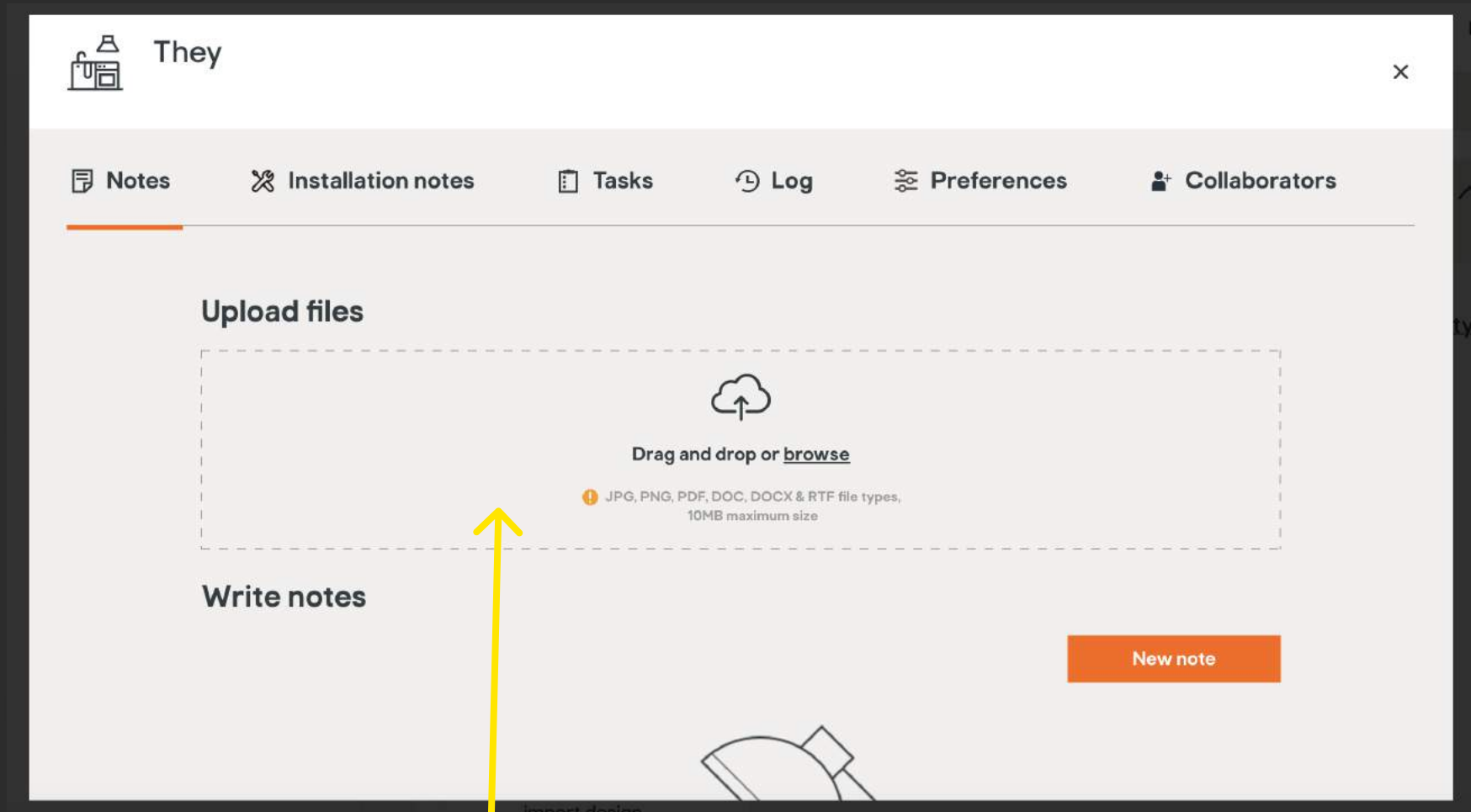
Colleagues can remove themselves from collaborators and see who is collaborating in a particular project

New tab for collaborators

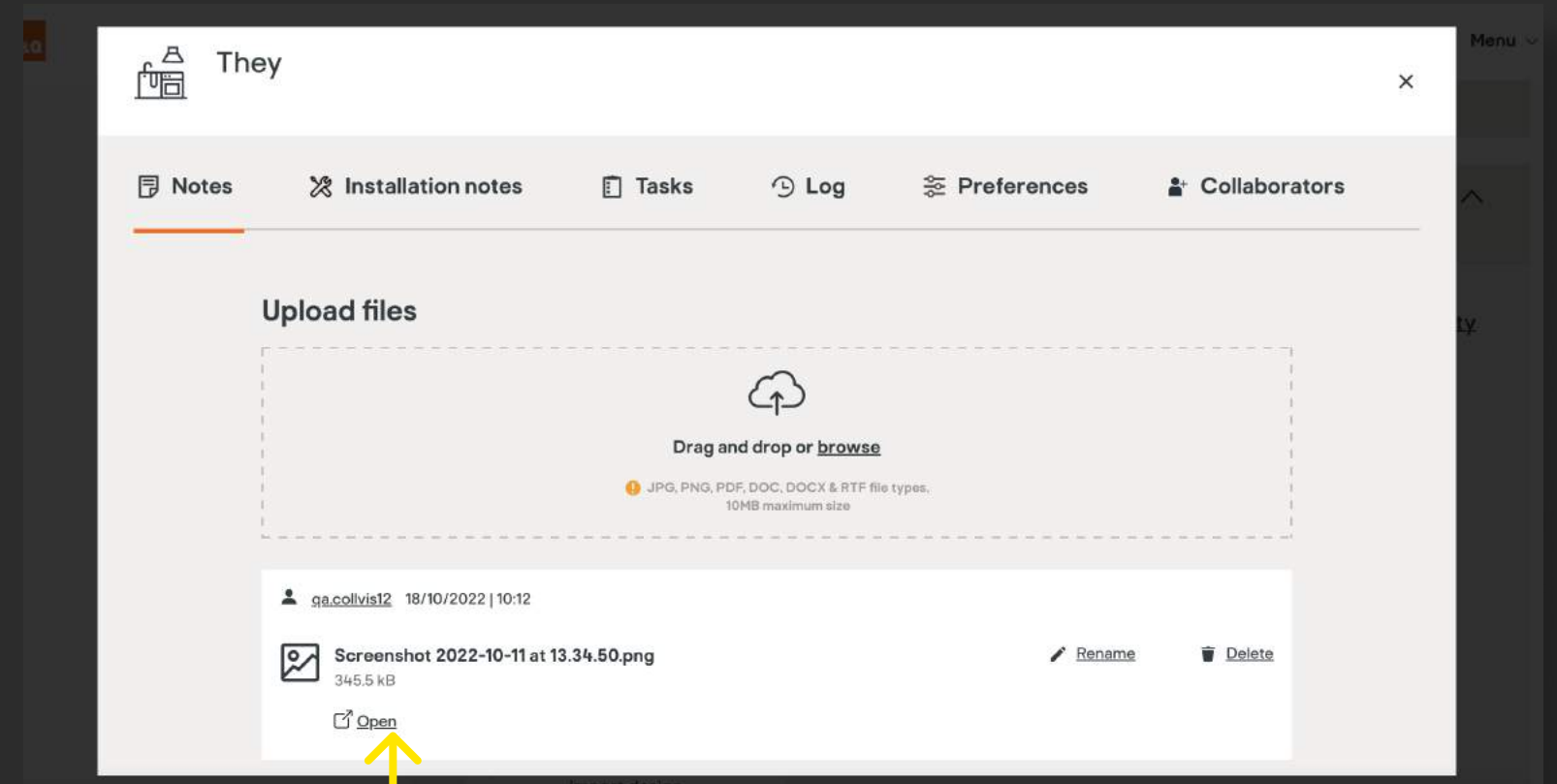


Can't remove themselves if they are the only collaborator

Enable Colleagues Attach Files in Notes



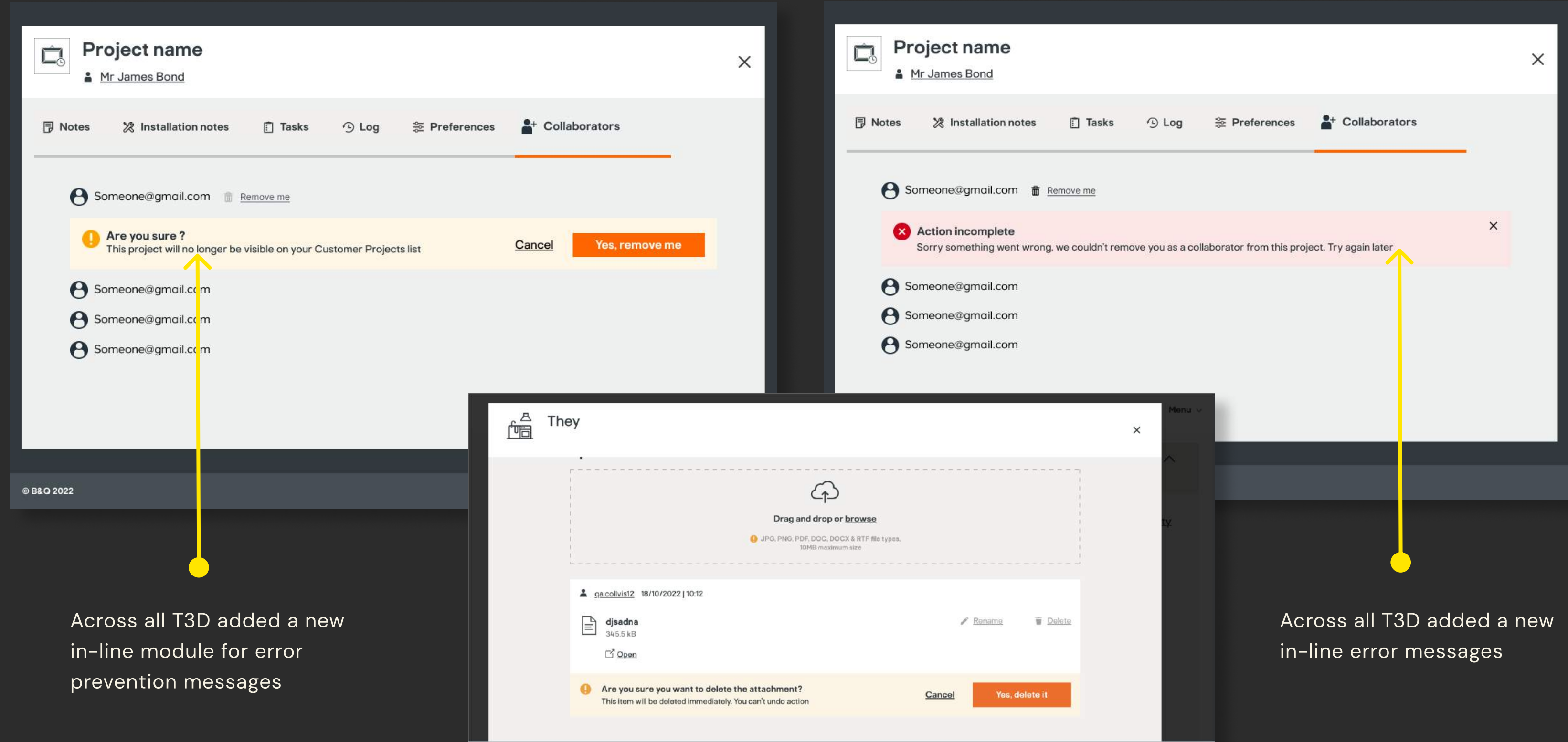
Allow colleagues to easily attach documents to notes



Can manage the attach, delete it, edit it or open it in a new tab to see it

In-Line error prevention messages

In-Line Error Prevention

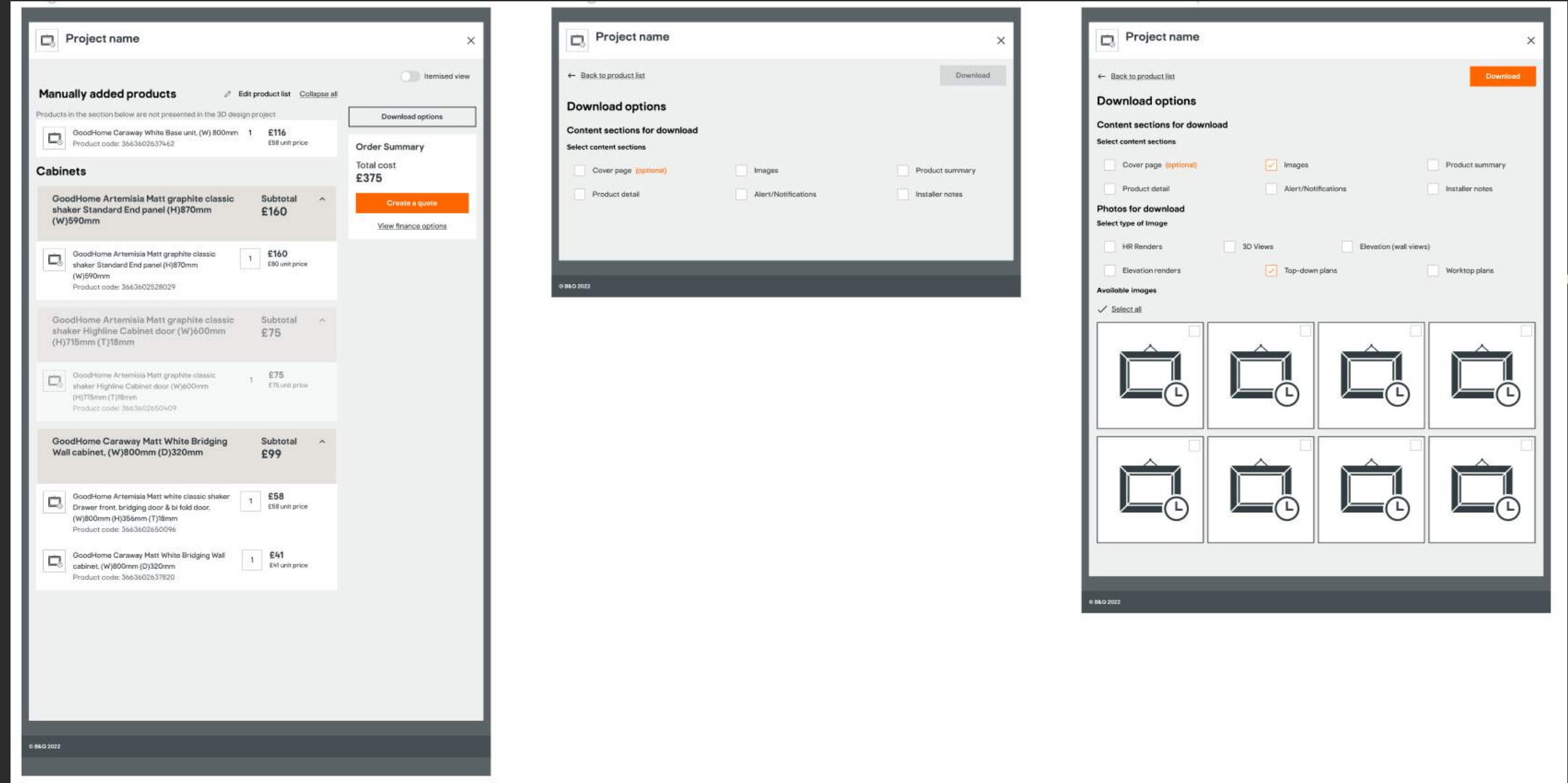


Across all T3D added a new in-line module for error prevention messages

Across all T3D added a new in-line error messages

Changes to the BOM

BOM Enhancements – Personalise download



New module to help colleagues personalise their BOM before download it

BOM Enhancements – Flat view

Project name

Itemised view

Manually added products

Download options

Order Summary

Total cost
£375

Create quote

View finance options

Products in the section below are not presented in the 3D design project

GoodHome Caraway White Base unit, (W) 800mm

1

£116

£58 unit price

Product code: 3663602637462

Cabinets

GoodHome Artemisia Matt graphite classic shaker Standard End panel (H)870mm (W)590mm

Subtotal

£160

GoodHome Artemisia Matt graphite classic shaker Standard End panel (H)870mm (W)590mm

1

£160

£80 unit price

Product code: 3663602628029

GoodHome Artemisia Matt graphite classic shaker Highline Cabinet door (W)600mm (H)715mm (T)18mm

Subtotal

£0

GoodHome Artemisia Matt graphite classic shaker Highline Cabinet door (W)600mm (H)715mm (T)18mm

0

£0

£75 unit price

Product code: 3663602650409

GoodHome Caraway Matt White Bridging Wall cabinet, (W)800mm (D)320mm

Subtotal

£99

GoodHome Caraway Matt White Bridging Wall cabinet, (W)800mm (D)320mm

1

£41

£41 unit price

Product code: 3663602637820

GoodHome Artemisia Matt white classic shaker Drawer front, bridging door & bi fold door, (W)800mm (H)356mm (T)18mm

1

£58

£58 unit price

Product code: 3663602650096

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Project name

Itemised view

Manually added products

Download options

Order Summary

Total cost
£375

Create quote

View finance options

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Products in design

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GoodHome Artemisia Matt white classic shaker Drawer front, bridging door & bi fold door, (W)800mm (H)356mm (T)18mm

1

£58

£58 unit price

Product code: 3663602650096

Products not sold

GoodHome Artemisia Matt graphite classic shaker Highline Cabinet door (W)600mm (H)715mm (T)18mm

0

£0

£75 unit price

Product code: 3663602650409

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Printed BOM - Itemised view

Itemised view

Quote 2

Products in the section below are not presented in the 3D design project

GoodHome Caraway White Base unit, (W) 800mm

1

£116

£58 unit price

Product code: 3663602637462

Products in design

GoodHome Artemisia Matt white classic shaker Drawer front, bridging door & bi fold door, (W)800mm (H)356mm (T)18mm

2

£160

£80 unit price

Product code: 3663602628029

GoodHome Artemisia Matt graphite classic shaker Standard End panel (H)870mm (W)590mm

1

£160

£80 unit price

Product code: 3663602628029

GoodHome Caraway Matt White Bridging Wall cabinet, (W)800mm (D)320mm

1

£41

£41 unit price

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GoodHome Artemisia Matt white classic shaker Drawer front, bridging door & bi fold door, (W)800mm (H)356mm (T)18mm

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£58

£58 unit price

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Products not sold

GoodHome Artemisia Matt graphite classic shaker Highline Cabinet door (W)600mm (H)715mm (T)18mm

0

£0

£75 unit price

Product code: 3663602650409

Back

Printed BOM

New feature to allow user to itemise the BOM view

Colleagues feedback

" Absolutely love it, great way to keep track of projects, and can finally get rid of some of the projects off my projects page! "

Higson, Leah

Many thanks
for your attention
