


Laura Cejas

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Objective

Full-Stack Software Developer student seeking a full-time entry level position in order to apply the knowledge so far acquired and get hands-on experience starting May 2021.

Education

- UNCC (University of North Carolina at Charlotte) BootCamp
Charlotte, NC. Full-Stack Software Developer *Expected Graduation date: April 2021*
- Instituto Superior Politécnico José Antonio Echeverría (ISPJAE)
Habana, Cuba. B.S – Telecommunications and Electronics Engineering *Graduation: July 2017*

Courses and Certifications

- 12 / 2018 IT Essentials by Cisco Networking Academy. / USA
- 04 / 2018 Advanced Administration of Windows Server by DESOFT / Cuba
- 05 / 2018 Network services in Windows Server by DESOFT / Cuba
- 10 / 2017 Wi-Fi Networks by Citmatel / Cuba
- 05 / 2015 Software Engineering by DESOFT / Cuba

Work Experience

Computer technical support | INEL: Engineering and Electricity Projects. La Habana. Cuba
september/2017 – june/2018

- Provide Technical support to customers and partners
- Provided timely response to all incidents, outages, and performance alerts.
- Recognized, identified, and prioritized incidents in accordance with customer business requirements, organizational policies, and operational impact.
- Installed and maintained firewalls and other security measures.
- Deployed various virtualization and management tools and technologies in Linux and Windows Server.
- Was part of the team of the company's VoIP Implementation project installing the IP Telephony server on Proxmox and carrying out the structured cabling of the entire company from scratch to provide this service.

Technical Tools

- **Software Developer:** html, css, javaScript, jQuery
- **Operating Systems:** Microsoft Windows, Linux, MacOS, Android.
- **Windows Server:** Windows Server 2012 R2 and Windows Server 2012.
- **Network Technologies:** WLAN, WAN, LAN, VLAN, TCP/IP.
- **Security:** WPA2, HTTPS, VPN, IPsec, SSL, TLS, NAT, firewalls and ACLs.
- **Software/Applications:** Wireshark, VMWare, Hyper-V, Proxmox, Microsoft Office

Skills

- **Soft skills:** Teamwork, responsible, work well under pressure, Prioritize tasks.

Languages

English (professional), Spanish (native)