

Rockbridge Area Community Services Survey  
An Overview of my Project: RACS Survey  
Lauren Fowler

**I. Survey Data Analysis**

After the distribution of the RACS survey to the clientele, it turned out only 47 people responded to the survey. Since this number was a lot smaller than originally intended, only a brief analysis was done on the actual survey data.

For the analysis, all but a few questions were taken from the survey, and histograms were created to show how clientele answered each of the questions. A short description of the interpretation of each graph was included under each histogram. Out of the 40-question survey, seven questions were not included in the analysis due to a lack of responses, or they were deemed unnecessary to report to the RACS board.

**II. Report**

The intention of this project was for the RACS board members to get an understanding of how clientele felt that they had all the services they needed to be provided at RACS and/or what services they may want RACS to offer in the future. Since the responses from the survey were so low, I wrote another report to combine with the survey responses for a stronger analysis of what services RACS may want to provide in the future.

In creating this report, I researched all the CSBs (community service boards) in Virginia and created a list of all the services offered at each place, how many providers were available, and (if applicable) the amount of funding the CSB received. With this data, I ran some analysis on how RACS compared to the other CSBs regarding these categories. I decided to look at how many providers were available at other CSBs as many of the survey responses stated that they had issues with RACS due to a lack of number of providers. I also chose to include funding so that RACS could specifically see how they compare to CSBs that get the same amount of funding from the states of Virginia that they do. While it may be beneficial to see all the services offered at larger CSBs, for ideas, it may be a stretch for RACS to be able to implement as many services as they do because RACS does not get as much funding due to the smaller population of Rockbridge County.

After running an analysis on this data, I did some research on what the people of Virginia feel as though are the biggest issues with mental health care in the state and, as a state, what services people feel are most necessary. I also looked up some general statistics about the mental health of the people in Virginia.

With all my research done, I created a report with my analysis of the CSB data and how RACS compares. With this information, the other research I had done, and the RACS survey, I then made some suggestions about which services may be most beneficial for RACS to implement in the future.