

Rockbridge Area Community Services Survey

Methodology: RACS Survey

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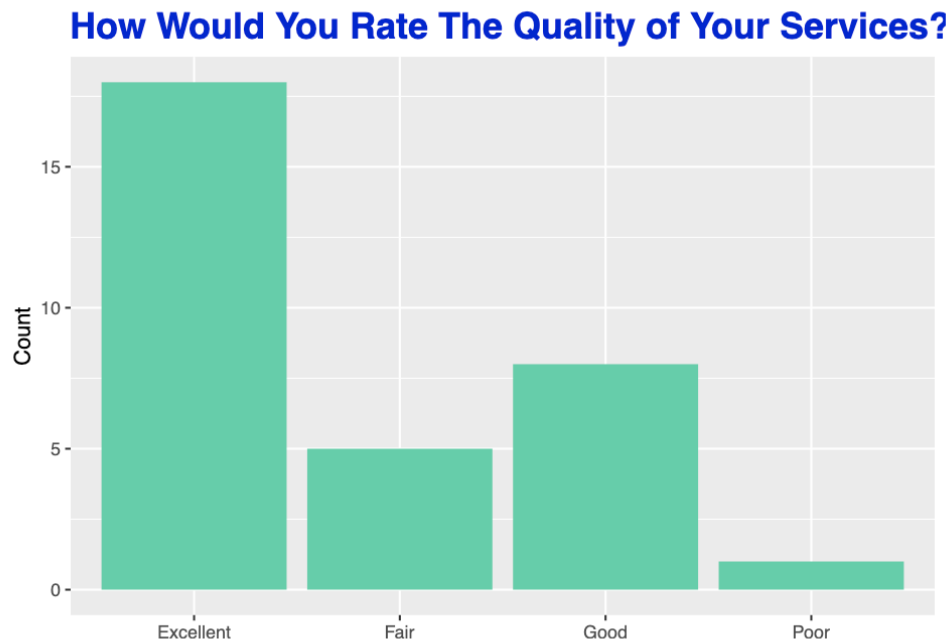
1. Survey Creation

- The survey was created, as a class, with the use of Qualtrics.
- The survey included a total of 40 questions ranging from asking about feelings about the quality of RACS care to demographic questions.
- The survey was distributed electronically to all current clients of RACS as well as a few paper copies were given out at the RACS office.

2. Survey Analysis

- Analysis of the survey was done using RMarkdown.
- A histogram was created (a shown in Figure 1) for 33 of the questions.

Figure 1.



Of the 32 clients that responded to this question, 18 (56%) rated the services at RACS as "Excellent", 8 (25%) rated them "Good", and 5 (15.6%) rated them "Fair".

Depiction of how the survey results were visualized in the report.

3. CSB Research

- All 40 CSBs/BHAs in Virginia were analyzed and a list was created containing
 - Services offered
 - Number of providers

iii. Funding (if applicable)

4. CSB Analysis

- a. Analysis of CSB data was done in RMarkdown.
- b. Bar graphs were made comparing number of services, providers, and funding for each CSB (*Do not yet have an image)

5. Written Report

- a. Using the research from prior, a report was written to provide further conclusions and what was found and the possible implications of the findings.