

November 16, 2015

To Whom It May Concern,

I highly recommend Lauren Slyman as a candidate for your internship program. As Lauren's mentor and supervisor at Patriot National Insurance, I had the pleasure of working with her on several projects in the IT Department this past summer. As a System Analyst Intern, Lauren assisted my team in providing support for the Financial Services business unit.

Lauren took the initiative to learn new procedures and to anticipate additional tasks that may be required. She was also very enthusiastic in getting the job done ahead of schedule. She was able to quickly adapt to changes in project direction which resulted in good business outcomes. This skill is necessary in any fast-paced professional environment.

Lauren's communication skills are exceptional. She produced well organized documentation and user guides for departmental use. One of her daily responsibilities was to transform multiple files into a key accounting control report and validate same, which she reliably executed. Lauren also applied Software Development Life Cycle (SDLC) concepts to deliver solutions to business problems. She was especially helpful during the testing phase of the SDLC which is a vital step in preventing defects from being introduced into production systems.

There is no doubt that Lauren's dedication and professionalism will be an added value to any organization. Conversely, an opportunity to participate in an internship with your organization will provide essential reinforcement for Lauren's continued professional development.

Sincerely,

A handwritten signature in black ink, appearing to read 'Sherryann Byer-Modeste', with a long horizontal flourish extending to the right.

Sherryann Byer-Modeste
Lead Systems Analyst
Patriot Technology Solutions, Inc.