

Lauren N. Slyman

123 NW 21st Street • Gainesville, FL 32603
(904) 868-6740 • Lslyman7@ufl.edu

Find me on:



www.laurenslyman.com

Education

May 2017/2018 **UNIVERSITY OF FLORIDA** - Hough Graduate School of Business **GAINESVILLE, FL**
Combined Bachelor's/Master's Degree of Science in Information Systems and Operations Management (ISOM)
Relevant Coursework: Managerial Operations Analysis, Computing in the Business Environment, C# and Java Programming, Advanced Business Systems Design and Development

Dec. 2014 **FLORIDA STATE COLLEGE OF JACKSONVILLE** **JACKSONVILLE, FL**
Associate of Arts Degree in Information Systems – Information Systems (AA-ISOM) GPA: 3.8

Technical Skills

- **Programming Languages:** HTML/CSS, rudimentary Java/C#
- **Software/Platforms/OS:** MS Office, NetBeans 8.0.2, Visual Studio, Brackets, Mac/Windows 7, Xcode, Sketch
- **Experience:** *Hack MIT (Best Use of Amadeus API winner), SwampHacks, FIT FloridaTechHacks* (organizer), *SlashHack*, Deloitte IT Case Competition
- **Website/App Building:** www.laurenslyman.com, cafecoastcatering.com, www.gatortechuf.com, App: **Hiddle**, *more in progress*

Experience

CITI **JACKSONVILLE, FL**

Internet Development Intern- Technology Leadership Program, Summer 2016

Worked on the Accounts Online Internet Development where we handled Consumer and Commercial card acquisitions, digital cards servicing, and offered support for development lifecycles

- Worked with lead developer on web responsive design project for mobile development by creating matrix for two interfaces consisting of 57 UI wire framework representations and over 100 functional requirements in order to point out discrepancies that may have been missed by team members
- Worked with team, for Head of Global Digital and Cloud Technology at Citi, in order to automate document through macros in Excel and merge said macros with Word. Offered proposed solution of using internal web application
- Offered and executed original solutions, such as an internal competition called One Mind which encouraged innovation
- Created Issues log in SharePoint to provide maintenance and guidance during Costco project, customized restrictions for members of Citi and Costco, and Digital Cleanup document to specify which items were falsely labeled. Also, documented steps in a step-by-step instruction manual to save time and confusion for future contributors
- Created system for the TLP Collaborate page that encouraged and helped simplify getting TLPs involved with different projects, along with a clear instructional guide on how to use the new system

PATRIOT TECHNOLOGY SOLUTIONS INC.

FORT LAUDERDALE, FL

Systems Analyst Intern, Summer 2015

Evaluated data analytics for multi-million dollar, internationally public insurance corporation. Assumed active role in all aspects of the business analyst role and systems operations including industry analysis, financial analysis, technical evaluation, and project management.

- Used Excel to assist with creating and updating the Falls Lake Business Requirements Document as well as providing innovative solutions for my mentor when she needed assistance with problem-solving
- Accountable for creating the Traceability Matrix document as well as the Testing Document for programmers overseas
- Responsible for handling over 200 invoices per day for company Control File
- Worked on several action items in service desk database to repair issues within specialized company software systems
- Learned and applied Software Development Life Cycle to every project as well as creating over 400 notes and guides

MANAGER, ARTIST- LAUREN SLYMAN MUSIC

JACKSONVILLE, FL

Founder, Manager, Artist, May 2007-Ongoing

Took role of starting professional position as a musician—generating over seven years of experience, over thousands of dollars in revenue solely from performance and digital distribution, and a growing fan base consisting of thousands from all over the world. Assumed active role in digital distribution, data analytics, management, financial analyses, and marketing.

- Actively scheduled at least two performances or gigs per month, daily rehearsals, and one-hour training every week
- Managed patent rights through the Electronic Copyright Office in order to protect artistic integrity of original work
- Maintained the company brand and increased awareness through social media websites and consistent interaction with diverse demographic groups within the community

Involvement

Teaching Assistant for ISM3004

Webmaster for Audio-Engineering Society

Leadership/Communications Committee for AIS

Technology Coordinator/WebDev/Tech Blog Editor for

GatorTech (medium.com/gatortech)

PR Team for Gator Robotics