



[SAN-32] The messages were not successfully deleted from Gmail

Created: 12/Feb/24 11:05 PM - Updated: 01/Mar/24 4:12 PM

Status: Selected for Development
Project: TMTA21_SanduNicolaeLaurentiu
Parent: [SAN-1](#) Gmail project (Epic)
Component/s: None
Affects Version/s: None
Fix Version/s: None

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Precondition: The user is already created, and some mails are already in the mail box.

Reproduction steps:

Open Gmail home page: <https://mail.google.com/mail/u/0/#inbox?compose=new>

On the left, select the inbox, label, or another category.

Press Delete

Actual Results:

The messages were not successfully deleted.

Links

Relates

<i>relates to</i>	SAN-16	Check if all messages can be deleted at once	In Progress
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Web Link

<i>Affects test execution of</i>	SAN-16	https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10341&issue.id=15044&execution.id=b5fac370-1266-42b7-914a-ddc0bdd7e37b
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[SAN-34] Page temporary unavailable when trying to attach Google Drive files in Gmail chat

Created: 12/Feb/24 11:37 PM - Updated: 13/Feb/24 4:33 PM

Status: Selected for Development
Project: TMTA21_SanduNicolaeLaurentiu
Parent: [SAN-1](#) Gmail project (Epic)
Component/s: None
Affects Version/s: None
Fix Version/s: None

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions:
 Valid credentials already created for Gmail.
 Google Drive account created.

Test details:
 Go to Gmail home: <https://mail.google.com/mail/u/0/#inbox?compose=new>
 At the top left, click Compose.
 At the bottom of the message, click Insert files using Drive: <https://drive.google.com/drive/folders/1rhADXL2marh-sl54slWXcL5U5Mf5obtB>
 Select the files want to attach.
 Press attach

Test results: Error message displayed: "Page temporary unavailable"

Links

Relates

relates to [SAN-33](#) Verify if a user can send Google Drive attachments in Gmail In Progress

Web Link

Affects test execution of SAN-33 <https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10341&issue.id=15191&execution.id=3ac48659-0ea5-4c9c-8055-d0eca3b51046>



[SAN-39] Failed to change the user Gmail password

Created: 13/Feb/24 11:14 AM - Updated: 13/Feb/24 4:33 PM

Status: Selected for Development
Project: TMTA21_SanduNicolaeLaurentiu
Parent: [SAN-1](#) Gmail project (Epic)
Component/s: None
Affects Version/s: None
Fix Version/s: None

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: Valid user and password created

Test steps:

- 1 - Access the Google Account need to sign in: <https://myaccount.google.com/>
- 2- Under "Security," select Signing in to Google
- 3- Enter the password in Actual password field
- 4- Enter the new password in New password field
- 5 - Press submit

Actual result: The page not found.

Links

Relates

relates to [SAN-38](#) Verify if a user can change his Gmail password In Progress

Web Link

Affects test execution of SAN-38 <https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10341&issue.id=15197&execution.id=0afe836f-02d1-45b1-85b5-594151c1b665>