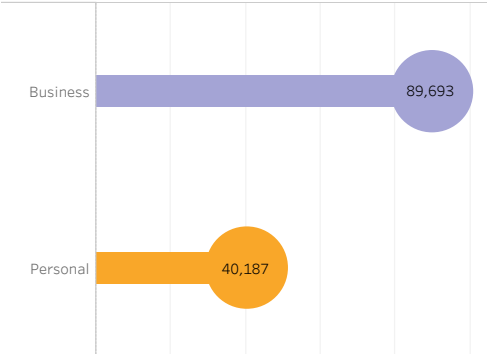# Airline Passengers Dashboard
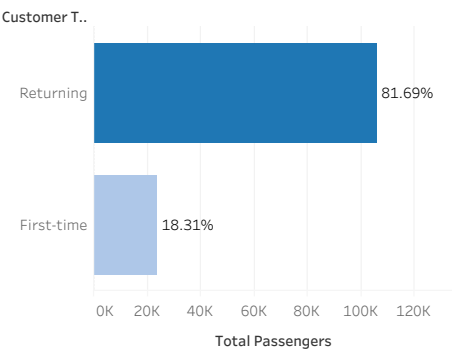
Customer .. All

Total Passengers	Total Males	Total Females	Avg. Flight Distance	Avg. Departure Delay
129,880	63,981	65,899	1,190	15

Passengers by Travel Type

Business — 89,693

Personal — 40,187

Passengers by Customer Type

Customer T..

Returning — 81.69%

First-time — 18.31%

Overall Satisfaction Rating by Age group

Age bins: 2,341 / 9,839 / 26,179 / 25,704 / 29,636 / 23,966 / 10,485 / 1,595 / 135
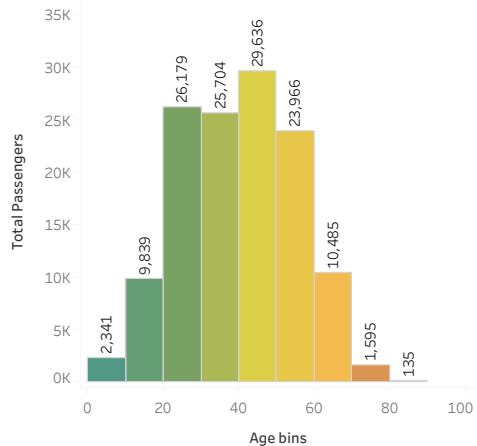
Impact of Customer Type by Overall Satisfaction Rating

Customer Type

	Neutral or Dissatisfied (S..	Satisfied (Satisfaction Ra..
Returning	75.39%	89.90%
First-time	24.61%	10.10%
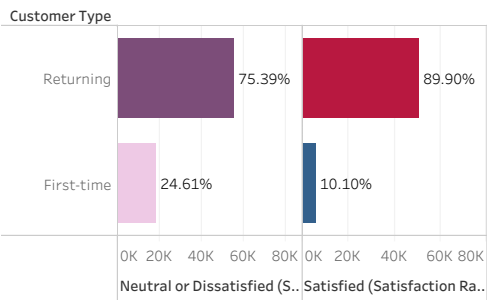
Passengers by Flight Class

Business 47.86%

Economy 44.89%
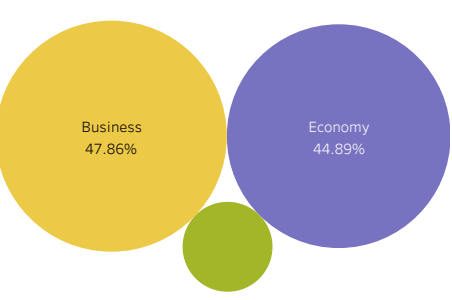
Satisfaction Rate by Gender

Total Females		Satisfaction Rating	Total Males	
37,630		Neutral or Dissatisfied	35,822	
28,269		Satisfied	28,159	
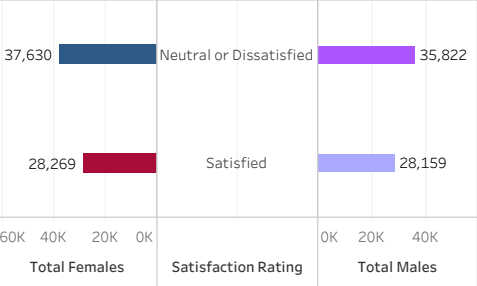
Average Ratings of Airline Service

- Avg. Baggage Handling
- Avg. Seat Comfort
- Avg. In-flight Service
- Avg. On-board Service
- Avg. In-flight Entertainme..
- Avg. Leg Room Service
- Avg. Check-in Service
- Avg. Cleanliness
- Avg. Online Boarding
- Avg. Food and Drink
- Avg. Departure and Arriva..
- Avg. Gate Location
- Avg. Ease of Online Booki..
- Avg. In-flight Wifi Service

Value: 0 – 3
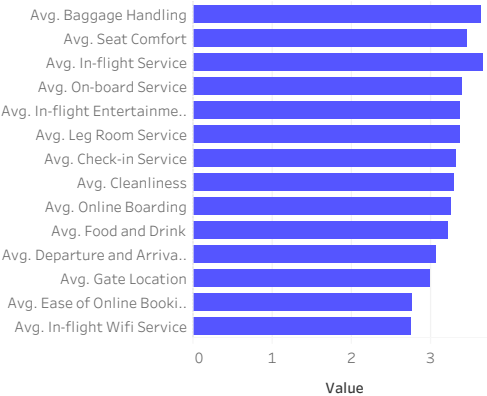
Passengers by Class and Type

Customer Type / Class

	First-time			Returning		
Business	9,231			52,929		
Economy		13,634			44,675	
Economy Plus			915			8,496
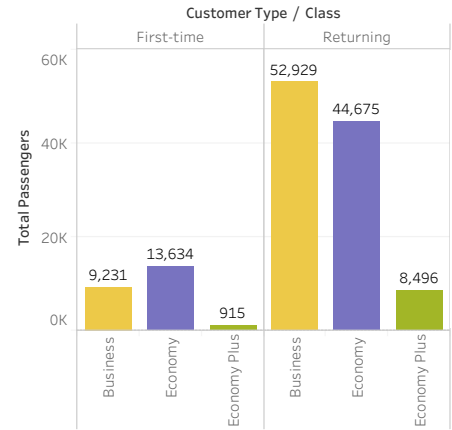
Satisfaction Rate by Type of Travel

27.79% Personal

72.21% Business