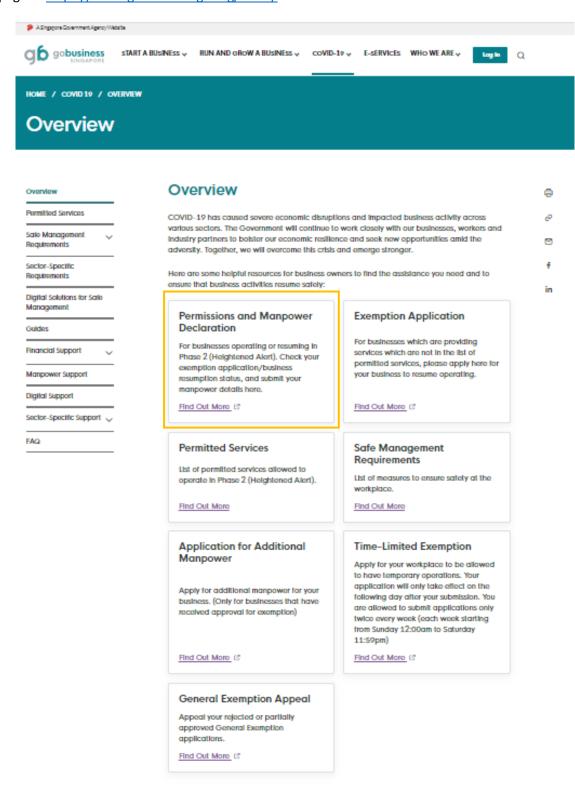
# **Guide for Manpower Declaration (M&O/Process and with Quota)**

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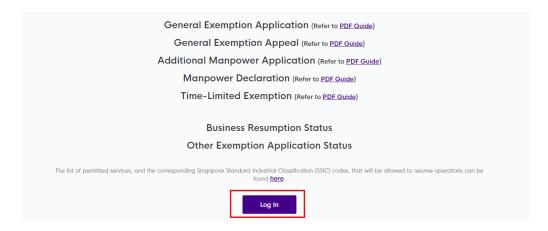
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# Section A: Accessing the System

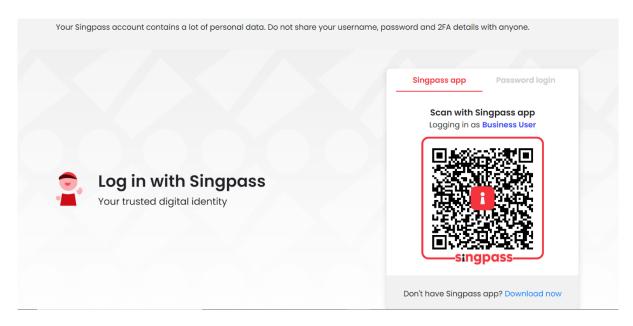
1. Click on the "Permissions and Manpower Declaration" button (shown in the ORANGE BOX) from the main page at https://www.gobusiness.gov.sg/covid/.



2. Click on the "Log In" button.

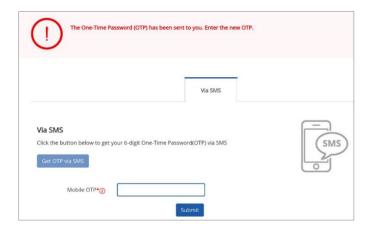


3. Log in with your Singpass credentials by scanning the QR code shown on the webpage using the Singpass app or password login.

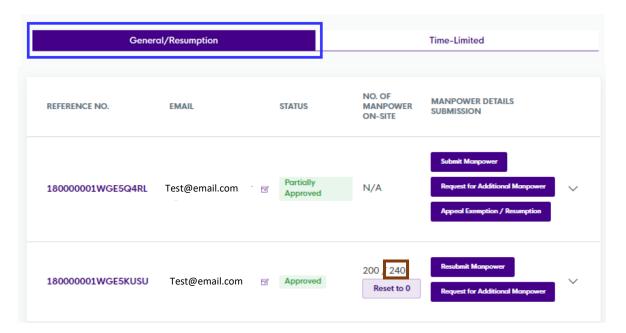


Note: <u>**Do not**</u> click on the "Cancel" button. If you do, you will be routed to the GoBusiness Licensing portal. You will then have to re-access the "Manpower Declaration" from the login page <a href="https://go.gov.sg/covidbusinessresumptions">https://go.gov.sg/covidbusinessresumptions</a>.

4. You will be prompted to enter a One-Time Password (OTP), which will be sent to your mobile via SMS.



- (I) Submission of Manpower Details for businesses in the Marine & Offshore and Process sectors
- 1. At the main page:
  - a. <u>Step 1</u>: Take note of your allocated number of manpower (in the <u>BROWN BOX</u> below). If you would like to reset your manpower, please follow the steps in section C.
  - b. Step 2: Make sure that you are under the "General / Resumption" tab, as shown in the BLUE BOX



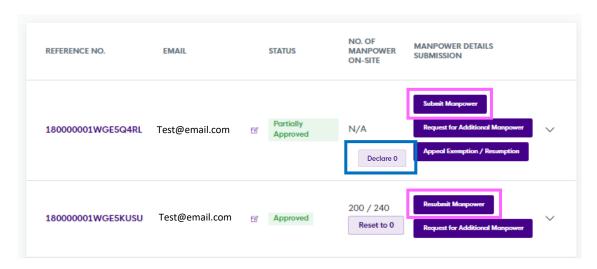
- 2. Identify the General Exemption Application that you would like to declare your manpower for. You will only be able to declare your manpower for "Approved" / "Partially Approved" GEs:
  - a. <u>Step 1</u>: If you would like to amend your email address, please click on the button as shown in the BROWN BOX.



b. <u>Step 2: Enter your email in the text box as shown in the RED BOX.</u> Save the email entered by clicking on the tick. Please provide a valid email address as emails with the manpower details submitted by the user will be sent to this email address.



c. <u>Step 3</u>: Click on the "Submit / Resubmit Manpower" button in the <u>PINK BOXES</u> to declare your manpower details. If you have not submitted any manpower and wish to declare 0 manpower working on-site, please click on the "Declare 0" button as seen in the <u>BLUE BOX</u> below to submit your declaration. You will see "N/A" after declaring 0 manpower.



## Other important points to note:

- (i) You will see "N/A" in the RED BOX, if you have:
  - not submitted your manpower details before;
  - reset your manpower; or
  - declared your manpower as 0.
- (ii) You are allowed to resubmit your manpower declaration up to a <u>maximum of 5 times a day</u>. Each new submission will override <u>all</u> previous submissions.
- (iii) If you are a Marine Shipyard/Process Company or have an SRS account with SWAB EDB but do not see the "Submit Manpower" button, kindly contact COVID\_GoBusiness@mti.gov.sg.

3. Upon clicking on the "Submit / Resubmit Details" button, you will see a pop-up box as below. Read the instructions carefully and click "Next" to proceed.

#### Submission of Manpower Details

This form is for entities whom hold Marine & Offshore and Process Work Permit Online (WPOL) accounts to declare their manpower details so that your employee/worker(s) can continue to work on-site at the specified location(s).



(L) Estimated 10 mins to complete

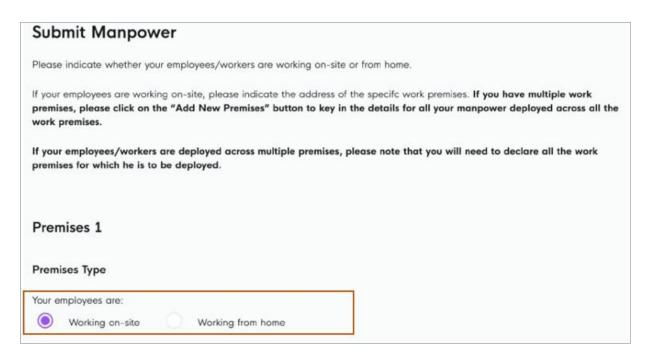
#### Instructions

- 1. Only the details for Singapore Citizens, Singapore Permanent Residents, Employment Pass Holders, S-Pass Holders and Work Permit Holders are required to be submitted. All other non-MOM work pass holders (e.g. long-term visitor pass or ICA work pass) need not be submitted.
- 2. You can have a total of 30 employees/workers working on-site (this includes full/part-time and shift manpower).
- 3. For all your employee/worker(s) working on-site, you will be required to: (i) indicate whether the work premises is a production site or non-production site; (ii) submit the specific address of the work premises; (iii) submit the NRIC/FIN details of all the employees/workers who need to be deployed at the particular work premises; and (iv) submit the maximum number of workers on site at any given
- 4. If you have an employee/worker deployed at multiple work premises, please submit their NRIC/FIN details accordingly. These workers will only count to your quota once.
- 5. Please note that workers deployed at production sites will be required to undergo Rostered Routine
- 6. For all your employee/worker(s) working from home, you will be required to submit the NRIC/FIN details of your employees/workers for any particular work premises. These workers will not count to vour auota.
- 7. For resubmissions, please note that each new submission will override all previous submissions for the approved General Exemption / Business Resumption. You may resubmit up to 5 times per day for each approved Exemption / Resumption.
- 8. If you would like to reset your manpower to zero (i.e. remove all submitted manpower) for a particular General Exemption / Business Resumption, please click on the corresponding "Reset" button in the "No. of Manpower on-site" column for that application in the previous screen. Please note that this will count towards your submission quota of 5 times per day.
- 9. If this is the first time you are submitting your manpower details and you wish to declare 0 manpower working on-site, please click on the "Declare 0" button in the "No. of Manpower on-site" column for that application in the previous screen.
- 10. Please note that if you employ work permit holders, you are required to keep the Ministry of Manpower updated of any changes in your workers' particulars (e.g. residential address) during their employment.
- 11. Please provide a valid email address before you submit your manpower details. This is so that an email notification can be sent to you.

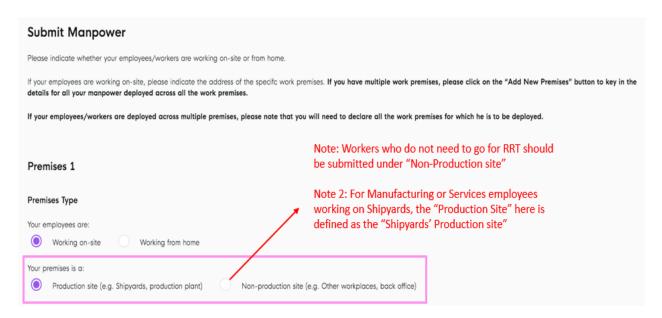
Back	

Next

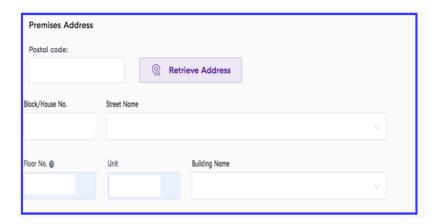
4. Indicate whether your employees/workers are working on-site or from home, as shown in the **BROWN BOX**.



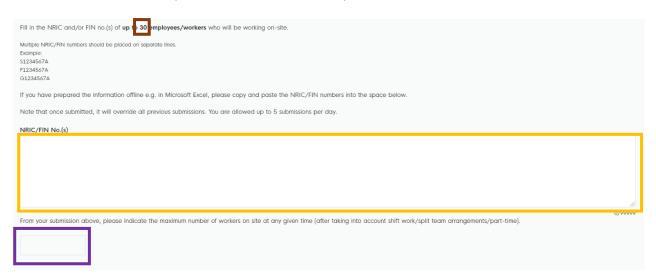
- If your employees/workers are working on-site:
  - a. Indicate whether your premises is a production site, as shown in the PINK BOX.



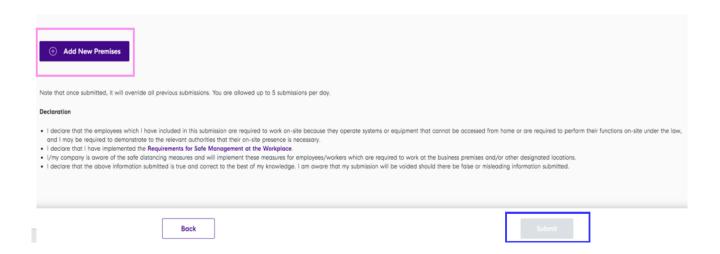
- b. Key in the address of the specific work premises in the **BLUE BOX**. Please note that the address data fields will be greyed out until **after** you select whether your premises is a production site.
- c. You can key in the address of the specific work premises by:
  - i. Indicating the postal code and clicking on the "Retrieve Address" button.
  - ii. The fields for "Block/House No.", "Street Name" and "Building Name" will either be autopopulated or made available via a dropdown selection.
  - iii. Key in the appropriate "Floor No." and "Unit".
- If your employees/workers are working <u>from home</u>, you will not be required to provide the address of the work premises.



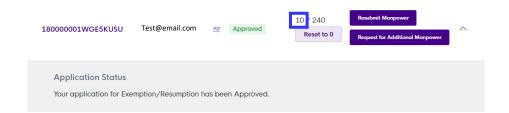
- 5. Further below as you scroll down:
  - a. <u>Step 1</u>: Key in your manpower details (i.e. NRIC/FIN numbers only) in the <u>ORANGE BOX</u>. You can copyand-paste the required details into the space provided. Please note that you are only allowed to key in details up to the allocated number of manpower shown in the <u>BROWN BOX</u> in each submission.
    - Please note that your employees/workers working from home will not count towards the allocated manpower assigned to your company.
  - b. <u>Step 2</u>: Indicate the maximum number of workers on site at any given time (after taking into account shift work/split team arrangements/part-time), as shown in the **PURPLE BOX**. This number **cannot** exceed the number of manpower details entered in Step 1.



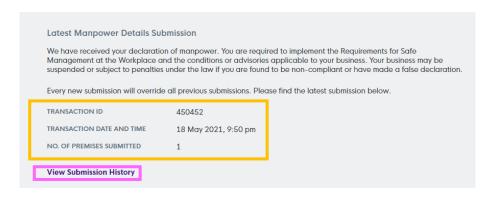
- c. <u>Step 3</u>: If you have multiple work premises, you will need to submit the details of all your employees/workers working on-site/from home at each of the different work premises. You can do so by clicking on the "Add Premises" button, as shown in the PINK BOX. You will not be able to add premises with the same premises address.
- d. <u>Step 4</u>. After you have finished keying in your manpower details, take note of the points under "Declaration", and proceed to click on the "Submit" button in the <u>BLUE BOX</u>.



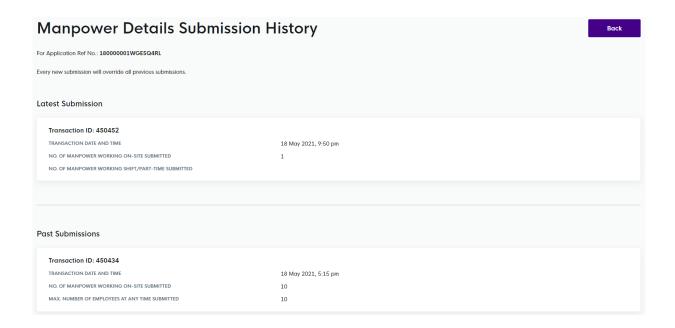
- 6. The pop-up box will close and you will return to the main page.
  - a. You will also see the number of NRIC/FIN records that you have submitted in your latest submission reflected in the "No. of manpower on-site" column, as shown in the BLUE BOX.



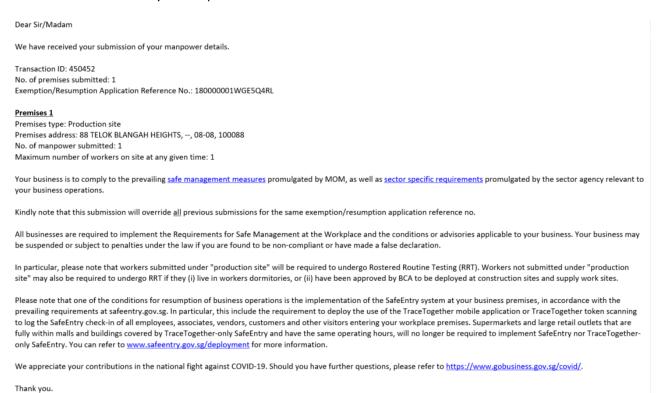
b. You will see an acknowledgement of your submission, with records of your (i) transaction ID, (ii) transaction date and time, and (iii) a number count of the total premises submitted, as shown in the ORANGE BOX.



a. If you have submitted your manpower details previously, you may click on the "View Submission History" button, as shown in the PINK BOX (in above screenshot), to see your previous submissions or breakdown of your submission on a premises level (similar to the sample below).



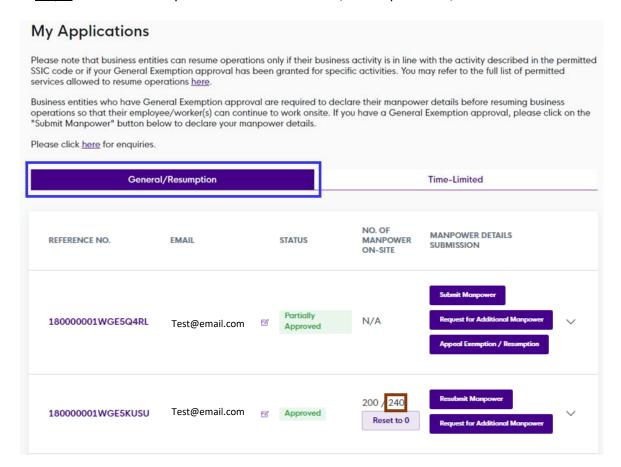
2. You will also receive an email acknowledgement (similar to the sample below), which will be sent to the email address that you had provided.



This is a system generated email. Please do not reply to this email.

## (II) Submission of Manpower Details for Approved General Exemptions (with quota)

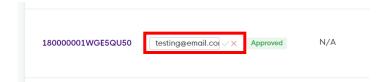
- 1. At the main page:
  - a. <u>Step 1</u>: Take note of your allocated number of manpower (in the **BROWN BOX** below). If you would like to reset your manpower, please follow the steps in section C.
  - b. Step 2: Make sure that you are under the "General / Resumption" tab, as shown in the BLUE BOX



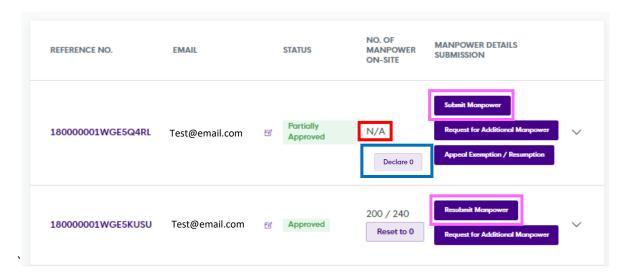
- 2. Identify the General Exemption Application that you would like to declare your manpower for. You will only be able to declare your manpower for "Approved" / "Partially Approved" GEs:
  - a. <u>Step 1</u>: If you would like to amend your email address, please click on the button as shown in the BROWN BOX.



b. <u>Step 2</u>: Enter your email in the text box as shown in the **RED BOX.** Save the email entered by clicking on the tick. Please provide a valid email address as an email with the manpower details submitted by the user will be sent to this email address.



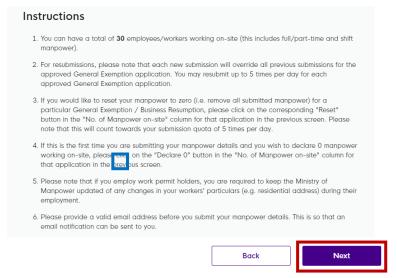
c. <u>Step 3</u>: Click on the "Submit/Resubmit Manpower" button in the <u>PINK BOXES</u> to declare your manpower details. If you have not submitted any manpower and wish to declare 0 manpower working on-site, please click on the "Declare 0" button as seen in the <u>BLUE BOX</u> below to submit your declaration. You will see "N/A" after declaring 0 manpower.



#### Other important points to note:

- (i) You will see "N/A" in the **RED BOX** above, if you have:
  - a. not submitted your manpower details before;
  - b. reset your manpower; or
  - c. declared your manpower as 0.
- (ii) You are allowed to resubmit your manpower declaration up to a <u>maximum of 5 times a day</u>. Each new submission will override <u>all</u> previous submissions.

Upon clicking on the "Submit / Resubmit Manpower" button, you will see a pop-up box as below and take
note of your total quota as stated in the BLUE BOX and click on the "Next" button as shown in the BROWN
BOX.



- 4. Proceed to fill in the required details:
  - a. <u>Step 1</u>: Please fill in the **total** number of our company's direct employees that need to work at your workplace premises (i.e. no longer working from home full-time) in the <u>ORANGE BOX</u>. Please note that this number cannot exceed the amount as stated in the <u>BLUE BOX</u> above.

E.a.

Your company has a total of 100 employees. **30 of your employees are required and approved to work onsite** to operate your production plant, whereas 70 of its workers are able to workfrom-home all the time. You should fill **30** in the **ORANGE BOX**.

b. <u>Step 2:</u> Indicate the **maximum** number of your company's direct employees that will be on site at any given time (after taking into account shift work/split team arrangements/part-time) in the **RED BOX**.

E.g.

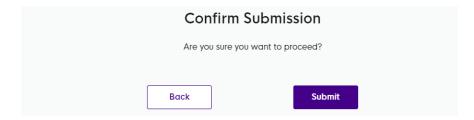
You have 30 employees that are required to work onsite in three shifts – a morning shift of 20 workers, an afternoon shift of 5 workers, and a night shift of 5 workers. The maximum number of workers you will have on site at any given time is 20. You should fill **20** in the **RED BOX**.



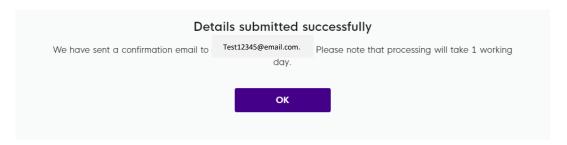
c. <u>Step 3</u>: Take note of the points under "Declaration" and proceed to click on the "Submit" button in the PINK BOX.



5. You will be asked to confirm submission below, click on "Submit" to proceed.



6. The confirmation pop-up box will appear to inform you that the details are submitted successfully. Click on "Ok" to return to the main page.



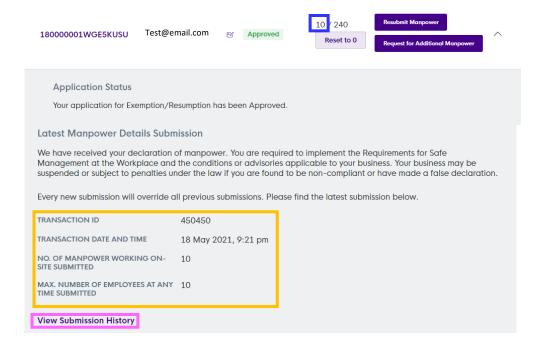
7. You will be able to view the following upon successful submission:

We have received your submission of your manpower details.

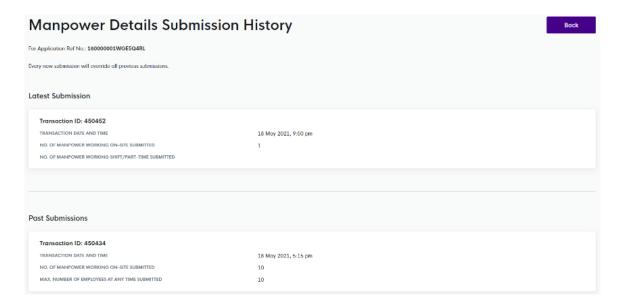
a. <u>An email acknowledgement</u>: This acknowledgement will be sent to the email address that you had previously entered. You will not receive any additional notification of your manpower declaration.

Transaction ID: 450434 No. of manpower working on-site submitted: 10 Maximum number of workers on site at any given time: 10 Exemption/Resumption Application Reference No.: 180000001WGE5Q4RL Your business is to comply to the prevailing safe management measures promulgated by MOM, as well as sector specific requirements promulgated by the sector agency relevant to your business operations. Kindly note that this submission will override all previous submissions for the same exemption/resumption application reference no. All businesses are required to implement the Requirements for Safe Management at the Workplace and the conditions or advisories applicable to your business. Your business may be suspended or subject to penalties under the law if you are found to be non-compliant or have made a false declaration. Please note that one of the conditions for resumption of business operations is the implementation of the SafeEntry system at your business premises, in accordance with the prevailing requirements at safeentry.gov.sg. In particular, this include the requirement to deploy the use of the TraceTogether mobile application or TraceTogether token scanning to log the SafeEntry check-in of all employees, associates, vendors, customers and other visitors entering your workplace premises. Supermarkets and large retail outlets that are fully within malls and buildings covered by TraceTogether-only SafeEntry and have the same operating hours, will no longer be required to implement SafeEntry nor TraceTogether-only SafeEntry. You can refer to www.safeentry.gov.sg/deployment for more information. We appreciate your contributions in the national fight against COVID-19. Should you have further questions, please refer to This is a system generated email. Please do not reply to this email.

b. <u>Details of your manpower submission</u>: Numbers in the <u>BLUE BOX</u> represents the total declared number of your company's direct employees that need to work at your workplace premises. Records of your (i) transaction ID; (ii) transaction date and time; (iii) the number of manpower working onsite; and (iv) the maximum number of employees at any given time, will be shown in the <u>ORANGE BOX</u>.



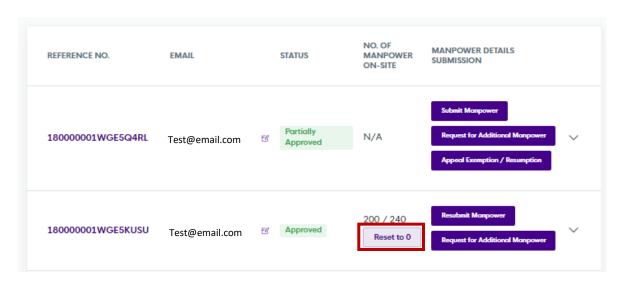
c. <u>Submission History</u>: If you have declared your manpower details previously, you may click on the "View Submission History" button, as shown in the <u>PINK BOX</u> above, to see your previous submissions.



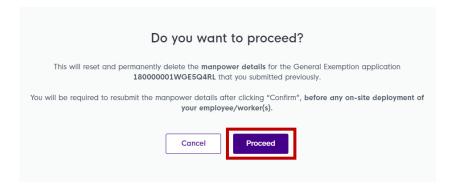
# Section C: Resetting Your Manpower Details

1. If you would like to reset your declared manpower details to zero <u>for a particular General</u> <u>Exemption/Business Resumption</u>, please click on the corresponding "Reset to 0" button for that application. This is shown in the <u>BROWN BOX</u>.

Please note that this will count towards your submission quota of 5 times a day for each Exemption/Resumption.



2. You will see a pop-up box asking for your confirmation to remove manpower details for that particular Exemption/Resumption application. Please ensure that the details are accurate and proceed to click on the "Proceed" button in the BROWN BOX.



3. You will see a pop-up box upon successful reset.



4. You will see an acknowledgement of your submission, with records of your (i) transaction ID, (ii) transaction date and time, and (iii) that you have reset your manpower details, as shown in the ORANGE BOX. Additionally, once the reset is successful you will also see a "N/A" as shown in the BROWN BOX.

Please note that each new submission will override <u>all</u> previous submissions for the particular General Exemption/Business Resumption. Your latest transaction will be reflected accordingly.

REFERENCE NO.	EMAIL		STATUS	NO. OF MANPOWER ON-SITE	MANPOWER DETAILS SUBMISSION		
180000001WGE5Q	Test@email.com	gov. 🛒	Partially Approved	N/A	Submit Manpower  Request for Additional Manpower  Appeal Exemption / Resumption		
Latest Manpower Details Submission  We have received your declaration of manpower. You are required to implement the Requirements for Safe Management at the Workplace and the conditions or advisories applicable to your business. Your business may be suspended or subject to penalties under the law if you are found to be non-compliant or have made a false declaration.  Every new submission will override all previous submissions. Please find the latest submission below.							
TRANSACTION ID	4	50455					
TRANSACTION DATE AND TIME		18 May 2021, 10:32 pm					
TRANSACTION DAT		0 - Manpower details have been reset					
NO. OF MANPOWER		- Manpov	ver details have	been reset			

5. You will also receive an email acknowledgement (similar to the sample below) to confirm that you have reset your manpower details, which will be sent to the email address that you had provided.

From: <no-reply@gobusiness.gov.sg> Date: Subject: [For your attention] Manpower details have been removed To: <somewhereovertherainbow@example.com></somewhereovertherainbow@example.com></no-reply@gobusiness.gov.sg>
Dear Sir/Madam  All the manpower details that you submitted previously for the General Exemption application number  General Exemption application Reference Number  have been removed from our records. You will need to resubmit your manpower details through the Manpower Submission form before any on-site deployment of your employee/worker(s).  Please note that enforcement action will be taken against any non-compliance, and penalties could be imposed under all applicable laws, including the provisions of the COVID-19
(Temporary Measures) Act.  Thank you.  This is a system generated email. Please do not reply to this email.

6. You can now resubmit your manpower details by following the steps in section B.