

Updated on 15 March 2022

Advisory on Update of Safe Management Measures (SMMs) for Public Entertainment (PE) Establishments

Dear Licensees,

1. The Multi-Ministry Taskforce (MTF) had announced that the nation will enter into a new phase of dealing with the pandemic and will streamline the SMMs from 15 March 2022.

SMMs for PE Venues

2. The SMMs for PE establishments have been updated in accordance with the announcement as attached in **Annex A**.

3. PE operators are **no longer required to maintain the capacity limit for settings with ≤1,000 persons**.

4. All PE operators must continue to fully comply with the Workforce Vaccination Measures (WVM) under the Workplace Safety and Health (COVID-19 Safe Workplace) Regulations 2021 (WSH Regulations 2021). As part of the WVM, **unvaccinated employees are not allowed to return to the workplace, even if they have a negative Pre-Event Testing (PET) result**.

5. All PE operators are reminded to **fully comply with the stipulated requirements under the Ministry of Health's (MOH) COVID protocol 1/2/3** upon detection of any confirmed COVID-19 cases among employees in their licensed premises. PE operators are also strongly encouraged to implement additional measures to minimise the risk of COVID-19 transmission on their premises (**Annex B** refers).

6. **Nightlife PE venues must continue to remain closed**. Nightlife establishments that wish to pivot to other permitted businesses or exit the industry may visit <https://covid.gobusiness.gov.sg/faq> for more information on the support provided.

Liability and Responsibility of Licensees

7. PE operators must fully comply with the requirements under the COVID-19 (Temporary Measures) Act 2020 and the WSH Regulations 2021. PE operators who do not do so may **face a fine not exceeding \$10,000 or imprisonment for a term not exceeding 6 months, or both, for the first offence**. Higher penalties of a fine of not exceeding \$20,000 or imprisonment for a term not exceeding twelve months, or both, will apply for subsequent offences. Failure to comply with these requirements may also result in ineligibility for any Government support.

8. PE operators should also ensure that the requirements under the Public Entertainments Act, the rules and regulations made thereunder, and all licensing conditions imposed, are strictly complied with at all times. **Any non-compliance with the relevant laws may result in regulatory action, including but not limited to prosecution and revocation/non-renewal of the PE licence**.

9. Licensees are encouraged to **regularly check the following websites and Regulations for the prevailing SMMs that apply for its venues**:

- a. GoBusiness website at <https://covid.gobusiness.gov.sg/safemanagement/sector/>

- b. SPF website at <https://www.police.gov.sg/e-Services/Police-Licences/Public-Entertainment-Licence>;
- c. the COVID-19 (Temporary Measures) (Control Order) Regulations 2020;
- d. the COVID-19 (Temporary Measures) (Reopening – Control Order) Regulations 2022; and
- e. the WSH Regulations 2021.

Contact Information

10. For further queries, please contact the Police Licensing & Regulatory Department at Tel: 6835 0000 or via email at SPF_PLRD_PELLD@spf.gov.sg.

SAFE MANAGEMENT MEASURES FOR PUBLIC ENTERTAINMENT (PE) VENUES

All PE operators must establish a system to implement and ensure adherence to the Safe Management Measures (SMMs) listed below:

1. For all PE venues

- 1.1. Implement TraceTogether-only SafeEntry visitor management system and deploy Safe-Entry Gateway to record the entry of all personnel (including employees, suppliers/contractors, and customers) entering the premises.¹
- 1.2. Safe distancing is still required for all mask-off settings, and encouraged but not required for all mask-on settings.
- 1.3. Only permit fully vaccinated employees to return to the workplace.
- 1.4. Implement a detailed monitoring plan to ensure compliance with SMMs and that issues are resolved in a timely manner (e.g. remedy of non-compliance, risk mitigation).
- 1.5. Appoint Safe Management Officer(s) (SMO) to assist in the implementation, coordination and monitoring of the system of SMMs at the premises. Duties of the SMO include conducting inspections and checks to ensure that SMMs are complied with at all times; and keeping records of the checks which may be requested by the authorities. Where non-compliance of SMMs are found during the inspections, the SMO will also remedy the non-compliance with immediate action.
- 1.6. Implement a follow-up plan with precautionary measures in the event of a confirmed case of COVID-19, including cleaning and disinfecting of all relevant on-site areas and assets that were exposed to confirmed cases, in accordance with the [National Environment Agency \(NEA\) guidelines](#).
- 1.7. In the event of more than 20 confirmed cases of COVID-19 and symptomatic ART positive (Ag+) cases among any employee over 3 consecutive days, the operator must **inform the Police Licensing & Regulatory Department (PLRD)** via email at: SPF_PLRD_PELLD@spf.gov.sg and provide any relevant information related to the said confirmed case(s), including but not limited to the outlet name (with company's UEN) and address, and the contact person, number and email.
- 1.8. PE venues that provide food and beverages (F&B) must **ensure that its F&B operations form only an ancillary component of the business operations** (i.e. primary activity is to provide PE), and these **F&B activities occur within a separate section of the premises**.
- 1.9. Areas used for the F&B activities[#] (i.e. the sale and consumption of F&B) must be clearly demarcated and SMMs applicable to F&B establishments must be complied with at all times by all persons using the areas.

¹ More information on TraceTogether-only SafeEntry, SafeEntry Gateway and a full list of places where the measures must be deployed can be found at <https://www.safeentry.gov.sg/deployment>. Venues must ensure that all individuals use either their TraceTogether (TT) App or TT Token to check-in and only permit those who check in with the TT App or Token to enter their premises. Venues must also deploy the SafeEntry Gateway in App or Box version; information on SafeEntry Gateway can be found at go.gov.sg/gateway-overview.

*[#]Dining-in at F&B establishments, both indoor and outdoor, will only allow for groups of **up to 5 persons** if all the diners are fully vaccinated².*

2. Specific to paintball/airsoft game centres

- 2.1. All individuals must wear a mask at all times within the premises, unless the individual is participating in a paintball/airsoft game.
- 2.2. All un-masked customers must be separated by at least 1 metre from each other during a paintball/airsoft game.
- 2.3. Physical interaction between different groups of customers should be minimised.

² An individual is considered vaccinated if he/she has been: a) fully-vaccinated, i.e. has received the appropriate regimen of World Health Organisation Emergency Use Listing (WHO EUL) vaccines including their respective duration post-vaccination for the vaccine to be fully effective, and had their vaccination records ingested in MOH's national IT system; or b) recovered from COVID-19 within the last 180 days.

**ADDITIONAL GUIDELINES TO ENHANCE MEASURES AT
PUBLIC ENTERTAINMENT (PE) VENUES**

*Note: These guidelines are non-exhaustive. Operators are **strongly encouraged** to incorporate these additional measures into your operations, where practicable, to mitigate the risks of COVID transmission.*

1. Management of customers

- 1.1. Put up signs to remind vaccinated employees and customers to observe all SMMs in place at all times.
- 1.2. Implement a reservation or appointment system where possible, to minimise queues and crowd congregation at the premises.

2. Reduce interactions between employees and customers/visitors

- 2.1. Encourage the use of cashless or contactless payment and minimise need for physical touchpoints (e.g. deploying contactless access controls) to reduce contact between employees and customers.
- 2.2. Adopt additional safeguards (e.g. frequent disinfection of touchpoints) to minimise the risk of cross infections, where physical contact is needed.
- 2.3. Adopt precautionary measures to reduce contact with suppliers/contractors, such as staggering delivery times and keeping transactions as short as possible.

3. Maintain cleanliness and hygiene

- 3.1. Provide hand sanitisers in close proximity to high touch surfaces.
- 3.2. Regularly clean and disinfect the premises and items, particularly areas with high human contact. This includes common spaces such as waiting areas, counters, toilets and pantries.
- 3.3. Provide cleaning and disinfecting agents at all toilets, hand-wash stations and human traffic stoppage points, such as entrances and waiting areas.
- 3.4. Encourage employees to observe good personal hygiene (e.g. wash their hands regularly with soap).
- 3.5. Periodically clean and disinfect all equipment, especially those shared by customers, within each day.

4. Employee management

- 4.1. Encourage all employees to download and activate the TraceTogether handphone application to quickly identify potential close contacts of COVID-19 patients and reduce disease transmission.
- 4.2. Ensure employees adhere to MOH's prevailing travel advisory.
- 4.3. Ensure that employees adhere to the permissible group size for their activities at the workplace based on prevailing guidelines, including during meals or breaks.

- 4.4. Ensure that all work-related events that proceed at the workplace adhere to prevailing workplace SMMs. F&B should preferably not be served at workplace events. If deemed necessary for practical reasons to serve meals, individuals must be seated and served individually and minimise contact with one another while eating. Meal durations should be kept short to minimise the period that individuals are unmasked, and the meal should not be a main feature of the event.
- 4.5. Ensure that work-related events at third-party venues adhere to the premise owners' safe management policies.
- 4.6. Stagger working and break hours to reduce employee congregation at common spaces. If it is not feasible to implement this due to operational reasons, employers must implement other systemic arrangements to achieve this outcome (e.g. arrange for different groups of employees to arrive/depart through different entrances/exits).
- 4.7. Implement shift arrangements where possible to minimise physical interaction of employees on different shifts, teams or PE outlets.
- 4.8. Pay special attention to vulnerable employees (e.g. persons who are aged 60 and above, and patients who are immunocompromised or have concurrent medical conditions) and enabling them to work from home, temporarily redeploying them to another role within the company etc.
- 4.9. Employers are encouraged to facilitate their employee(s) to go for vaccination whenever possible as more public fronting service sectors are required to have their employees fully vaccinated over time.

5. Management of ill / suspected / confirmed cases

- 5.1. Actively monitor unwell employees and guard against incipient outbreaks. The employer should advise employees who are unwell to stay at home and consult a doctor. These employees and their close contacts should monitor their health closely before returning to the workplace.
- 5.2. Adhere to the sanitation and hygiene advisories disseminated by the NEA. In the event of COVID-19 transmission in the premises, thorough cleaning and disinfecting of the premises should be carried out in accordance with NEA's guidelines.

6. Enhance ventilation and air quality in indoor spaces

- 6.1 Implement the recommended measures in the Guidance Note issued by the Building and Construction Authority, National Environment Agency and Ministry of Health, to enhance ventilation and air quality in indoor spaces via:
<https://www.nea.gov.sg/our-services/public-cleanliness/environmental-cleaning-guidelines/advisories/guidance-on-improving-ventilation-and-indoor-air-quality-in-buildings-amid-the-covid-19-situation>