

*This is to certify that*

**Lavanya Miranam**

*has successfully completed*

**Communication Skills**

*online course offered by TCS iON*

SHUf h8 UHY: '18 Jul 2021' p'9 bX'8 UHY.' 27 Jul 2021

**Topics:**

- Importance of Communication ■ Process of Communication ■ Barriers to Communication ■ Non-Verbal Communication
- Verbal Communication ■ Effective Communication ■ Summary



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Dated: 27 Jul 2021

Head - Learning,  
iON Digital Learning Hub