

Booking Id:
IF24102561986209



Thanks for choosing ixigo Assured. Your booking is secure & cancellation protected.
Instant refund on cancellation • No Questions Asked • Priority customer service



KOLKATA TO CHENNAI - CONFIRMED
Nonstop • 2h 25m



Air-India Express IX-2656 - Economy • Student Fare

CCU 11:20

Wed, 04 Dec '24

Kolkata

Netaji Subhash Chandra Bose
Intl Airport

— 2h 25m —→

MAA 13:45

Wed, 04 Dec '24

Chennai

Chennai International Airport

Baggage Allowance

Check-in : 25 Kg , Cabin : 7 Kg

Barcode

Travellers

PNR

E-Ticket no.



Ms. Krithi Bethu

BC7RRB

BC7RRB

Other Add-ons

Travellers

Sector

Seat

Meal

Ms. Krithi Bethu

CCU-MAA

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Important Information

- You have paid ₹5618
- For any queries or communication with ixigo regarding this booking, please use your Booking ID as a reference.
- Please note that for all domestic flights, check-in counters close 60 minutes prior to flight departure.
- Travellers must present a valid photo ID proof to enter the airport and at the time of check-in. Permissible ID proofs include an Aadhaar Card, Passport or any other government-recognised ID. For infant travellers (0-2 yrs), it is mandatory to carry the birth certificate as proof.
- Kindly carry either a copy of your e-ticket on a tablet/mobile/laptop or a printed copy of the ticket for airport entry and check-in.
- Only travellers aged 12 years and above are eligible for Student special fares or additional baggage allowances. It is mandatory to carry a valid student ID card, and if applicable, a student Visa. Otherwise, the passenger may be denied boarding or asked to pay for extra baggage or pay fare difference.

Cancellation Information

- To initiate booking cancellation, please log in to your ixigo account and visit the 'My Trips' section.
- If the booking is cancelled within the free cancellation window, ticket charges and taxes will be refunded. However, the convenience fee and Assured fee paid at the time of booking will be non-refundable.
- In case of booking cancellation outside the free cancellation window, Assured benefits will not be applicable. The airline will charge a cancellation fee, which may vary depending on the duration before flight departure.
- A booking can be cancelled or rescheduled on ixigo, up to 24 hours prior to the flight departure with applicable penalties. If you want to cancel or reschedule your flight within 24 hours of its departure time, kindly contact the airline partner directly or reach out to the ixigo Customer Service team.

Also, since this is an **Assured booking**, the free cancellation timelines will be applicable as mentioned here: <https://www.ixigo.com/ixigo-assured>

- ixigo will receive any refund claims arising due to cancellation or delay of the flight due to the airline. In the event that the airline does not refund the amount to ixigo, we shall not be held liable.
- When a cancellation is made for a layover or a connecting flight booking, all the flights booked for that journey will be cancelled, i.e., no partial cancellation will be allowed. Also, flights booked under a single PNR will be cancelled together in such cases.
- If the flight is cancelled by the airline, please initiate your refund request via ixigo. In case of a no-

show, you can submit a request for the applicable refund within 90 days from the travel date via ixigo. Such requests should be submitted only after 24 hours of flight departure.

 ixigo Support

Chat : www.ixigo.com/help

Helpline : 011-61224444

 Airline Support

Air-India Express : 044-24301930