



Visual Story

The following document is a visual guide through the Tower Bridge exhibition. The doc can be used by any visitor including those with additional needs, who may wish to plan their visit in more detail prior to arrival.



This is the entrance to the ticket office.

To get inside you go through a revolving door, but you can use the side door if you prefer.

All visitors must queue outside the door but, if you find this uncomfortable, tell a member of staff and they can help.



Tickets must now be purchased online prior to arrival. These can be booked [here](#).

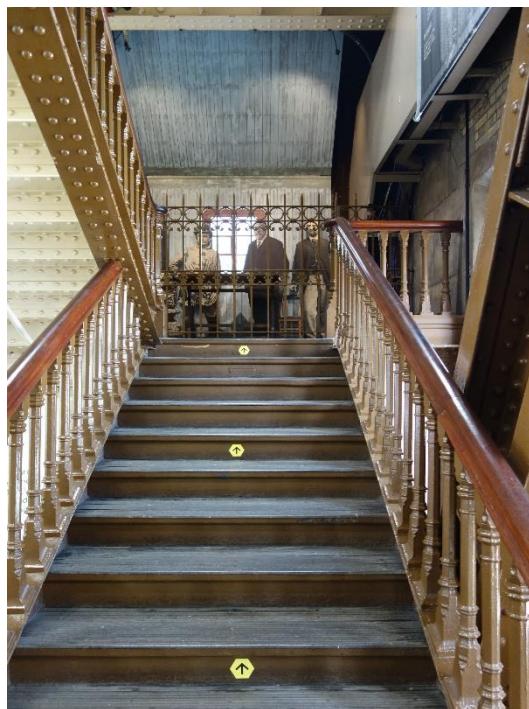
Inside, you can validate your ticket from the ticket desk. You may have to queue again for a few minutes.



If you have a bag, another person will want to look inside it.



Next you can get in a big lift up to the top of the bridge.



Or you can use the stairs if you prefer, there are 206 steps to the top.



If you use the stairs, halfway to the top, you will enter a room with a high ceiling, bright sunlight and model diver.

In the cabinet there is a black and white video with no sound.



When you reach the top via lift or stairs, you will be in a room that is quite dark.

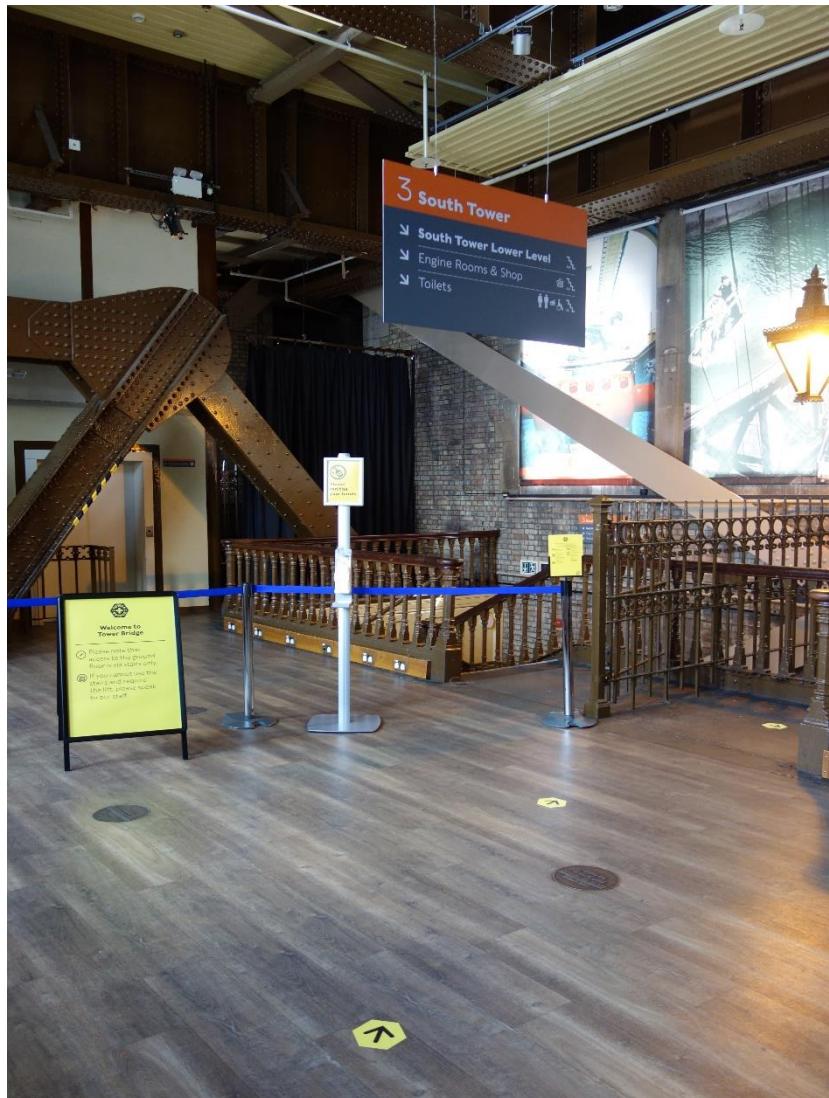
On one wall there is a black and white video with sound at a low level.



When you are ready you can go out onto the West Walkway.

This is high up in the bridge and has big windows on both sides.

Part of the floor is made of glass. If don't want to stand on it you don't have to, there is a narrow path on either side you can walk on instead.



After the West Walkway you will go into the South Tower.

This room is quite dark and has another video. The video has sound which gets louder at the end.



As you walk downstairs you will enter a brightly lit room with white flooring and walls.

In the centre of this space stands a green lamppost.

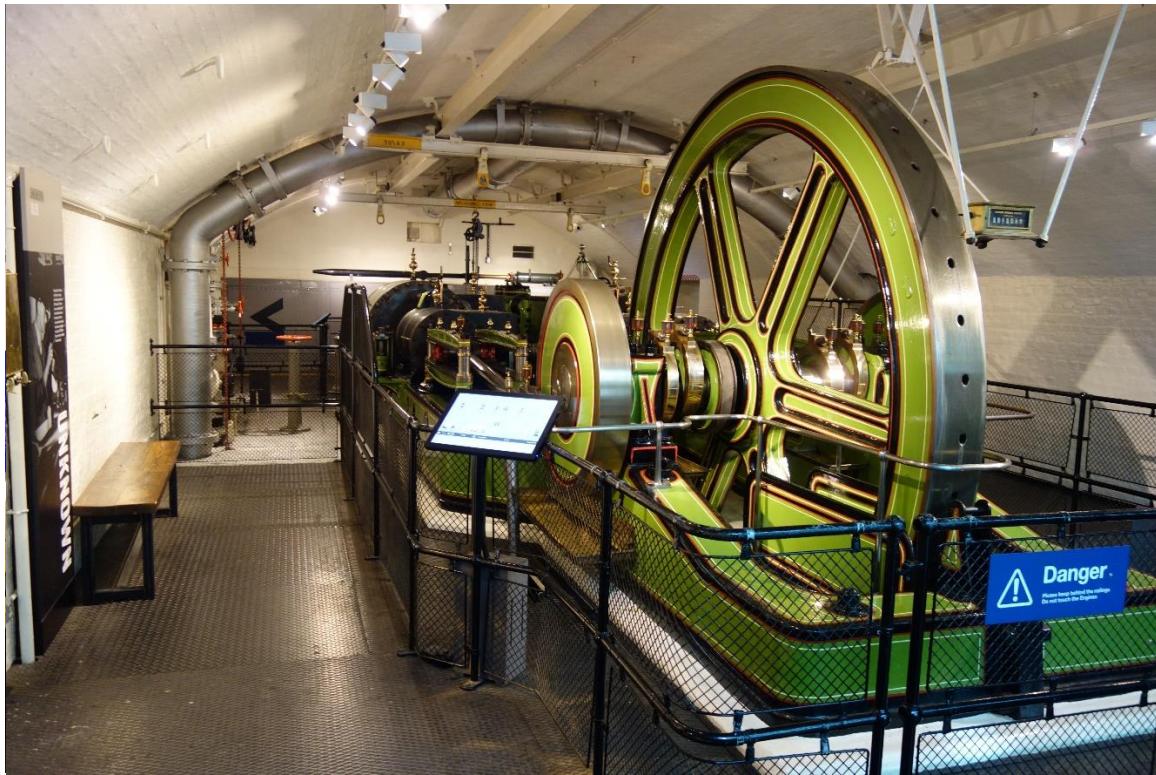


When you are ready to move on, you can take the lift or the stairs from the South Tower down to the road.

Follow the line across the bridge, down the stairs on your left (or down the lift) and through the arch to the Engine Rooms.



The entrance to the Engine Rooms looks like this and you will need to show your ticket again.



Inside the Engine Rooms you will see some big machines, some of them may be moving and make a quiet hissing noise. The Engine Rooms are quite dark.

Towards the end there is a video about Tower Bridge with sound at a low level.



The exit is through the gift shop and back through the Engine Rooms entrance.

Useful Information



Toilets

We have toilets in both towers, part the way down the stairs. The south tower has an accessible toilet reached by lift.

There are also toilets (including accessible) in the Engine Rooms.



Staff

Most Tower Bridge staff wear blue shirts and black or blue coats.

If you need help or have any questions then please ask them. They can also help you if you need a quiet area.

Useful Information



Fire alarm

If you hear an alarm and an announcement to move to the nearest exist then we may need to leave the building. Follow the green signs and instructions given by staff.



Best time to visit

The exhibition tends to be quieter in the mornings and outside the peak tourist season of April – October.

Alternatively, please see our [website](#) for information on future Relaxed Openings.