# Marketing and Retail Analytics project

MILESTONE 2 – LAVANYA N RAO

#### CONTENTS

### NIROLCION

The aim is to pinpoint the most favored combinations, which could then be recommended to the Grocery Store chain following a comprehensive examination of the frequently encountered item sets within customer orders.

Conducting Exploratory Data Analysis.

Presenting an Introduction to Market Basket Analysis.

Identification of Association Rules.

Offering Recommendations based on Analysis.

## DATA EXPLORATION PROCESS

|          | count   | mean       | std        | min | 25%   | 50%   | 75%   | max    |
|----------|---------|------------|------------|-----|-------|-------|-------|--------|
| Order_id | 20641.0 | 575.986289 | 328.557078 | 1.0 | 292.0 | 581.0 | 862.0 | 1139.0 |

4730

Date 0
Order\_id 0
Product 0
dtype: int64

 The dataset contains 4730 duplicate values, with no missing values present.

#### DATA EXPLORATION PROCESS

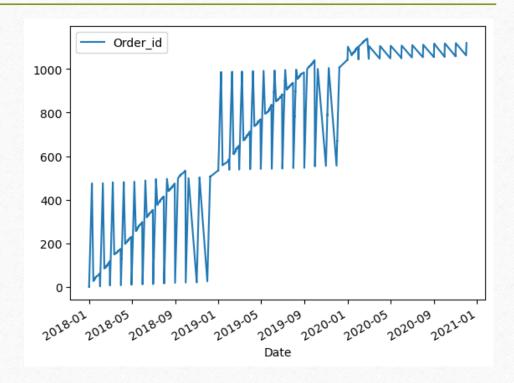
|   | Date       | Order_id | Product       |
|---|------------|----------|---------------|
| 0 | 01-01-2018 | 1        | yogurt        |
| 1 | 01-01-2018 | 1        | pork          |
| 2 | 01-01-2018 | 1        | sandwich bags |
| 3 | 01-01-2018 | 1        | lunch meat    |
| 4 | 01-01-2018 | 1        | all- purpose  |

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 20641 entries, 0 to 20640
Data columns (total 3 columns):
# Column Non-Null Count Dtype
--- 0 Date 20641 non-null object
1 Order\_id 20641 non-null int64
2 Product 20641 non-null object
dtypes: int64(1), object(2)
memory usage: 483.9+ KB

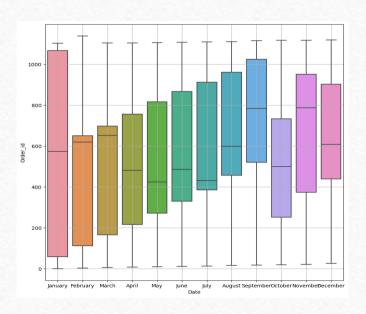
- The store's dataset comprises 20,641 observations.
- The data file includes three columns: date, Order\_id, and Product.
- Within the dataset, there are two object data types and one integer data type.

# TRENDS ACROSS THE YEARS

• The sales show a steady yearly increase.



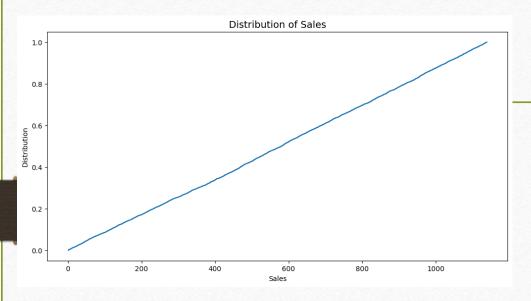
#### TRENDSACROSTHEYEARS

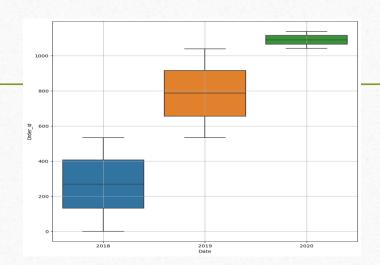




#### DISTRIBUTION OF SALES

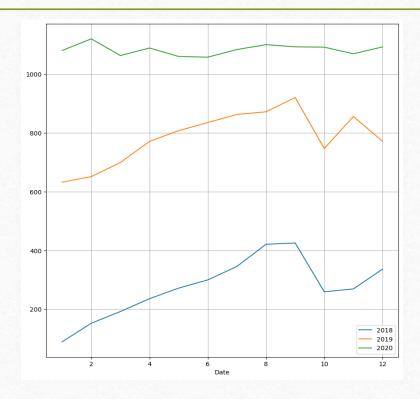
#### TRENDSACROSSTHEYEARS





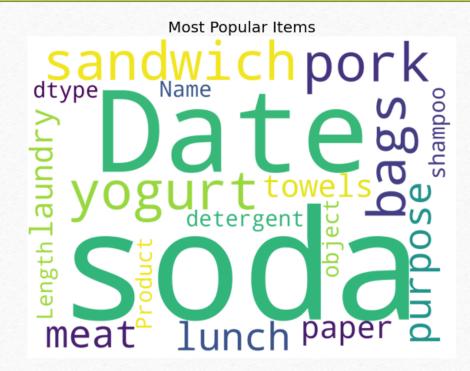
In 2020, the orders peaked, contrasting sharply with the lowest point experienced in 2018.

| Date | 2018       | 2019       | 2020        |
|------|------------|------------|-------------|
| Date |            |            |             |
| 1    | 89.125609  | 632.501699 | 1081.015815 |
| 2    | 152.317186 | 651.580328 | 1120.710280 |
| 3    | 192.152731 | 699.412500 | 1064.000000 |
| 4    | 235.959402 | 771.545455 | 1089.533333 |
| 5    | 271.914336 | 807.997906 | 1060.687500 |
| 6    | 299.839923 | 835.753138 | 1058.311475 |
| 7    | 345.662681 | 863.277293 | 1084.321429 |
| 8    | 421.204698 | 872.293137 | 1101.020408 |
| 9    | 425.521368 | 920.856092 | 1093.545455 |
| 10   | 259.387850 | 747.331288 | 1092.405405 |
| 11   | 269.150000 | 856.179641 | 1069.830189 |
| 12   | 336.559259 | 771.931034 | 1093.350000 |
|      |            |            |             |



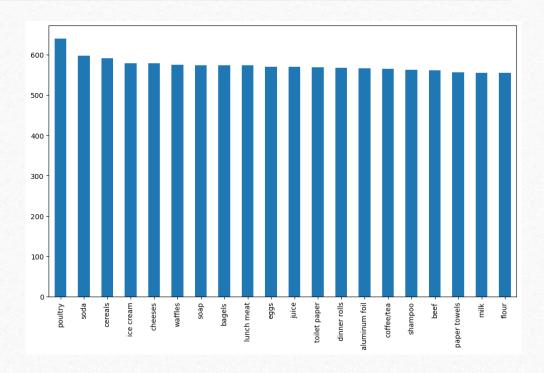
# Most Popular Items

 Yogurt, soda, pork, etc., are the products most frequently purchased



## TOP 20 PRODUCTS

 Upon examining the bar plot, it becomes clear that poultry, soda, and celery are the top 3 products in the store.



# **Grocery Store Analysis**

Association rules are to be constructed.

The frequent identification of items purchased together is essential.

Recommendations need to be constructed based on this analysis.

#### **ASSOCIATION RULES**

Revealing underlying relationships between various items in a dataset, this technique uncovers associations among seemingly unrelated elements..

By identifying hidden relationships among diverse elements in a dataset, this method exposes the interconnectedness of seemingly unrelated items.

Association rules are typically expressed in modified format as i(j) -> i(k), indicating a robust connection between the acquisition of item i(j) and i(k). This signifies that both items were bought concurrently within a single transaction.

# Support Threshold Value

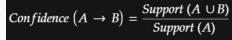
The support of an itemset X, supp(X), denotes the proportion of transactions within the database where item X is present, with N representing the total transaction count.

$$Support = \frac{Frequency(X,Y)}{N}$$

This metric serves as an indicator of an itemset's popularity, indicating that higher support values correlate with more frequent occurrences of items within the dataset. Conversely, a low support value can aid in uncovering concealed relationships among the items.

## Confidence Threshold Value

 The confidence of a rule indicates the probability of item Y being bought alongside item X. For instance, a confidence of .5 implies that in half of the instances where Baby Gel and Soap were bought, Cookies and Chips were also purchased.



• A higher confidence value suggests greater reliability of the rule.

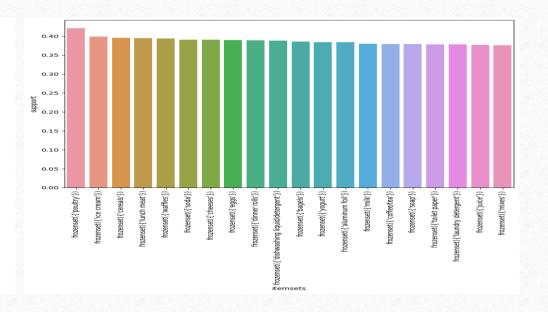
# **Association Rules**

|         | antecedents  | consequents  | antecedent<br>support | consequent | support  | confidence | lift     | leverage | conviction |
|---------|--|--|-----------------------|------------|----------|------------|----------|----------|------------|
| 1916458 | (ketchup, sugar, sandwich bags, all-<br>purpose)     | (laundry detergent, soap, flour)                     | 0.023705              | 0.058824   | 0.011414 | 0.481481   | 8.185185 | 0.010019 | 1.81512    |
| 1916523 | (laundry detergent, soap, flour)                     | (ketchup, sugar, sandwich bags, all- purpose)        | 0.058824              | 0.023705   | 0.011414 | 0.194030   | 8.185185 | 0.010019 | 1.21132    |
| 1907008 | (toilet paper, fruits, all- purpose, coffee/tea)     | (butter, beef, cereals)                              | 0.022827              | 0.058824   | 0.010536 | 0.461538   | 7.846154 | 0.009193 | 1.74789    |
| 1907073 | (butter, beef, cereals)                              | (toilet paper, fruits, all- purpose, coffee/tea)     | 0.058824              | 0.022827   | 0.010536 | 0.179104   | 7.846154 | 0.009193 | 1.19037    |
| 2026341 | (pork, milk, individual meals, ice cream)            | (sandwich loaves, shampoo, cereals)                  | 0.020193              | 0.067603   | 0.010536 | 0.521739   | 7.717674 | 0.009170 | 1.94955    |
| 2026384 | (sandwich loaves, shampoo, cereals)                  | (pork, milk, individual meals, ice cream)            | 0.067603              | 0.020193   | 0.010536 | 0.155844   | 7.717674 | 0.009170 | 1.16069    |
| 2029873 | (ketchup, cheeses, lunch meat, milk)                 | (pork, soap, coffee/tea)                             | 0.022827              | 0.065847   | 0.011414 | 0.500000   | 7.593333 | 0.009910 | 1.86830    |
| 2029908 | (pork, soap, coffee/tea)                             | (ketchup, cheeses, lunch meat, milk)                 | 0.065847              | 0.022827   | 0.011414 | 0.173333   | 7.593333 | 0.009910 | 1.18206    |
| 1916456 | (ketchup, laundry detergent, sugar, all-<br>purpose) | (flour, soap, sandwich bags)                         | 0.025461              | 0.059701   | 0.011414 | 0.448276   | 7.508621 | 0.009893 | 1.70429    |
| 1916525 | (flour, soap, sandwich bags)                         | (ketchup, laundry detergent, sugar, all-<br>purpose) | 0.059701              | 0.025461   | 0.011414 | 0.191176   | 7.508621 | 0.009893 | 1.20488    |
| 2002793 | (pasta, lunch meat, beef, sandwich bags)             | (shampoo, fruits, spaghetti sauce)                   | 0.026339              | 0.053556   | 0.010536 | 0.400000   | 7.468852 | 0.009125 | 1.57740    |
| 2002808 | (shampoo, fruits, spaghetti sauce)                   | (pasta, lunch meat, beef, sandwich bags)             | 0.053556              | 0.026339   | 0.010536 | 0.196721   | 7.468852 | 0.009125 | 1.21210    |
| 1916490 | (flour, laundry detergent, soap, sandwich bags)      | (ketchup, sugar, all- purpose)                       | 0.027217              | 0.057068   | 0.011414 | 0.419355   | 7.348387 | 0.009860 | 1.62393    |
| 1916491 | (ketchup, sugar, all- purpose)                       | (flour, laundry detergent, soap, sandwich bags)      | 0.057068              | 0.027217   | 0.011414 | 0.200000   | 7.348387 | 0.009860 | 1.21597    |
| 1986699 | (pasta, pork, soap)                                  | (soda, ketchup, waffles, bagels)                     | 0.047410              | 0.030729   | 0.010536 | 0.222222   | 7.231746 | 0.009079 | 1.24620    |
| 1986646 | (soda, ketchup, waffles, bagels)                     | (pasta, pork, soap)                                  | 0.030729              | 0.047410   | 0.010536 | 0.342857   | 7.231746 | 0.009079 | 1.44959    |
| 1916481 | (flour, sugar, sandwich bags, all- purpose)          | (ketchup, laundry detergent, soap)                   | 0.022827              | 0.069359   | 0.011414 | 0.500000   | 7.208861 | 0.009830 | 1.86128    |

# Support for itemsets using Apriori

|        | support  | itemsets                                       |
|--------|----------|--|
| 0      | 0.374890 | (all- purpose)                                 |
| 1      | 0.384548 | (aluminum foil)                                |
| 2      | 0.385426 | (bagels)                                       |
| 3      | 0.374890 | (beef)   |
| 4      | 0.367867 | (butter)                                       |
|        |          |  |
| 610567 | 0.010536 | (ketchup, mixes, spaghetti sauce, pork, soap,  |
| 610568 | 0.011414 | (ketchup, waffles, mixes, spaghetti sauce, soa |
| 610569 | 0.010536 | (sandwich loaves, laundry detergent, soap, lun |
| 610570 | 0.011414 | (yogurt, mixes, milk, sandwich bags, lunch mea |
| 610571 | 0.010536 | (yogurt, tortillas, mixes, milk, sandwich bags |
|        |          |  |

610572 rows × 2 columns





|          | antecedents                                      | consequents                                   | antecedent<br>support | consequent<br>support | support  | confidence | lift     | leverage | conviction |
|----------|--|---|-----------------------|-----------------------|----------|------------|----------|----------|------------|
| 21916458 | (ketchup, sugar, sandwich bags, all- purpose)    | (laundry detergent, soap, flour)              | 0.023705              | 0.058824              | 0.011414 | 0.481481   | 8.185185 | 0.010019 | 1.815126   |
| 21916523 | (laundry detergent, soap, flour)                 | (ketchup, sugar, sandwich bags, all- purpose) | 0.058824              | 0.023705              | 0.011414 | 0.194030   | 8.185185 | 0.010019 | 1.211329   |
| 21907008 | (toilet paper, fruits, all- purpose, coffee/tea) | (butter, beef, cereals)                       | 0.022827              | 0.058824              | 0.010536 | 0.461538   | 7.846154 | 0.009193 | 1.747899   |

Running the algorithm with the parameters set as follows, minimum\_support = 0.01, enables us to observe all items with 2 or more appearances in the frequent itemset, alongside their corresponding rules. The calculation methodology for metrics is detailed in preceding slides.

The initial itemset unveils the association: "If Ketchup and Sugar, then Laundry Detergent, Soap, Flour," with a support value of 0.011, approximately 1.1% of all transactions exhibiting this combination.

The confidence value registers at 0.48, indicating a 48% likelihood that the sales of the first item set's antecedents occur whenever the consequents are purchased.

Lift metric serves to assess the relationship between items. A lift value below 1 suggests negligible correlation between Ketchup and Soap items. However, with a lift value of 8.18, it is apparent that the purchase of Ketchup is highly correlated with the acquisition of Soap/Flour items.

## RECCOMMENDATIONS

Providing discounts on low-selling items can potentially boost their sales.

Providing discounts on low-selling items can boost their sales significantly.

Combo offers,
when
implemented,
have the
potential to
boost sales
within the store.