

IT Essentials

During the Cisco Networking Academy® course, administered by the undersigned instructor, the student was able to proficiently:

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| <ul style="list-style-type: none"> • Define information technology (IT) and describe the components of a personal computer | <ul style="list-style-type: none"> • Upgrade or replace components of a laptop based on customer needs |
| <ul style="list-style-type: none"> • Describe how to protect people, equipment, and environments from accidents, damage, and contamination | <ul style="list-style-type: none"> • Describe the features, characteristics, and operating systems of mobile devices |
| <ul style="list-style-type: none"> • Perform a step-by-step assembly of a desktop computer | <ul style="list-style-type: none"> • Implement basic hardware and software security principles |
| <ul style="list-style-type: none"> • Explain the purpose of preventive maintenance and identify the elements of the troubleshooting process | <ul style="list-style-type: none"> • Apply good communication skills and professional behavior while working with customers |
| <ul style="list-style-type: none"> • Install and navigate an operating system | <ul style="list-style-type: none"> • Perform preventive maintenance and advanced troubleshooting |
| <ul style="list-style-type: none"> • Configure computers to connect to an existing network | <ul style="list-style-type: none"> • Assess customer needs, analyze possible configurations, and provide solutions or recommendations for hardware, operating systems, networking, and security |
| <ul style="list-style-type: none"> • Install and share a printer | |

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Academy Name

Romania

Location

Adrian Petrisor

Instructor

Jun 15, 2017

Date

Instructor Signature

