

## **ENTRY VOUCHER NO: DR89397**



Entry Date 14th Aug 2020, Fri	Adults 1	Non Adults 0
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Sr.No.	Name	Contact	Package	Rate	NNPC's	Campaign
1. TANYA		9011013527	VIP Ladies Package	INR. 5,000	4,000	
Total			(1 pax.)	INR. 5,000	4,000	
Promocode: test	e: test			Additional NNPC's		1,000
			ОТІ	PC's	0	
				MI	PC's	0
				NNI	PC's	5,000
				Invoice Amo	ount	INR 5,000

### Front Office Instructions(if any):

# INCLUSIONS

- 1000 NNPC
- Multi-cuisine buffet dinner
- Unlimited drinks as per package (alcoholic and non-alcoholic) as per bar timings
- Live entertainment
- OTPCs if applicable as per package.
- Taxes

# TERMS & CONDITIONS

- Fisheries Jetty Fisheries Building D. Bandodkar Road, Panaii, Goa 403001
- Age group 18 to 21 years cannot avail OTPC (i.e. One Time Play Coupons). The permissible age for entry on the casino floor is 21 years completed and above.
- Management reserves the right to close the SkyBar or any other area due to unfavourable weather conditions or private bookings.
- Buffet Timing are 8:30 pm to 1:00 am on Weekdays & 8:30 pm to 2:00 am on Weekends.
- Alcoholic beverages will be served at the Vegas restaurant till 12:00 AM on weekdays and 1:00 AM on weekends; On the Sun-deck (when open) till 11:30 PM only.
- The rates are subject to change without prior notice.
- A original valid government photo ID should be carried for verification before getting onboard. Passport is a must for all international guests coming to Deltin Royale and they will have to furnish the same upon request.
- Dress Code Formals or Smart casuals. Shorts, sleeveless T-shirts; flip-flops and chappals are not permitted.
- Kids room is open from 6:00 pm.The kids room entry is subject to availability and is governed by first come first serve basis only.
   Management decision on this shall remain final.
- Right to admission is reserved with the management.
- Sundeck will be shut during monsoon.
- For any online/call centre bookings done post 12.00 AM for a particular day, the entry into the Casino will only be permitted post 09.30AM for that day.
- Feeder boat movement is subject to weather conditions
- Valet Parking Service will not be available.
- For any online/call center bookings check in will be only permitted until 11:30 pm on the date of entry.
- Backpacks, laptop bags and other bags of this size or a bigger size will not be allowed onboard. In cases where baggage has to be stored charges will be applicable as per bag size. Management's decision on this shall remain final.

## TERMS & CONDITIONS FOR ONE TIME PLAY COUPONS

- OTPC is for One Time Use only, and can be played on non commission live games which offer even payments (1to1).
- OTPC cannot be played on opposite betting areas simultaneously. For example Simultaneous bets on Red & Black/Even & Odd in Roulette.
- OTPC cannot be played on Slot Machines, Poker and Indian Flush (Teen Patti).
- OTPC can only be played once & regardless of the outcome of the game, will be taken by the dealer except when it is Push or Tie on relevant games.
- OTPC are non cashable.
- OTPC will be in denominations of Rs. 500 & cannot be broken down into lower denominations.
- Please check with gaming staff with regard to the limitations of usage before placing your bet.
- Games that OTPC can be played on Blackjack Not Valid on Insurance/ Pair Bets, Money Wheel
   Only on '1to1' bets, Casino War Only on the initial bet, MaangPatta Only on 'Andhar', 7Up
   7Down Only on '7Up', Baccarat Not Valid on optional bets, Roulette Only on 'Even Chances' like 1-18, 19-36, RED, BLACK, EVEN and ODD.

### REFUND & CANCELLATION POLICY

- All bookings made through the Call Centre and Website are non refundable.
- No change of booking date or cancellation is allowed within 24 hours of the visit date.
- One date change is allowed for a future date with applicable difference amount payable depending on weekday & weekend pricing and can only be done 24 hours before the booking date.
- If the booking is done for a weekend, but the reschedule date is a weekday refund will not be processed for the difference amount.
- Medical emergency will be considered for full refund and same has to be justified with relevant documents.
- For entry booked online or through the call center, no cancellations/refunds are allowed on blackout dates and special rates.
- No Cancellations/Refund or transfer of ticket will be processed in case of a no show.
- Refunds shall be processed in the same form of payment used to purchase the original ticket/package. Once an online refund request is generated, the same will be processed within 10 working days
- No refund can be processed if a guest utilizes their One-time play coupons or Match play coupons
  offered to them as part of their package.