

LAXMIDHAR ROUTA

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Professional Profile:

Highly motivated and skilled **Process Specialist** with **2.3** years of experience in developing **AI/Gen AI** solutions for the business and 2.8 years of expertise in business operations. Adept at developing python-based solutions and leveraging AI techniques to drive innovation and optimize process. Aims to apply technical skills and creativity in developing state-of-the-art AI solutions within a dynamic team setting. Good in writing Python code, Exploring AI models and creating documentation about the performance and accuracy of the AI model.

Currently working as a Process Specialist at Infosys BPM Ltd. I am seeking new challenges and opportunities as an AI/Gen AI developer to leverage my skills and contribute to organizational success.

Technical Skills:

Operating Systems	: Windows, UNIX.
Skills	: Python, Excel, NLP, Artificial Intelligence, Data Science, Transformers, ML
Tool	: VS Code, Pycharm, Spyder, Jupyter notebook, Anaconda
Languages	: Python
Domain	: AI, ML, Data science.
Framework	: Pandas, Transformers, Flask, scikit-learn, Gradio, Langchain, Llama-index

Work Experience:

Current Organization	: Infosys BPM. Ltd. (Bangalore)
Experience	: Nov 2021– Present
Designation	: Process Specialist

Project: LunchPad

- The main idea of this project is to verify the candidate and their documents by face recognition.

Project: Doc QA and Document AI

- The main purpose of Doc QA is to extract contractual obligation, scope and project details from the SOW and contract documents using LLM.
- Key-value pair extraction from PDF and image which is done by using a transformers-based multimodal.
- Fine-tune transformers-based AI multimodal model for the Document classification.
- Translation from one language to another by a LLM model.

Project: Ticket classification

- The idea of this project is to predict class of the Text based on AHD data, the model is a transformers-based model used for better accuracy and provide better result in comparison to other ML model.

Project: Generic and SOW OCR solution

- In this project my contribution to .docx .ppt and .msg extraction that extract text from the .docx, .ppt and .msg file.
- In this project my task is to extract text between two headings based on input heading or Section extraction from PDF based on heading.

Project: Resume parser

- Data collection, data labelling and data cleaning.

Work Experience:

Previous Organization: AEGIS, Bangalore
Experience : January 2020 – December 2020
Designation : Senior Operations Executive

Roles & Responsibilities

- Assisting in the management of team workload
- Monitoring individual and team performance and highlight any concerns to Operations Manager
- Optimize operations through continuous process improvement.
- Providing technical knowledge, supporting, guidance and mentoring to Operations Executives

Work Experience:

Previous Organization: First Source Pvt. Ltd. (Bangalore)
Experience : Dec 2017 – Aug 2019
Designation : Senior Associate

Roles & Responsibilities

- Worked as a part of the Banking process.
- Handling customers over call and resolving their banking-related issues and queries.
- Handling escalation calls and providing the resolutions.
- Escalate unresolved queries to respective departments for accurate redressal.

Academics:

- Completed B.Sc. in Mathematics and physics from Berhampur University, Odisha

Achievements:

- Infosys Certified Python Associate and Python Programmer
- Infosys Certified Data Science Practitioner Using Python
- Infosys Certified Data Science Professional Using Python
- Infosys Certified Expert - Natural Language Processing Professional
- Received Python Developer – Proficient Skill Tag

Personal Information:

Date of Birth : 16th June 1994
Gender : Male
Nationality : Indian
Current Address : At home PG for gents, 5th cross, Prashanth extension, Whitefield, Bangalore-560066
Permanent Address : Vill- Dadarakhola, PO- B.Karadabadi, Dist- Ganjam, via- Karachuli, Odisha - 761143
Language : Odia, Hindi, English

Declaration: I hereby declare that the above given particulars are true to the best of my knowledge and belief.

Date-

Place- Bangalore

(Laxmidhar Routa)