

# Laxmi Gayathri Kattu

Email: [laxmigayathrikattu@gmail.com](mailto:laxmigayathrikattu@gmail.com)  
Tel: 8790908269  
LinkedIn: [laxmi gayathri kattu](#)

**Summary:** Salesforce Developer with nearly 3 years of experience in building custom solutions using Apex, LWC, and automation tools. Skilled in dynamic UI development (HTML, CSS, JS) and well-versed in security, data modeling, and multitenant architecture. Agile-savvy and quick to learn new technologies.

TECHNICAL SKILLS	
Salesforce Platform	Salesforce Admin. Salesforce Development. Service Cloud. Field Service Lightning (FSL)
Languages & Development	Apex, Lightning Web Components (LWC), Python Basics, HTML, CSS, JavaScript
Tools	Visual Studio. Data Loader. Jira. Bitbucket. AutoRABIT. Workbench. SourceTree

## IT EXPERIENCE

Advanced App Engineering Analyst – Baxter	
(Accenture, Hyderabad)	Mar 2024 – July 2025
<ul style="list-style-type: none"><li>- Developed scalable Flows for Work Orders, Service Appointments, and Case automation.</li><li>- Built reusable LWC and Aura Components for business-critical functionalities.</li><li>- Integrated Salesforce with JD Edwards using REST APIs and MuleSoft.</li><li>- Designed asynchronous Apex classes for bulk data processing and scheduled operations.</li><li>- Worked on Salesforce security setup including OWD, sharing rules, and permission sets.</li><li>- Participated in Agile ceremonies and collaborated with stakeholders to deliver sprint goals.</li></ul>	

## **Advanced App Engineering Associate – Baxter**

(Accenture, Hyderabad)

Sep 2022 – Mar 2024.

- Designed Apex-based logic for business use cases and validations.
- Automated workflows using Flows and Process Builders to replace legacy logic.
- Migrated and cleansed data using Data Loader and Workbench.
- Built Lightning UI pages and configured record types and layouts.
- Supported QA, UAT, deployment, and defect triage cycles.

### **KEY ACHIEVEMENTS**

- **FSL Workflow Automation:** Automated core Field Service Lightning workflows, leading to improved efficiency and reduced manual intervention in field operations.
- **Mobile Optimization:** Delivered mobile-optimized solutions for field agents, enhancing usability and responsiveness in the Salesforce mobile app.
- **Agile Delivery:** Contributed to consistent on-time sprint deliveries by actively participating in Agile ceremonies and aligning deliverables with sprint goals.

### **CERTIFICATIONS**



- Salesforce Certified Associate
- Salesforce Certified Administrator
- Salesforce Certified App Builder
- Salesforce Platform Developer I

### **EDUCATION**

**CMR Institute of Technology, Hyderabad B. Tech in Electronics and Communication Engineering (8.5)**  
**2018-2022**