

Laxmi Gayathri Kattu

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Summary: Salesforce Developer with nearly 3 years of experience in building custom solutions using Apex, LWC, and automation tools. Skilled in dynamic UI development (HTML, CSS, JS) and well-versed in security, data modeling, and multitenant architecture. Agile-savvy and quick to learn new technologies.

TECHNICAL SKILLS

<i>Salesforce Platform</i>	<i>Salesforce Admin. Salesforce Development. Service Cloud. Field Service Lightning (FSL)</i>
<i>Languages & Development</i>	<i>Apex, Lightning Web Components (LWC), Python Basics, HTML, CSS, JavaScript</i>
<i>Tools</i>	<i>Visual Studio. Data Loader. Jira. Bitbucket. AutoRABIT. Workbench. SourceTree</i>

IT EXPERIENCE

Advanced App Engineering Analyst – Baxter

(Accenture, Hyderabad)

Mar 2024 – July 2025

- Developed scalable Flows for Work Orders, Service Appointments, and Case automation.
- Built reusable LWC and Aura Components for business-critical functionalities.
- Integrated Salesforce with JD Edwards using REST APIs and MuleSoft.
- Designed asynchronous Apex classes for bulk data processing and scheduled operations.
- Worked on Salesforce security setup including OWD, sharing rules, and permission sets.

- Participated in Agile ceremonies and collaborated with stakeholders to deliver sprint goals.

Advanced App Engineering Associate – Baxter

(Accenture, Hyderabad)

Sep 2022 – Mar 2024.

- Designed Apex-based logic for business use cases and validations.
- Automated workflows using Flows and Process Builders to replace legacy logic.
- Migrated and cleansed data using Data Loader and Workbench.
- Built Lightning UI pages and configured record types and layouts.
- Supported QA, UAT, deployment, and defect triage cycles.

KEY ACHIEVEMENTS

- **FSL Workflow Automation:** Automated core Field Service Lightning workflows, leading to improved efficiency and reduced manual intervention in field operations.
- **Mobile Optimization:** Delivered mobile-optimized solutions for field agents, enhancing usability and responsiveness in the Salesforce mobile app.



- **Agile Delivery:** Contributed to consistent on-time sprint deliveries by actively participating in Agile ceremonies and aligning deliverables with sprint goals.

CERTIFICATIONS

- Salesforce Certified Associate
- Salesforce Certified Administrator
- Salesforce Certified App Builder
- Salesforce Platform Developer I

EDUCATION

