COFFEE SHOP SALES DASHBOARD

OBJECTIVE

The goal of this project is to create a dashboard of sales data for coffee stores to identify patterns, trends and opportunities for the business.

TOOL

Google sheet.

SKILLS

- Data Transformation and Analysis.
- Filtering, Sorting and Functions.
- Pivot Tables and Charts.
- Data Visualization and Dashboard creation.

DATASET

The comprehensive dataset includes coffee shop sales information such as transaction_id, transaction_date, transactio_time, quantity of transaction as transaction_qty, store_id, store_location, product_id, unit_price, product_category, product_type, product_detail. Here is the data from Jan – Jun 2023.

Here is the snippet of dataset.

| A5 | ▼ fx 4 | | | | | | | | | | | |
|----|----------------|------------------|--------------------|-------------------|----------|---|------------------|-------------|--------------|--------------------|-----------------------|------------------------------|
| | A | В | С | D | E | | F | G | Н | T. | J | К |
| 1 | transaction_id | transaction_date | transaction_time = | transaction_qty = | store_id | ÷ | store_location = | product_id= | unit_price = | product_category = | product_type = | product_detail = |
| 2 | | 1 1/1/202 | 7:06:11 | | 2 | 5 | Lower Manhattan | 32 | 3 | Coffee | Gourmet brewed coffee | Ethiopia Rg |
| 3 | | 2 1/1/202 | 7:08:56 | | 2 | 5 | Lower Manhattan | 57 | 3.1 | Tea | Brewed Chai tea | Spicy Eye Opener Chai Lg |
| 4 | | 3 1/1/202 | 7:14:04 | | 2 | 5 | Lower Manhattan | 59 | | Drinking Chocolate | Hot chocolate | Dark chocolate Lg |
| 5 | | 4 1/1/202 | 3 7:20:24 | | | | Lower Manhattan | 22 | | Coffee | Drip coffee | Our Old Time Diner Blend Sm |
| 6 | | 5 1/1/202 | 7:22:41 | | 2 | 5 | Lower Manhattan | 57 | 3.1 | Tea | Brewed Chai tea | Spicy Eye Opener Chai Lg |
| 7 | | 6 1/1/202 | 7:22:41 | | 1 | 5 | Lower Manhattan | 77 | | Bakery | Scone | Oatmeal Scone |
| 8 | | 7 1/1/202 | 7:25:49 | | 1 | 5 | Lower Manhattan | 22 | 2 | Coffee | Drip coffee | Our Old Time Diner Blend Sm |
| 9 | | 8 1/1/202 | 7:33:34 | | 2 | 5 | Lower Manhattan | 28 | 2 | Coffee | Gourmet brewed coffee | Columbian Medium Roast Sm |
| 10 | | 9 1/1/202 | 7:39:13 | | 1 | 5 | Lower Manhattan | 39 | 4.25 | Coffee | Barista Espresso | Latte Rg |
| 11 | | 10 1/1/202 | 7:39:34 | | 2 | 5 | Lower Manhattan | 58 | 3.5 | Drinking Chocolate | Hot chocolate | Dark chocolate Rg |
| 12 | | 11 1/1/202 | 7:43:05 | | 1 | 5 | Lower Manhattan | 56 | 2.55 | Tea | Brewed Chai tea | Spicy Eye Opener Chai Rg |
| 13 | | 12 1/1/202 | 3 7:44:35 | | 2 | 5 | Lower Manhattan | 33 | 3.5 | Coffee | Gourmet brewed coffee | Ethiopia Lg |
| 14 | | 13 1/1/202 | 7:45:51 | | 1 | 5 | Lower Manhattan | 51 | | Tea | Brewed Black tea | Earl Grey Lg |
| 15 | | 14 1/1/202 | 7:48:19 | | 1 | 5 | Lower Manhattan | 57 | 3.1 | Tea | Brewed Chai tea | Spicy Eye Opener Chai Lg |
| 16 | | 15 1/1/202 | 7:52:36 | | 2 | 5 | Lower Manhattan | 87 | 3 | Coffee | Barista Espresso | Ouro Brasileiro shot |
| 17 | | 16 1/1/202 | 7:59:58 | | 2 | 5 | Lower Manhattan | 47 | 3 | Tea | Brewed Green tea | Serenity Green Tea Lg |
| 18 | | 17 1/1/202 | 7:59:58 | | 1 | 5 | Lower Manhattan | 79 | | Bakery | Scone | Jumbo Savory Scone |
| 19 | | 18 1/1/202 | 8:00:18 | | | | Hell's Kitchen | 42 | | Tea | Brewed herbal tea | Lemon Grass Rg |
| 20 | | 19 1/1/202 | 8:00:39 | | 2 | 8 | Hell's Kitchen | 59 | 4.5 | Drinking Chocolate | Hot chocolate | Dark chocolate Lg |
| 21 | | 20 1/1/202 | 8:11:45 | | 1 | 8 | Hell's Kitchen | 61 | 4.75 | Drinking Chocolate | Hot chocolate | Sustainably Grown Organic Lg |
| 22 | | 21 1/1/202 | 8:17:27 | | | | Hell's Kitchen | 33 | | Coffee | Gourmet brewed coffee | Ethiopia Lg |
| 23 | | 22 1/1/202 | 8:24:26 | | 2 | 5 | Lower Manhattan | 56 | 2.55 | Tea | Brewed Chai tea | Spicy Eye Opener Chai Rg |
| 24 | | 23 1/1/202 | 8:24:26 | | 1 | 5 | Lower Manhattan | 69 | | Bakery | Biscotti | Hazelnut Biscotti |
| 25 | | 24 1/1/202 | 8:29:38 | | 1 | 8 | Hell's Kitchen | 56 | | Tea | Brewed Chai tea | Spicy Eye Opener Chai Rg |
| 26 | | 25 1/1/202 | 8:31:23 | | | | Hell's Kitchen | 40 | | Coffee | Barista Espresso | Cappuccino |
| 27 | | 26 1/1/202 | 8:33:08 | | | - | Lower Manhattan | 43 | | Tea | Brewed herbal tea | Lemon Grass Lg |
| 28 | | 27 1/1/202 | 8:33:08 | | 1 | 5 | Lower Manhattan | 76 | | Bakery | Biscotti | Chocolate Chip Biscotti |
| 29 | | 28 1/1/202 | 8:35:03 | | 2 | 5 | Lower Manhattan | 45 | 3 | Tea | Brewed herbal tea | Peppermint Lg |

| 149102 | 149441 | 6/30/2023 | 19:46:28 | 1 | 8 Hell's Kitchen | 27 | 3.5 Coffee | Organic brewed coffee | Brazilian Lg |
|--------|--------|-----------|----------|---|-------------------|----|--------------|-----------------------|-----------------------------|
| 149103 | 149442 | 6/30/2023 | 19:46:28 | 1 | 8 Hell's Kitchen | 75 | 3.5 Bakery | Pastry | Croissant |
| 149104 | 149443 | 6/30/2023 | 19:46:43 | 2 | 3 Astoria | 50 | 2.5 Tea | Brewed Black tea | Earl Grey Rg |
| 149105 | 149444 | 6/30/2023 | 19:51:59 | 2 | 3 Astoria | 26 | 3 Coffee | Organic brewed coffee | Brazilian Rg |
| 149106 | 149445 | 6/30/2023 | 19:52:28 | 2 | 3 Astoria | 34 | 2.45 Coffee | Premium brewed coffee | Jamaican Coffee River Sm |
| 149107 | 149446 | 6/30/2023 | 19:53:46 | 1 | 3 Astoria | 24 | 3 Coffee | Drip coffee | Our Old Time Diner Blend Lg |
| 149108 | 149447 | 6/30/2023 | 19:56:45 | 1 | 8 Hell's Kitchen | 33 | 3.5 Coffee | Gourmet brewed coffee | Ethiopia Lg |
| 149109 | 149448 | 6/30/2023 | 19:57:49 | 2 | 3 Astoria | 54 | 2.5 Tea | Brewed Chai tea | Morning Sunrise Chai Rg |
| 149110 | 149449 | 6/30/2023 | 19:57:49 | 1 | 3 Astoria | 70 | 3.25 Bakery | Scone | Cranberry Scone |
| 149111 | 149450 | 6/30/2023 | 20:08:38 | 2 | 8 Hell's Kitchen | 55 | 4 Tea | Brewed Chai tea | Morning Sunrise Chai Lg |
| 149112 | 149451 | 6/30/2023 | 20:16:31 | 2 | 5 Lower Manhattan | 42 | 2.5 Tea | Brewed herbal tea | Lemon Grass Rg |
| 149113 | 149452 | 6/30/2023 | 20:18:41 | 2 | 8 Hell's Kitchen | 44 | 2.5 Tea | Brewed herbal tea | Peppermint Rg |
| 149114 | 149453 | 6/30/2023 | 20:25:10 | 2 | 8 Hell's Kitchen | 49 | 3 Tea | Brewed Black tea | English Breakfast Lg |
| 149115 | 149454 | 6/30/2023 | 20:31:34 | 1 | 8 Hell's Kitchen | 45 | 3 Tea | Brewed herbal tea | Peppermint Lg |
| 149116 | 149455 | 6/30/2023 | 20:57:19 | 1 | 8 Hell's Kitchen | 40 | 3.75 Coffee | Barista Espresso | Cappuccino |
| 149117 | 149456 | 6/30/2023 | 20:57:19 | 2 | 8 Hell's Kitchen | 64 | 0.8 Flavours | Regular syrup | Hazelnut syrup |

PROCESS

1. Prepare the data for analysis

- Added a new column to calculate revenue, price * quantity.
- Added a new column to calculate Month and Day of week based on the transaction date.
- Added a new column to extract Hour from the transaction time.

Below is the snippet after completing these steps.

| Revenue = | Month = | Day of week = | Hour = |
|-----------|---------|---------------|--------|
| \$6.00 | January | Sun | 7 |
| \$6.20 | January | Sun | 7 |
| \$9.00 | January | Sun | 7 |
| \$2.00 | January | Sun | 7 |
| \$6.20 | January | Sun | 7 |
| \$3.00 | January | Sun | 7 |
| \$2.00 | January | Sun | 7 |
| \$4.00 | January | Sun | 7 |
| \$4.25 | January | Sun | 7 |
| \$7.00 | January | Sun | 7 |
| \$2.55 | January | Sun | 7 |
| \$7.00 | January | Sun | 7 |
| \$3.00 | January | Sun | 7 |
| \$3.10 | January | Sun | 7 |
| \$6.00 | January | Sun | 7 |
| \$6.00 | January | Sun | 7 |
| \$3.75 | January | Sun | 7 |
| \$2.50 | January | Cup | 0 |

2.Explore data with Pivot tables.

- Inserted a Pivot table to show revenue by month.
- Added Pivot tables to show number of transactions by product category, sorted descending by transaction.
- Inserted a Pivot table to show number of transactions by day of week and by hour of day.

Below is the snippet of pivot tables

| Day of week | COUNT of transaction_id |
|--------------------|-------------------------|
| Fri | 21,701.00 |
| Mon | 21,643.00 |
| Sat | 20,510.00 |
| Sun | 21,096.00 |
| Thu | 21,654.00 |
| Tue | 21,202.00 |
| Wed | 21,310.00 |
| Grand Total | 149,116.00 |

Tab: number of transactions by day of week

| product_category | COUNT of transaction_id | |
|--------------------|-------------------------|--------|
| Coffee | | 58416 |
| Tea | | 45449 |
| Bakery | | 22796 |
| Drinking Chocolate | | 11468 |
| Flavours | | 6790 |
| Coffee beans | | 1753 |
| Loose Tea | | 1210 |
| Branded | | 747 |
| Packaged Chocolate | | 487 |
| Grand Total | | 149116 |

Tab: number of transactions by product category

| Hour | | COUNT of transaction_id |
|------|----|-------------------------|
| | 6 | 4,594.00 |
| | 7 | 13,428.00 |
| | 8 | 17,654.00 |
| | 9 | 17,764.00 |
| | 10 | 18,545.00 |
| | 11 | 9,766.00 |
| | 12 | 8,708.00 |
| | 13 | 8,714.00 |
| | 14 | 8,933.00 |
| | 15 | 8,979.00 |
| | 16 | 9,093.00 |
| | 17 | 8,745.00 |
| | 18 | 7,498.00 |
| | 19 | 6,092.00 |

| | 20 | 603.00 |
|--------------------|----|------------|
| Grand Total | | 149,116.00 |

Tab: number of transactions by hour of day

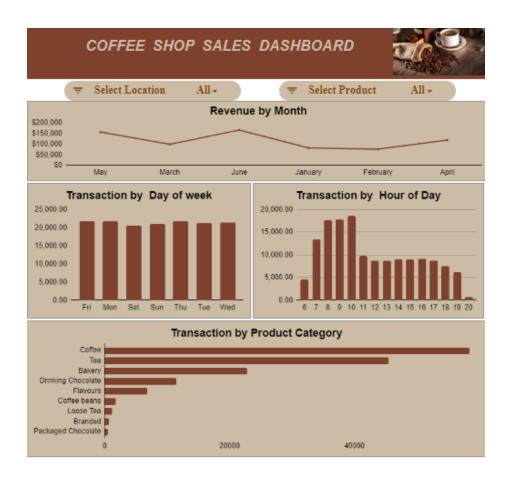
| Month | SUM of Revenue |
|--------------------|----------------|
| April | \$118,940 |
| February | \$76,145 |
| January | \$81,678 |
| June | \$166,469 |
| March | \$98,857 |
| May | \$156,723 |
| Grand Total | \$698,812 |

Tab: Revenue by month

3. Build dashboard

- Added charts to show revenue by month as a line chart, transaction by day of week and hour of day as column chart and transaction by product category as a bar chart.
- For user friendly and interactive experience 2 "Slicers" were added.

Below is a snippet of the final dashboard in Google Sheet.



INSIGHTS

- Coffee is the most selling product in all cities.
- In Astoria and Lower Manhattan, most transactions happen from 7 to 10 in the morning, while in Hell's Kitchen, it is from 8 to 10.
- In Lower Manhattan, towards the evening around 7-8 sales is very less.

CONCLUSION

Thank you for your interest and time to explore **COFFEE SHOP SALES DASHBOARD** project. Feel free to give your valuable suggestions and feedback, connect with me on: https://www.linkedin.com/in/layana-bhaskaran/