

Jordan Nash

Software Developer

I am an object-orientated, C# software developer. Graduated with a Diploma of Software Development in 2016 and have actively been creating various projects on GitHub including Pitcher. Pitcher is a web bug logger created with agile sprints, an SRS, and a third-party login service to reduce development workload. I am using the app currently to log my own errors in various projects. Have contributed to numerous repositories like Mozilla's and have spoken and presented tech demos at meetup talks.

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📍 Brisbane, Australia

🌐 [linkedin.com/in/jordan-nash-87b042173](https://www.linkedin.com/in/jordan-nash-87b042173)

📱 Available on recruiter's request

📅 layersofabstraction.github.io/#

🐙 github.com/LayersOfAbstraction

SKILLS

Jekyll (6 months)

■ JavaScript (1 year)

ASP.NET Core (2 years)

■ SQL (3 years)

■ AWS CLI

■ SQL Server / MySQL (3 months)

■ Jenkins / CI

■ React (3 months)

CSS (1 year)

Ruby on Rails 1 (month)

Git (2 years)

■ C# (3 years)

EDUCATION

Diploma of Software Development Tafe

01/2015 - 06/2016

Logan

Certificate 3 Individual Support TAFE

01/2017 - 07/2017

Logan

WORK EXPERIENCE

Customer Solutions Specialist Probe

09/2021 - Present

Springfield

Achievements/Tasks

- Listened to floor support's criticism of our scripting pages, coached information on improving it and implemented suggestion which was approved.
- Helped individuals enter an agreeable payment plan.
- Took extensive notes especially when working with individuals from vulnerable backgrounds including Torres Strait Islanders, people with disability, and those with language barriers. Gave them ID number to give to us in future so next specialist can easily refer to my notes and understand client's problem better.

Support Worker Nextt Group

08/2021 - Present

Brisbane

Achievements/Tasks

- Engaged client to pass the time
- Watched over him to prevent client damaging property
- Guided client through online self service when telling centrelink he changed their address rather than telling them in person.

WORK EXPERIENCE

Support Worker

Way Future Support Services

08/2020 - Present

Achievements/Tasks

- Connected client to group activities outside his home
- Built rapport with client
- Got companion card so a client can attend more venues and enjoy more enrichment

Support Worker

Community Support Pty Ltd

08/2020 - 10/2020

Achievements/Tasks

- Successfully encouraged client to go outside home
- Successfully encouraged client to go to school many times
- Made client feel safe

Support Worker

Uniting Care Queensland

01/2018 - 01/2018

Achievements/Tasks

- Guided client around outdoor areas
- Engaged client to pass the time during train trips
- Kept client safe

Freestyle slalom skating coach

Self Employed

10/2018 - 06/2021

Achievements/Tasks

- Taught children and adults basic skate skills and advanced freestyle slalom skills
- Made detailed and easy to understand practice plans so my clients know exactly what to do and how to practice basic tricks
- Improved client's self-esteem and confidence

Assistant cook

MacDonald's and Hungry Jacks

06/2010 - 01/2013

Achievements/Tasks

- Kept team stocked up on essential items from outdoor freezer
- Put fillet burgers together quickly
- Emptied containers quickly for team to refill

Action Recliner assembly worker

Acme Furniture Australia Pty Ltd

04/2007 - 01/2010

Achievements/Tasks

- Swiftly assembled heavy duty parts into recliners
- Stacked heavy recliners into pile to be used for furniture
- Did this somewhat dangerous work without injury

PERSONAL PROJECTS

Pitcher - Bug logger software

- Implement 3rd party login service Auth0 rather than creating login system from scratch
- Successfully Logged bugs found in the software as problem tickets in the backend project database
- Used ASP.NET MVC with Entity Framework to build project
- Transformed solved bug logs into technical HOW-TO blogs in my portfolio

PERSONAL PROJECTS

FTDC File Time Date Converter

- Created API to auto rename multiple selected files across windows file system to filename specified by user

Portfolio

- Created beautiful layout in responsive Media Query Design
- Attached blogging engine written in Jekyll Static Site Generator to easily create highly detailed technical HOW-TO blogs

Undercover multipurpose recreation area

- Published video https://www.youtube.com/watch?v=zqh_gvzzd1k
- Got on Front page of the Southern Star about idea implementation <https://i.imgur.com/XoD0viV.jpg> article content here <https://tinyurl.com/m5v2herk>
- Got petition published on Brisbane Council website with help from Ben Strickland <https://tinyurl.com/b7w3z8ne> and made brochure idea <https://tinyurl.com/3fvzucu3>

VOLUNTEER EXPERIENCE

Volunteer

Zi Zai Dong Zen

08/2017 - 07/2020

Tasks/Achievements

- Did Qi Gong on people with illnesses learned from master

Volunteer support worker

Various support worker companies

08/2017 - 07/2020

Tasks/Achievements

- Volunteering as a support worker with several companies
- Exposed to violent and confrontational clients
- Simplified tasks for clients to meet their goals

Strawberry Sundae Stalls helper

Prince Charles Hospital Foundation

06/2017 - 06/2017

I was an all-rounder doing the ice cream scooping, mashing the strawberries, serving the customers ice cream.