LYLE JOHN G. DUMAYAS

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IT Support

Passionate programmer with hands-on experience in Web Development, and full-stack troubleshooting. Adept at rapidly mastering new tech stacks and solving complex challenges across both software and hardware systems.

Portfolio: https://me-eta-ashen.vercel.app/

CREDENTIALS:

• **Professional Certification**: Civil Service Exam Passer (2025)

Associate in Computer Technologies: STI College Marikina
Senior High School - ICT Strand: New Era University

WORK EXPERIENCE:

IT Assistant

Britannica United Motors | June 2025 - Present

- Provide regional on-site and remote (AnyDesk) IT support for hardware, software, and desktop issues across Luzon branches.
- Ensure optimal functionality of computer systems and peripherals to support uninterrupted business operations.

IT Support Staff

Solid North Partylist | March 2025 – May 2025

- Provided technical support for office hardware and software, ensuring smooth operation of computers and peripherals.
- Designed and implemented a digital tagging system to streamline the distribution of supporter benefits, improving efficiency.

Web Developer Intern

IntelliSeven Technology Solutions Inc. | February 2024 - May 2024

- Delivered 100% of assigned tasks on time in a collaborative Agile environment.
- Contributed to the development of a chat-admin project from scratch, collaborating with other interns.
- Focused on both front-end and back-end tasks, primarily using React.js and GraphQL.

SKILLS:

- Tech Support
- Troubleshooting
- Web Development

- Programming
- Networking
- Computer Literate

TRAINING:

- NC-II in Computer Systems Servicing, specializing in installation, configuration, and troubleshooting of computer systems and networks. Skilled in hardware/software maintenance and providing technical support.
- **CS50x** Introduction to Computer Science and the Art of Programming Completed Harvard University's prestigious introductory course, covering foundational principles of computer science and programming.
- Completed Responsive Web Design Certification through FreeCodeCamp, gaining proficiency in HTML, CSS, and creating responsive layouts for seamless user experiences across devices.