LYLE JOHN G. DUMAYAS

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IT Support

Passionate programmer with hands-on experience in React, GraphQL, and full-stack troubleshooting. Adept at rapidly mastering new tech stacks and solving complex challenges across both software and hardware systems.

Portfolio: https://me-eta-ashen.vercel.app/

CREDENTIALS:

- **Professional Certification**:   Civil Service Exam Passer (2025)
- **Associate in Computer Technologies**:   STI College Marikina
- **Senior High School - ICT Strand**:   New Era University

WORK EXPERIENCE:

IT Assistant
Britannica United Motors | June 2025 – Present
- Provide regional on-site and remote (AnyDesk) IT support for hardware, software, and desktop issues across Luzon branches.
- Ensure optimal functionality of computer systems and peripherals to support uninterrupted business operations.

IT Support Staff
Solid North Partylist | March 2025 – May 2025
- Provided technical support for office hardware and software, ensuring smooth operation of computers and peripherals.
- Designed and implemented a digital tagging system to streamline the distribution of supporter benefits, improving efficiency.

Web Developer Intern
IntelliSeven Technology Solutions Inc. | February 2024 – May 2024
- **Delivered 100%** of assigned tasks on time in a collaborative Agile environment.
- Contributed to the development of a chat-admin project from scratch, collaborating with other interns.
- Focused on both front-end and back-end tasks, primarily using **React.js** and **GraphQL**.

SKILLS:

- Tech Support
- Troubleshooting
- Web Development
- Programming
- Networking
- Computer Literate

TRAINING:

- **NC-II in Computer Systems Servicing**, specializing in installation, configuration, and troubleshooting of computer systems and networks. Skilled in hardware/software maintenance and providing technical support.

- **CS50x** *Introduction to Computer Science and the Art of Programming* Completed Harvard University's prestigious introductory course, covering foundational principles of computer science and programming.

- Completed **Responsive Web Design Certification** through FreeCodeCamp, gaining proficiency in **HTML**, **CSS**, and creating **responsive layouts** for seamless user experiences across devices.