**LYLE JOHN G. DUMAYAS**

**Address:** Rodriguez Rizal **Email Add:** [layljandee@gmail.com](mailto:layljandee@gmail.com) **Contact:** +639309972143

**IT Support**

Passionate programmer with hands-on experience in Web Development, and full-stack troubleshooting. Adept at rapidly mastering new tech stacks and solving complex challenges across both software and hardware systems.

**Portfolio:** <https://me-eta-ashen.vercel.app/>

**CREDENTIALS:**

* **Professional Certification**: **Civil Service Exam Passer** (2025)
* **Associate in Computer Technologies**: STI College Marikina
* **Senior High School - ICT Strand**: New Era University

**WORK EXPERIENCE:**

**IT Assistant**  
*Britannica United Motors |* *June 2025 – Present*

* Provide regional on-site and remote (AnyDesk) IT support for hardware, software, and desktop issues across Luzon branches.
* Ensure optimal functionality of computer systems and peripherals to support uninterrupted business operations.

**IT Support Staff**  
*Solid North Partylist* | *March 2025 – May 2025*

* Provided technical support for office hardware and software, ensuring smooth operation of computers and peripherals.
* Designed and implemented a digital tagging system to streamline the distribution of supporter benefits, improving efficiency.

**Web Developer Intern**  
IntelliSeven Technology Solutions Inc. | *February 2024 – May 2024*

* **Delivered 100%** of assigned tasks on time in a collaborative Agile environment.
* Contributed to the development of a chat-admin project from scratch, collaborating with other interns.
* Focused on both front-end and back-end tasks, primarily using **React.js** and **GraphQL**.

**SKILLS:**

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| * **Tech Support** * **Troubleshooting** * **Web Development** | * **Programming** * **Networking** * **Computer Literate** |

**TRAINING:**

* **NC-II in Computer Systems Servicing**, specializing in installation, configuration, and troubleshooting of computer systems and networks. Skilled in hardware/software maintenance and providing technical support.
* **CS50x** *Introduction to Computer Science and the Art of Programming* Completed Harvard University's prestigious introductory course, covering foundational principles of computer science and programming.
* Completed **Responsive Web Design Certification** through FreeCodeCamp, gaining proficiency in **HTML**, **CSS**, and creating **responsive layouts** for seamless user experiences across devices.