

# ZKTeco New Staff Training Test

Totally 100 Points

2 hours to finish

## i. Single/Multiple-choice question (10")

1. ZKBiosecurity supports which type of schedule for shifting ( ) (multiple answer)
  - A. Group schedule
  - B. Department schedule
  - C. Personnel schedule
  - D. Temporary schedule
2. Which device does the BioTime8.0 support? ( )
  - A.C3-200
  - B.InBio Pro
  - C.V5L
  - D. A&B&C
3. Which of the following description of V5L is correct? ( )
  - A. Maximum 100,000 Face.
  - B. Without USB host.
  - C. Don't support Cards.
  - D. Can combined with entrance gate.
4. Which of the following command is used to pack the firmware in the background of zk devices? (· )
  - A. cd
  - B. ls -lht

- C. pwd
- D. tar xzvf

5. If customer have requirements of preventing someone tailing, which function of our device that we can recomand to him? ( )

- A. Door Sensor Delay
- B. Duress Alarm
- C. Anti-passback
- D. Combined Verification

## ii. Fill in the blank(14")

1. In order to avoid repeated verification by the same user in a certain period of time, it can be recommended to customers use\_\_\_\_\_ function.
2. SSR function means \_\_\_\_\_, Please write a device that supports SSR function\_\_\_\_\_。
3. If the customer has a higher security level requirement, multiple people need to be authenticated together before they can open the door. At this time, we can recommend \_\_\_\_\_ function to the customer.
4. If the customer needs to use two machines to connect a lock, the two machines control the entrance and exit separately, and need to prevent tailing, we can recommend \_\_\_\_\_function to the customer.
5. Green label devices use \_\_\_\_\_fingerprint sensor.
6. If customer has bought our G3 ,and want to develop his own Web-Based

software, then we can provide them \_\_\_\_\_; If customer has his own software and want to integrated with our Biotime8.0, then we can provide them\_\_\_\_\_.

7. Biotime8.0 as a popular T&A software in Indonesia market, please list some of its important modules: Personnel, Device

\_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_, \_\_\_\_\_,

8. If I want to edit the file in the back ground of zk devices, I need to use which Linux command? \_\_\_\_\_,

### iii. Answer with **True or False** (10")

1. ZKTeco Products provide at least 1 year warranty. ( )
2. ZKTeco hardware and software support customization, and we provide API for third party ingegration. ( )
3. The Barrier gate can integrate Radar VC10 for anti-smashing. ( )
4. BioAccess is an elite version of Biosecurity. ( )
5. Visible light devices like MiniAC plus supports mask detection. ( )
6. To login to Proface X background, we use Telnet. ( )
7. ZEM800 is a New platform coreboard. ( )
8. Using Wiegand communication can transfer fingerprint from reader to device. ( )
9. ADMS function is to automatically transfer data to Server( ).
10. Biotime has two types of timetable, flexible and regular( ).

### iv. Short answer question.(56")

1. What is the difference of the B/S and C/S structure, and which structure is better, please list your reasons.(7")

2. If there is a problem with the device, how to get the debugging info of "main" file , please list the main steps.
3. What is the difference between C3 with inbio? inbio with inbio pro?(7")
4. Please list some Time&Attandace devices of Green label.(7")
5. Please tell the differences between flexible shift and regular shift.(8")
6. 1) Client has 5 doors for Access Control management, door A need to use Card/Fingerprint/ Face, door B,C,D,E need to use Card/fingerprint only, the CEO and managers can open the 5 doors at 7\*24, normal employees can open the 5 doors at 8:00-20:00 only. Please recommend AC devices, accessories, Software (Biosecurity) to customer, and the setting procedure on software.(10")  
2) Client also want to use our devices for time attendance, requires to use face/card/Fingerprint, what do you recommend to client? If customer want to use the Access Control records as time attendance data, how to set it on Biosecurity?(8")

## **v. Scene simulation.(10")**

1. Suppose we have received an complain email from the customer , please reply the customer with comfort and give your solution to the problem.

We XXX company would like to express our extreme disappointment on the quality of certain equipment that has been imported recently from ZKTeco, your BAD SERVICES, LOW EFFICIENCY AND DELAY IN RESPONSE!!!!!!

The failure rate of the ProCapture-T in question are very high compared to the industry standards, It has had a negative impact on our Business. Access Control is a crucial and an integral part of a security system set up and constant failure of this crucial component results in users being exposed to high risk in their respective businesses. This problem is accentuated in mission critical applications like the Banks who have been the major users of the ZK products as our clients in this market. Consequently, we had to incur heavy losses, both in terms of commercial costs and loss of repeat business and secondly, goodwill damage in terms of business repute in the market.

We are writing this letter to demand an urgent solution to the problem in the trailing email below. Also, in order to provide a back-to-back explanation to our customers who have been affected due to these problems, we need to know the reason why this ProCapture-T keep restarting itself every 30 minutes!!!!!!

Please assign top priority to this matter and revert back with a response at shortest possible time. WE NEED A SOLUTION!! Either you offer a solution before this Friday or we return all the devices to you!!!

