

Name: Zine

Surname: Kayingana

Student number: 219140731

Informational Interview between Zine Kayingana and Asavela Mgudlwa (web Developer)

Interview questions

- 1 Can you tell me more about your background?
- 2 What made you choose this career path?
- 3 Who inspires your goal and ambitions to succeed in this career path?
- 4 What projects are you working right now?
- 5 What can you say is most challenging about your job?
- 6 What do you wish you should have known when you were in position?
- 7 What personal qualities should one have in order to succeed in this IT industry?
- 8 Is your job entitled to any timeframe where one is too young or old for the job?
- 9 How has your business or field changed most since you started?
- 10 What trends are most impacting your business field right now?
- 11 What surprises you most about your job/field of employer?
- 12 What's the best lesson you've learned on the job?
- 13 What resources should I be sure to look into next?
- 14 What can I be doing right to prepare myself for a career in this field?
- 15 What's the best lesson you've learned on the job?

A telephonic interview was held between 04:00-04:30 on the 25th of May 2022 between myself and a professional web developer Miss Mgudlwa. The interview emerges as follows.

Hi mam my name is Zine Kayingana an IT first year student at Cape Peninsula University of Technology I got your contacts from your former school mate whom you attended high school with miss Khayakazi Kayingana(my sister) I'm approaching you with regards to the assignment I have for ITSM of informational interview. You are in my line of work that I'm interested in ,and I was hoping you could help me gain insight into the profession. I'm sure that my questions could be answered in 20-30min maximum.

She said her name is Asavela Mgudlwa born and raised in the Eastern cape South Africa in a home of 7 individuals with both parents, currently based in Cape Town for job purposes and education. She's currently working for EDGARS IT department as a web developer. She also said she's proud to say it has been an amazing journey of 3years now since she started working there as an intern and later permanent.

She said that she chose an IT career path because of the inspiration she always received from her mentor who's also a family member. Back in high school she says they always identified her as someone who is smart and fast because she excelled in her school work and was active and liked challenging activities, So that made her curious of what IT was and what was it about. She later went to career exhibitions in order to learn more about IT and later found out it was a career she also wanted.

She started that it all started in high school through her educators inspiration and peers who encouraged her to take an IT career choice then from there it escalated into being more hands on in activities and career exhibition where she learnt more about IT and IT fields. She also said she found a mentor(miss) lady who was in one of the exhibitions she went to whom she looked up to and found her inspiration in her success as a black woman in the industry.

She said that she is building a website for a client via WordPress. She said that the most challenge she has come across so far is the attitude of some customers who are sometimes lazy or arrogant but due to her being professional she also knows how to calm down those situations. She said that if there is one thing that she wish she should have known would be working hard paid off because if she would have achieved earlier in school she would be far by now

She said that as an IT student or professional you always need to be inquisitive you need to have strategy on how to handle all situations together with the customers. patience and wisdom is also some traits she mentioned and communication, Loyalty, Confidence, Eager to learn, team work.

She said that there is no timeframe specifically for her job though customers prefer a much younger IT for reasons she did not state. She Also identified the field to be growing rapidly as more youth is becoming involved in IT with the technology improving so fast, more new webs are being developed and companies rely on the IT departments for their day by day activities job opportunities are being created also.

She said that trends that are most impacting industry are competition for opportunity amongst professionals who are qualified as people are getting more interested in the career and new inventions people come up with day by day. She said that what surprises her in her field right now must be the fast growth of the industry in success as more people take charge and create job opportunities for others through their inventions improving the quality and production of some business.

She advised that I take my school work serious and focus more because one lesson she learnt was she could have made it earlier if she was serious in the first time.

I can tell I chose the best career for my personality and interest through this interview. I need to work more on being disciplined and maintain a good relationship with my books and do more research about IT and as I have found out that there are many fields I can specialise in I will look more into what I can do best.

Asavela Mgudlwa

Contacts:0681822551

Email:asavelamgudlwaam94@gmail.com

