

# Layth Ibraheem

## Software Specialist

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## Summary:

As a third-year student at Syrian Virtual University, I'm not just driven by academics, but by a proactive pursuit of development and programming skills. I've expanded my learning beyond the curriculum, completing challenging online courses in C#, SQL, Angular, and C++. This dedication has equipped me with a diverse skillset and a strong foundation for contributing to real-world projects. I'm eager to leverage my knowledge and enthusiasm in a dynamic and challenging environment.

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## Experience

Software Specialist | Syriatel Mobile Telecom, Syria | Dec 2023 – PRESENT

Developed and maintained mission-critical systems for Syriatel, a leading Syrian telecommunications company, utilizing C#, SQL, HTML, CSS, JavaScript and TypeScript.

Key Projects:

## High Levels:

a system built to tend to all employees concerns in all the systems and tasks and it has the following functionalities:

- 1- the ability to show all the related tasks to any employee with the time intended to finish the task in
- 2- the ability to trace the previous tasks and show all the documents related to these tasks and the employees related
- 3- the ability to transition and navigate to all other related systems to do all other tasks not included in this system
- 4- the ability to freeze, cancel ,open an exception to current or previous tasks due to certain circumstances such as hardships or certain anomalies in the tasks
- 5- the ability to give reports and statistics of all tasks accomplished by those processes and the employees who did these tasks and all other related dimensions

## Workflow Engine:

a highly customizable system built to design many workflows or processes of any sizes and complexity to meet all the complex requirements and processes needed by all the directorates of Syriatel which includes :

- 1- the tracing ,deleting ,editing and adding of workflows , processes and tasks wanted from employees to meet the latest updates in the Syriatel's Policies
- 2- the tracing ,deleting ,editing and adding of employees ,positions and roles of the company and the fluidity in restructuring and forming new positions and groups

## Know Your Customer:

A system built to manage the surveys provided by Syriatel and managing the questions through another system called **Question Bank**, these systems have the following functionalities:

- 1- Adding, deleting, editing and activating the surveys
- 2- Import questions from **Question Bank System** and managing the order of the questions
- 3- Adding, deleting, editing and activating a question
- 4- Managing the question`s different types (Yes\No, Scale, Free Text, etc...)
- 5- The ability to send the survey to all Syriatel employees or for a specific GSMS (phone numbers)

## Skills

### Technical Skills:

- C#
- ASP.NET
- Git
- Angular
- Oracle SQL/PLSQL
- Microsoft SQL Server T-SQL
- Type Script
- Clean Architecture

### Soft Skills:

- Teamwork
- Problem-Solving
- Adaptability
- Time Management

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## Training Projects

### Bank Management System: Medium Project

- 1- Developed a 3-tier architecture desktop application using C# .Net Framework and SQL Server Management Studio (SSMS)
- 2- Implemented functionalities like deposits, withdraws, money transfers, account creation with user permissions, and a user interface for user-client interactions.

### Driving Vehicle License Department (DVLD): Medium Project

- 1- Built a software system using the same technologies (C#, .Net Framework, SSMS) to manage driving license issuance.
- 2- Include features for conducting tests, issuing different types of licenses (international, replacement), detain licenses and last but not least retake tests if the client fails.

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## Education

ITE Student Registered | Syrian Virtual University, Syria, Damascus | 2021

Courses taken from [Programming Advice platform/](https://programmingadvice.com/) [programmingadvice.com](https://programmingadvice.com/) C++, C#, Databases, T-SQL, Algorithms & Problem Solving

## LANGUAGES

- English: Professional working proficiency
- Arabic: Mother tongue