

LUIS MORA CORRALES

FRONT-END DEVELOPER



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PROFESSIONAL SKILLS

- Self-management capacity
- Ability to work cooperatively and constructively
- Great learning ability
- Capacity of Problem resolution

TECHNICAL KNOWLEDGE

- Javascript
- React JS
- MySQL
- CSS
- HTML
- Git

LANGUAGES

- Spanish: C2
- English: C1

EDUCATION

Universidad internacional de las Américas

- 2018 – currently studying
Software engineering
San José, Costa Rica
- CTP de Calle Blancos
2017 – Intermediate network technician
San José, Costa Rica
- CTP de Calle Blancos
2017 – Basic education degree
San José, Costa Rica

EXPERIENCE

- DHL – Service Desk Analyst
11/2020 – currently working

-Remote user support for Office or Windows problems.

-Management of tickets for second level teams on the GSN platform.

-Attention to requests about users, distribution lists and shared emails.

-Guide users to request access and permissions.

- Grupo OB – IT technician
09/2018 – 12/2019

-Attention to reports on maintenance, installation, configuration, verification and repair of computer equipment.

-Update the drivers and licenses of different programs and hardware equipment.

-Repair of PCs and laptops of different brands such as: HP, DELL and Lenovo.

-Repair Center Technician: Repair and diagnosis of PC, laptop, servers, AIO, UPS, tablets, printers, multimedia projector, network equipment.