BINDU ALLURI

Support Analyst

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📍 Coventry, UK

EXPERIENCE

Career Break

Home

📅 2014 - 2018 📍 UK

- Marriage break
- Relocation to UK
- UK and Europe Travel as a tourist

Process Associate

Google India pvt Ltd (client)

📅 2011 - 2014 📍 Hyderabad, India

Ranstad India LTD

TECHNOLOGIES

Tools

MS WORD MS EXCEL Powerpoint Google Documents

Operating Systems

Windows Chrome OS Linux(basics)

COURSES

Manual Testing

Microsoft Office Tools(Excel, Word, Powerpoint)

C++, Java, C

LANGUAGES

English
Proficient
●●●●○

Telugu
Native
●●●●●

Hindi
Intermediate
●●○○○

EDUCATION

Information Technology (B.TECH)
MLR IT, Hyderabad (JNTU)
📅 2006 - 2010

GPA
7.0 / 10.0

Intermediate (Maths, Physics and Chemistry)
Guntur Vikas Junior College, Hyderabad, AP
📅 2004 - 2006

GPA
8.6 / 10.0

PROJECTS

Image (Visual) Search Engine Optimisation
📅 2013 - 2014   📍 Hyderabad, India

Google's framework consists of a process team that aims at refining search tags for images, and make their results more accurate.
- With the usage of internal Google toolset, reviewed sample/chosen image results and flagged faulty tagged results
- Carried out review tasks that originated out of Customer complaints, and resolved them on timely basis
- Followed process guidelines to deliver tasks to high accuracy Quality Control
- Assisted junior members of the team with regards to usage of Google's toolset
- Adhered to set Daily task targets
- Carried out responsibilities of a Quality Analyst to review work of junior team members

Google Book Scanning
📅 2012 - 2013   📍 Hyderabad, India

The Google Books Library Project is aimed at scanning and making searchable the collections of several major research libraries. Along with bibliographic information, snippets of text from a book are often viewable. If a book is out of copyright and in the public domain, the book is fully available to read or download
- Implemented processes in-line with the guidelines set by the client
- Reviewed scanned books and ensured they are accurately captured
- Followed process steps to ensure formats, alignments, and layout corrections match the specifications and standards by using internal software tools
- Worked in a team environment to achieve combined targets, and extended where necessary to mitigate issues
- Launch tools from Ubuntu Linux based Operating System

Youtube Spam Filtering
📅 2011 - 2012   📍 Hyderabad, India

Google constantly works to keep YouTube free of spam, scams and other deceptive practices that attempt to take advantage of the YouTube community.
- Validation of new updates on the Tools, and reporting to senior management on the feedback
- Verifying sampled spam videos (based on customer complaints), and ensure they are correctly tagged
- Adhere to daily set targets
- Launch tools from Ubuntu Linux based Operating System